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June 2020

AUDITED HALF YEAR REPORT



ENRICHING LIVES

The Board: O.A. Demuren (Chairman), J.K. Agbaje (Chief Executive Officer), K.A. Adeola, O.M. Agusto, I. Hassan, H.A. Oyinlola, I.L. Akpofure, B.T. Soyoye, V.O. Adefala, A. Odeyemi (Executive), H. Musa (Executive), M. Lawal (Executive), M. Olusanya (Executive), B. Okuntola (Executive)

Introduction

Guaranty Trust Bank's Consolidated Financial Statements complies with the applicable legal Requirements of the Nigerian Securities and Exchange Commission interim Financial Statements and comprises Separate and Consolidated Financial Statements of the Bank and the Group for the period ended 30 June, 2020. The consolidated financial statements have been prepared in accordance with IAS 34 'Interim Financial Reporting', its interpretation issued by the International Accounting Standards Board and adopted by the Financial Reporting Council of Nigeria. For better understanding, certain disclosures and some prior period figures have been presented in line with current period figures. Due to rounding, numbers presented throughout this document may not add up precisely to the totals provided and percentages may not precisely reflect the absolute figures.

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Corporate Governance

Introduction

In Guaranty Trust Bank Plc (“the Bank”), we are committed to upholding the creed and principles of good Corporate Governance in all our operations. Our good corporate governance is the bedrock of strong public trust and confidence reposed in us by shareholders, business partners, employees and the financial markets and the key to our continued long-term success. In building our corporate governance objective, the Bank’s “Orange Rules” of Simplicity, Professionalism, Service, Friendliness, Excellence, Trustworthiness, Social Responsibility and Innovation signify the Bank’s guiding ideologies upon which it was established and remain the foundation upon which we have built and developed our exemplary corporate governance practices. The Bank’s Orange rules are fundamental to our culture and are part of the everyday conduct of the Bank’s business.

In the pursuit to deliver greater shareholder value, we continue to subject our operations to the highest standards of corporate governance, which is an essential foundation for sustainable corporate success. In view of globalization, digitalization and increased penetration of artificial intelligence in the World and specifically in the Banking industry, our resolve to maintain good corporate governance principles have become more important to us. A principle that guides our operations and actions is, success is only worth celebrating when achieved through a process supported and sustained with the right values and principles, at Guaranty Trust Bank Plc, these values have been enshrined in every employee, processes and systems through our Orange Rules.

The Bank is publicly quoted on The Nigerian Stock Exchange with Global Depository Receipts (GDRs) listed on the London Stock Exchange, we remain dedicated to our duties and pledge to safeguard and increase investor value through transparent corporate governance practices. Our Code of Corporate Governance provides a robust framework for the governance of the Board and the Bank. The Bank ensures compliance with the Code of Corporate Governance for Public Companies issued by the Securities and Exchange Commission (“the SEC Code”), the revised Code of Corporate Governance for Banks and Discount Houses in Nigeria issued by the Central Bank of Nigeria (“the CBN Code”) in May 2014, the Financial Reporting Council’s National Code of Corporate Governance, 2018 (“the FRC Code”), as well as disclosure requirements under the Disclosure and Transparency Rules of the Financial Conduct Authority (FCA), United Kingdom, which are applicable to non-United Kingdom companies with Global Depository Receipts (GDRs) listed on the London Stock Exchange.

The Bank’s Code of Corporate Governance is continuously reviewed to align with additional legal and regulatory requirements and global best practices, in order to remain a pace setter in the area of good corporate governance practices. In addition to the Code, the Bank aggressively promotes its core values to employees of the Bank through its Code of Professional Conduct; its Ethics Policy as well as Communications Policy, which regulate employee relations with internal and external parties. This is a strong indicator of the Bank’s determination to ensure that its employees remain professional at all times in their business practices. The Bank also has an entrenched culture of openness in which healthy discourse is encouraged and employees are mandated to report improper activities.

The Bank complies with the requirements of the Central Bank of Nigeria (“CBN”) in respect of internal review of its compliance status with defined corporate governance practices and submits reports on the Bank’s compliance status to the CBN and the Nigeria Deposit Insurance Corporation. The Bank also conducts an Annual Board and Directors’ Evaluation/Review/Appraisal covering all aspects of the Boards’ structure, composition, responsibilities, processes and relationships, in compliance with the requirement of the CBN Code. To conduct the Annual Board Appraisal for the financial year ended December 31, 2019, the Board engaged the consultancy firm of Ernst and Young LP. The independent consultants carried out a comprehensive review of the effectiveness of the Board by evaluating the performance of the Board, the Board Committees and Directors. The report of the Appraisal has been submitted to the CBN and also

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presented to Shareholders at the 30th Annual General Meeting of the Bank. The Board Evaluation report for the financial year ended December 31, 2019, by the independent consultants to the Board revealed that the Bank was in substantial compliance with the provisions of the FRC Code.

The Bank executed various governance initiatives/activities which included; the review of the Bank's Corporate Governance Code and Charters of all the Board and Board Committees to align same with leading international practices and existing regulations in the Country in the light of the recent global restriction of movement necessitated by the COVID-19 pandemic.

We continue to serve customers, clients and communities; and create value for stakeholders. Entrenched in the fibre of the Bank is the culture of openness which promotes healthy discourse and encourages employees to report improper activities. The belief that success is only worth celebrating when achieved the right way through a process supported and sustained with the right values remains one of the Bank's guiding principles. Our commitment to this principle is for us the key to keeping public trust and confidence in our Bank and the key to our continued long-term success.

Governance Structure

The Board

The Board of Directors is responsible for the governance of the Bank and is accountable to shareholders for creating and delivering sustainable value through the management of the Bank's business.

The Board is committed to the highest standards of business integrity, ethical values and governance; it recognises the responsibility of the Bank to conduct its affairs with transparency, prudence, fairness, accountability and social responsibility, thereby safeguarding the interests of all stakeholders.

The Board ensures that an appropriate level of checks and balances is maintained, in order to ensure that decisions are taken with the best interest of the Bank's stakeholders in mind. Directors of the Bank possess the right balance of expertise, skills and experience, which translates to an effective Board and an executive management team capable of steering the affairs of the Bank in an ever changing and challenging environment. The Bank's robust appointment and effective succession planning framework is one way of ensuring that we continue to have the right people to drive the business of the Bank in the desired direction.

The Board determines the overall strategy of the Bank and follows up on its implementation, supervises the performance of the Bank and ensures adequate management, thus actively contributing to developing the Bank as a focused, sustainable and global brand.

The synergy between the Board and Management fosters interactive dialogue in setting broad policy guidelines in the management and direction of the Bank to enhance optimal performance and ensure that associated risks are properly managed. Furthermore, the Board plays a central role in conjunction with Management in ensuring that the Bank is financially strong, well governed and risks are identified and well mitigated.

In addition to the Board's direct oversight, the Board exercises its oversight responsibilities through six (6) Committees, namely, Board Risk Management, Board Credit, Board Human Resources and Nominations, Board Remuneration, Board Information Technology Strategy, and the Board Audit. In addition to the Board Committees, the Statutory Audit Committee of the Bank, which comprises equal numbers of representatives of the Board and Shareholders, also performs its statutory role as stipulated by the Companies and Allied Matters Act (2004).

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Members of the Board of Directors are seasoned professionals, who have excelled in various sectors including banking, accounting, engineering, oil and gas, manufacturing as well as law. They possess the requisite integrity, skills and experience to bring to bear independent judgment on the deliberations of the Board and decisions of the Board (without prejudice to Directors' right to earn Directors' fees and hold interest in shares). They have a good understanding of the Bank's businesses and affairs to enable them properly evaluate information and responses provided by Management, and to provide objective challenge to management.

Directors are prepared to challenge each other's assumptions, beliefs or viewpoints as necessary for the good of the Bank and question intelligently, debate constructively and make decisions dispassionately.

Three (3) of the Non-Executive Directors are "Independent Directors", appointed based on the core values enshrined in the Bank's Code of Corporate Governance and the criteria laid down by the CBN for the appointment of Independent Directors. The Independent Directors do not have any significant shareholding interest or any special business relationship with the Bank.

The Board meets quarterly and additional meetings are convened as required. Material decisions may be taken between meetings by way of written resolutions, as provided for in the Articles of Association of the Bank. The Directors are provided with comprehensive group information at each of the quarterly Board meetings and are also briefed on business developments between Board meetings.

The Board met twice (2) during the half year ended June 30, 2020.

Responsibilities of the Board

The Board has ultimate responsibility for determining the strategic objectives and policies of the Bank to deliver long-term value by providing overall strategic direction within a framework of rewards, incentives and controls.

The Board has delegated the responsibility for day-to-day operations of the Bank to Management and ensures that Management strikes an appropriate balance between promoting long-term growth and delivering short-term objectives. In fulfilling its primary responsibility, the Board acknowledges the relationship between good governance and risk management practices, in relation to the achievement of the Bank's strategic objectives and good financial performance.

Notwithstanding the delegation of the operation of the Bank to Management, the Board reserved certain powers which include the approval of quarterly, half-yearly and full year financial statements (whether audited or unaudited) and any significant change in accounting policies and/or practices; approval of major changes to the Bank's corporate structure and changes relating to the Bank's capital structure or its status as a public limited company; the determination and approval of the strategic objectives and policies of the Bank to deliver long-term value; approval of the Bank's strategy, medium and short term plan and its annual operating and capital expenditure budget; appointment or removal of Company Secretary; recommendation to shareholders of the appointment or removal of auditors and the remuneration of Auditors; approval of resolutions and corresponding documentation for shareholders in general meeting(s), shareholders circulars, prospectus and principal regulatory filings with the Regulators.

Other powers reserved for the Board are the determination of Board structure, size and composition, including appointment and removal of Directors, succession planning for the Board and senior management and Board Committee membership; approval of mergers and acquisitions, branch expansion and establishment of subsidiaries; approval of remuneration policy and packages of the Managing Director and other Board members, appointment of the Managing Director and other Directors of subsidiaries nominated by the Bank; approval of the Board performance evaluation process, corporate governance framework and review of the performance of the Managing Director; approval of policy documents on significant issues including Enterprise-wide Risk Management, Human Resources, Credit, Corporate governance and Anti – Money laundering, and approval of all matters of importance to the Bank as a whole because of their strategic,

financial, risk or reputational implications or consequences.

Roles of Chairman and Chief Executive

The roles of the Chairman and Chief Executive are separate and no one individual combines the two positions. The Chairman's main responsibility is to lead and manage the Board to ensure that it operates effectively and fully discharges its legal and regulatory responsibilities. The Chairman is responsible for ensuring that Directors receive accurate, timely and clear information to enable the Board take informed decisions and provide advice to promote the success of the Bank. The Chairman also facilitates the contribution of Directors and promotes effective relationships and open communications between Executive and Non-Executive Directors, both inside and outside the Boardroom.

The Board has delegated the responsibility for the day-to-day management of the Bank to the Managing Director/Chief Executive Officer, who is supported by Executive Management. The Managing Director executes the powers delegated to him in accordance with guidelines approved by the Board of Directors. Executive Management is accountable to the Board for the development and implementation of strategies and policies. The Board regularly reviews group performance, matters of strategic concern and any other matter it regards as material.

Director Nomination Process

The Board Human Resources and Nominations Committee is charged with the responsibility of leading the process for Board appointments and for identifying and nominating suitable candidates for the approval of the Board.

With respect to new appointments, the Board Human Resources and Nominations Committee identifies, reviews and recommends candidates for potential appointment as Directors. In identifying suitable candidates, the Committee considers candidates on merit against objective criteria and with due regard for the benefits of diversity on the Board, including gender as well as the balance and mix of appropriate skills and experience.

Shareholding in the Bank is not considered a criterion for the nomination or appointment of a Director. The appointment of Directors is subject to the approval of the shareholders and the Central Bank of Nigeria.

Induction and Continuous Training

Upon appointment to the Board and to Board Committees, all Directors receive an induction tailored to meet their individual requirements.

The induction, which is arranged by the Company Secretary, may include meetings with senior management staff and key external advisors, to assist Directors in acquiring a detailed understanding of the Bank's operations, its strategic plan, its business environment, the key issues the Bank faces, and to introduce Directors to their fiduciary duties and responsibilities.

The Bank attaches great importance to training its Directors and for this purpose, continuously offers training and education from onshore and offshore institutions to its Directors, in order to enhance their performance on the Board and the various committees to which they belong. The Bank's Non-Executive Directors were scheduled for foreign and/or local courses in the half year ended June 30, 2020, though the trainings have been rescheduled by the Schools till the second half of the year in the light of the recent global restriction of movement necessitated by the COVID-19 pandemic.

Changes on the Board

In the course of the half year ended June 30, 2020, there was no change on the Board.

Non-Executive Directors' Remuneration

The Bank's policy on remuneration of Non-Executive Directors is guided by the provisions of the CBN Code which stipulates that Non-Executive Directors' remuneration should be limited to sitting allowances, Directors' fees and reimbursable travel and hotel expenses.

Details of remuneration paid to Executive and Non-Executive Directors is contained in Note 46 of this report.

Board Committees

The Board carries out its responsibilities through its Standing Committees, which have clearly defined terms of reference, setting out their roles, responsibilities, functions and scope of authority. The Board has six (6) Standing Committees in addition to the Statutory Audit Committee of the Bank, namely; Board Risk Management Committee, Board Credit Committee, Board Human Resources and Nominations Committee, Board Remuneration Committee, Board Information Technology Strategy Committee and Board Audit Committee.

Through these Committees, the Board is able to effectively carry out its oversight responsibilities and take advantage of individual expertise to formulate strategies for the Bank. The Committees make recommendations to the Board, which retains responsibility for final decision making.

All Committees in the exercise of their powers so delegated conform to the regulations laid down by the Board, with well-defined terms of reference contained in the Charter of each Committee. The Committees render reports to the Board at the Board's quarterly meetings.

A summary of the roles, responsibilities, composition and frequency of meetings of each of the Committees are as stated hereunder:

Board Risk Management Committee

This Committee is tasked with the responsibility of setting and reviewing the Bank's risk policies. The coverage of supervision includes the following: Credit Risk, Reputational Risk, Operations Risk, Technology Risk, Market Risk, Liquidity Risk and other pervasive risks as may be posed by the events in the industry at any point in time.

The Terms of Reference of the Board Risk Management Committee include:

- To review and recommend for the approval of the Board, the Bank's Risk Management Policies including the risk profile and limits;
- To determine the adequacy and effectiveness of the Bank's risk detection and measurement systems and controls;
- To evaluate the Group's internal control and assurance framework annually, in order to satisfy itself on the design and completeness of the framework relative to the activities and risk profile of the Bank and its subsidiaries;
- To oversee Management's process for the identification of significant risks across the Bank and the adequacy of risk mitigation, prevention, detection and reporting mechanisms;

- To review and recommend to the Board for approval, the contingency plan for specific risks;
- To review the Bank's compliance level with applicable laws and regulatory requirements which may impact on the Bank's risk profile;
- To conduct periodic review of changes in the economic and business environment, including emerging trends and other factors relevant to the Bank's risk profile;
- To handle any other issue referred to the Committee from time to time by the Board.

The Chief Risk Officer of the Bank presents regular briefings to the Committee at its meetings.

The Committee meets quarterly and additional meetings are convened as required. The Committee met twice (2) during the half year ended June 30, 2020.

The Board Risk Management Committee comprised the following members during the period under review:

S/No	Name	Status	Designation	Dates of Attendance
1.	Mr. H. A. Oyinlola	Non-Executive Director	Chairman	21-Jan-2020 21-Apr-2020
2.	Mr. J. K. O. Agbaje	Managing Director	Member	21-Jan-2020 21-Apr-2020
3.	Ms. I. L. Akpofure	Non-Executive (Independent) Director	Member	21-Jan-2020 21-Apr-2020
4.	Mr. B. T. Soyoye	Non-Executive (Independent) Director	Member	21-Jan-2020 21-Apr-2020
5.	Mrs. V. O. Adefala	Non-Executive (Independent) Director	Member	21-Jan-2020 21-Apr-2020
6.	Mr. A. A. Odeyemi	Executive Director	Member	21-Jan-2020 21-Apr-2020
7.	Mrs. M. C. Olusanya	Executive Director	Member	21-Jan-2020 21-Apr-2020

Board Credit Committee

This Committee is responsible for approval of credit facilities in the Bank. The Terms of Reference of the Board Credit Committee include:

- To consider and approve specific loans above the Management Credit Committee's authority limit, as determined by the Board from time to time;
- To review Management Credit Committee's authority level as and when deemed necessary and recommend new levels to the Board for consideration;
- To conduct quarterly review of credits granted by the Bank to ensure compliance with the Bank's internal control systems and credit approval procedures;
- To notify all Director related loans to the Board;
- To monitor and notify the top debtors to the attention of the Board;

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- To review the Bank's internal control procedures in relation to credit risk assets and ensure that they are sufficient to safeguard the quality of the Bank's risk assets;
- To review the Asset and Liability Management of the Bank;
- To ensure that the Bank complies with regulatory requirements regarding the grant of credit facilities;
- To handle any other issue referred to the Committee from time to time by the Board.

In view of the volume of transactions that require Board Credit Committee approvals, there are instances where the need arises for credits to be approved by members expeditiously between Board Credit Committee Meetings. Such urgent credits are circulated amongst the members for consideration and approval in line with a defined procedure that ensures that all members of the Committee are furnished with full information on such credits. All credits considered as "Large Exposures" as defined by the Board of Directors from time to time are considered and approved by the Board Credit Committee at a special meeting convened for that purpose.

The Board Credit Committee meets at least once in each quarter. However, additional meetings are convened as required. The Committee met twice (2) during the half year ended June 30, 2020.

The Board Credit Committee is made up of the following members:

S/No	Name	Status	Designation	Dates of Attendance
1	Mr. O. M. Agusto	Non-Executive Director	Chairman	21-Jan-2020 21-Apr-2020
2	Mr. K. A. Adeola	Non-Executive Director	Member	21-Jan-2020 21-Apr-2020
3	Mr. I. Hassan	Non-Executive Director	Member	21-Jan-2020 21-Apr-2020
4	Mrs. V.O. Adefala	Non-Executive (Independent) Director	Member	21-Jan-2020 21-Apr-2020
5	Mr. H. Musa	Executive Director	Member	21-Jan-2020 21-Apr-2020
6	Mr. J. M. Lawal	Executive Director	Member	21-Jan-2020 21-Apr-2020
7	Mr. B. G. Okuntola	Executive Director	Member	21-Jan-2020 21-Apr-2020s

Board Human Resources and Nominations Committee

This Committee is responsible for the approval of human resource matters, identification and nomination of candidates for appointment to the Board and Board governance issues such as annual evaluation of the performance of the Managing Director and the Board, induction and continuous education, approval of promotion of top management staff, corporate governance, succession planning, conflict of interest situations and compliance with legal and regulatory provisions.

The Committee is also responsible for the oversight of strategic people issues, including employee retention, equality and diversity as well as other significant employee relations matters.

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The membership of the Committee is as follows:

S/No	Name	Status	Designation	Dates of Attendance
1	Mr. I. Hassan	Non-Executive Director	Chairman	20-Jan-2020
2	Mr. J.K.O. Agbaje	Managing Director	Member	20-Jan-2020
3	Mr. H.A. Oyinlola	Non-Executive Director	Member	20-Jan-2020
4	Mr. B. T. Soyoye	Non-Executive (Independent) Director	Member	20-Jan-2020
5	Mrs. M. C. Olusanya	Executive Director	Member	20-Jan-2020

The Committee is required to meet at least once a year, and additional meetings may be convened as the need arises. The Committee met once (1) during the half year ended June 30, 2020

Board Remuneration Committee

The Board Remuneration Committee has the responsibility of setting the principles and parameters of Remuneration Policy across the Bank, determining the policy of the Bank on the remuneration of the Managing Director and other Executive Directors and the specific remuneration packages and to approve the policy relating to all remuneration schemes and long-term incentives for employees of the Bank,

The Board Remuneration Committee comprised the following members during the period under review:

S/No	Name	Status	Designation	Dates of Attendance
1	Mr. O. M. Agusto	Non-Executive Director	Chairman	22-Jan-2020
2	Mr. K.A Adeola	Non-Executive Director	Member	22-Jan-2020
3	Mrs. V.O. Adefala	Non-Executive (Independent) Director	Member	22-Jan-2020

The Committee is required to meet at least once a year, and additional meetings may be convened as the need arises. The Committee met once during the half year ended June 30, 2020.

Board Information Technology Strategy Committee

The Board Information Technology Strategy Committee is responsible for the provision of strategic guidance to Management on Information Technology issues and monitoring the effectiveness and efficiency of Information Technology within the Bank and the adequacy of controls.

- The Terms of Reference of the Board Information Technology Strategy Committee include:
- To provide advice on the strategic direction of Information Technology issues in the Bank;
- To inform and advise the Board on important Information Technology issues in the Bank;
- To monitor overall Information Technology performance and practices in the Bank.

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The Board Information Technology Strategy Committee comprised the following members during the period under review:

S/No	Name	Status	Designation	Dates of Attendance
1	Mr K. A. Adeola	Chairman	Chairman	20-Apr-2020
2	Mr J. K. O. Agbaje	Managing Director	Member	20-Apr-2020
3	Mr. H.A. Oyinlola	Non-Executive Director	Member	20-Apr-2020
4	Ms. I. L. Akpofure	Non-Executive (Independent) Director	Member	20-Apr-2020
5	Mr A. A. Odeyemi	Executive Director	Member	20-Apr-2020
6	Mr. J. M. Lawal	Executive Director	Member	20-Apr-2020
7	Mr. H. Musa	Executive Director	Member	20-Apr-2020

The Committee is required to hold its Meetings twice in a year. The Committee met once during the half year ended June 30, 2020.

Board Audit Committee

The Board Audit Committee is responsible for oversight of audit functions, without prejudice to the statutory Audit Committee established in compliance with CAMA, which is not considered a board committee.

The Terms of Reference of the Board Audit Committee include:

- To keep the effectiveness of the Bank's system of accounting, reporting and internal control under review and to ensure compliance with legal and agreed ethical requirements;
- To review the activities, findings, conclusions and recommendations of the external auditors relating to the Bank's annual audited financial statements;
- To review the Management Letter of the External Auditor and Management's response thereto;
- To review the appropriateness and completeness of the Bank's statutory accounts and its other published financial statements;
- To oversee the independence of the external auditors;
- To receive a summary of whistle blowing cases reported and the result of the investigation from the Head of Internal Audit;
- To ensure that the Bank's Investment Valuation Policy is updated to take into account changes in International Financial Reporting Standards (IFRS) as issued and/or amended from time to time by the International Accounting Standards Board and/or in valuation techniques as recommended by the European Venture Capital Association and best practices.

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The Board Audit Committee comprised the following members during the period under review:

S/No	Name	Status	Designation	Dates of Attendance
1.	Ms. I. L. Akpofure	Non-Executive (Independent) Director	Chairman	20-Jan-2020 20-Apr-2020
2.	Mr. O. M. Agusto	Non-Executive Director	Member	20-Jan-2020 20-Apr-2020
3.	Mr. I. Hassan	Non-Executive Director	Member	20-Jan-2020 20-Apr-2020

The Committee is required to hold its Meetings once every quarter. The Committee met twice (2) during the half year ended June 30, 2020.

Statutory Audit Committee of the Bank

This Committee is responsible for ensuring that the Bank complies with all the relevant policies and procedures both from the regulators and as laid-down by the Board of Directors. Its major functions include the approval of the annual audit plan of the internal auditors, review and approval of the audit scope and plan of the external auditors, review of the audit report on internal weaknesses observed by both the internal and external auditors during their respective examinations and to ascertain whether the accounting and reporting policies of the Bank are in accordance with legal requirements and agreed ethical practices.

The Committee also reviews the Bank's annual and interim financial statements, particularly the effectiveness of the Bank's disclosure controls and systems of internal control as well as areas of judgment involved in the compilation of the Bank's results. The Committee is responsible for the review of the integrity of the Bank's financial reporting and oversees the independence and objectivity of the external auditors, review and ensure that adequate whistle blowing procedures are in place and that a summary of issues reported are highlighted to the Committee and review the independence of the external auditors and ensure that where non-audit services are provided by the external auditors and there is no conflict of interest. The Committee has access to external auditors to seek explanations and additional information, while the internal and external auditors have unrestricted access to the Committee, which ensures that their independence is in no way impaired.

The Committee is made up of three (3) Non-Executive Directors and three (3) Shareholders of the Bank appointed at Annual General Meetings. The membership of the Committee at the Board level is based on relevant experience of the Board members, while one of the shareholders serves as the Chairman of the Committee.

The internal and external auditors are invited from time to time to attend the Meetings of the Committee. The Chief Financial Officer and appropriate members of Management also attend the meetings upon invitation. The Committee is required to meet quarterly and additional meetings may be convened as the need arises.

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The Statutory Audit Committee of the Bank met twice (2) during the period under review. The following members served on the Committee during the half year ended June 30, 2020.

S/No	Name	Status	Designation	Attendance	Dates of Attendance
1	Mrs. S. O. J. Mbagwu-Fagbemi	Shareholders' Representative	Chairman	2	20-Jan-2020 20-Apr-2020
2	Alhaji M. O. Usman	Shareholders' Representative	Member	2	20-Jan-2020 20-Apr-2020
3	Mrs. A. Kuye	Shareholders' Representative	Member	2	20-Jan-2020 20-Apr-2020
4	Mr. I. Hassan	Non-Executive Director	Member	2	20-Jan-2020 20-Apr-2020
5	Mr. O. M. Agusto	Non-Executive Director	Member	2	20-Jan-2020 20-Apr-2020
6	Ms. I. L. Akpofure	Non-Executive (Independent) Director	Member	2	20-Jan-2020 20-Apr-2020

Attendance of Board and Board Committee Meetings

The table below shows the frequency of meetings of the Board of Directors and Board Committees, as well as Members' attendance for the half year ended June 30, 2020.

S/N	DIRECTORS	BOARD	BOARD CREDIT COMMITTEE	BOARD RISK MANAGEMENT COMMITTEE	BOARD HUMAN RESOURCES & NOMINATION COMMITTEE	BOARD REMUNERATION COMMITTEE	BOARD I.T. STRATEGY	BOARD AUDIT COMMITTEE
	DATE OF MEETINGS	22-Jan-2020 12-Apr-2020	21-Jan-2020 21-Apr-2020	21-Jan-2020 21-Apr-2020	20-Jan-2020	22-Jan-2020	20-Apr-2020	20-Jan-2020 20-Apr-2020
	NUMBER OF MEETINGS	2	2	2	1	1	1	2
1	Mrs. O. A. Demuren ¹	2	N/A	N/A	N/A	N/A	N/A	N/A
2	Mr. J. K. O Agbaje	2	N/A	2	1	N/A	1	N/A
3	Mr. O. M. Agusto	2	2	N/A	N/A	1	N/A	2
4	Mr. K. A. Adeola	2	2	N/A	N/A	1	1	N/A
5	Mr. I. Hassan	2	2	N/A	1	N/A	N/A	2
6	Mr. H. A. Oyinlola	2	N/A	2	1	N/A	1	N/A
7	Ms. I. Akpofure	2	N/A	2	N/A	N/A	1	2
8	Mr. B. T. Soyoye	2	N/A	2	1	N/A	N/A	N/A
9	Mrs. V. O. Adefala	2	2	2	N/A	1	N/A	N/A
10	Mr. A. A. Odeyemi	2	N/A	2	N/A	N/A	1	N/A
11	Mr. H. Musa	2	2	N/A	N/A	N/A	1	N/A
12	Mr. J. M. Lawal	2	2	N/A	N/A	N/A	1	N/A
13	Mrs. M. C. Olusanya	2	N/A	2	1	N/A	N/A	N/A
14	Mr. B. G. Okuntola	2	2	N/A	N/A	N/A	N/A	N/A

¹ The Chairman is not a member of any Committee in compliance with the CBN Code which prohibits the chairman of the Board from being a member of any Committee;
N/A -Not Applicable

Tenure of Directors

In order to ensure both continuity and injection of fresh ideas, the tenure for Non-Executive Directors is limited to a maximum of three (3) terms of four (4) years each, i.e. twelve (12) years whilst the maximum tenure for Independent Non-Executive Directors is limited to a maximum of two (2) terms of four (4) years each, i.e. eight (8) years.

This is in compliance with the directives of the CBN Code.

Board Appraisal

In the Bank's customary manner of imbibing the best corporate governance practices, the Board will engage an Independent Consultant, Ernst and Young LP, to carry out the annual Board and Directors appraisal for the 2020 financial year. The annual appraisal will cover all aspects of the Board's structure, composition, responsibilities, processes, relationships, individual members' competencies and respective roles in the Board performance, as well as the Bank's compliance status with the provisions of the CBN and SEC Codes.

Shareholders

The General Meeting of the Bank is the highest decision-making body of the Bank. The Bank's General Meetings are conducted in a transparent and fair manner. Shareholders have the opportunity to express their opinions on the Bank's financial results and other issues affecting the Bank. The Annual General Meetings are attended by representatives of regulators such as the Central Bank of Nigeria, the Securities and Exchange Commission, the Nigerian Stock Exchange, the Corporate Affairs Commission as well as representatives of Shareholders' Associations.

The Bank has an Investors Relations Unit, which deals directly with enquiries from shareholders and ensures that Shareholders' views are escalated to Management and the Board. In addition, quarterly, half-yearly and annual financial results are published in widely read national newspapers.

The Bank ensures that institutional investors and international holders of the Global Depository Receipts get frequent updates on the Bank's progress via interactive conference calls, local and international investor presentations and meetings. These conference calls and investor meetings provide our investors with direct access to senior and executive Management

Protection of Shareholders' Rights

The Board ensures the protection of the statutory and general rights of shareholders at all times, particularly their right to vote at general meetings. All shareholders are treated equally, regardless of volume of shareholding or social status.

Communication Policy

The Board and Management of the Bank ensure that communication and dissemination of information regarding the operations and management of the Bank to shareholders, stakeholders and the public is timely, accurate and continuous, to give a balanced and fair view of the Bank's financial and non-financial matters. Such information, which is in plain language, readable and understandable, is available on the Bank's website, <http://www.gtbank.com>. The website is constantly updated with information as events occur.

The website also has an Investors Relations portal where the Bank's financial Reports and other relevant information about the Bank is published and made accessible to its shareholders, stakeholders and the public.

The main objective of the Bank's Communication Policy is to support the Bank in achieving the overall goals described in the Bank's core values which strengthens the Bank's culture of transparency in pursuit of best

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 **Guaranty Trust Bank and Subsidiary Companies**

corporate governance practices.

In order to reach its overall goal on information dissemination, the Bank is guided by the following principles:

- (i) **Compliance with Rules and Regulations:** The Bank complies with the legislation and codes of corporate governance of the jurisdictions within which it operates. These include the Banks and other Financial Institutions Act (BOFIA), the Companies and Allied Matters Act (CAMA) and the codes of Corporate Governance issued by the Central Bank of Nigeria as well as the Securities and Exchange Commission, the United Kingdom Listing Authority ("UKLA") (by virtue of the listing of Global Depository Receipts by the Bank on The London Stock Exchange in July 2007);
- (ii) **Efficiency:** The Bank uses modern communication technologies in a timely manner to convey its messages to its target groups. Synergies are sought when it comes to using different communication channels. The Bank replies without unnecessary delay to information requests by the media and the public;
- (iii) **Transparency:** As an international financial institution, the Bank strives in its communication to be as transparent and open as possible while considering the concept of confidentiality between the Bank and its customers, and bank secrecy. This contributes to maintaining a high level of accountability;
- (iv) **Pro-activity:** The Bank proactively develops contacts with its target groups and identifies topics of possible mutual interest;
- (v) **Clarity:** The Bank aims at clarity, i.e. to send uniform and clear messages on key issues;
- (vi) **Cultural awareness:** As an international financial institution, the Bank operates in a multicultural environment and accordingly recognizes the need to be sensitive to the cultural peculiarities of its operating environment;
- (vii) **Feedback:** The Bank actively and regularly seeks feedback on its image and communication activities both from the media as well as from its key target groups. This feedback is used to fine-tune communication activities.

Information Flow

It is the responsibility of Executive Management under the direction of the Board, to ensure that the Board receives adequate information on a timely basis, about the Bank's businesses and operations at appropriate intervals and in an appropriate manner, to enable the Board to carry out its responsibilities.

The Company Secretary

The Company Secretary provides a point of reference and support for all Directors. The Company Secretary also consults regularly with Directors to ensure that they receive required information promptly. The Board may obtain information from external sources, such as consultants and other advisers, if there is a need for outside expertise, via the Company Secretary or directly.

The Company Secretary is also responsible for assisting the Board and Management in the implementation of the Code of Corporate Governance of the Bank, coordinating the orientation and training of new Directors and the continuous education of Non-Executive Directors; assisting the Chairman and Managing Director to formulate an annual Board Plan and with the administration of other strategic issues at the Board level; organizing Board meetings and ensuring that the minutes of Board meetings clearly and properly capture Board discussions and decisions.

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Independent professional advice is available, on request, to all Directors at the Bank's expense when such advice is required to enable a Member of the Board effectively perform certain responsibilities.

The Bank meets the costs of independent professional advice obtained jointly or severally by a Director or Directors where such advice is necessary to enable the obligations imposed on an individual, through membership of the Board, to be properly fulfilled.

Insider Trading and price sensitive information

The Bank has in place a policy regarding trading in its shares by its Directors and employees on the terms and conditions similar to the standards set out by the Nigerian Stock Exchange. The policy is periodically circulated on the Bank's internal communication network ("Intranet") to serve as a reminder to staff of their obligations thereunder.

Directors, insiders and their related persons in possession of confidential price sensitive information ("insider information") are prohibited from dealing with the securities of the Bank where such would amount to insider trading. Directors, insiders and related parties are prohibited from disposing, selling, buying or transferring their shares in the Bank for a "lock up" period commencing from the date of receipt of such insider information until such a period when the information is released to the public or any other period as defined by the Bank from time to time.

In addition to the above, the Bank makes necessary disclosure as required under Rule 111 of the Securities and Exchange Commission ("SEC") Rules and Regulations which stipulates that Directors and top Management employees and other insiders of public companies shall notify the SEC of any sale or purchase of shares in the company, not later than forty-eight (48) hours after such activity.

The Directors of the Bank comply strictly with the laid down procedure and policy regarding trading in the Bank's shares.

Management Committees

These are Committees comprising senior management staff of the Bank. The Committees are risk driven as they are basically set up to identify, analyze, synthesize and make recommendations on risks arising from day to day activities of the Bank. They also ensure that risk limits as contained in the Board and Regulatory policies are complied with at all times. They provide inputs for the respective Board Committees and also ensure that recommendations of the Board Committees are effectively and efficiently implemented. They meet as frequently as necessary to immediately take action and decisions within the confines of their powers.

The standing Management Committees in the Bank are:

- Management Risk Committee;
- Management Credit Committee;
- Criticized Assets Committee;
- Assets and Liability Management Committee;
- Information Technology (IT) Steering Committee;
- Information Technology (IT) Risk Management Committee

Management Risk Committee

This Committee is responsible for regular analysis and consideration of risks in the Bank. The Committee meets from time to time and at least quarterly. However, additional meetings may be held if required. The Committee reviews and analyses environmental issues and policies impacting either directly or remotely on the Bank, brainstorms on such issues and recommends steps to be taken by the Bank. The Committee's approach is risk based.

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The Committee provides inputs for the Board Risk Management Committee and also ensures that the decisions and policies emanating from the Committee's meetings are implemented.

The mandate of the Committee includes;

- The review of the effectiveness of GTBank's overall risk management strategy at the enterprise level;
- The follow-up on management action plans based on the status of implementation compiled by the Management Risk Committee;
- The identification and evaluation of new strategic risks including corporate matters involving regulatory, business development issues, etc., and the suitability of mitigants;
- The review of the enterprise risk scorecard and determination of the risks to be escalated to the Board on a quarterly basis.

Management Credit Committee

This is the Committee responsible for ensuring that the Bank complies fully with the Credit Policy Guide as laid down by the Board of Directors. The Committee also provides inputs for the Board Credit Committee. This Committee reviews and approves credit facilities to individual obligors not exceeding an aggregate sum to be determined by the Board from time to time. The Management Credit Committee is responsible for reviewing and approving all credits that are above the approval limit of the Managing Director as determined by the Board. The Committee reviews the entire credit portfolio of the Bank and conducts periodic assessment of the quality of risk assets in the Bank. It also ensures that adequate monitoring of credits is carried out. The Committee meets weekly depending on the number of credit applications to be considered.

The secretary of the Committee is the Head of the Credit Administration Unit of the Bank.

Criticized Assets Committee

This Committee is responsible for the assessment of the risk asset portfolio of the Bank. It highlights the status of the Bank's assets in line with the internal and external regulatory framework and directs appropriate actions in respect of delinquent assets. The Committee ensures that adequate provisions are taken in line with the regulatory guidelines.

Assets and Liability Management Committee

This Committee is responsible for the management of a variety of risks arising from the Bank's business including, market and liquidity risk management, loan to deposit ratio analysis, cost of funds analysis, establishing guidelines for pricing on deposit and credit facilities, exchange rate risks analysis, balance sheet structuring, regulatory considerations and monitoring of the status of implemented assets and liability strategies. The members of the Committee include the Managing Director, Executive Directors, the Treasurer, the Head of the Financial Control Group, the Chief Risk Officer as well as a representative of the Assets and Liability Management Unit.

Information Technology (IT) Steering Committee

The Committee is responsible for assisting Management with the implementation of IT strategy approved by the Board. The roles and responsibilities of the Committee include:

1. Planning, Budgeting and Monitoring

- Review and approval of the Bank's IT plan and budget (short and long term).
- Review IT performance against plans and budgets, and recommend changes, as required.
- Review, prioritization and approve IT investment initiatives.
- Establishment of a balance in approval of overall IT investment portfolio in terms of risk, return and strategy.

2. Ensuring Operational Excellence

- Making recommendations to Management on strategies for new technology and systems.
- Review and approval of changes to IT structure, key accountabilities, and practices.
- Ensuring project priorities and success measures are clearly defined, and effectively monitored.
- Conducting a review of exceptions and projects on selected basis.
- Performing service catalogue reviews for continued strategic relevance.
- Review and approval of current and future technology architecture for the Bank.
- Monitoring service levels, improvements and IT service delivery.
- Assessing and improving the Bank's overall IT competitiveness.

3. IT Risk Assurance

- Review and approve governance, risk and control framework.
- Monitoring compliance with defined standards and agreed performance metrics.
- Ensuring that vulnerability assessments of new technology are performed.
- Reviewing and ensuring the effectiveness of the IT Risk Management and Security plan.
- Ensuring the effectiveness of disaster recovery plans and review reports on periodic disaster recovery testing.
- Reviewing key IT risk and security issues relevant to the Bank's IT processes / systems.
- Ensuring that the Bank complies with relevant laws and regulations.

Information Technology (IT) Risk Management Committee

The Information Technology Risk Management Committee is responsible for establishing standardised IT risk management practices and ensuring compliance, for institutionalising IT risk management in the Bank's operations at all levels; and identifying and implementing cost effective solutions for IT risk mitigation. The Committee is also responsible for the continuous development of IT risk management expertise and ensuring that a proactive risk management approach is adopted throughout the Bank to drive competitive advantage.

Monitoring Compliance with Corporate Governance

Chief Compliance Officer

The Chief Compliance Officer monitors compliance with money laundering requirements and the implementation of the Corporate Governance Code of the Bank.

The Company Secretary and the Chief Compliance Officer forward regular returns to the Central Bank of Nigeria on all whistle-blowing reports and corporate governance breaches.

Whistle Blowing procedures

In line with the Bank's commitment to instill the best corporate governance practices, the Bank has established a whistle blowing procedure that ensures anonymity for whistle-blowers. The Bank has two (2) hotlines and a direct link in the Bank's website provided for the purpose of whistle-blowing. The hotline numbers are 01-4480905 and 01- 4480906, and the Bank's website is www.gtbank.com.

Internally, the Bank has a direct link on its Intranet for dissemination of information, to enable members of staff report all identified breaches of the Bank's Code of Corporate Governance.

Code of Conduct

The Bank has an internal Code of Professional Conduct for Employees "the Bank's Code" which all members of staff subscribe to upon assumption of duties. Staff are also required to reaffirm their commitment to the Bank's Code annually.

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All members of staff are expected to strive to maintain the highest standards of ethical conduct and integrity in all aspects of their professional life as contained in the Code of Professional Conduct which prescribes the common ethical standards, policies and procedures of the Bank relating to employee values. The Bank also has a Code of Conduct for Directors.

Human Resources Policy

The Human Resources policy of the Bank is contained in the Directors' Report on page 51 of this Annual Report.

Employee Share-ownership Scheme

The Bank has in place an employee share ownership scheme called the Staff Investment Trust (SIT) scheme. Under the Bank's Articles of Association, the Scheme is authorized to hold up to a specified percentage of ordinary shares of the Bank for the benefit of eligible employees of the Bank.

The scheme was established for the benefit of the Bank's staff as an incentive mechanism, by enabling eligible staff invest in ordinary shares of the Bank at a discount (the prevailing Net Assets Value (NAV), and buying-back their stock from the Bank at the market price, subject to attaining a determined length of service at the point of disengagement from the Bank and proper conduct at disengagement.

Internal Management Structure

The Bank operates an internal management structure where all officers are accountable for duties and responsibilities attached to their respective offices and there are clearly defined and acceptable lines of authority and responsibility.

Subsidiary governance

Subsidiary governance is an integral part of our bank's risk management framework that provides the structure through which the performance objectives of the subsidiaries are defined, measured and performance monitoring is conducted.

GTBank's governance strategy is implemented through the establishment of robust systems and processes – that ensure our subsidiaries reflect same values, ethics, processes and control as the parent company, while remaining independent in the conduct of their business and abiding within the confines of local extant regulations.

As at June 30, 2020, the Group had eight (8) International banking subsidiaries and two (2) sub-subsidiaries. The operations and management of these subsidiaries are monitored and controlled by GTBank Plc as described below:

Oversight function

The International Banking Directorate is responsible for the coordination and implementation of the Bank's international expansion strategy. It plays a pivotal role in driving and monitoring the performance of existing subsidiaries. In this respect, it performs an advisory role to the subsidiaries' senior management and serves as an interface between the parent and its subsidiaries, while ensuring synergies between them.

Subsidiary Board Representation

GTBank Plc has controlling representation on the Board of each subsidiary. The Board representatives are seasoned professionals with high level of integrity and proven track records in their respective fields. The Subsidiaries' Board of Directors are responsible for the governance of the Bank and accountable for creating and delivering sustainable value through the management of the Subsidiaries.

Subsidiary Board Committees

The Subsidiaries' Board also exercises its oversight responsibilities through four major committees as follows:

- **Board Audit Committee (BAC)** reviews accounting policies, practices, procedures and controls established by management for compliance with regulatory and financial reporting requirements.
- **Board Risk Management Committee (BRC)** oversees and advises the Board on risk-related matters and risk governance.
- **Board Credit Committee (BCC)** exercises its responsibility to maintain a healthy risk portfolio for the bank, by performing the control actions of approving new credit facilities or extending existing credit facilities within a proposed aggregate exposure limit defined by the Board of Directors.
- **Board Asset and Liability Committee (BALC)** oversees a variety of risks arising from the Subsidiaries' business including market and liquidity risk management, loan to deposit ratio analysis, cost of funds analysis, establishing guidelines for pricing on deposit and credit facilities, exchange rate risks analysis, balance sheet structuring, regulatory considerations and monitoring of the status of implemented assets and liability strategies.

Furthermore, the Subsidiary Boards and their respective Committees are responsible for creating, evaluating and managing the subsidiaries throughout their lifecycles while promoting best practice corporate governance standards. They exercise responsibility in the nomination of best fits for both board and management positions, while adopting suitable renumeration packages to match their wealth of skills and experience.

Each of these Board Committees meet at least once per quarter to review the affairs of the bank.



Representation on the Local Board and Board Committees

A minimum of two Non-executive directors representing GTBank Plc sit on the board/board committees of the subsidiaries. The Board Committees are responsible for defining capital structure, approving appropriate risk management policies necessary for the effective management of subsidiaries, providing advisory and strategic guidance on the direction of the bank as well as suitable technology required to effectively dominate the local markets.

Management of Subsidiaries

The bank appoints one of its Management staff to run the subsidiary. This is achieved by appointing a staff from the parent company to act as the Managing Director of the subsidiary. In addition, another management staff is seconded to act as a backup to the Managing Director and Head of Support and Operations Divisions within the bank.

The objective is to ensure enculturation, adoption and continuity of GTBank Plc values in the subsidiary. It is also to ensure that the tried and tested approach to corporate governance, systems and controls, innovation and technology, credit approval and management processes likewise customer service excellence is applied in a seamless manner.

Existence of Group Co-ordination Unit

The business activities and performance of GTBank Subsidiaries are monitored through the Group Co-ordination unit of the International Banking Directorate of GTBank Plc. The Unit is saddled with the responsibility of monitoring the subsidiaries, providing necessary support and addressing issues arising from their activities. The unit also prepares monthly reports on the performance of the subsidiaries and bi-annual risk management reports to the Board of Directors of the bank. The performance of the unit is assessed based on the extent to which the subsidiaries are effectively monitored and attended to.

Monthly Management Reporting

Subsidiaries furnish International Banking Directorate with reports on their business activities and operating environment monthly. The reports cover the subsidiaries' financial performance, risk assessment, regulatory activities among others.

Business Performance Review Session

The Managing Directors of the respective GTBank Subsidiaries attend the quarterly Group Business Performance Review sessions during which their performance is analyzed and recommendations made towards achieving continuous stability and improved profitability. This session also serves as a platform for sharing and dissemination of best practices and information among the subsidiaries' executives.

Annual System and Control Audit

An annual audit is carried out by the system and control group of GTBank Plc to review all operational areas of the offshore banks. This exercise is distinct from the daily operations audit carried out by the respective Internal Audit units within the subsidiaries.

Annual Risk Management Audit

This audit is carried out by the Credit Administration unit in GTBank Plc. The areas of concentration during this audit include asset quality, loan performance, review of security pledged, loan conformity with credit policy, documentation check and review of central liability report among others.

Group Compliance Function

To ensure an effective and consistent compliance culture across all entities, the Group Compliance team determines the scope of parental oversight required to manage compliance risk, promote awareness and implement industry best practices across our subsidiaries, thereby affirming the group's commitment to a zero tolerance for regulatory breach.

Group Treasury Function

The Group Treasury function is responsible for providing required guidance in optimizing the deployment of resources in the subsidiaries except GTBank UK. The key focus is efficiency of the Balance Sheet. Monthly Assets and Liabilities review meetings are held with the Group treasury team to create synergies and facilitate transfer of knowledge, skills and competencies. The report is presented to the Board Assets and Liabilities or Risk Committee where applicable.

Group Information Security Assurance

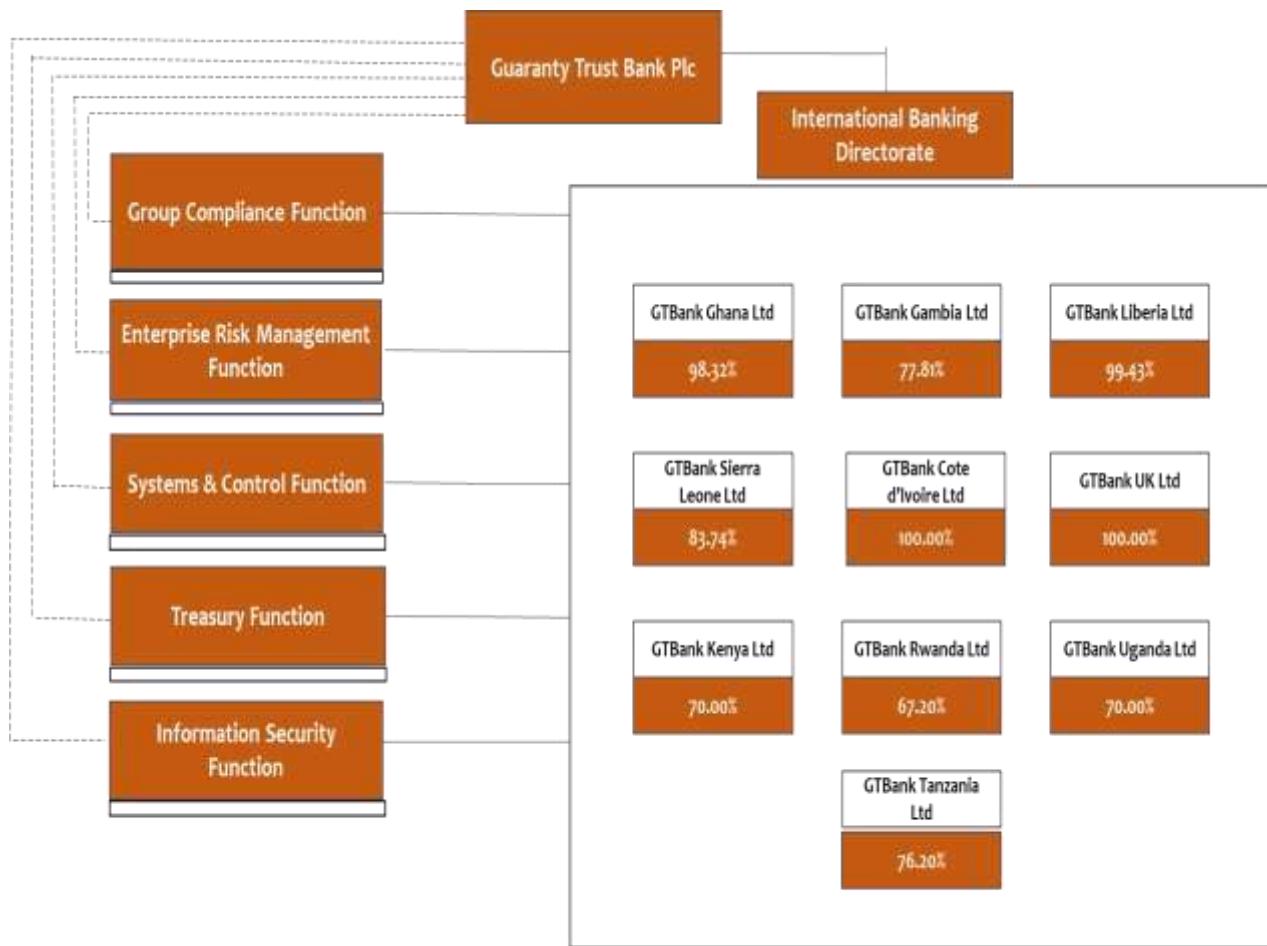
The Group Information Security team is responsible for rendering requisite guidance to subsidiaries on the security of their information assets and infrastructure. They conduct regular off-site and on site reviews of the adequacy of the existing information security infrastructures in all the Subsidiaries. They also guide the subsidiaries on all cybersecurity related issues.

External Auditors' Report

GTBank Plc conducts a review of the management letters provided by the subsidiaries' auditors on completion of periodic audits. The objective is to ensure that all identified deficiencies are promptly corrected and recommendations implemented in line with approved best practices and local regulatory guidelines.

Subsidiary Governance

 Guaranty Trust Bank and Subsidiary Companies



Introduction

At Guaranty Trust Bank, we understand the essence of sustainable finance in getting an attractive financial return alongside positive environmental, economic and social impacts. Since our inception, sustainability has been core part of our business model and strategy. As a sustainable bank, we are not only interested in strong financial performance but also environmental and social protection. We continue to ensure that our Environmental and Social Management System (ESMS) aligns with the requirements of IFC Performance Standards and CBN's Nigerian Sustainable Banking Principles (NSBP).

We continue to devise innovative ways to enhance our environmental, social and economic performance. Our understanding of sustainable banking practices has assisted us in conserving our resources, improving relationships with all our stakeholders (investors, shareholders, customers, employees, suppliers, regulators and communities) and managing/mitigating risks that may hinder our success as a bank. We have taken into consideration the impact of our business operations and activities on people and the environment. We track our environmental and social footprints; and encourage our borrowing customers to do the same.

We remain committed to the Sustainable Development Goals (SDGs) of the United Nations (UN) through the creation of avenue for our communities and stakeholders to flourish. We continue to support the government efforts in achieving the SDGs. We invest in critical sectors of the economy and develop products that meet societal needs. The Bank continue to lead across all key economic parameters in the banking sector and has become one of the most respected financial brands in Africa.

In our attempt at promoting sustainable banking and the UN SDGs, we have formed partnership with several organizations as well as other global bodies. We are a member of the United Nations Environment Programme Finance Initiatives (UNEP-FI) and an organizational stakeholder for Global Reporting Initiative (GRI). We remain development partner with International Finance Corporation (IFC), African Development Bank (AfDB), Development Bank of Nigeria (DBN) and the Central Bank of Nigeria.

This Sustainability Report is a reflection of our journey in the first half of the year 2020, highlighting various initiatives undertaken by the bank to ensure that we remain a sustainable bank, even in the midst of COVID-19 pandemic. The scope of our report covers the Marketplace, Community, Environment, Workplace as well as our scorecard in the implementation of the Central Bank of Nigeria's Sustainable Banking Principles and some of the UN SDGs.

Market Place

At GTBank, we are committed to advancing economic growth and sustainable development through our active funding and investments in critical sectors such as Agriculture, Manufacturing, Real Estate, Infrastructure, Health, Education, Power, Oil and Gas, among others. We continue to allocate capital to where they are critically needed especially in supporting the economic diversification efforts of the Nigerian government.

In the first half of the year 2020, we screened all the 506 corporate credits approved by the Bank for environmental and social (E&S) risks. Our ESRM team categorizes project related transactions into high, medium and low risks. We conducted enhanced due diligence for customers operating in the high-risk sectors; and moderate due diligence for customers in medium risk sectors, as classified by the Central Bank of Nigeria (CBN). We applied exclusion checklist to all credits (High, medium & low). We assessed the environmental and social performance of customers in high and medium risk sectors through the review of their documents and their business operations. Through our due diligence assessment, we came up with Environmental and Social Action Plan (ESAP). We require our customers to implement the ESAP, and we monitor progress over time.

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 **Guaranty Trust Bank and Subsidiary Companies**

As part of our commitment of providing top-notch financial products and services to our customers, Beta Health was launched in March 2020 as a low-cost health financing product that offers instant access to health insurance for every Nigerian. Although, the product is not gender-specific. It is expected to empower more women to access health care for themselves and their families for just N500 monthly. This product is the first of its kind in Nigeria. We remain committed as a Bank to developing products that provide first class banking services to all classes of people regardless of gender, age or location.

In response to the COVID-19 pandemic, the Bank granted a 90-day grace period on all Small and Medium Enterprise (SME) loans such as Food Industry, Fashion Industry, and Quick Credit for Business. The decision was arrived at to reduce the effect of the COVID-19 pandemic on SMEs during the lockdown in April 2020. This was extended to 6 months in June 2020. This is because of our awareness that small businesses are the most affected by this pandemic. As such, we are committed to reducing the effect of the pandemic on small businesses.

The bank is consistently increasing the list of activities that our USSD code, *737# can be used for. With the dial of *737*0# an account can be easily opened and transaction made immediately. Our USSD code makes banking easier, especially for our customers in remote locations using their mobile phones. Through our Habari platform, our customers can shop for diverse products online, pay bills, watch video, listen to music, among others. We continue to improve the platform to meet and support the lifestyles of everyone.

Community

At GTBank, we put Corporate Social Responsibility (CSR) at the heart of our strategic business objective. We are committed to enriching the lives of the people in the communities we operate in. Of importance to the company's core value is a quest to seek the collective good in our communities of operation. We are always happy to promote best practices even in remote areas and promote community growth on a sustainable basis. Our CSR strategy stand on four pillars namely community development, education, environment and Arts.

In terms of community development, the Bank donated 110-bed isolation centre to the Lagos State Government as part of our response to COVID-19 pandemic to cater for people who may be infected and prevent community spread of the virus. This is in partnership with the African Finance Corporation (AFC) who agreed to pay 50% of the amount spent by the Bank. The centre is fully equipped with all the necessary equipment, including respirators and personnel to treat and care for those that may become affected.



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In terms of promoting education, we organized reading event involving 200 students to promote reading culture, took advantage of the Financial Literacy Day on March 27 to sensitize people on savings, amongst others.

In terms of Arts promotion, our free online Art Gallery continue to provide enormous benefits especially in promoting and showcasing the work of artists in Africa. A summary of other CSR projects facilitated by the Bank in the first half of 2020 are listed below:

Area of Focus	Project Description	Beneficiaries
Arts	Art 635 Virtual Reality Exhibition – A virtual experience and exhibition of artworks enlisted on Art 635	1,269 artworks exhibited on the virtual reality space
	Art Gallery – A free online Art Gallery created to support the arts in Africa.	Artwork added – Over 1358
Education	GTcrea8 Scholarship - GTBank Donates a monetary sum of ₦150,000.00 to 72 different students as a scholarship contribution every year.	72 Undergraduates
	Book N Guage/ Farafina Reads- A monthly Book reading event promoting the reading culture.	200 participants
	GTBank Adopt-a-school project – The GTBank Adopt-a-school project is a child focused programme introduced by the bank in 2004, to improve the quality of public education available to the Nigerian child.	Over 200 participants
	Support for Children with disabilities - A Secondary school initiative that seeks to change the mind-set of inclusion of children living with disabilities into main stream schools.	200 participants
Healthcare	Isolation Centre – The Bank in joint partnership with AFC built 110 bed isolation centre as part of her response to COVID-19 pandemic.	Lagos State Government and COVID-19 infected people
	Support for Sickle cell patients- A staff initiative that supports people living with sickle cell	10 people with sickle cell received free health care.
Sports/Youth Development	GTBank Masters Cup - An annual football tournament for private secondary schools in Lagos State. The bank spent N25,158,640.88 in organizing and hosting the football competition.	1155 players, 34 schools



Environment

As a sustainable bank, we continue to track our Green House Gas (GHG) emission through monitoring of our electricity, fuel, water, solid waste and paper usage. We report our carbon footprint or GHG to the Central Bank of Nigeria through our Nigerian Sustainable Banking Principles (NSBP) report. Our tracking of our GHG emission has assisted us to develop strategies to minimize our GHG. We consciously reduce our business travels through the use of Zoom and Microsoft Team for meetings, timely shut down of our branches to reduce electricity or fuel usage, development of electronic approval process for memo to reduce paper usage, among others. In this era of COVID-19 pandemic, we have been able to drastically reduce our Green House emission through the cut down of business travels by 100%, reduction in the number of branches open for business, enhancement of our e-channels for the use of our customers, the Work From Home (WFH) initiatives for staff, among others, as part of our strategies to promote the Health and Safety in our workplace and achieve business sustainability.

The total litres of diesel consumed decreased by 1,045,417.61 Litres between December 2019 to June 2020. The decrease over both reporting periods was as a result of timely shut down of our branches by 6:00 pm and the adoption of energy efficiency practices such as switching off of all unused electrical appliances. As a result of the Pandemic, we have also implemented work from home strategy and also moved our customers to our alternative delivery channels. As such, we have been able to minimize the usage of Fossil Fuels.

The Diesel usage per staff reduced over the corresponding period even with the decrease in staff complement. There was also a reduction in carbon footprint per employee from 0.96 to 0.86 tonnes per employee. Paper consumption bank wide decreased by 29.06% from December 2019 to June 2020. This is attributed to the use

Sustainability Report

 **Guaranty Trust Bank and Subsidiary Companies**

of electronic means of transmitting information i.e emails, Microsoft Team, Zoom, among others, as a way of promoting Health and Safety in the workplace in response to COVID-19.

The waste generated in the reporting period decreased by 41%. The litres of fuel consumed by our fleet cars and the total water consumption reduced by 28.5% and 71.8% respectively. These are mainly associated to our Work from Home strategy and the alternating of opening of our branches.

The total number of our branches/business offices powered by alternative sources of energy (solar energy) has increased by 6 (From 42 to 48) from the last reporting period. The Bank presently has 6 Main Branches, 6 e-branches and 36 offsite locations which are powered by a hybrid of solar and conventional energy supply (Grid and Diesel Generators). These branches have ATMs and communication devices powered by solar panels. The number of our ATMs powered by alternative sources of energy (solar energy) also increased from 84 to 94 during the reporting period. There were no negative environmental and social impacts issues reported on any of our branches or projects financed in the first half of 2020.

Workplace

At GTBank, our workforce remains our most valuable asset in meeting our vision of becoming the leading customer-centric global bank. As such, the health and safety of all our employees, customers, vendors and other stakeholders are of utmost importance to us. Our strategic policy is to continue to make our workplace conducive for all. In short, we continue to strive to create a safer and healthier working environment.

In the first half of 2020, the bank E&S Team trained thirty-two (32) account officers/relationship management team on Environmental and Social Risk Management (ESRM) in our Credit School. They also conducted a training on “CSR and Sustainability Reporting” for 28 members of Corporate Affairs Team. We periodically publish on our intranet E&S Learning Case Studies covering critical E&S issues. Our E&S team and 42 members of staff participated in the webinar session titled “Enhanced Sustainable Banking (ESB) model in the Event of Major Economic and Business Disruptions” organized by Chartered Institute of Bankers of Nigeria (CIBN) in May 2020. The bank E&S team participated in the quarterly meeting for the Nigerian Sustainable Banking Principles (NSBPs) champions also called sustainability champions.

For our entire staff, we provided training on subject matters ranging from Corporate Governance, Enterprise Risk Management, Compliance, Environmental and Social Risk Management, Leadership and Management, among others. In February 2020, we commenced the third season of our Orange League Football Competition. The football competition which was aimed at promoting friendly competition among our various business lines was suspended at the Quarter final stage owing to COVID-19.

The Human Resources Group periodically releases educational slides on the intranet tagged Wellness Wednesday, which encourages employees to adopt a healthy lifestyle and Finance Fridays which provides savings and investment-related tips. This is done weekly. In order to promote the Health and Safety of workers during this COVID-19 era, Operational Risk Management (ORM) Group in conjunction with the HR Group published several awareness slides on Health and Safety in this COVID-19 pandemic.

In line with the Bank’s commitment to promote gender equality and empower women, the ratio of women in the employment of the Bank and in senior management position is currently 46% and 36% respectively. In the first half of 2020, we maintained the number of women on our Board of Directors (BOD) at 4 (29%), same number as December 2019. Furthermore, to celebrate International Women’s Day in March 2020, we provided our female employees a special treatment and organized a seminar to enhance their career growth and development.

Sustainability Report

 Guaranty Trust Bank and Subsidiary Companies

Progress on CBN's Nigerian Sustainable Banking Principles (NSBP)

The bank as a signatory to the CBN's Nigerian Sustainable Banking Principles (NSBP) aligns with relevant international standards. Our business activities and operations are in line with the provisions of the nine (9) principles of NSBP. The table below highlights some of our key achievements in the implementation of CBN's NSBP in the first-half of 2020:

NSBP PRINCIPLES	DEFINITION	PROGRESS UPDATE
Principle 1	Our Business Activities: Environmental & Social Risk Management. Integration of environmental and social consideration into our lending activities.	<ul style="list-style-type: none"> All our transactions (506) were screened for E&S risk in the period under review. To date, we have visited/conducted desktop Due Diligence Assessments for 93 customers. Based on the review of relevant documents and information provided by the client, we came up with action plans to be closed out by the customers.
Principle 2	Our Business Operations: Environmental & Social Footprint. Avoidance of the negative impact of our Business Operations.	<ul style="list-style-type: none"> We were able to reduce our carbon footprint during the period under review based on the various initiatives introduced and the strict adherence to the guideline of the presidential taskforce on COVID-19. We presently have 48 branches powered by alternative power source (ATMs & communication equipment). This has increased the number of our ATMs powered by hybrid energy (blend of solar and conventional power sources) to 94.
Principle 3	Human Rights: Respect for the rights of all in Business Operations.	<ul style="list-style-type: none"> All 506 transactions booked were assessed for human rights risks such as child labour and forced labour. Assessment comprises of initial screening with the Exclusion Checklist for all customers and Further Due Diligence Assessment for High Risk customers.

Sustainability Report

 Guaranty Trust Bank and Subsidiary Companies

Principle 4	Women's Economic Empowerment: promote economic empowerment through a gender inclusive workplace culture and provide products and services for women.	<ul style="list-style-type: none"> There was a decrease in the number of female employees in the work force (8 female). The number of women on our board remain the same (4 women). The bank developed new product called "Beta Health". Although, it is not gender-specific, however, it is expected to provide healthcare access to more females with the payment of N500 monthly.
Principle 5	Financial Inclusion: Promotion of financial inclusion and provision of financial services to individuals and communities that have limited or no access to the formal financial sector.	<ul style="list-style-type: none"> The number of our branches that can easily be accessed by physically challenged increased from 118 to 120 from December 2019 to June 2020. All new branches are provided with ramps for easy access. Through our agent banking locations, we received deposits of N2.1 Billion. We also partnered with CBN SANEF Initiative. We were able to open 114,517 new accounts in the last 6 months.
Principle 6	E&S Governance: Implementation of a transparent E&S governance practices within the institution and assess the E&S governance of our clients.	<ul style="list-style-type: none"> Our internal audit team (SYSCON) conducts monthly visit to track and monitor our progress on E&S using our annual plan. We provided update to our investors (IFC and PROPARCO) on our E&S performance. We do monthly and quarterly reports to our management and board on our E&S journey.
Principle 7	Capacity Building: development of capacity to identify, assess and manage E&S risks and opportunities associated with the bank's business activities and operations	<ul style="list-style-type: none"> The bank E&S team trained 32 account officers/relationship management team on Environmental and Social Risk Management (ESRM) in Credit School. We also trained 28 members of our Corporate Affairs Team on "CSR and Corporate Social Responsibility".

		<ul style="list-style-type: none"> • We published on the intranet E&S Learning Case Studies on critical E&S issues.
Principle 8	Collaborative Partnerships: collaboration across the sector and leveraging on international partnerships and move the financial sector as one and ensure consistency with international standards.	<ul style="list-style-type: none"> • We participated in a Webinar session on “Enhanced Banking (ESB) model in the event of major economic and business disruptions” organized by Chartered Institute of Bankers of Nigeria (CIBN). • The IFC and PROPARCO conduct annual review of the Bank’s sustainability performance as part of the partnership with the Bank.
Principle 9	Reporting: regularly review and report our progress in meeting the principles/	<ul style="list-style-type: none"> • The bank rendered the Bi-Annual Sustainability Report to the regulator (CBN) and also dedicated a chapter on the Bank’s sustainability journey in the financials. • We also provide periodic updates to our investors such as IFC and PROPARCO on the integration of ESRM in the Bank’s framework. • Report on our sustainability journey and Social Key Performance Indicators (KPI) also shared with the Board of Directors on a quarterly basis.

The United Nations Sustainable Development Goals (SDGs)

At GTBank, we continue to support the government efforts at achieving Sustainable Development Goals (SDGs) through our lending to the critical sectors, our CSR and product development initiatives. The 17 SDGs represent an ambitious agenda to achieve a sustainable future by 2030. The Bank is directly and indirectly achieving all the 17 interrelated goals, yet we feel our business directly impacts the 8 highlighted goals below:

SDG 1- End poverty in all its forms everywhere



- We continue to contribute to poverty reduction through regular payment of taxes to government, introduction of accessible credits for low-income people such as Quick credit, Fashion Credit, Food Credit, among others. Giving back to the society through our various CSR initiatives such as provision of scholarship to indigent students, among others.

SDG 2- End hunger, achieve food security, improved nutrition and promote sustainable agriculture.



- We continue to eradicate hunger through strategic allocation of capital and lending to customers in the agribusiness such as CHI Farms, Life Care Ventures, Olam, Presco among several others. Using various initiatives such as food credit for SMEs in the food industry, we provided access to cheap and affordable food, thereby reducing hunger. The food credit is provided at single digit interest rate.

SDG 3 - Ensure healthy lives and promote well-being for all at all ages



- We continue to promote healthy living through our various health initiatives such as donations to patients with sickle cells and women living with HIV, support for children with Autism, among others. As part of our quest to promote good health and make healthcare accessible to all, we introduced Beta Health in March 2020 to provide cheap and affordable access to healthcare for all with the payment of N500 (Five Hundred Naira) monthly.

Those who subscribed to Beta Health can walk into over 1,000 hospitals nationwide and get attended to for select medical cases, at no out-of-pocket cost. There are, on average, at least 5 healthcare centres in every local government area under the Beta Health coverage, and the plan also allows for subscription on behalf of a third-party; such as relatives, domestic staff, contract workers and employees of small businesses. This offers an efficient solution for access to basic healthcare services for everyone in Nigeria regardless of their status, age or geographical location.

We also provided 110-bed isolation centre at Onikan Stadium in partnership with African Finance Corporation (AFC) and the Lagos State Government. This is part of our response to curbing the spread of COVID-19 pandemic by ensuring that infected people are well treated to save their lives and prevent community spread.

SDG 4- Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all



- We continue to promote education through our investment and lending to schools. Education is at the heart of our CSR, based on our awareness that education has multiplier effects in terms of reducing poverty, improving health and contributing to economic growth. We also promote education through our various initiatives such as adopt a school programme, donation of reading materials to schools, renovation

of schools, Mobile Library, GTcr8 Scholarship, Masters Cup for Secondary schools, among others. We also have School Fees Advance, which is a credit product to ensure our customers are able to conveniently pay the school fees of their wards with ease.

SDG 8- Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all



- At GTBank, we continue to promote sustainable economic growth and decent work through our lending to businesses especially to meet their working capital requirements. Through this, we are able to indirectly provide jobs for people. This is in addition to the direct job that we create through recruitment of staff to meet the needs of our customers. We continue to offer competitive salary and benefits to promote decent living for all our employees. In view of the hardship created by the COVID-19 Pandemic, we provided moratorium and interest reduction for SME loans.

SDG 9- Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation



- We remain committed to using our value-adding banking products and services to improve the condition of Nigeria's social infrastructure. We ensure that our investments in infrastructure is **environmentally sensitive** and respond to the needs of **low-income users**, women and other marginalized groups (including persons with disabilities, indigenous persons, racial and ethnic minorities and older persons).

SDG 13- Take urgent action to combat climate change and its impacts



- At GTBank, we are aware of the impact of climate change on our business activities and operations. As such, we conduct enhanced due diligence for customers operating in high risk sectors and moderate due diligence for customers in medium risk sectors. This is with a view to minimizing the effects of climate change in the operations of our customers.

As an organization, we measure our carbon footprint such as water, fuel, paper and electricity usage and develop several initiatives to minimize it. We report our tracking of carbon emissions to the Central Bank of Nigeria through our Nigerian Sustainable Banking Principles (NSBP) Report.

SDG 17 - Strengthen the means of implementation and revitalize the global partnership for sustainable development



- As part of our quest to promote the UN SDGs, we have formed partnership with several organizations as well as other global bodies. Some of these organizations are United Nations Environment Programme Finance Initiative (UNEP-FI), Global Reporting Initiatives (GRI), Nigerian Sustainable Banking Principles Champions, Central Bank of Nigeria (CBN), International Finance Corporation (IFC), African Development Bank (AfDB), Development Bank of Nigeria (DBN), among others.

Summary of our ESG Materiality

At GTBank, the development of innovative approach to meet the needs of all our stakeholders is of critical importance to us. We continue to conduct stakeholders' analysis and develop strategies to meet the expectations of our stakeholders. Our material ESG issues are summarized below:

- **Access and affordability:** At GTBank, we continue to increase access to our services and create affordable services. In the first half of 2020, we have been able to improve the features of our USSD, *737#, Mobile Banking and our other Alternative Delivery Channels to allow for easy opening of accounts, we introduced Beta Health to make healthcare cheap and affordable to everyone, enhance the experience of customers on our Habari platform, among others.
- **Labour practices:** We continue to train and provide competitive welfare package to all our employees. This is based on our awareness of the importance of our workforce in achieving our strategic business objective.
- **Data security and customer privacy:** Our awareness of the importance of data security has assisted us to put in place sophisticated tools to prevent cyber-attacks and promote data security. We also ensure customer privacy by aligning with best international practice. We continue to create awareness to all our staff, customers and vendors to prevent fraud.

- **Lifecycle impacts of products and services:** We are aware of the importance of conducting due diligence on our products and services. We have fully integrated environmental and social considerations into all our business activities and operations.
- **Business ethics:** At GTBank, we have a strong business ethics and promote our core values to our employees through our Code of Professional Conduct; our Ethics Policy as well as Communications Policy, which help to regulate employee relations with internal and external parties.
- **Systemic risk management:** The Bank's Enterprise Risk Management (ERM) division works with relevant units in the bank in managing risks in our business operations and activities. There are several risk management units in charge of managing different risks such as environmental and social, credit, operational, reputational, market, legal, cyber risks, among others.

Introduction

At Guaranty Trust Bank plc (“the Bank”), we understand the importance of our customers’ satisfaction to the achievement of our set goals. Hence, the incorporation of the ‘treating customers fairly’ principles into our business strategy to enable us deliver on our promises to our stakeholders.

We recognize that customer feedback is an important tool in monitoring and responding to customer expectations hence we continue to imbibe good conduct practice across our business, with a range of initiatives to further improve the service and experience we offer to customers.

The information gathered is used for detailed analysis to identify recurring issues which are reviewed by the relevant stakeholders for learning purposes and improvement of the Bank’s products and services with emphasis on preventing a reoccurrence of such identified issues.

The Feedback Channels/ Customer Touch points

We appreciate the feedback provided by our customers, as such the following touch points are available to encourage our customers’ interaction with the Bank:

- GT Connect (our 24 hours self-service interactive call center);
- The Complaints received via emails, letters and the portal on the Bank’s website;
- Social Media feedback platform;
- The Customer Information Service desk at any of our branches;
- The Whistle Blowing portal on the Bank’s website.

Customers’ opinion on products, services and processes

The Bank constantly evaluates valuable insights provided by customers and other stakeholders regarding our products, services and policies in order to improve the business and overall customer experience.

The review and evaluation are conducted using various methods including:

- Customer feedback survey via the Bank’s website, In-branch, and Internet banking customer satisfaction rater;
- One-on-one focus/business review meetings with customers;
- Business review sessions/ Interviews with randomly picked customers.
- Our ‘Call the MD’ sessions

Complaints Handling and Resolution Structure

The Bank has an effective mechanism in place for complaints handling which ensures the prompt resolution of customers’ complaints if and when they arise. The Complaints Unit of the Bank is charged with the responsibility for receipt, prompt investigation and resolution of customers’ complaints. It also serves as the liaison between the Bank and its customers as well as regulatory authorities.

Reports and Feedback

Complaints received are given a unique identifier number for tracking purposes, acknowledged and addressed promptly. Where a resolution can be provided immediately, the customer is provided with feedback, if not, the issue raised is referred to the appropriate team in the Bank for prompt resolution. The customer is kept informed throughout the process until final feedback is provided and resolution attained. The complaint is then marked as closed.

The complaints handling process is reviewed periodically and complaints received are categorised and reviewed properly with the aim of enhancing the Bank's delivery of efficient and effective services.

The Bank ensures that complaints are dealt with in an equitable, objective and unbiased manner. We also align our procedures with regulatory requirements and international best practice in a bid to ensure that the complaint handling process is fair and reasonable.

REPORTS TO THE CBN ON CUSTOMER COMPLAINTS

In line with the Central Bank of Nigeria (CBN) guidelines on resolution of customers' complaints, the Bank provides periodic reports to the CBN.

Below is a breakdown of Complaints received and resolved by the Bank for the financial half year ended 30 June 2020 pursuant to CBN circular dated August 16, 2011.

	Description		Number		Amount Claimed (N'000)		Amount Refunded (N'000)	
	2020	2019	2020	2019	2020	2019	2020	2019
	Pending Complaints							
1	brought forward from prior year	53	87	328,758	329,014	-	-	-
2	Received Complaints	12,025	49,553	342,314	173,026	-	-	-
3	Resolved Complaints	12,033	49,587	377,155	173,282	57,490	282,014	
	Unresolved Complaints							
4	escalated to CBN for intervention	-	-	-	-	-	-	-
	Unresolved Complaints							
5	pending with the Bank carried forward *	45	53	293,917	328,758	-	-	-

* Some of the outstanding complaints include complaints on dispense errors on other Bank terminal, failed bill payment, excess charges, etc.

Reports and Feedback

 Guaranty Trust Bank and Subsidiary Companies

The table below show Complaints received and resolved by the Bank in other currencies for the half year ended June 30, 2020.

RECEIVED COMPLAINTS (Per Currency)

Currency	Amount Claimed	
	2020	2019
1 United States Dollars	\$14,315	\$44,476
2 Great Britain Pounds	£79	£570
3 Euros	€ 19	€6,359

RESOLVED COMPLAINTS (Per Currency)

Currency	Amount Claimed		Amount Refunded	
	2020	2019	2020	2019
1 United States Dollars	\$14,315	\$44,476	\$109	\$13,109
2 Great Britain Pounds	£79	£570	£0	£0
3 Euros	€ 19	€6,359	€ 0	€4,265

UNRESOLVED COMPLAINTS (Per Currency)

Currency	Amount Claimed	
	2020	2019
1 United States Dollars	\$0	\$0
2 Great Britain Pounds	£0	£0
3 Euros	€0	€0

REPORTS TO THE CBN ON FRAUD AND FORGERIES

In line with Section 5.1.2 (L) of the CBN Code of Corporate governance, the breakdown of fraud and forgeries for the period is provided below:

Fraud and Forgeries	Jun-2020	Jun-2019
Number of Fraud Incidents	9,662	7,403
Amount Involved (N'000)	642,186.64	1,025,064.91
Amount Involved (USD\$'000)	175.35	60.59
Actual/Expected Loss (N'000)	38,363.43	48,074.60
Actual/Expected Loss (USD\$'000)	0.00	0.91

Anti-Money laundering and combating the Financing of Terrorism (AML/CFT) framework



Guaranty Trust Bank and Subsidiary Companies

Guaranty Trust Bank plc (“The Bank”), remains committed to the fight against all forms of financial crime, which includes, money laundering and terrorist financing, bribery and corruption. To show this commitment, the Bank has implemented a framework for Anti-Money Laundering (“AML”), Combating the Financing of Terrorism (“CFT”) and the prevention of the financing and proliferation of weapons of mass destruction. It is also mandatory for all members of staff Group wide to ensure strict compliance with the framework to protect the global financial services industry.

The Bank’s framework ensures compliance with AML/CFT legislation and regulations in Nigeria and has incorporated leading best practices. The bedrock of the framework includes, but is not limited to the following:

- The Financial Action Task Force (FATF) 40 Recommendations;
- Money Laundering (Prohibition) Act 2011 (as amended);
- Terrorism (Prevention) Act 2011 (as amended);
- CBN AML/CFT Regulations 2013;
- Terrorism Prevention Regulations 2013;
- Nigerian Financial Intelligence Unit Act 2018;
- Corrupt Practices and Other Related Offences Act, Cap. C31 Laws of the Federation of Nigeria, 2004 (“the Act”).
- UK Bribery Act 2010;
- USA Foreign Corrupt Practices Act;
- Central Bank of Nigeria (CBN) Circulars.

Structure of the framework

The Bank has developed policies and procedural guidelines, and these documents are regularly reviewed/revised to ensure that they stay relevant and current and are in line with the ever-changing regulatory requirements and leading practices. The Policies and Procedures clearly lay out the Bank’s AML/CFT stance in the global fight against financial crime and are available on the Bank’s intranet for access to all members of staff at any point in time. The AML/CFT statement is also available on the Bank’s website.

The Bank’s Compliance Policies are reviewed and approved by the Board of Directors on an annual basis and where it is necessary to update the policy between cycles, an addendum is drafted for implementation with the same incorporated in the Policy at the next annual review.

The Bank has moved away from a “rule based, tick box” approach for combating financial crime risk, to a risk based approach. Thus, the Bank identifies and assesses the risks from a proactive stance and allocates the requisite resources which center around systems and controls to manage these risks.

Scope of the framework

The scope of the Bank’s AML/CFT framework includes the following:

(i) Board and Management responsibilities:

The Board of Directors of the Bank has oversight responsibilities for the AML/CFT framework. The Board ensures that the Bank’s Management and all employees conform strictly with all regulatory and internal procedures relating to AML/CFT and that the Bank maintains a zero tolerance to regulatory infraction. In accordance with AML/CFT global best practice, the “tone is set from the top”. The Bank’s Designated Compliance Officer (The Chief Compliance Officer) is appointed by the Board of Directors and approved by the Central Bank of Nigeria.

(ii) Reports to Senior Management and the Board:

On a monthly and quarterly basis, AML/CFT reports are provided to senior management and the Board respectively. These reports provide the Board and senior management with information to enable them to evaluate the Bank's compliance with its regulatory obligations. The reports also ensure that Directors and senior management are kept well-informed of emerging trends and developments in the financial industry, particularly in the area of AML/CFT risk management.

Feedback on the reports are provided to the Compliance team by the Board as part of its oversight function.

(iii) Know Your Customer (KYC) procedures:

To ensure that only customers that align with the Bank's risk appetite are on-boarded, a duly completed account opening form and the provision of identification and other relevant information and documents are provided. This is the foundation/bedrock for on-boarding a customer in the Bank. Customer Due Diligence (CDD) and AML/CFT risk assessment is conducted before engaging in any banking relationship with a customer. This includes at a minimum, identity, biometric verification number (BVN) and address verification as well as ascertaining the source of income and wealth of the customer. Where appropriate, KYC includes ascertaining who the Ultimate Beneficial Owner (UBO), Legal representatives and Trustees are for the account.

Customers that are identified as high risk from the AML risk assessment are subjected to Enhanced Due Diligence (EDD). EDD is conducted on such customers including Politically Exposed Persons (PEPs) to assess and manage the risks that the customers might pose. The approval of senior management and the Compliance team is required prior to the commencement of banking relationship with such high-risk customers.

In compliance with regulatory requirements and perceived AML risk threats, Designated Non-Financial Businesses and Professionals (DNFBPs) and other similar businesses are required to undertake requisite and regulatory measures before account opening.

As part of the Bank's KYC and CDD procedures, identification documents are requested and obtained to confirm the ultimate beneficial owners of a business and the organization's control and structure. Sanction screening is also conducted prior to entering into a relationship as well as prior to effecting a transaction to ensure that the Bank does not enter into a relationship with a sanctioned person/entity.

In compliance with Foreign Account Tax Compliance Act (FATCA), the Bank is duly registered with United States (US) Internal Revenue Service (IRS) and thus, have put measures in place in identifying US persons in the Bank's database. All identified US persons are required to complete the requisite tax forms i.e. W8 BEN, W8 BEN-E and W9. A Customer who fails to complete the forms would be regarded as recalcitrant.

(iv) Transaction Monitoring:

Transaction monitoring is done using manual and automated methods. The former is performed by all members of staff, who are regularly provided with red flags to look out for and the latter resides within the Compliance team with the aid of transaction monitoring solutions.

Anti-Money laundering and combating the Financing of Terrorism (AML/CFT)

framework

 **Guaranty Trust Bank and Subsidiary Companies**

All members of staff are aware and are constantly reminded of the fact that suspicious activities/ transactions should immediately be referred to the Compliance team.

Suspicious Transactions are brought to the attention of the Compliance Unit on a manual or automated basis, the former by way of members of staff filing internal suspicious transaction reports to the Compliance Unit and the latter by way of transaction monitoring tools reviewed by Compliance Officers. If deemed appropriate, a report is filed to the NFIU.

To properly monitor transactions passing through the Bank's systems, the SAS AML tool, has been fully deployed in the Bank, providing an advancement in the means by which transactions are monitored and investigated.

(v) Transaction Reporting:

Regulatory and statutory requirements stipulate that certain reports and returns are made to regulatory bodies. The Nigerian Financial Intelligence Unit (NFIU) is the agency charged with the responsibility in Nigeria of receiving these transaction reports.

The following are the transaction-based reports sent to the NFIU in accordance with statutory and regulatory requirements:

- Currency Transaction Report (CTR)
- Foreign Currency Transaction Report (FTR)
- Suspicious Transaction Report (STR)

The Bank renders reports to the NFIU and the Central Bank of Nigeria (CBN) in accordance with the provisions of sections 2, 6 and 10 of the Money Laundering (Prohibition) Act of 2011 as amended ("the Act").

Section 2 of the Act provides that financial institutions must submit a report on all international transfer of funds and securities of a sum exceeding ten thousand dollars (\$10,000) or its equivalent in other foreign currencies.

Section 6 of the Act provides that a financial institution must submit a report on all unusual suspicious transactions.

Section 10 of the Act provides that any lodgment or transfer of funds in excess of N5 million and above for individuals and N10 million and above for corporate customers must be reported.

The Bank also, where applicable, in accordance with the Act, provides transaction-based reports to competent authorities as required.

(vi) Relationship with Regulators and Law Enforcement Agencies:

The Bank maintains a cordial and supportive relationship with all regulatory and law enforcement agencies. The Bank promptly complies with and responds to all requests made, pursuant to the law, and provides information to regulators including the NFIU, the CBN and other relevant agencies.

The Bank is also at the forefront of cooperating with regulators to give feedback on new regulations and means to mitigate the risks that are being encountered in the financial industry brought on by new innovations and developing trends.

(vii) Sanctions Compliance Management:

As a policy, the Bank does not enter any relationship with sanctioned individuals/entities. All employees, as applicable to their functions, are required to screen names of individuals and organizations who have or plan to enter a business relationship or carry out a transaction with/through the Bank against the Bank's internal watch list.

The internal watch list contains amongst others, the names of individuals and entities, who have been blacklisted by various bodies worldwide: Office of Foreign Asset Control (OFAC); European Union (EU); Her Majesty's Treasury (HMT); The Ministry of Economy, Finance and Industry in France (MINEFI); The United Nations (UN); and the Local Lists as provided by local regulatory and enforcement bodies.

Employees are required, as part of the Bank's policy, to refrain from any relationship and/or transaction which yield a true or positive match. Where a true positive match is identified, staff are to follow the escalation procedure. The Bank employs an automated tool to aid in the screening against sanctions lists. Sanctions screening is done at account opening, as well as on a periodic basis for all accounts, and on a real time basis for all SWIFT transactions.

(viii) Politically Exposed Persons (PEPs)

PEPs are individuals who are or have been entrusted with prominent public functions and the classification also includes, people or entities associated with them. Enhanced due diligence measures are applied to PEPs, as with other high risk customers to mitigate the AML/CFT risk they pose. This is to ensure that the Bank is not unintentionally aiding fraudulent activities such as money laundering and/or the financing of terrorism.

In line with FATF's recommendation, the Bank employs the use of an automated monitoring tool in identifying and monitoring PEP transactions. This is attained through the thorough review of information provided by customers and their transaction trends. Continuous monitoring is also carried out on these accounts.

On-boarding of new PEP accounts, as well as continuity of such accounts (for those already existing in the system) is subject to the approval of an Executive Director and the Compliance Team.

(ix) AML/CFT principles for Correspondent Banking:

The Bank only on-boards and maintains correspondent banking relationships with financial institutions that have implemented adequate AML/CFT policies and procedures. The Bank does not enter into any form of relationships with shell banks nor maintain any payable through accounts. The Bank ensures that due diligence, including adverse media searches, are performed annually on our correspondent relationships to mitigate potential AML/CFT risks.

(x) Prohibited Business Relationships:

In line with international best practice, the Bank does not open accounts or conduct transactions for customers using pseudonyms or numbers instead of actual names. The Bank also does not maintain relationships with individuals or entities that have been sanctioned. This includes not entering business relationships with individuals on the BVN Watchlist without the express approval of the CBN.

Anti-Money laundering and combating the Financing of Terrorism (AML/CFT)

framework

(xi) Risk Assessment:

The Bank conducts Risk Assessment on its customers, existing products, new products and services. This is to ensure that AML/CFT risks are identified, assessed and mitigated. Customer accounts are also reassessed periodically to ensure that risk posed by customers are adequately identified and mitigated.

A report in accordance with local regulation and best practice is prepared annually.

(xii) Anti-Bribery and Corruption (ABC) and Anti-Fraud:

The Bank upholds the highest standards of ethical conducts in all its activities and interactions. The Bank has zero tolerance for any form of bribery, corruption, fraud and unethical practices among employees, between the Bank and its employees, as well as between the Bank and external parties. The Bank also mandates the same standards to be applied by third parties acting on behalf of the Bank.

The Bank's Board approved Ethics policy provides the requisite standards and principles on ethical conducts and practices expected and required of all staff and our related stakeholders.

(xiii) AML/CFT Training:

The Bank places a lot of importance on the training of its employees. Training is conducted to ensure employees are well informed and up to date on the AML/CFT laws, KYC principles and the red flags of money laundering or terrorism financing which may occur in their job functions. Annual Compliance training is mandatory for the Board members and all levels of staff, including Senior Management.

Trainings is conducted via e-learning, face to face or on an ad hoc basis by email or via intranet slides to the appropriate personnel in relation to topical national and international findings.

Tests are also conducted annually after the trainings to ensure that all staff have understood the training content.

(xiv) AML/CFT Audits:

To ensure compliance with laws and regulations and to ensure an ever-evolving fit for use of the Compliance function, internal audit of the AML/CFT function is conducted on a quarterly basis. The audit is done to test the adequacy of the AML/CFT functions and ensure that the AML/CFT measures put in place by the Bank are up to date and effective.

The reports and findings of the audit are circulated to various levels of senior management. A follow-up to the audits takes place to ensure that the relevant issues are closed out and that the highlighted recommendations have been implemented.

The Compliance function also undergoes an annual independent audit by an external consultant in accordance with regulatory requirements.

(xv) Record Retention:

In accordance with regulations, customer identification documents are retained throughout the life of the account and for five (5) years after the cessation of the banking relationship. Transaction instruments are retained for five (5) years after the transaction date.

Anti-Money laundering and combating the Financing of Terrorism (AML/CFT) framework



Guaranty Trust Bank and Subsidiary Companies

In litigation and/or regulatory investigations, the records will be kept for as long as they are required.

(xvi) Data Protection:

The Bank has a duly approved Data Protection Policy which is revised on an ad-hoc basis to reflect the legal, regulatory and operating environment. The Bank adheres strictly to both local and international data protection policies such as the National Data Protection Regulations in countries where we operate and the European Union General Data Protection Regulation (EU-GDPR.)

(xvii) Subsidiaries

In compliance with international best practice, the Bank ensures that its subsidiaries AML/CFT provisions are consistent with the Bank's framework. These measures are applied to the extent that the respective subsidiary's local laws and regulations permit; however, where there is a variance the stricter regulation will always apply.

Greater collaboration has been fostered and control measures taken based on the current international best practices. This is to ensure that all our subsidiaries maintain the highest standards for AML/CFT controls.

Guaranty Trust Bank's internal control and risk Management systems ensure that material errors or inconsistencies in the financial statements are identified and corrected. The Bank's internal control framework is patterned after the Committee of Sponsoring Organizations of the Treadway Commission's (COSO) Framework.

COSO defines internal control as "a process effected by an entity's Board of Directors, Management and other personnel, to provide reasonable assurance regarding the achievement of objectives" in three categories--effectiveness and efficiency of operations; reliability of financial reporting; and compliance with applicable laws and regulations. The scope of internal control therefore extends to policies, plans, procedures, processes, systems, activities, functions, projects, initiatives, and endeavors of all types at all levels of the Bank.

The internal control and risk Management systems comprise the following areas:

- Control Environment
- Risk Assessment
- Control Activities
- Information and Communication
- Monitoring

Control Environment

The Bank has three Board Committees (Board Risk Committee, Board Credit Committee and Board Audit Committee) that have oversight function on the Bank's Risk Management Processes. The Committees are responsible for setting risk Management policies that ensure material risks inherent in the Bank's business are identified and mitigated or controlled. The Bank also has an Audit Committee which is made up of three shareholders' representatives and three Non- Executive Directors; one of the shareholders' representatives is the Chairman. The Audit Committee is therefore independent. Its oversight functions include among others, ensuring that quality accounting policies, internal controls, independent and objective statutory auditors are in place to prevent and detect fraud and material errors in financial reporting.

The Bank's Management committees are responsible for implementing risk Management policies set out by the Board. They are also responsible for setting internal control policies and monitoring the effectiveness of the internal control systems. They ensure proper books of accounts are kept and accounting policies are in conformity with: International Financial Reporting Standards; Prudential Guidelines for licensed Banks; Circulars issued by the Central Bank of Nigeria; The requirements of the Banks and Other Financial Institutions Act; and The requirements of the Companies and Allied Matters Act.

Risk Assessment

The Board and Senior Management regularly assess the risks the Bank is exposed to, including risks relating to financial reporting. Management Committees meets on a regular basis to assess the credit, market, interest rates, liquidity, legal and reputational risks facing the bank. Senior Management also regularly considers whether the existing internal controls are effective in relation to the risks identified in the financial reporting process.

The Board also assesses the effectiveness of the Bank's internal control over financial reporting on an ongoing basis and specifically at mid-year and year end. The Management letter issued by the external auditors which contains the auditors' observations on the control environment in the Bank is discussed at the Audit Committee meetings.

Periodic Independent Assessment of the Internal Audit Function

In line with the Nigerian Code of Corporate Governance, banks are to undergo an independent Quality Assurance Review (QAR) of their Internal Audit function. The objective of this review is to assess the Internal Audit function's conformance to regulatory standards and requirements, as well as to identify improvement opportunities. One of such reviews was recently concluded in the bank and going forward, it will be conducted periodically as mandated by the Code.

Control Activities

Control activities are an integral part of the Bank's day to day operations. Senior Management has set up control structure to ensure control activities are defined at every business area.

Examples of the Bank's control activities include the following;

Top Management Reviews

- Internal Audit Reports eliciting control weaknesses are presented periodically to Management and Board Audit Committee.
- Preparation of financial statements on a daily basis for Management review.
- Monthly and quarterly profitability review, where the Bank's financial performance is reviewed and compared with set budgets. Quarterly reports of the Chief Risk Officer to the Board, eliciting the existing and potential risks facing the Bank and the mitigants deployed.

Activity Control

Control functions are embedded within each business area for self-checking of activities within the areas (for instance, transactions call over for timely detection of errors is carried out by all posting units).

Physical Controls

There are policies guiding access to the Bank's physical and financial assets, including dual custody, use of overrides etc.

Compliance with Limits

The Bank sets internal limits guiding its trading book activities, liquidity and interest rate gaps, credit concentration limits. The limits are monitored on a daily basis by an independent unit outside the business areas.

Approval and Authorisation Limits

- There are segregation of duties; no officer can start and conclude transactions
- Limits exist for credit and expense approvals. Transactions are approved at appropriate levels.

Verifications and Reconciliations

All internal ledgers are regularly proofed and reconciled; exception reports are generated.

Whistle Blowing

The Bank has instituted a strong whistle blowing culture among staff and also created awareness among its stakeholders. The whistle blowing platform is accessible to all and the aim is primarily to ensure that all cases of irregularities are made known and addressed by the Bank.

Information and Communication/ Monitoring

The Bank's Management understands the need for a timely, reliable and accurate information flow within the Bank, for effective decision making and enhanced financial reporting. Every activity of the Bank is codified in the Bank's standard operating procedure (SOP), which outlines the process flow and specifies the duties and responsibilities of every officer in relation to the activity. The SOP further highlights requirement for reporting, the frequency of reporting as well as those within the organization to whom the report would be directed to.

The following are some of the generic internal reports used by Management for decision making and monitoring purposes:

- FINSTAT- Financial Statements Report
- BPR- Business Performance Review Report
- MPR- Monthly Profitability Report
- Liquidity Ratio Report
- OPR - Operations Performance Report
- APR- Account Profitability Report
- ECR- Expense Control Report
- CAC- Criticized Asset Committee Report
- CLR- Criticized Loans Report
- ALCO- Asset and Liability Committee Report
- Overdraft Efficiency Report

Directors' Report

For the half year ended June 30, 2020

The Directors of Guaranty Trust Bank Plc ("the Bank") are pleased to present their report on the affairs of the Bank and its subsidiaries ("the Group"), together with the Group audited financial statements and the auditor's report for the half year ended June 30, 2020.

Legal form and principal activity

Guaranty Trust Bank Plc was incorporated as a private limited liability company on July 20, 1990 and obtained a license to operate as a commercial bank on August 1, 1990. The Bank commenced operations on February 11, 1991. It became a public limited company on April 2, 1996, with the listing of its shares on The Nigerian Stock Exchange on September 9, 1996. The Bank was issued a Universal Banking license by the Central Bank of Nigeria on February 5, 2001.

The Bank was issued a Commercial Banking License with International Scope on December 20, 2012, by the Central Bank of Nigeria, following the divestment from all its non-banking subsidiaries in compliance with the Central Bank of Nigeria Regulation on Scope of Banking Activities and other Ancillary Matters.

The Bank's principal activity remains the provision of commercial banking services to its customers, such as retail banking, granting of loans and advances, corporate finance, money market activities and related services, as well as foreign exchange operations.

The Bank has the following overseas subsidiaries: Guaranty Trust Bank (Gambia) Limited, Guaranty Trust Bank (Sierra Leone) Limited, Guaranty Trust Bank (Ghana) Limited, Guaranty Trust Bank (United Kingdom) Limited, Guaranty Trust Bank (Liberia) Limited, Guaranty Trust Bank (Ivory Coast) Limited, Guaranty Trust Bank (Kenya) Limited, Guaranty Trust Bank (Rwanda) Limited, Guaranty Trust Bank (Uganda) Limited and Guaranty Trust Bank (Tanzania) Limited.

The financial results of all the subsidiaries have been consolidated in these financial statements.

Operating results

The snapshot of the Group's operating results for the period ended June 30, 2020, are shown below:

	Group Jun-20 N'000	Group Jun-19 N'000	Parent Jun-20 N'000	Parent Jun-19 N'000
Gross Earnings	225,138,817	221,869,545	180,820,197	177,891,857
Profit before income tax	109,713,844	115,787,342	91,304,373	97,138,109
Income tax expense	(15,442,834)	(16,654,105)	(11,402,156)	(12,163,470)
Profit for the period	94,271,010	99,133,237	79,902,217	84,974,639
Profit attributable to:				
Equity holders of the parent entity	93,366,687	98,339,509	79,902,217	84,974,639
Non-controlling interests	904,323	793,728	-	-
Earnings Per Share (Kobo) - Basic	332	350	271	289
Earnings Per Share (Kobo) - Diluted	332	350	271	289

Dividends

During the period under review, Directors proposed the payment of an interim dividend in the sum of 30 Kobo per ordinary share on the issued capital of 29,431,179,224 Ordinary Shares of 50 Kobo each payable to Shareholders on the register of shareholding at the closure date. Withholding tax will be deducted at the time of payment.

Directors and their interest

The Directors who held office during the period, together with their direct and indirect interests in the issued share capital (including the Global Depository Receipts (GDRs)) of the Company as recorded in the register of Directors' Shareholding and/or as notified by the Directors for the purposes of sections 275 and 276 of the Companies and Allied Matters Act and the listing requirements of The Nigerian Stock Exchange is noted below:

Names	Direct Holding June 2020	*Indirect Holding June 2020	Direct Holding June 2019	*Indirect Holding June 2019
	Shares of 50k each		Shares of 50k each	
1 Mrs. O. A. Demuren	868,295	-	868,295	-
2 Mr. Olusegun Agbaje	32,146,651	9,481,350 ¹	32,146,651	9,481,350 ¹
3 Mr. Adebayo Adeola	2,681,640	-	2,681,640	-
4 Mr. Ibrahim Hassan	630,838	-	630,838	-
5 Mr. Olabode Agusto	200,000	-	200,000	-
6 Mr. H. A. Oyinlola	-	-	-	-
7 Ms. Imoni Akpofure	-	-	-	-
8 Mr. B. T. Soyoye	-	-	-	-
9 Mrs. V. O. Adefala	160,000	-	160,000	-
10 Mr. Demola Odeyemi	7,661,601	1,688,550 ¹	7,661,601	1,688,550 ¹
11 Mr. Haruna Musa	102,875	12,500 ¹	102,875	12,500 ¹
12 Mr. Bolaji Lawal	137,382	116,400 ¹	137,382	116,400 ¹
13 Mrs. Miriam Olusanya	247,866	234,350 ¹	247,866	234,350 ¹
14 Mr. Babajide Okuntola	-	-	-	-

*Indirect shareholding includes underlying shares of GDRs (Global Depository Receipts)

There has been no material changes to Directors' shareholdings within the period under review.

Directors' Remuneration

The Bank ensures that remuneration paid to its Directors complies with the provisions of the codes of corporate governance issued by its regulators.

In compliance with Section 34(5) of the Code of Corporate Governance for Public Companies as issued by Securities and Exchange Commission, the Bank makes disclosure of the remuneration paid to its directors as follows:

Type of package	Description	Timing
Fixed		
Basic Salary	<ul style="list-style-type: none"> - Part of gross salary package for Executive Directors only. 	Paid monthly during the financial year
13 th month salary	<ul style="list-style-type: none"> - Reflects the banking industry competitive salary package and the extent to which the Bank's objectives have been met for the financial year - Part of gross salary package for Executive Directors only. 	Paid last month of the financial year
Director fees	<ul style="list-style-type: none"> - Paid annually on the day of the Annual General Meeting ('AGM') to Non-Executive Directors only 	Paid annually on the day of the AGM
Sitting allowances	<ul style="list-style-type: none"> - Allowances paid to Non-Executive Directors only for attending Board and Board Committee Meetings. 	Paid after each Meeting

Changes on the Board

In the course of the half year ended June 30, 2020, there was no change on the Board of the Bank.

Directors' interest in Contracts

For the purpose of Section 277 of the Companies and Allied Matters Act (2004), Mr. K. A. Adeola disclosed to the Board his indirect interest in Touchdown Travels Limited, a company in which his brother serves as director.

Touchdown Travels Limited provided airline tickets to the Bank in the course of the year on an ad-hoc basis.

The selection and conduct of the company is in conformity with rules of ethics and acceptable standards. In addition, the Bank ensures that all transactions with the company are conducted at arm's length at all times.

Shareholding analysis

The analysis of the distribution of the shares of the Bank as at June 30, 2020, is as follows:

Share Range		Number of Shareholders	% of Shareholder	Number of Holdings	% Shareholding
1	-	10,000	251,392	751,174,103	2.55
10,001	-	50,000	57,165	1,235,668,170	4.20
50,001	-	100,000	9,053	638,374,403	2.17
100,001	-	500,000	7,866	1,609,796,169	5.47
500,001	-	1,000,000	1,016	711,036,642	2.42
1,000,001	-	5,000,000	977	2,000,448,533	6.80
5,000,001	-	10,000,000	125	850,317,302	2.89
10,000,001	-	50,000,000	138	3,146,785,201	10.69
50,000,001	-	100,000,000	33	2,370,992,556	8.06
100,000,001	-	500,000,000	29	6,104,601,327	20.74
500,000,001	-	1,000,000,000	3	2,350,013,840	7.98
1,000,000,001	-	2,000,000,000	4	6,010,393,191	20.42
SUB TOTAL :-		327,801	99.9997	27,779,601,437	94.39
GTBANK GDR UNDERLYING SHARES		1	0.0003	1,651,577,787	5.61
TOTAL		327,802	100.0000	29,431,179,224	100.00

According to the Register of Members as at June 30, 2020, no individual shareholder held more than 5% of the issued share capital of the Bank except for the following:

SHAREHOLDER	NO. OF SHARES HELD	PERCENTAGE OF SHAREHOLDING
GTBank GDR (underlying shares)	1,651,577,787	5.61
Stanbic Nominees Nigeria Limited	6,877,607,203	23.37

Citibank Nigeria Limited (“Citibank”) held the 1,651,577,787 units of shares in its capacity as custodian for the underlying shares of the Global Depository Receipts (GDRs) issued by the Bank in July 2007, and listed on the London Stock Exchange. The role merely confers legal responsibility for the safe custody of the shares on Citibank as custodian. Citibank does not exercise any investor rights over the underlying shares as beneficial owner. All the rights reside with the various GDR holders who have the right to convert their GDRs to ordinary shares.

Stanbic Nominees Nigeria Limited (“Stanbic”) held 23.37% of the Bank's shares largely in trading accounts on behalf of various investors. Stanbic does not exercise personal voting rights on the said shares.

Donations and charitable gifts

In order to identify with the aspirations of various sections of the society, the Group donated a total sum of ₦1,713,892,466 (December 31 2019: ₦505,365,414) as donations and charitable contributions during the period. It comprises contributions to Educational organizations, Art and Cultural organizations amongst others.

A listing of the beneficiary organizations and the amounts donated to them is shown in the table:

SECTOR	BENEFICIARY/PROJECT	AMOUNT (₦)
Community Development	COVID-19 Support	1,671,588,041
	Orange Ribbon - Autism Project	60,000
	Orange Ribbon – Support for people living with Autism	303,000
	Others	546,850
Education	Adopt-a-School	13,400,400
	Masters Cup	26,859,610
	You Read Initiative	1,134,565
Grand Total		1,713,892,466

Post balance sheet events

There were no post balance sheet events which could have a material effect on the financial position of the Group as at June 30, 2020 and profit attributable to equity holders on the date other than as disclosed in the financial statements.

Research and development

The Bank - on a continuous basis - carries out research into new banking products and services.

Gender Analysis

The average number and percentage of males and females employed during the half year ended June 30, 2020, vis-a-vis total workforce is as follows:

	Male	Female	Total	Male	Female
	Number			%	
Employees	1,893	1,589	3,482	54%	46%

Gender analysis in terms of Board and Top Management as at June 30, 2020 is as follows:

	Male	Female	Total	Male	Female
	Number			%	
Board	10	4	14	71%	29%
Top Management (AGM - GM)	34	21	55	62%	38%
Total	44	25	69	64%	36%

Detailed Gender analysis in terms of Board and Top Management as at June 30, 2020 is as follows:

	Male	Female	Total	Male	Female
	Number			%	
Assistant General Manager	14	11	25	56%	44%
Deputy General Manager	11	8	19	58%	42%
General Manager	9	2	11	82%	18%
Executive Director	4	1	5	80%	20%
Managing Director	1	0	1	100%	0%
Non-Executive Directors	5	3	8	63%	37%
Total	44	25	69	64%	36%

Human Resources Policy

(1) Recruitment

The Bank conforms with all regulatory requirements in the employment of staff, whilst also ensuring that only fit and proper persons are approved for appointment to board or top management positions. All prescribed pre-employment screening for prospective employees and other requirements for regulatory confirmation of top management appointments are duly implemented.

(2) Diversity and Inclusion

The Bank treats all employees, prospective employees and customers fairly and equally, regardless of their gender, sexual orientation, family status, race, colour, nationality, ethnic or national origin, religious belief, age, physical or mental disability, or any such factor.

The Bank seeks to achieve a minimum of 30% and 40% female representation at Board and Top Management levels respectively, subject to identification of candidates with appropriate skills. For the purpose of this statement, "Board" refers to Managing Director/CEO, Executive Directors and Non-Executive Directors while "Top Management" refers to General Manager, Deputy General Manager and Assistant General Manager grades.

(3) Employment of Physically Challenged Persons

The Bank operates a non-discriminatory policy in the consideration of applications for employment, including those received from physically challenged persons.

In the event of any employee becoming physically challenged in the course of employment, where possible, the bank is in a position to arrange training to ensure the continuous employment of such a person without subjecting him/her to any disadvantage in his/her career development. In the period under review, the Bank had three persons on its staff list with physical challenges.

(4) Employee Involvement and Training

The Bank encourages participation of employees in arriving at decisions in respect of matters affecting their well-being through various forums including town hall meetings. Towards this end, the Bank provides opportunities where employees deliberate on issues affecting the Bank and employee interests, with a view to making inputs to decisions thereon.

The Bank places a high premium on the development of its workforce. Consequently, the Bank sponsored its employees for various training courses, both locally and overseas, in the period under review. The Bank has also gone into partnership with top-notch executive business schools in Europe and North America to deliver world-class technical and leadership training to employees in Nigeria.

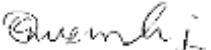
(5) Health, Safety and Welfare of Employees

The Bank maintains business premises designed with a view to guaranteeing the safety and healthy living conditions of its employees and customers alike. Employees are adequately insured against occupational and other hazards. In addition, the Bank provides medical facilities to its employees and their immediate families at its expense. In line with the status of the Bank as a family-friendly organization, we operate a crèche facility at our Head Office and Ilupeju Branch and have plans to expand to other locations in due course. There is a state-of-the-art gymnasium for staff at our Head Office. This is in addition to the registration of staff members at fitness centres (within their vicinity) and social clubs towards achieving employee wellness.

The Bank has in place a number of training programmes, workshops and enlightenment programmes/publications designed to equip staff members with basic health management tips, First Aid, fire prevention and other occupational safety skills. Fire prevention and fire-fighting equipment are installed in strategic locations within the Bank's premises.

The Bank operates a Group Life and Group Personal Accident (formerly known as Workmen's Compensation) Insurance covers and Employee Compensation Act contributions for the benefits of its employees. It also operates a contributory pension plan in line with the Pension Reform Act 2004 (amended in 2014) as well as a terminal gratuity scheme for its employees.

BY ORDER OF THE BOARD



Erhi Obebeduo

Company Secretary

FRC/2017/NBA/00000016024

Plot 635, Akin Adesola Street, Victoria Island, Lagos

August 13, 2020

Statement of Directors' Responsibilities in Relation to the Financial Statements for the period ended June 30, 2020

The Directors accept responsibility for the preparation of the financial statements set out from pages 60 – 325 that give a true and fair view in accordance with the requirements of the International Financial Reporting Standards.

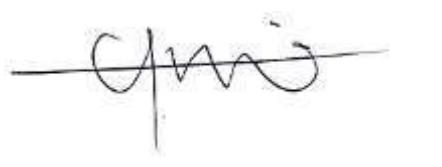
The Directors further accept responsibility for maintaining adequate accounting records as required by the Companies and Allied Matters Act of Nigeria and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement whether due to fraud or error.

Going Concern:

The Directors have made assessment of the Company's ability to continue as a going concern and have no reason to believe that the Bank will not remain a going concern in the years ahead.

Resulting from the above, the directors have a reasonable expectation that the company has adequate resources to continue operations for the foreseeable future. Thus, directors continued the adoption of the going concern basis of accounting in preparing the financial statements.

SIGNED ON BEHALF OF THE DIRECTORS BY:



HARUNA MUSA

FRC/2017/CIBN/00000016515

13 August, 2020



SEGUN AGBAJE

FRC/2013/CIBN/00000001782

13 August, 2020

Report of the Audit Committee

For the period ended June 30, 2020

To the members of Guaranty Trust Bank Plc

In accordance with the provisions of Section 359 (6) of the Companies and Allied Matters Act 2004, the members of the Audit Committee of Guaranty Trust Bank Plc hereby report as follows:

- ◆ We have exercised our statutory functions under Section 359 (6) of the Companies and Allied Matters Act, 2004 and acknowledge the co-operation of management and staff in the conduct of these responsibilities.
- ◆ We are of the opinion that the accounting and reporting policies of the Bank and Group are in accordance with legal requirements and agreed ethical practices and that the scope and planning of both the external and internal audits for the period ended June 30, 2020 were satisfactory and reinforce the Group's internal control systems.
- ◆ We are satisfied that the Bank has complied with the provisions of Central Bank of Nigeria circular BSD/1/2004 dated 18 February, 2004 on "Disclosure of directors' related credits in the financial statements of banks", and hereby confirm that an aggregate amount of N108,438,000 (31 December, 2019: N155,615,000) was outstanding as at 30 June, 2020. The status of performance of insider related credits is as disclosed in Note 46d.
- ◆ We have deliberated with the External Auditors, who have confirmed that necessary cooperation was received from management in the course of their statutory audit and we are satisfied with management's responses to the External Auditor's recommendations on accounting and internal control matters and with the effectiveness of the Bank's system of accounting and internal control.



Mrs. Sandra Mbagwu-Fagbemi

Chairman, Audit Committee

August 13, 2020

FRC/2020/002/00000020305

Members of the Audit Committee are:

- | | | | |
|--|---|---|-------------------------------|
| 1. Alhaji M.A. Usman ¹ | - | } | Former Chairman |
| 2. Mrs. Sandra Mbagwu-Fagbemi ² | | | Current Chairman |
| 3. Mrs. A. Kuye | | | Shareholder's Representatives |
| 4. Mr. Bode Agusto | | | |
| 5. Ibrahim Hassan | | | |
| 6. Ms. Imoni Akpofure | | | |

¹ Stepped down from being the Chairman of the Committee at the meeting held in July 2019 but is still a member of the Committee;

² Appointed as the Chairman of the Committee at the Meeting which held in July, 2019



Independent auditor's report

To the Members of Guaranty Trust Bank Plc

Report on the audit of the interim consolidated and separate financial statements

Our opinion

In our opinion, the interim consolidated and separate financial statements give a true and fair view of the interim consolidated and separate financial position of Guaranty Trust Bank Plc ("the bank") and its subsidiaries (together "the group") as at 30 June 2020, and of their interim consolidated and separate financial performance and their interim consolidated and separate cash flows for the 6 month period then ended in accordance with IAS 34 'Interim Financial Reporting', the requirements of the Companies and Allied Matters Act, the Banks and Other Financial Institutions Act and the Financial Reporting Council of Nigeria Act.

What we have audited

Guaranty Trust Bank Plc's interim consolidated and separate financial statements comprise:

- the consolidated and separate statements of financial position as at 30 June 2020;
- the consolidated and separate income statements for the 6 month period then ended;
- the consolidated and separate statements of other comprehensive income for the 6 month period then ended;
- the consolidated and separate statements of changes in equity for the 6 month period then ended;
- the consolidated and separate statements of cash flows for the 6 month period then ended; and
- the notes to the interim consolidated and separate financial statements, which include a summary of significant accounting policies.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the interim consolidated and separate financial statements section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Group in accordance with the International Code of Ethics for Professional Accountants (including International Independence Standards), i.e. the IESBA Code issued by the International Ethics Standards Board for Accountants. We have fulfilled our other ethical responsibilities in accordance with the IESBA Code.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the interim consolidated and separate financial statements of the current period. These matters were addressed in the context of our audit of the interim consolidated and separate financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key audit matter	How our audit addressed the key audit matter
<i>Impairment of loans and advances to customers (N73.6 billion - Group; N59.8 billion – Bank)</i>	We adopted a combined controls and substantive approach in assessing the loan loss impairment made by management.
The impairment of loans and advances to customers is considered to be a key audit matter because of the size of gross loans and advances (N1.7 trillion for the group and N1.6 trillion for the bank) and also because of the high level of significant judgement applied in determining the timing and amount recognised.	We assessed management's default definition as prescribed by IFRS 9 and other qualitative default indicators as stipulated in the standard.
IFRS 9 expected credit loss (ECL) model requires significant judgement and complex assumptions in determining the impairment allowance of loans and advances. Key areas of judgement include:	We assessed the criteria applied by management in determining a significant increase in credit risk since initial recognition.
<ul style="list-style-type: none"> • Determination of the default definition in accordance with IFRS 9; • Assessment of significant increase in credit risk (SICR); • Incorporation of forward-looking information in building the economic scenarios within the model; • Determination of the 12 month and Lifetime probability of default (PD) used in the ECL model; • Determination of the Exposure at Default (EAD) by discounting all future cash flows at the reporting date as well as assessing the Credit Conversion Factor (CCF) for off-balance sheet facilities; and • Estimation of the Loss Given Default (LGD) by considering collateral values. 	<p>We evaluated and tested the design and operating effectiveness of the controls that management has established in respect of ECL model governance.</p> <p>We applied a risk-based testing approach by reviewing related customer files and account statements in order to evaluate management's conclusions on SICR and default.</p> <p>For all other facilities not subjected to detailed review of customer files, we performed audit procedures to evaluate default based on days past due using computer assisted audit techniques.</p>
See notes 3(b(j)), 4(f), 6, 11, 29 to the interim consolidated and separate financial statements.	With the assistance of our credit modelling experts, we:
This is considered a key audit matter in the interim consolidated and separate financial statements	<ul style="list-style-type: none"> • evaluated the multiple economic scenarios chosen; • assessed the calculation of the EAD, PD and LGD in the ECL model for compliance with the requirements of IFRS 9; and • checked the CCF applied in modelling the EAD for undrawn commitments.
	We tested the valuation of collaterals including the amount of future cash flows.
	We reviewed the IFRS 9 disclosures for reasonableness.

Other information

The directors are responsible for the other information. The other information comprises Corporate governance, Subsidiary governance, Sustainability report, Reports and feedback, Internal control and risk management systems, Directors Report, Statement of Directors' Responsibilities, Report of the Audit Committee, Regulatory Requirements under IFRS, Operational Risk Management, Agents and Agent Locations, Activities of Cards Operations, Disclosure on the Impact of COVID-19, Income statements for the 3 month period ended 30 June 2020 (Unaudited), Statements of other comprehensive income for the 3 month period ended 30 June 2020 (Unaudited), Shareholders Information, Corporate social responsibility (but does not include the interim consolidated and separate financial statements and our auditor's report thereon), which we obtained prior to the date of this auditor's report, and the other sections of the Guaranty Trust Bank Plc June 2020 Audited Half Year Report, which are expected to be made available to us after that date.

Our opinion on the interim consolidated and separate financial statements does not cover the other information and we do not and will not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the interim consolidated and separate financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the interim consolidated and separate financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

When we read the other sections of the Guaranty Trust Bank Plc June 2020 Audited Half Year Report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

Responsibilities of the directors and those charged with governance for the interim consolidated and separate financial statements

The directors are responsible for the preparation of the interim consolidated and separate financial statements that give a true and fair view in accordance with International Financial Reporting Standards and the requirements of the Companies and Allied Matters Act, the Financial Reporting Council of Nigeria Act, the Banks and Other Financial Institutions Act, and for such internal control as the directors determine is necessary to enable the preparation of interim consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the interim consolidated and separate financial statements, the directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

Auditor's responsibilities for the audit of the interim consolidated and separate financial statements

Our objectives are to obtain reasonable assurance about whether the interim consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these interim consolidated and separate financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the interim consolidated and separate financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the interim consolidated and separate financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the interim consolidated and separate financial statements, including the disclosures, and whether the interim consolidated and separate financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the interim consolidated and separate financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the interim consolidated and separate financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on other legal and regulatory requirements

The Companies and Allied Matters Act and the Banks and Other Financial Institutions Act require that in carrying out our audit we consider and report to you on the following matters. We confirm that:

- i) we have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- ii) the bank has kept proper books of account, so far as appears from our examination of those books and returns adequate for our audit have been received from branches not visited by us;
- iii) the bank's statement of financial position, the income statements and statement of other comprehensive income are in agreement with the books of account;
- iv) the information required by Central Bank of Nigeria Circular BSD/1/2004 on insider related credits is disclosed in Note 46 to the interim consolidated and separate financial statements; and
- v) as disclosed in Note 47 to the interim consolidated and separate financial statements, the bank paid penalties in respect of contraventions of certain sections of the Banks and Other Financial Institutions Act and/or relevant circulars issued by the Central Bank of Nigeria during the 6 month period ended 30 June 2020.

Obioma Ubah

For: PricewaterhouseCoopers
Chartered Accountants
Lagos, Nigeria

Engagement Partner: Obioma Ubah
FRC/2013/ICAN/00000002002



20 August 2020

Financial statements

Consolidated and separate statements of financial position

As at 30 June 2020

In thousands of Nigerian Naira		Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Assets					
Cash and bank balances	23	758,814,019	593,551,117	506,748,104	396,915,777
Financial assets at fair value through profit or loss	24	140,798,445	73,486,101	112,457,361	44,717,688
Derivative financial assets	25	34,843,563	26,011,823	34,843,563	26,011,823
Investment securities:					
– Fair value through profit or loss	26	3,250,000	33,084,367	3,250,000	33,084,367
– Fair value through other comprehensive income	26	534,090,282	585,392,248	435,094,058	495,731,932
– Held at amortised cost	26	125,422,021	145,561,232	2,002,659	2,003,583
Assets pledged as collateral	27	61,426,454	58,036,855	61,201,518	57,790,749
Loans and advances to banks	28	1,131,576	1,513,310	65,772	72,451
Loans and advances to customers	29	1,623,095,262	1,500,572,046	1,416,782,749	1,300,820,647
Restricted deposits and other assets	34	1,054,274,948	577,433,006	1,017,247,746	552,105,755
Investment in subsidiaries	30	-	-	56,903,032	55,814,032
Property and equipment	31	149,558,875	141,774,863	130,083,052	122,633,438
Intangible assets	32	20,520,197	20,245,232	9,899,359	9,546,253
Deferred tax assets	33	4,097,967	2,256,570	-	-
Total assets		4,511,323,609	3,758,918,770	3,786,578,973	3,097,248,495
Liabilities					
Deposits from banks	35	84,927,490	107,518,398	14,944	15,200
Deposits from customers	36	3,001,339,833	2,532,540,384	2,493,671,939	2,086,810,070
Financial liabilities at fair value through profit or loss	37	-	1,615,735	-	1,615,735
Derivative financial liabilities	25	2,459,980	2,315,541	2,459,980	2,315,541
Other liabilities	38	525,973,711	233,425,713	492,629,489	205,817,828
Current income tax liabilities	21	9,499,710	20,597,088	8,682,377	19,748,074
Other borrowed funds	40	145,354,878	162,999,909	145,354,878	162,742,565
Deferred tax liabilities	33	20,834,140	10,568,534	19,946,516	12,293,886
Total liabilities		3,790,389,742	3,071,581,302	3,162,760,123	2,491,358,899

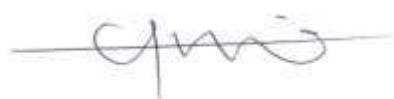
Consolidated and separate statements of financial position (Continued)

In thousands of Nigerian Naira	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Capital and reserves attributable to equity holders of the parent entity				
Share capital	14,715,590	14,715,590	14,715,590	14,715,590
Share premium	123,471,114	123,471,114	123,471,114	123,471,114
Treasury shares	(6,531,749)	(6,531,749)	-	-
Retained earnings	115,959,070	119,247,653	63,693,576	78,110,906
Other components of equity	458,698,803	422,704,836	421,938,570	389,591,986
Capital and reserves attributable to equity holders of the parent entity				
Non-controlling interests in equity	706,312,828	673,607,444	623,818,850	605,889,596
Total equity	720,933,867	687,337,468	623,818,850	605,889,596
Total equity and liabilities	4,511,323,609	3,758,918,770	3,786,578,973	3,097,248,495

Approved by the Board of Directors on 13 August 2020:



Chief Financial Officer
Banji Adeniyi
FRC/2013/ICAN/00000004318



Executive Director
Haruna Musa
FRC/2017/CIBN/00000016515



Group Managing Director
Segun Agbaje
FRC/2013/CIBN/00000001782

The accompanying notes are an integral part of these financial statements

Consolidated and separate income statements

For the 6 month period ended 30 June 2020

In thousands of Nigerian Naira	Notes	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Interest income calculated using effective interest rate	9	150,486,443	146,448,905	124,375,557	120,543,289
Interest income on financial assets at fair value through profit or loss	9	3,222,038	2,543,759	2,025,832	1,855,843
Interest expense	10	(26,093,017)	(32,627,904)	(20,349,346)	(25,996,313)
Net interest income		127,615,464	116,364,760	106,052,043	96,402,819
Loan impairment charges	11	(6,769,093)	(2,186,033)	(4,524,377)	(1,673,173)
Net interest income after loan impairment charges		120,846,371	114,178,727	101,527,666	94,729,646
Fee and commission income	12	24,729,059	35,348,970	15,871,300	26,648,016
Fee and commission expense	13	(2,435,031)	(1,505,138)	(1,757,249)	(541,610)
Net fee and commission income		22,294,028	33,843,832	14,114,051	26,106,406
Net gains on financial instruments held at fair value through profit or loss	14	10,791,307	9,488,464	4,101,032	2,896,698
Other income	15	35,909,970	28,039,447	34,446,476	25,948,011
Net impairment reversal on other financial assets	16	3,180,078	108,445	3,111,874	362,261
Personnel expenses	17	(18,775,719)	(18,578,601)	(12,001,799)	(11,624,608)
Right-of-use asset amortisation	18	(958,621)	(1,230,467)	(403,084)	(358,131)
Depreciation and amortisation	19	(14,024,670)	(10,622,861)	(12,022,194)	(8,415,903)
Other operating expenses	20	(49,548,900)	(39,439,644)	(41,569,649)	(32,506,271)
Profit before income tax		109,713,844	115,787,342	91,304,373	97,138,109
Income tax expense	21	(15,442,834)	(16,654,105)	(11,402,156)	(12,163,470)
Profit for the period		94,271,010	99,133,237	79,902,217	84,974,639
Profit attributable to:					
Equity holders of the parent entity		93,366,687	98,339,509	79,902,217	84,974,639
Non-controlling interests		904,323	793,728	-	-
		94,271,010	99,133,237	79,902,217	84,974,639

Earnings per share for the profit from continuing operations attributable to the equity holders of the parent entity during the period (expressed in naira per share):

– Basic	22	3.32	3.50	2.71	2.89
– Diluted	22	3.32	3.50	2.71	2.89

The accompanying notes are an integral part of these financial statements

Consolidated and separate statements of other comprehensive income

For the 6 month period ended 30 June 2020

In thousands of Nigerian Naira	Notes	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Profit for the period		94,271,010	99,133,237	79,902,217	84,974,639
Other comprehensive income not to be reclassified to profit or loss in subsequent periods:					
Net change in fair value of equity investments FVOCI		-	54,313	-	54,313
		-	54,313	-	54,313
Other comprehensive income to be reclassified to profit or loss in subsequent periods:					
Foreign currency translation differences for foreign operations		1,806,511	(5,929,901)	-	-
Income tax relating to foreign currency translation differences for foreign operations	21	(541,953)	1,778,970	-	-
Net change in fair value of other financial assets FVOCI		16,714,161	7,336,292	16,578,553	6,356,724
Income tax relating to change in fair value of other financial assets FVOCI	21	(5,014,248)	(2,200,888)	(4,973,566)	(1,907,018)
		12,964,471	984,473	11,604,987	4,449,706
Other comprehensive income for the period, net of tax		12,964,471	1,038,786	11,604,987	4,504,019
Total comprehensive income for the period		107,235,481	100,172,023	91,507,204	89,478,658
Profit attributable to:					
Equity holders of the parent entity		106,283,334	99,376,115	91,507,204	89,478,658
Non-controlling interests		952,147	795,908	-	-
Total comprehensive income for the period		107,235,481	100,172,023	91,507,204	89,478,658

The accompanying notes are an integral part of these financial statements

Consolidated Statement of Changes in Equity
30 June 2020
Group

<i>In thousands of Nigerian Naira</i>	Share capital	Share premium	Regulatory risk reserve	Other regulatory reserves	Treasury shares	Fair value reserve	Foreign currency translation reserve	Retained earnings	Total equity attributable to parent	Non-controlling interest	Total equity
Balance at 1 January 2020	14,715,590	123,471,114	62,428,155	344,886,516	(6,531,749)	1,979,715	13,410,450	119,247,653	673,607,444	13,730,024	687,337,468
Total comprehensive income for the period:											
Profit for the period	-	-	-	-	-	-	-	93,366,687	93,366,687	904,323	94,271,010
Other comprehensive income, net of tax											
Foreign currency translation difference	-	-	-	-	-	-	1,170,927	-	1,170,927	93,631	1,264,558
Fair value adjustment	-	-	-	-	-	11,745,720	-	-	11,745,720	(45,807)	11,699,913
Total other comprehensive income	-	-	-	-	-	11,745,720	1,170,927	-	12,916,647	47,824	12,964,471
Total comprehensive income	-	-	-	-	-	11,745,720	1,170,927	93,366,687	106,283,334	952,147	107,235,481
Transactions with equity holders, recorded directly in equity:											
Transfers for the period	-	-	250,280	22,827,040	-	-	-	(23,077,320)	-	-	-
Dividend to equity holders	-	-	-	-	-	-	-	(73,577,950)	(73,577,950)	(61,132)	(73,639,082)
	-	-	250,280	22,827,040	-	-	-	(96,655,270)	(73,577,950)	(61,132)	(73,639,082)
Balance at 30 June 2020	14,715,590	123,471,114	62,678,435	367,713,556	(6,531,749)	13,725,435	14,581,377	115,959,070	706,312,828	14,621,039	720,933,867

Consolidated Statement of Changes in Equity**30 Jun-2019****Group**

<i>In thousands of Nigerian Naira</i>	Share capital	Share premium	Regulatory risk reserve	Other regulatory reserves	Treasury shares	Fair value reserve	Foreign currency translation reserve	Retained earnings	Total equity attributable to parent	Non-controlling interest	Total equity
Balance at 1 January 2019	14,715,590	123,471,114	4,429,116	302,556,994	(5,583,635)	(1,262,254)	18,267,911	106,539,050	563,133,886	12,433,461	575,567,347
IFRS 16 Opening Adjustment	-	-	-	-	-	-	-	-	(54,690)	(54,690)	-
Restated balance as at 1 January 2019	14,715,590	123,471,114	4,429,116	302,556,994	(5,583,635)	(1,262,254)	18,267,911	106,484,360	563,079,196	12,433,461	575,512,657
Total comprehensive income for the period:											
Profit for the period	-	-	-	-	-	-	-	98,339,509	98,339,509	793,728	99,133,237
Other comprehensive income, net of tax											
Foreign currency translation difference	-	-	-	-	-	-	(3,970,008)	-	(3,970,008)	(180,923)	(4,150,931)
Fair value adjustment	-	-	-	-	-	5,006,614	-	-	5,006,614	183,103	5,189,717
Total other comprehensive income	-	-	-	-	-	5,006,614	(3,970,008)	-	1,036,606	2,180	1,038,786
Total comprehensive income	-	-	-	-	-	5,006,614	(3,970,008)	98,339,509	99,376,115	795,908	100,172,023
Transactions with equity holders, recorded directly in equity:											
Transfers for the period	-	-	162,392	4,341,213	-	-	-	(4,503,605)	-	-	-
(Acquisition)/disposal of own shares	-	-	-	-	(567,607)	-	-	-	(567,607)	-	(567,607)
Dividend to equity holders	-	-	-	-	-	-	(72,106,389)	(72,106,389)	-	(72,106,389)	-
Balance at 30 June 2019	14,715,590	123,471,114	4,591,508	306,898,207	(6,151,242)	3,744,360	14,297,903	128,213,875	589,781,315	13,229,369	603,010,684

Statement of Changes in Equity

30 June 2020

Parent

<i>In thousands of Nigerian Naira</i>	Share capital	Share premium	Regulatory risk reserve	Other regulatory reserves ¹	Fair value reserve	Retained earnings	Total equity
Balance at 1 January 2020	14,715,590	123,471,114	62,317,634	325,862,375	1,411,977	78,110,906	605,889,596
Total comprehensive income for the period:							
Profit for the period	-	-	-	-	-	79,902,217	79,902,217
Other comprehensive income, net of tax							
Fair value adjustment	-	-	-	-	11,604,987	-	11,604,987
Total other comprehensive income	-	-	-	-	11,604,987	-	11,604,987
Total comprehensive income	-	-	-	-	11,604,987	79,902,217	91,507,204
Transactions with equity holders, recorded directly in equity:							
Transfers for the period	-	-	-	20,741,597	-	(20,741,597)	-
Dividend to equity holders	-	-	-	-	-	(73,577,950)	(73,577,950)
	-	-	-	20,741,597	-	(94,319,547)	(73,577,950)
Balance at 30 June 2020	14,715,590	123,471,114	62,317,634	346,603,972	13,016,964	63,693,576	623,818,850

¹ Please refer to Note 41

Statement of Changes in Equity
30 Jun-2019
Parent

<i>In thousands of Nigerian Naira</i>	Share capital	Share premium	Regulatory risk reserve	Other regulatory reserves	Fair value reserve	Retained earnings	Total equity
Balance at 1 January 2019	14,715,590	123,471,114	4,361,913	291,247,595	(1,622,642)	79,668,689	511,842,259
IFRS 16 Opening Adjustment	-	-	-	-	-	(54,690)	(54,690)
Restated balance as at 1 January 2019	14,715,590	123,471,114	4,361,913	291,247,595	(1,622,642)	79,613,999	511,787,569
Total comprehensive income for the period:							
Profit for the period	-	-	-	-	-	84,974,639	84,974,639
Other comprehensive income, net of tax							
Fair value adjustment	-	-	-	-	4,504,019	-	4,504,019
Total other comprehensive income	-	-	-	-	4,504,019	-	4,504,019
Total comprehensive income	-	-	-	-	4,504,019	84,974,639	89,478,658
Transactions with equity holders, recorded directly in equity:							
Dividend to equity holders	-	-	-	-	-	(72,106,389)	(72,106,389)
-	-	-	-	-	-	(72,106,389)	(72,106,389)
Balance at 30 June 2019	14,715,590	123,471,114	4,361,913	291,247,595	2,881,377	92,482,249	529,159,838

Consolidated and separate statements of cash flows

For the 6 month period ended 30 June 2020

In thousands of Nigerian Naira	Notes	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Cash flows from operating activities					
Profit for the period		94,271,010	99,133,237	79,902,217	84,974,639
Adjustments for:					
Depreciation of property and equipment	19	12,166,123	9,331,911	10,469,601	7,410,710
Amortisation of Intangibles		1,858,547	1,290,950	1,552,593	1,005,193
Gain on disposal of property and equipment		(8,247)	(32,643)	(1,606)	(25,391)
Gain on repossessed collateral		(804,728)	(1,040,200)	(804,728)	(1,040,200)
Impairment on financial assets		3,589,015	2,077,588	1,412,503	1,310,912
Net interest income		(127,615,464)	(116,364,760)	(106,052,043)	(96,402,819)
Foreign exchange gains	15	(21,902,992)	(2,660,875)	(20,541,262)	(1,846,187)
Fair value changes for assets at FVTPL		(2,856,034)	(4,525,108)	(2,856,034)	(3,983,961)
Dividend income		(81,781)	(150,134)	(396,631)	(150,134)
Income tax expense	21	15,442,834	16,654,105	11,402,156	12,163,470
Other non-cash items		207,239	214,835	207,239	214,835
		(25,734,478)	3,928,906	(25,705,995)	3,631,067
Net changes in:					
Financial assets at fair value through profit or loss		(63,440,402)	(25,773,930)	(64,883,639)	(10,246,530)
Assets pledged as collateral		(3,387,243)	(4,180,409)	(3,410,769)	(4,154,700)
Loans and advances to banks and placements with banks		(27,928,085)	19,793,727	(31,953,395)	13,353,893
Loans and advances to customers		(61,103,457)	(13,205,032)	(57,391,652)	(14,041,462)
Restricted deposits and other assets		(488,063,529)	11,397,113	(478,704,299)	14,812,210
Deposits from banks		(22,571,879)	51,087,835	(256)	(238,991)
Deposits from customers		419,834,865	152,174,634	369,909,890	114,810,952
Financial liabilities at fair value through profit or loss		(1,615,735)	16,475,496	(1,615,735)	16,475,496
Other liabilities		294,823,841	72,744,473	289,630,190	69,236,449
		46,548,376	280,513,907	21,580,335	200,007,317
Interest received		140,178,419	146,840,220	112,871,326	120,246,688
Interest paid		(26,833,726)	(32,515,852)	(21,090,055)	(25,884,261)
		113,344,693	114,324,368	91,781,271	94,362,427
Income tax paid		(22,871,441)	(26,500,375)	(19,788,789)	(23,231,208)
Net cash provided by operating activities		111,287,150	372,266,806	67,866,822	274,769,603

Consolidated and separate statements of cash flows
For the 6 month period ended 30 June 2020

<i>In thousands of Nigerian Naira</i>	<i>Notes</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Cash flows from investing activities					
Redemption of investment securities		390,673,150	240,750,537	347,755,946	249,591,947
Purchase of investment securities		(266,369,070)	(303,949,924)	(240,703,898)	(261,249,174)
Dividends received		81,781	150,134	396,631	150,134
Purchase of property and equipment	31	(19,363,258)	(29,732,038)	(17,920,643)	(26,020,535)
Proceeds from the sale of property and equipment		71,619	614,971	3,034	63,685
Purchase of intangible assets	32	(2,085,024)	(831,385)	(1,905,699)	(459,934)
Additional investment in subsidiary	30	-	-	(1,089,000)	-
Net cash used in investing activities		103,009,198	(92,997,705)	86,536,371	(37,923,877)
Cash flows from financing activities					
Increase in debt securities issued					
Repayment of long term borrowings		(22,394,521)	(21,153,843)	(22,121,652)	(20,484,898)
Proceeds from long term borrowings		1,500,000	30,522,143	1,500,000	30,522,143
Purchase of treasury shares		-	(567,607)	-	-
Dividends paid to owners	42	(73,577,950)	(72,106,389)	(73,577,950)	(72,106,389)
Dividends paid to non-controlling interest	42	(61,132)	-	-	-
Net cash used in financing activities		(94,533,603)	(63,305,696)	(94,199,602)	(62,069,144)
Net increase/(decrease) in cash and cash equivalents					
Cash and cash equivalents at beginning of the period		119,762,745	215,963,405	60,203,591	174,776,582
Effect of exchange rate fluctuations on cash held		585,156,019	614,963,180	395,077,779	407,468,242
Cash and cash equivalents at end of the period	23(b)	721,758,346	824,500,543	472,663,381	584,178,695

The accompanying notes are an integral part of these financial statements

1. Reporting entity

Guaranty Trust Bank Plc ("the Bank" or "the Parent") is a company incorporated in Nigeria. The address of the Bank's registered office is Plot 635, Akin Adesola Street, Victoria Island, Lagos. These separate and consolidated financial statements, for the period ended 30 June 2020, are prepared for the Parent and the Group (Bank and its subsidiaries, separately referred to as "Group entities") respectively. The Parent and the Group are primarily involved in investment, corporate, commercial and retail banking.

2. Basis of preparation

The interim consolidated and separate financial statements of the parent and the group have been prepared in accordance with IAS 34 - 'Interim Financial Reporting' and the requirements of the Companies and Allied Matters Act, the Banks and Other Financial Institutions Act and the Financial Reporting Council of Nigeria Act.

The Consolidated and Separate Financial Statements have been audited and were authorized for issue by the directors on 13th August 2020.

3. (a) Significant Accounting Policies

The accounting policies set out below have been applied consistently to all periods presented in these financial statements. All entities within the group apply the same accounting policies.

(a) Functional and presentation currency

These Consolidated and Separate financial statements are presented in Nigerian Naira, which is the Parent's functional currency. Except where indicated, financial information presented in Naira has been rounded to the nearest thousand.

(b) Basis of measurement

These financial statements have been prepared on the historical cost basis except for the following:

- Derivative financial instruments which are measured at fair value.
- Non-derivative financial instruments, carried at fair value through profit or loss, are measured at fair value.
- Fair value through other comprehensive income (FVOCI) financial assets are measured at fair value through equity.
- Liabilities for cash-settled share-based payment arrangements are measured at fair value.
- The liability for defined benefit obligations is recognized as the present value of the defined benefit obligation less the fair value of the plan assets.
- The plan assets for defined benefit obligations are measured at fair value.
- Assets and liabilities held for trading are measured at fair value.
- Assets and Liabilities held to maturity are measured at amortised cost.
- Loans and Receivables are measured at amortised cost.

(c) Use of Estimates and Judgements

The preparation of the financial statements in conformity with IFRS requires the directors to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimate is revised and in any future periods affected.

(d) Changes to accounting policies**New and amended standards and interpretations**

The accounting policies adopted are consistent with those of the previous financial period.

Standards and interpretations effective during the reporting period

Amendments to the following standard(s) became effective in the annual period starting from 1 January, 2020. The new reporting requirements as a result of the amendments and/or clarifications have been evaluated and their impact or otherwise are noted below:

Amendments to IFRS 3 (Business Combination)

IFRS 3 (Business Combinations) outlines the accounting when an acquirer obtains control of a business (e.g. An acquisition or merger). In October 2018, after the post implementation review of IFRS 3, the IASB issued an amendment to IFRS 3 which became effective for annual periods beginning on or after 1 January 2020. The amendment centers on the definition of a Business.

They include:

- That to be considered a business, an acquired set of activities and assets must include, at minimum, an input and a substantive process that together significantly contribute to the ability to create outputs;
- Narrow the definitions of a business and of outputs by focusing on goods and services provided to customers and by removing the reference to an ability to reduce costs.
- Add guidance and illustrative examples to help entities assess whether a substantive process has been acquired.
- Remove the assessment of whether market participants are capable of replacing any missing inputs or processes and continuing to produce outputs; and
- Add an optional concentration test that permits a simplified assessment of whether an acquired set of activities and assets is not a business.

This amendment does not have any impact on the Group.

Amendment to IAS 1 and IAS 8

In October 2018, the IASB issued the definition of 'material'. The amendments which became effective in the annual reporting periods starting from 1 January 2020 are intended to clarify, modify and ensure that the definition of 'material' is consistent across all IFRS. In IAS 1 (Presentation of Financial Statements) and IAS 8 (*Accounting Policies, Changes in Accounting Estimates and Errors*), the revised definition of 'material' is quoted below:

"An information is material if omitting, misstating or obscuring it could reasonably be expected to influence decisions that the primary users of general purpose financial statements make based on those financial statements, which provide financial information about a specific reporting entity"

The amendments laid emphasis on five (5) ways material information can be obscured. These include:

- If the language regarding a material item, transaction or other event is vague or unclear;
- If information regarding a material item, transaction or other event is scattered in different places in the financial statements;
- If dissimilar items, transactions or other events are inappropriately aggregated;
- If similar items, transactions or other events are inappropriately disaggregated; and
- If material information is hidden by immaterial information to the extent that it becomes unclear what information is material.

The Group has taken into consideration the new definition in the preparation of its financial statement.

Standards and interpretations issued/amended but not yet effective

The following standards have been issued or amended by the IASB but are yet to become effective for annual periods beginning on or after 1 January 2020:

Standard	Content	Effective Date
IFRS 17	Insurance Contracts	1-Jan-21

The Group has not applied the following new or amended standards in preparing these consolidated and separate financial statements as it plans to adopt these standards at their respective effective dates. Commentaries on these new standards/amendments are provided below.

IFRS 17 - Insurance Contracts

The IASB issued IFRS 17 in May 2017 and applies to annual reporting periods beginning on or after 1 January 2021. The new IFRS 17 standard establishes the principles for the recognition, measurement, presentation and disclosure of Insurance contracts within the scope of the Standard. The objective of IFRS 17 is to ensure an entity provides relevant information that faithfully represents those contracts. This information gives a basis for users of financial statements to assess the effect that insurance contracts have on the entity's financial position, financial performance and cash flows. This standard does not impact the Group in anyway as the Bank and its subsidiary companies do not engage in insurance business.

3. (b) Other Accounting Policies

Other accounting policies that have been applied are:

(a) Consolidation

The financial statements of the subsidiaries used to prepare the consolidated financial statements were prepared as of the parent company's reporting date. The consolidation principles are unchanged as against the comparative period.

(i) Subsidiaries

Subsidiaries are entities controlled by the Parent. Control exists when the Parent has:

- power over the investee;
- exposure, or rights, to variable returns from its involvement with the investee; and
- the ability to use its power over the investee to affect the amount of the investor's returns.

Acquisition of subsidiaries

Business combinations are accounted for using the acquisition method as at the acquisition date, which is the date on which control is transferred to the Parent. The Group measures goodwill as the fair value of the consideration transferred including the recognised amount of any non-controlling interest in the acquiree, less the net recognised amount (generally fair value) of the identifiable assets acquired and liabilities assumed, all measured as of the acquisition date. When the excess is negative, a bargain purchase gain is recognised immediately in profit or loss.

The Group elects on a transaction-by-transaction basis whether to measure at the acquisition date components of non-controlling interests in the acquiree at its fair value, or at its proportionate share of the acquiree's identifiable net assets. All other components of non-controlling interests are measured at their acquisition-date fair values, unless another measurement basis is required by IFRS. Transaction costs, other than those associated with the issue of debt or equity securities, that the Group incurs in connection with a business combination are expensed as incurred.

(ii) Structured entity

A structured entity is an entity that has been designed so that voting or similar rights are not the dominant factor in deciding who controls the entity, such as when any voting rights relate to administrative tasks only and the relevant activities are directed by means of contractual arrangements. A structured entity is consolidated if the Group is exposed, or has rights to variable returns from its involvement with the Structured Entity and has the ability to affect those returns through its power over the Structured Entity. Power is the current ability to direct the activities that significantly influence returns.

(iii) Accounting method of consolidation

Subsidiaries are fully consolidated from the date on which control is transferred to the Group. The results of the subsidiaries acquired or disposed of during the year are included in the consolidated financial statements from the effective acquisition date and or up to the effective date on which control ceases, as appropriate. The integration of the subsidiaries into the consolidated financial statements is based on consistent accounting and valuation methods for similar transactions and other occurrences under similar circumstances.

(iv) Transactions eliminated on consolidation

Intra-group balances, income and expenses (except for foreign currency translation gains or losses) arising from intra-group transactions, are eliminated in preparing the consolidated financial statements. Unrealised gains arising from transactions with subsidiaries are eliminated to the extent of the Group's interest in the entity. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment. Profits and losses resulting from intra-group transactions are also eliminated.

(v) Non-controlling interest

The group applies IFRS 10 Consolidated Financial Statements (2011) in accounting for acquisitions of non-controlling interests. Under this accounting policy, acquisitions of non-controlling interests are accounted for as transactions with equity holders in their capacity as owners and therefore no goodwill is recognised as a result of such transactions. The adjustments to non-controlling interests are based on the proportionate amount of the net assets of the subsidiary.

(b) Foreign currency translation**(i) Functional and presentation currency**

Items included in the financial statements of each of the Group entities are measured using the currency of the primary economic environment in which the entity operates ('the functional currency').

(ii) Transactions and balances

Foreign currency transactions, that is transactions denominated, or that require settlement in a foreign currency, are translated into the functional currency using the exchange rates prevailing at the dates of the transactions.

Monetary items denominated in foreign currency are translated using the closing rate as at the reporting date. Non-monetary items measured at historical cost denominated in a foreign currency are translated with the exchange rate as at the date of initial recognition; non monetary items in a foreign currency that are measured at fair value are translated using the exchange rates at the date when the fair value was determined.

Foreign exchange gains and losses resulting from the settlement of foreign currency transactions and from the year end translation of monetary assets and liabilities denominated in foreign currencies are recognised in the Income statement, except when deferred in equity as gains or losses from qualifying cash flow hedging instruments or qualifying net investment hedging instruments.

All foreign exchange gains and losses recognised in the Income statement are presented net in the Income statement within the corresponding item. Foreign exchange gains and losses on other comprehensive income items are presented in other comprehensive income within the corresponding item.

In the case of changes in the fair value of monetary assets denominated in foreign currency classified as fair value through other comprehensive income, a distinction is made between translation differences resulting from changes in amortised cost of the security and other changes in the carrying amount of the security. Translation differences related to changes in the amortised cost are recognised in profit or loss, and other changes in the carrying amount, except impairment, are recognised in equity.

(iii) Group Entities

The results and financial position of all the Group entities (none of which has the currency of a hyperinflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- Assets and liabilities for each statement of financial position presented are translated at the closing rate at the date of that statement of financial position;
- Income and expenses for each Income statement are translated at average exchange rates (unless this average is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expenses are translated at the dates of the transactions);
- All resulting exchange differences are recognised in other comprehensive income.

Exchange differences arising from the above process are reported in shareholders' equity as 'Foreign currency translation reserve'.

On consolidation, exchange differences arising from the translation of the net investment in foreign entities, and of borrowings and other currency instruments designated as hedges of such investments, are taken to 'Other comprehensive income'. When a foreign operation is disposed of, or partially disposed of, such exchange differences are recognised in the consolidated income statement as part of the gain or loss on sale.

Goodwill and fair value adjustments arising on the acquisition of a foreign entity are treated as assets and liabilities of the foreign entity and translated at the closing rate.

(c) Interest

Interest income and expense for all interest-earning and interest-bearing financial instruments are recognised in the income statement within "interest income" and "interest expense" using the effective interest method.

The effective interest rate is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial asset or liability (or, where appropriate, the next re-pricing date) to the carrying amount of the financial asset or liability. When calculating the effective interest rate, the Group estimates future cash flows considering all contractual terms of the financial instruments but not future credit losses.

The calculation of the effective interest rate includes contractual fees paid or received, transaction costs, and discounts or premiums that are an integral part of the effective interest rate.

Transaction costs are incremental costs that are directly attributable to the acquisition, issue or disposal of a financial asset or liability.

Interest income and expense presented in the Income statement include:

- Interest on financial assets and liabilities measured at amortised cost calculated on an effective interest rate basis.
- Interest on financial assets measured at fair value through profit or loss calculated on an effective interest rate basis.
- Interest on financial assets measured at fair value through OCI calculated on an effective interest rate basis.

Whilst interest revenue is always required to be presented as a separate line item, it is calculated differently according to the status of the asset with regard to credit impairment.

For a financial asset that has not become credit impaired since initial recognition, interest revenue is calculated using a ‘gross method’ of applying the effective interest rate method to the gross carrying amount of the asset (i.e. its carrying amount excluding the loss allowance).

For a financial asset that subsequently has become credit-impaired, from the beginning of the next reporting period, interest revenue is calculated using a ‘net method’ of applying the effective interest rate to the net amortised cost balance (i.e. including the loss allowance).

(d) Fees and commission

Fees and Commission that are integral to the effective interest rate on a financial asset are included in the measurement of the effective interest rate. These fees are management fees on non revolving credit facilities.

Other fees and commissions which relates mainly to transaction and service fees, including commitment fees which are charged on undisbursed portion of credit facilities, investment management and other fiduciary activity fees, sales commission, placement line fees, syndication fees and guarantee issuance fees are recognised at a point in time, or over time as the related services are provided / performed.

(e) Net gains on financial instruments held at fair value through profit or loss

Net trading income comprises gains less losses related to trading assets and liabilities, and it includes all fair value changes, dividends and foreign exchange differences.

(f) Net income from other financial instruments at fair value through profit or loss

Net income from other financial instruments at fair value through profit or loss relates to derivatives held for risk management purposes that do not form part of qualifying hedge relationships.

Fair value changes on other derivatives held for risk management purposes, and other financial assets and liabilities carried at fair value through profit or loss, are presented in Other Income – Mark to market gain/(loss) on trading investments in the Income statement.

(g) Dividend income

Dividend income is recognised when the right to receive income is established. Dividends on trading equities are reflected as a component of Net gains on financial instruments held at fair value through profit or loss. Dividend income on long term equity investments is recognised as a component of other income.

(h) Leases

Leases (right-of-use asset) are accounted for in accordance with IFRS 16 and are accounted for in line with the following based on whether the Group is the Lessor or the Lessee:

(i) The Group is the lessee

At the commencement date, the Group recognises a right-of-use asset at cost and a lease liability, where applicable, at the present value of the lease payments that are not paid at that date.

The cost of the right-of-use asset comprises the amount of the initial measurement of the lease liability, any lease payments made at or before the commencement date less any lease incentives received, any initial direct costs incurred by the lessee and an estimate of costs to be incurred by the lessee in dismantling and removing the underlying asset, restoring the site on which it is located or restoring the underlying asset to the condition required by the terms and conditions of the lease.

After the commencement date, the Group measures the right-of-use asset at cost less any accumulated depreciation and any accumulated impairment losses and adjusted for any remeasurement of the lease liability. The Group subsequently measures the lease liability by increasing the carrying amount to reflect interest on the lease liability, reducing the carrying amount to reflect the lease payments made and remeasuring the carrying amount to reflect any reassessment or lease modifications.

The corresponding lease liabilities, where applicable, are included in other liabilities. The interest element of the lease liabilities is charged to the Income statement over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for each period.

(ii) The Group is the lessor

When assets are leased to a third party under finance lease terms, the present value of the lease income is recognised as a receivable. The difference between the gross receivable and the present value of the receivable is recognised as unearned finance income. Lease income is recognised over the term of the lease using the net investment method (before tax), which reflects a constant periodic rate of return.

(I) Income Tax**(i) Current income tax**

Income tax payable is calculated on the basis of the applicable tax law in the respective jurisdiction and it consists of Company Income Tax, Education tax and NITDEF tax. Company Income tax is assessed at a statutory rate of 30% of total profit or Dividend Declared, whichever is higher. Education tax is computed as 2% of assessable profit while NITDEF tax is a 1% levy on Profit before tax of the Bank.

Current income tax is recognised as an expense for the period except to the extent that current tax is related to items that are charged or credited in other comprehensive income or directly to equity. In these circumstances, deferred tax is charged or credit to other comprehensive income or to equity (for example, current tax on FVOCI).

Where the Group has tax losses that can be relieved only by carrying it forward against taxable profits of future periods, a deductible temporary difference arises. Those losses carried forward are set off against deferred tax liabilities carried in the consolidated statement of financial position.

The Group evaluates positions stated in tax returns; ensuring information disclosed are in agreement with the underlying tax liability, which has been adequately provided for in the financial statements.

(ii) Deferred income tax

Deferred income tax is provided in full, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the financial statements. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantively enacted by the end of the reporting period and are expected to apply when the related deferred income tax asset is realised or the deferred income tax liability is settled.

However, the deferred income tax is not recognised for:

- temporary differences on the initial recognition of assets or liabilities in a transaction that is not a business combination and that affects neither accounting nor taxable profit or loss;
- temporary differences related to investments in subsidiaries where the timing of the reversal of the temporary difference is controlled by the Group and it is probable that they will not reverse in the foreseeable future; and
- temporary differences arising on the initial recognition of goodwill.

Deferred tax assets are recognised when it is probable that future taxable profit will be available against which these temporary differences can be utilised. The tax effects of carry-forwards of unused losses or unused tax credits are recognised as an asset when it is probable that future taxable profits will be available against which these losses can be utilised. Deferred tax related to fair value re-measurement of FVOCI investments and cash flow hedges, which are recognised in other comprehensive income, is also recognised in the other comprehensive income and subsequently in the income statement together with the deferred gain or loss.

Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities against current tax assets, and they relate to taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realised simultaneously.

(j) Financial assets and liabilities

I. Recognition

The Group on the date of origination or purchase recognizes loans, debt and equity securities, deposits and subordinated debentures at the fair value of consideration paid. For non-revolving facilities, origination date is the date the facility is disbursed, origination date for revolving facilities is the date the line is availed, while origination date for credit card is the date the credit limit is availed on the card. Regular-way purchases and sales of financial assets are recognized on the settlement date. All other financial assets and liabilities, including derivatives, are initially recognized on the trade date at which the Bank becomes a party to the contractual provisions of the instrument.

II. Classification and Measurement

Initial measurement of a financial asset or liability is at fair value plus transaction costs that are directly attributable to its purchase or issuance. For instruments measured at fair value through profit or loss, transaction costs are recognized immediately in profit or loss. Financial assets include both debt and equity instruments.

Financial assets are classified into one of the following measurement categories:

- Amortised cost
- Fair Value through Other Comprehensive Income (FVOCI)
- Fair Value through Profit or Loss (FVTPL) for trading related assets

The Group classifies all of its financial assets based on the business model for managing the assets and the asset's contractual cash flow characteristics.

Business Model Assessment

Business model assessment involves determining whether financial assets are managed in order to generate cash flows from collection of contractual cash flows, selling financial assets or both. The Bank assesses business model at a portfolio level reflective of how groups of assets are managed together to achieve a particular business objective. For the assessment of business model the Bank takes into consideration the following factors:

- the stated policies and objectives for the portfolio and the operation of those policies in practice. In particular, whether management's strategy focuses on earning contractual interest revenue, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of the liabilities that are funding those assets or realizing cash flows through the sale of the assets
- how the performance of assets in a portfolio is evaluated and reported to Group heads and other key decision makers within the Bank's business lines;
- the risks that affect the performance of assets held within a business model and how those risks are managed;
- how compensation is determined for the Bank's business lines' management that manages the assets; and
- the frequency and volume of sales in prior periods and expectations about future sales activity.

Management determines the classification of the financial instruments at initial recognition. The business model assessment falls under three categories:

- Business Model 1(BM1): Financial assets held with the sole objective to collect contractual cash flows;
- Business Model 2 (BM2): Financial assets held with the objective of both collecting contractual cash flows and selling; and
- Business Model 3 (BM3): Financial assets held with neither of the objectives mentioned in BM1 or BM2 above. These are basically financial assets held with the sole objective to trade and to realize fair value changes.

The Group may decide to sell financial instruments held under the BM1 category with the objective to collect contractual cash flows without necessarily changing its business model if one or more of the following conditions are met:

- When the Group sells financial assets to reduce credit risk or losses because of an increase in the assets' credit risk. The Group considers sale of financial assets that may occur in BM1 to be infrequent if the sales is one-off during the Financial Year and/or occurs at most once during the quarter or at most three (3) times within the Financial Year.
- Where these sales are infrequent even if significant in value. A Sale of financial assets is considered infrequent if the sale is one-off during the Financial Year and/or occurs at most once during the quarter or at most three (3) times within the Financial Year.
- Where these sales are insignificant in value both individually and in aggregate, even if frequent. A sale is considered insignificant if the portion of the financial assets sold is equal to or less than five (5) per cent of the carrying amount (book value) of the total assets within the business model.
- When these sales are made close to the maturity of the financial assets and the proceeds from the sales approximates the collection of the remaining contractual cash flows. A sale is considered to be close to maturity if the financial assets has a tenor to maturity of not more than one (1) year and/or the difference between the remaining contractual cash flows expected from the financial asset does not exceed the cash flows from the sales by ten (10) per cent.

- Other reasons: The following reasons outlined below may constitute ‘Other Reasons’ that may necessitate selling financial assets from the BM1 category that will not constitute a change in business model:
 - Selling the financial asset to realize cash to deal with unforeseen need for liquidity (infrequent).
 - Selling the financial asset to manage credit concentration risk (infrequent).
 - Selling the financial assets as a result of changes in tax laws (infrequent).
 - Other situations also depends upon the facts and circumstances which need to be judged by the management

Cash flow characteristics assessment

The contractual cash flow characteristics assessment involves assessing the contractual features of an instrument to determine if they give rise to cash flows that are consistent with a basic lending arrangement. Contractual cash flows are consistent with a basic lending arrangement if they represent cash flows that are solely payments of principal and interest on the principal amount outstanding (SPPI).

Principal is defined as the fair value of the instrument at initial recognition. Principal may change over the life of the instruments due to repayments. Interest is defined as consideration for the time value of money and the credit risk associated with the principal amount outstanding and for other basic lending risks and costs (liquidity risk and administrative costs), as well as a profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Group considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making the assessment, the Group considers:

- contingent events that would change the amount and timing of cash flows;
- leverage features;
- prepayment and extension terms;
- terms that limit the Group’s claim to cash flows from specified assets (e.g. non-recourse asset arrangements); and
- Features that modify consideration of the time value of money.

a) Financial assets measured at amortised cost

Financial assets are measured at amortised cost if they are held within a business model whose objective is to hold for collection of contractual cash flows where those cash flows represent solely payments of principal and interest. After initial measurement, debt instruments in this category are carried at amortised cost using the effective interest rate method. Amortised cost is calculated taking into account any discount or premium on acquisition, transaction costs and fees that are an integral part of the effective interest rate. Amortisation is included in Interest income in the Consolidated Statement of Income. Impairment on financial assets measured at amortised cost is calculated using the expected credit loss approach.

Loans and debt securities measured at amortised cost are presented net of the allowance for credit losses (ACL) in the statement of financial position.

b) Financial assets measured at FVOCI

Financial assets are measured at FVOCI if they are held within a business model whose objective is to hold for collection of contractual cash flows and for selling financial assets, where the assets' cash flows represent payments that are solely payments of principal and interest. Subsequent to initial recognition, unrealized gains and losses on debt instruments measured at FVOCI are recorded in other comprehensive Income (OCI), unless the instrument is designated in a fair value hedge relationship. Upon derecognition, realized gains and losses are reclassified from OCI and recorded in Other Income in the Consolidated Statement of Income. Foreign exchange gains and losses that relate to the amortised cost of the debt instrument are recognized in the Consolidated Statement of Income. Premiums, discounts and related transaction costs are amortised over the expected life of the instrument to Interest income in the Consolidated Statement of Income using the effective interest rate method. Impairment on financial assets measured at FVOCI is calculated using the expected credit loss approach.

c) Financial assets measured at FVTPL

Debt instruments measured at FVTPL include assets held for trading purposes, assets held as part of a portfolio managed on a fair value basis and assets whose cash flows do not represent payments that are solely payments of principal and interest. Financial assets may also be designated at FVTPL if by so doing eliminates or significantly reduces an accounting mismatch which would otherwise arise. These instruments are measured at fair value in the Consolidated Statement of Financial Position, with transaction costs recognized immediately in the Consolidated Statement of Income as part of Other Income. Realized and unrealized gains and losses are recognized as part of Other Income in the Consolidated Statement of Income.

d) Equity Instruments

Equity instruments are instruments that meet the definition of equity from the issuer's perspective; that is, any contract that evidences a residual interest in the issuer's net assets.

Equity instruments are measured at FVTPL, unless an election is made to designate them at FVOCI upon purchase. For equity instruments measured at FVTPL, changes in fair value are recognized as part of Other Income in the Consolidated Statement of Income. The Bank can elect to classify non-trading equity instruments at FVOCI. This election will be used for certain equity investments for strategic or longer term investment purposes. The FVOCI election is made upon initial recognition, on an instrument-by-instrument basis and once made is irrevocable. Gains and losses on these instruments including when derecognized/sold are recorded in OCI and are not subsequently reclassified to the Consolidated Statement of Income. Dividends received are recorded in other income in the Consolidated Statement of Income. Any transaction costs incurred upon purchase of the security are added to the cost basis of the security and are not reclassified to the Consolidated Statement of Income on sale of the security. Transaction cost on disposal of equity instruments is recognised as an expense in the income statement.

Financial liabilities are classified into one of the following measurement categories:

- Amortised cost
- Fair Value through Profit or Loss (FVTPL)

e) Financial Liabilities at fair value through profit or loss

Financial liabilities at fair value through profit or loss are financial liabilities held for trading. A financial liability is classified as held for trading if it is incurred principally for the purpose of repurchasing it in the near term or if it is part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking. Derivatives are also categorized as held for trading unless they are designated and effective as hedging instruments. Financial liabilities held for trading also include obligations to deliver financial assets borrowed by a short seller.

Gains and losses arising from changes in fair value of financial liabilities classified as held for trading are included in the income statement and are reported as 'Net gains/(losses) on financial instruments held at fair value through profit or loss'. Interest expenses on financial liabilities held for trading are included in 'Net interest income'.

Financial Liabilities are designated at FVTPL when either the designation eliminates or significantly reduces an accounting mismatch which would otherwise arise or the financial liability contains one or more embedded derivatives which significantly modify the cash flows otherwise required. For liabilities designated at fair value through profit or loss, all changes in fair value are recognized in Other Income in the Consolidated Statement of Income, except for changes in fair value arising from changes in the Bank's own credit risk which are recognized in OCI. Changes in fair value of liabilities due to changes in the Bank's own credit risk, which are recognized in OCI, are not subsequently reclassified to the Consolidated Statement of Income upon derecognition/extinguishment of the liabilities.

f) Financial Liabilities at amortised cost

Financial liabilities that are not classified at fair value through profit or loss fall into this category and are measured at amortised cost using the effective interest rate method. Financial liabilities measured at amortised cost are deposits from banks or customers, other borrowed funds, debt securities in issue for which the fair value option is not applied, convertible bonds and subordinated debts.

Cash and cash equivalents

Cash and cash equivalents include notes and coins on hand, unrestricted balances held with central banks, balances held with other banks, Money market placements and highly liquid financial assets with original maturities of less than three months, which are subject to insignificant risk of changes in their fair value, and are used by the Group in the management of its short-term commitments. Cash and cash equivalents are carried at amortised cost in the Statements of financial position.

III. Reclassifications

Financial assets are not reclassified subsequent to their initial recognition, except in the period after the Group changes its business model for managing financial assets. A change in the Group's business model will occur only when the Group either begins or ceases to perform an activity that is significant to its operations such as:

- Significant internal restructuring or business combinations; for example an acquisition of a private asset management company that might necessitate transfer and sale of loans to willing buyers, this action will constitute changes in business model and subsequent reclassification of the Loan held from BM1 to BM2 Category
- Disposal of a business line i.e. disposal of a business segment
- Any other reason that might warrant a change in the Group's business model as determined by management based on facts and circumstances.

The following are not considered to be changes in the business model:

- A change in intention related to particular financial assets (even in circumstances of significant changes in market conditions)
- A temporary disappearance of a particular market for financial assets.
- A transfer of financial assets between parts of the Group with different business models.

When reclassification occurs, the Group reclassifies all affected financial assets in accordance with the new business model. Reclassification is applied prospectively from the 'reclassification date'. Reclassification date is 'the first day of the first reporting period following the change in business model. For example, if the Group decides to shut down the retail business segment on 31 January 2018, the reclassification date will be 1 April, 2019 (i.e. the first day of the entity's next reporting period), the Group shall not engage in activities consistent with its former business model after 31 January, 2018. Gains, losses or interest previously recognised are not restated when reclassification occurs.

IV. Modification of financial assets and liabilities

a. Financial assets

The Group sometimes modifies the contractual cashflows of loans to customers. When the contractual terms of a financial asset are modified, the group deems that the contractual rights to cash flows from the original financial asset are expired. The original financial asset is derecognized, and a new financial asset is recognized at fair value. Any difference between the amortised cost of the original financial asset and the present value of the estimated future cash flows of the new assets is debited or credited to the customer's account.

Scenarios where modifications will lead to derecognition of existing loan and recognition of a new loan include but not limited to:

- The exchange of a loan for another financial asset with substantially different contractual terms and conditions such as the restructuring of a loan to a bond; conversion of a loan to an equity instrument of the borrower
- Roll up of interest into a single bullet payment of interest and principal at the end of the loan term

- Conversion of a loan from one currency to another currency
- Extension of maturity dates will lead to modification and derecognition of existing loan and recognition of a new loan.

b. Financial Liabilities

A financial liability is derecognised when the obligation under the liability is discharged, cancelled or expires. The Group derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different. In this case, a new financial liability based on the modified terms is recognised at fair value. The difference between the carrying amount of the financial liability extinguished and the new financial liability with modified terms is recognised in profit or loss.

De-recognition of financial instruments

The Group derecognizes a financial asset only when the contractual rights to the cash flows from the asset expire or it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another entity. If the Group neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Group recognises its retained interest in the asset and an associated liability for amounts it may have to pay. If the Group retains substantially all the risks and rewards of ownership of a transferred financial asset, the Group continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received.

Financial assets that are transferred to a third party but do not qualify for derecognition are presented in the statement of financial position as 'Assets pledged as collateral', if the transferee has the right to sell or repledge them.

On derecognition of a financial asset, the difference between the carrying amount of the asset (or the carrying amount allocated to the portion of the asset transferred), and the sum of (i) the consideration received (including any new asset obtained less any new liability assumed) and (ii) any cumulative gain or loss that had been recognized in other comprehensive income is recognized in profit or loss.

V. Impairment of Financial Assets

In line with IFRS 9, the Group assesses the under listed financial instruments for impairment using Expected Credit Loss (ECL) approach:

- Amortised cost financial assets;
- Debt securities classified as at FVOCI;
- Off-balance sheet loan commitments; and
- Financial guarantee contracts.

Equity instruments and financial assets measured at FVPL are not subjected to impairment under the standard.

Expected Credit Loss Impairment Model

The Group's allowance for credit loss calculations are outputs of models with a number of underlying assumptions regarding the choice of variable inputs and their interdependencies. The

expected credit loss impairment model reflects the present value of all cash shortfalls related to default events either over the following twelve months or over the expected life of a financial instrument depending on credit deterioration from inception. The allowance for credit losses reflects an unbiased, probability-weighted outcome which considers multiple scenarios based on reasonable and supportable forecasts.

The Group adopts a three-stage approach for impairment assessment based on changes in credit quality since initial recognition.

- Stage 1 – Where there has not been a significant increase in credit risk (SICR) since initial recognition of a financial instrument, an amount equal to 12 months expected credit loss is recorded. The expected credit loss is computed using a probability of default occurring over the next 12 months. For those instruments with a remaining maturity of less than 12 months, a probability of default corresponding to remaining term to maturity is used.
- Stage 2 – When a financial instrument experiences a SICR subsequent to origination but is not considered to be in default, it is included in Stage 2. This requires the computation of expected credit loss based on the probability of default over the remaining estimated life of the financial instrument.
- Stage 3 – Financial instruments that are considered to be in default are included in this stage. Similar to Stage 2, the allowance for credit losses captures the lifetime expected credit losses.

The guiding principle for ECL model is to reflect the general pattern of deterioration or improvement in the credit quality of financial instruments since initial recognition. The ECL allowance is based on credit losses expected to arise over the life of the asset (life time expected credit loss), unless there has been no significant increase in credit risk since origination.

Measurement of Expected Credit Losses

The probability of default (PD), exposure at default (EAD), and loss given default (LGD) inputs used to estimate expected credit losses are modelled based on macroeconomic variables that are most closely related with credit losses in the relevant portfolio.

Details of these statistical parameters/inputs are as follows:

- PD – The probability of default is an estimate of the likelihood of default over a given time horizon. A default may only happen at a certain time over the remaining estimated life, if the facility has not been previously derecognized and is still in the portfolio.
 - 12-month PDs – This is the estimated probability of default occurring within the next 12 months (or over the remaining life of the financial instrument if that is less than 12 months). This is used to calculate 12-month ECLs. The Bank obtains the constant and relevant coefficients for the various independent variables and computes the outcome by incorporating forward looking macroeconomic variables and computing the forward probability of default.
 - Lifetime PDs – This is the estimated probability of default occurring over the remaining life of the financial instrument. This is used to calculate lifetime ECLs for ‘stage 2’ and ‘stage 3’ exposures. PDs are limited to the maximum period of exposure required by IFRS 9. The Bank obtains 3 years forecast for the relevant

macroeconomic variables and adopts exponentiation method to compute cumulative PD for future time periods for each obligor.

- EAD – The exposure at default is an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and interest, whether scheduled by contract or otherwise, expected drawdowns on committed facilities, and accrued interest from missed payments.

- LGD – The loss given default is an estimate of the loss arising in the case where a default occurs at a given time. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, including from the realization of any collateral. It is usually expressed as a percentage of the EAD.

To estimate expected credit loss for off balance sheet exposures, credit conversion factor (CCF) is usually computed. CCF is a modelled assumption which represents the proportion of any undrawn exposure that is expected to be drawn prior to a default event occurring. It is a factor that converts an off balance sheet exposure to its credit exposure equivalent. In modelling CCF, the Bank considers its account monitoring and payment processing policies including its ability to prevent further drawings during periods of increased credit risk. CCF is applied on the off balance sheet exposures to determine the EAD and the ECL impairment model for financial assets is applied on the EAD to determine the ECL on the off balance sheet exposures.

Forward-looking information

The measurement of expected credit losses for each stage and the assessment of significant increases in credit risk considers information about past events and current conditions as well as reasonable and supportable forecasts of future events and economic conditions. The estimation and application of forward-looking information requires significant judgement.

The measurement of expected credit losses for each stage and the assessment of significant increases in credit risk considers information about past events and current conditions as well as reasonable and supportable forecasts of future events and economic conditions. The estimation and application of forward-looking information requires that:

- The Group uses internal subject matter experts from Risk, Treasury and Business Divisions to consider a range of relevant forward looking data, including macro-economic forecasts and assumptions, for the determination of unbiased general economic adjustments in order to support the calculation of ECLs.

- Macro-economic variables taken into consideration include, but are not limited to, unemployment, interest rates, gross domestic product, inflation, crude-oil prices and exchange rate, and requires an evaluation of both the current and forecast direction of the macro-economic cycle.

- Macro-economic variables considered have strong statistical relationships with the risk parameters (LGD, EAD, CCF and PD) used in the estimation of the ECLs, and are capable of predicting future conditions that are not captured within the base ECL calculations.
- Forward looking adjustments for both general macro-economic adjustments and more targeted at portfolio / industry levels. The methodologies and assumptions, including any forecasts of future economic conditions, are reviewed regularly.

Macroeconomic factors

The Group relies on a broad range of forward looking information as economic inputs, such as: GDP growth, unemployment rates, central bank base rates, crude oil prices, inflation rates and foreign exchange rates. The inputs and models used for calculating expected credit losses may not always capture all characteristics of the market at the date of the financial statements. To reflect this, qualitative adjustments or overlays may be made as temporary adjustments using expert credit judgement.

The macroeconomic variables and economic forecasts as well as other key inputs are reviewed and approved by management before incorporated in the ECL model. Any subsequent changes to the forward looking information are also approved before such are inputted in the ECL model.

The macro economic variables are obtained for 3 years in the future and are reassessed every 6 months to ensure that they reflect prevalent circumstances and are up to date.

Where there is a non-linear relationships, one forward-looking scenario is never sufficient as it may result in the estimation of a worst-case scenario or a best-case scenario. The Bank's ECL methodology considers weighted average of multiple economic scenarios for the risk parameters (basically the forecast macroeconomic variables) in arriving at impairment figure for a particular reporting period. The model is structured in a manner that the final outcome, which is a probability cannot be negative.

SICR is assessed once there is an objective indicator of a deterioration in credit risk of customer. In addition, the Bank as part of its routine credit processes perform an assessment on a quarterly basis to identify instances of SICR.

Multiple forward-looking scenarios

The Group determines allowance for credit losses using three probability-weighted forward-looking scenarios. The Group considers both internal and external sources of information in order to achieve an unbiased measure of the scenarios used. The Group prepares the scenarios using forecasts generated by credible sources such as Business Monitor International (BMI), International Monetary Fund (IMF), Nigeria Bureau of Statistics (NBS), World Bank, Central Bank of Nigeria (CBN), Financial Markets Dealers Quotation (FMDQ), and Trading Economics.

The Group estimates three scenarios for each risk parameter (LGD, EAD, CCF and PD) – Normal, Upturn and Downturn, which in turn is used in the estimation of the multiple scenario ECLs. The 'normal case' represents the most likely outcome and is aligned with information used by the Bank for other purposes such as strategic planning and budgeting. The other scenarios represent more optimistic and more pessimistic outcomes. The Bank has identified and documented key drivers of credit risk and credit losses for each portfolio of financial instruments and, using an

analysis of historical data, has estimated relationships between macro-economic variables, credit risk and credit losses.

Assessment of significant increase in credit risk (SICR)

At each reporting date, the Bank assesses whether there has been a significant increase in credit risk for exposures since initial recognition by comparing the risk of default occurring over the remaining expected life from the reporting date and the date of initial recognition. The assessment considers borrower-specific quantitative and qualitative information without consideration of collateral, and the impact of forward-looking macroeconomic factors. The common assessments for SICR on retail and non-retail portfolios include macroeconomic outlook, management judgement, and delinquency and monitoring. Forward looking macroeconomic factors are a key component of the macroeconomic outlook. The importance and relevance of each specific macroeconomic factor depends on the type of product, characteristics of the financial instruments and the borrower and the geographical region.

The Group adopts a multi factor approach in assessing changes in credit risk. This approach considers: Quantitative (primary), Qualitative (secondary) and Back stop indicators which are critical in allocating financial assets into stages.

The quantitative models consider deterioration in the credit rating of obligor/counterparty based on the Bank's internal rating system or External Credit Assessment Institutions (ECAI) while qualitative factors consider information such as expected forbearance, restructuring, exposure classification by licensed credit bureau, etc.

A backstop is typically used to ensure that in the (unlikely) event that the primary (quantitative) indicators do not change and there is no trigger from the secondary (qualitative) indicators, an account that has breached the 30 days past due criteria for SICR and 90 days past due criteria for default is transferred to stage 2 or stage 3 as the case may be except there is a reasonable and supportable evidence available without undue cost to rebut the presumption.

Definition of Default and Credit Impaired Financial Assets

At each reporting date, the Group assesses whether financial assets carried at amortised cost and debt financial assets carried at FVOCI are credit-impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- Significant financial difficulty of the borrower or issuer;
- A breach of contract such as a default or past due event;
- The lender(s) of the borrower, for economic or contractual reasons relating to the borrower's financial difficulty, having granted to the borrower a concession(s) that the lender(s) would not otherwise consider;
- It is becoming probable that the borrower will enter bankruptcy or other financial reorganisation; or
- The disappearance of an active market for a security because of financial difficulties.
- The purchase or origination of a financial asset at a deep discount that reflects the incurred credit losses.

- Others include death, insolvency, breach of covenants, etc.

A loan that has been renegotiated due to a deterioration in the borrower's condition is usually considered to be credit-impaired. In addition, loans that are more than 90 days past due are considered impaired. More information around rebuttal is presented under Financial Risk Management on page 144.

In making an assessment of whether an investment in sovereign debt is credit-impaired, the Group considers the following factors.

- The market's assessment of creditworthiness as reflected in the bond yields.
- The rating agencies' assessments of creditworthiness.
- The country's ability to access the capital markets for new debt issuance.
- The probability of debt being restructured, resulting in holders suffering losses through voluntary or mandatory debt forgiveness.
- The international support mechanisms in place to provide the necessary support as 'lender of last resort' to that country, as well as the intention, reflected in public statements, of governments and agencies to use those mechanisms. This includes an assessment of the depth of those mechanisms and, irrespective of the political intent, whether there is the capacity to fulfil the required criteria.

Presentation of allowance for ECL in the statement of financial position

Loan allowances for ECL are presented in the statement of financial position as follows:

- Financial assets measured at amortised cost: as a deduction from the gross carrying amount of the assets;
- Loan commitments and financial guarantee contracts: generally, as a provision;
- Where a financial instrument includes both a drawn and an undrawn component, and the Group cannot identify the ECL on the loan commitment component separately from those on the drawn component: the Group presents a combined loss allowance for both components. The combined amount is presented as a deduction from the gross carrying amount of the drawn component. Any excess of the loss allowance over the gross amount of the drawn component is presented as a provision.

VI. Write-off

The Group writes off an impaired financial asset (and the related impairment allowance), either partially or in full, where there is no reasonable expectation of recovery as set out in IFRS 9, paragraph 5.4.4. After a full evaluation of a non-performing exposure, in the event that either one or all of the following conditions apply, such exposure shall be recommended for write-off (either partially or in full):

- continued contact with the customer is impossible;
- recovery cost is expected to be higher than the outstanding debt;
- The bank's recovery method is foreclosing collateral and the value of the collateral is such that there is reasonable expectation of recovering the balance in full.

All credit facility write-offs shall require endorsement at the appropriate level, as defined by the Bank. Credit write-off approval shall be documented in writing and properly initialed by the approving authority.

A write-off constitute a derecognition event. However, financial assets that are written off could still be subject to enforcement activities in order to comply with the Group's procedures for recovery of amount due. Whenever amounts are recovered on previously written-off credit exposures, such amount recovered is recognised as income on a cash basis only.

VII. Embedded derivatives

An embedded derivative is a component of a hybrid contract that also includes a non-derivative host—with the effect that some of the cash flows of the combined instrument vary in a way similar to a stand-alone derivative. An embedded derivative causes some or all of the cash flows that otherwise would be required by the contract to be modified according to a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index, or other variable, provided in the case of a non-financial variable that the variable is not specific to a party to the contract. A derivative that is attached to a financial instrument but is contractually transferable independently of that instrument, or has a different counterparty, is not an embedded derivative, but a separate financial instrument. Where a hybrid contains a host that is a financial asset in the scope of IFRS 9, the entire hybrid contract, including the embedded features, is measured at FVTPL.

VIII. Offsetting financial instruments

Master agreements provide that, if an event of default occurs, all outstanding transactions with the counterparty will fall due and all amounts outstanding will be settled on a net basis.

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a currently legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or realise the asset and settle the liability simultaneously. The legally enforceable right must not be contingent on future events and must be enforceable in the normal course of business and in event of default, insolvency or bankruptcy of the company or the counterparty.

Income and expenses are presented on a net basis only when permitted under IFRSs, or for gains and losses arising from a group of similar transactions such as in the Group's trading activity.

(k) Investment securities

Investment securities are initially measured at fair value plus, in case of investment securities not at fair value through profit or loss, incremental direct transaction costs and subsequently accounted for depending on their classification as amortised cost, fair value through profit or loss or fair value through other comprehensive income. See description in accounting policy Note J (ii) above.

(l) Derivatives held for risk management purposes

Derivatives are classified as assets when their fair value is positive or as liabilities when their fair value is negative. Derivative assets and liabilities arising from different transactions are only offset where there is a legal right of offset of the recognised amounts and the parties intend to settle the cash flows on a net basis, or realise the asset and settle the liability simultaneously.

Derivatives held for risk management purposes include all derivative assets and liabilities that are not classified as trading assets or liabilities. Derivatives are recognised initially at

fair value; attributable transaction costs are recognised in profit or loss when incurred. Subsequent to initial recognition, derivatives are measured at fair value with changes in fair value recognised in profit or loss.

(m) Repossessed Collateral

In certain circumstances, property is repossessed following the foreclosure on loans that are in default. Repossessed properties are measured at the lower of carrying amount and fair value less costs to sell and reported within 'Other assets'.

(n) Investment in subsidiaries

Investments in subsidiaries are reported at cost less any impairment (if any) in the separate financial statement of the Bank.

A subsidiary is not consolidated but classified as 'held for sale' if it is available for immediate sale in its present condition and its sale is highly probable. A sale is 'highly probable' where: there is evidence of management commitment; there is an active programme to locate a buyer and complete the plan; the asset is actively marketed for sale at a reasonable price compared to its fair value; the sale is expected to be completed within 12 months of the date of classification; and actions required to complete the plan indicate that it is unlikely that there will be significant changes to the plan or that it will be withdrawn.

(o) Property and equipment

(i) Recognition and measurement

The bank recognizes items of property, plant and equipment at the time the cost is incurred. These costs include costs incurred initially to acquire or construct an item of property, plant and equipment as well as the costs of its dismantlement, removal or restoration, the obligation for which an entity incurs as a consequence of using the item during a particular period.

Items of property and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes expenditures that are directly attributable to the acquisition of the asset. When parts of an item of property or equipment have different useful lives, they are accounted for as separate items (major components) of property and equipment.

The assets' carrying values and useful lives are reviewed, and written down if appropriate, at each reporting date. Assets are impaired whenever events or changes in circumstances indicate that the carrying amount is less than the recoverable amount; see note (q) on impairment of non-financial assets.

(ii) Subsequent costs

The cost of replacing part of an item of property or equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Group and its cost can be measured reliably. The carrying amount of the replaced part is derecognised. The costs of the day-to-day servicing of property and equipment are recognised in the income statement as incurred.

(iii) Depreciation

Depreciation is recognised in the income statement on a straight-line basis to write down the cost of each asset, to their residual values over the estimated useful lives of each part of an item of property and equipment. Leased assets under finance lease are depreciated over the shorter of the lease term and their useful lives.

Depreciation begins when an asset is available for use and ceases at the earlier of the date that the asset is derecognised or classified as held for sale in accordance with IFRS 5. A non-current asset or disposal group is not depreciated while it is classified as held for sale.

The estimated useful lives for the current and comparative periods are as follows:

Item of Property, Plant and Equipment	Estimated Useful Life
Leasehold improvements and buildings:	
Leasehold improvements	Over the shorter of the useful life of the item or lease term
Buildings	50 years
Leasehold Land	Over the remaining life of the lease
Furniture and equipment:	
Furniture and fittings	5years
Machine and equipment	5years
Computer hardware	3years
Motor vehicles	4years
Aircraft	10years

Capital work in progress is not depreciated. Upon completion it is transferred to the relevant asset category. Depreciation methods, useful lives and residual values are reassessed at each reporting date.

Cost of leasehold land is amortised over the remaining life of the lease as stated in the certificate of occupancy issued by Government.

(iv) De-recognition

An item of property and equipment is derecognised on disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on de-recognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the income statement in the year the asset is derecognised.

(p)

Intangible assets

(i) Goodwill

Goodwill represents the excess of the cost of the acquisition over the Group's interest in the net fair value of the identifiable assets, liabilities and contingent liabilities of the acquired subsidiaries at the date of acquisition. When the excess is negative, it is recognised immediately in profit or loss; Goodwill on acquisition of subsidiaries is included in intangible assets.

Subsequent measurement

Goodwill is allocated to cash-generating units or groups of cash-generating units for the purpose of impairment testing. The allocation is made to those cash-generating units or groups of cash-generating units that are expected to benefit from the business combination in which the goodwill arose identified in accordance with IFRS 8. Goodwill is tested annually as well as whenever a trigger event has been observed for impairment by comparing the present value of the expected future cash flows from a cash generating unit with the carrying value of its net assets, including attributable goodwill and carried at cost less accumulated impairment losses. Impairment losses on goodwill are not reversed. Gains and losses on the disposal of an entity include the carrying amount of goodwill relating to the entity sold.

(ii) Software

Software acquired by the Group is stated at cost less accumulated amortisation and accumulated impairment losses.

Expenditure on internally developed software is recognised as an asset when the Group is able to demonstrate its intention and ability to complete the development and use the software in a manner that will generate future economic benefits, and can reliably measure the costs to complete the development. Development costs previously expensed cannot be capitalised. The capitalised costs of internally developed software include all costs directly attributable to developing the software and capitalised borrowing costs, and are amortised over its useful life. Internally developed software is stated at capitalised cost less accumulated amortisation and impairment.

Subsequent expenditure on software assets is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is expensed as incurred.

Amortisation is recognised in profit or loss on a straight-line basis over the estimated useful life of the software, from the date that it is available for use since this most closely reflects the expected pattern of consumption of the future economic benefits embodied in the asset. The maximum useful life of software is five years.

Amortisation methods, useful lives and residual values are reviewed at each financial year-end and adjusted if appropriate.

q) Impairment of Non financial assets

The carrying amounts of the Group's non-financial assets, inclusive of deferred tax assets are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists then the asset's recoverable amount is estimated. For goodwill and intangible assets that have indefinite useful lives or that are available for use, the recoverable amount is estimated each year.

An impairment loss is recognised in the income statement if the carrying amount of an asset or its cash-generating unit exceeds its recoverable amount. A cash-generating unit is the smallest identifiable asset group that generates cash flows that largely are independent from other assets and groups. Impairment losses recognised in respect of cash-generating units are allocated first to reduce the carrying amount of any goodwill allocated to the units and then to reduce the carrying amount of the other assets in the unit (group of units) on a *pro rata* basis.

The recoverable amount of an asset or cash-generating unit is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

An impairment loss in respect of goodwill is not reversed. In respect of other assets, impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

(r) Deposits, debt securities issued

Deposits and debt securities issued are the Group's sources of debt funding. When the Group sells a financial asset and simultaneously enters into a "repo" or "stock lending" agreement to repurchase the asset (or a similar asset) at a fixed price on a future date, the arrangement is accounted for as a deposit, and the underlying asset continues to be recognised in the Group's financial statements.

The Group classifies capital instruments as financial liabilities or equity instruments in accordance with the substance of the contractual terms of the instruments.

Deposits and debt securities issued are initially measured at fair value plus transaction costs, and subsequently measured at their amortised cost using the effective interest method, except where the Group chooses to carry the liabilities at fair value through profit or loss.

(s) Provisions

A provision is recognized if, as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

A provision for restructuring is recognised when the Group has approved a detailed and formal restructuring plan, and the restructuring either has commenced or has been announced publicly. The Group recognizes no provision for future operating losses.

A provision for onerous contracts is recognised when the expected benefits to be derived by the Group from a contract are lower than the unavoidable cost of meeting its obligations under the contract. The provision is measured at the present value of the lower of the expected cost of terminating the contract and the expected net cost of continuing with the contract. Before a provision is established, the Group recognises any impairment loss on the assets associated with that contract.

(t) Financial guarantees and loan commitments

Financial guarantees are contracts that require the Group to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when

due in accordance with the terms of a debt instrument. Financial guarantee liabilities are initially recognised at their fair value, and the initial fair value is amortised over the life of the financial guarantee. After initial recognition, guarantee contracts are subsequently measured at the higher of:

- a) The amount of the loss allowance, and
- b) The amount initially recognised less, when appropriate, the cumulative amount of income recognised in accordance with the principles of IFRS 15.

Financial guarantees, principally consisting of letters of credit are included within other liabilities. Loan commitments are firm commitments to provide credit under pre-specified terms and conditions. The Group recognises a provision in accordance with IAS 37 if the contract was considered to be onerous.

(u) Employee benefits

(i) Defined contribution plans

A defined contribution plan is a pension plan under which the Group pays fixed contributions to a separate entity. The rate of contribution by the Bank and its employee is 10% and 8% respectively of basic salary, housing and transport allowance. The Group has no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

For defined contribution plans, the Group pays contributions to publicly or privately administered Pension Fund Administrators (PFA) on a mandatory, contractual or voluntary basis. The Group has no further payment obligations once the contributions have been paid. The contributions are recognised as employee benefit expense in the Statements of Comprehensive Income when they are due. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments is available.

(ii) Defined benefit plans

A defined benefit plan is a pension plan that defines an amount of pension benefit that an employee will receive on retirement, usually dependent on one or more factors, such as age, years of service and compensation.

The liability recognised in the Statements of financial position in respect of defined benefit pension plans is the present value of the defined benefit obligation at the date of the Statements of financial position less the fair value of plan assets. The defined benefit obligation is calculated annually by independent actuaries using the projected unit credit method. In determining the appropriate discount rate, the Group considers the market yields on Government Bonds of medium duration as compiled by the Debt Management Organisation.

Remeasurements arising from experience adjustments and changes in actuarial assumptions in excess of the plan assets or of the defined benefit obligation are charged or credited to Other Comprehensive Income in the financial year in which they arise. Past-service costs are recognised immediately in the Income statement.

(iii) Termination Benefits

Termination benefits are recognised as an expense when the Group is demonstrably committed,

without realistic possibility of withdrawal, to a formal detailed plan to terminate employment before the normal retirement date. Termination benefits for voluntary redundancies are recognised if the Group has made an offer encouraging voluntary redundancy, it is probable that the offer will be accepted, and the number of acceptances can be estimated reliably.

(iv) Short-term employee benefits

Short-term employee benefit obligations are measured on an undiscounted basis and are expensed as the related service is provided.

A liability is recognised for the amount expected to be paid under short-term cash bonus or profit-sharing plans if the Group has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

(v) Share-based payment transactions

Guaranty Trust Bank operates a cash settled share based compensation scheme managed by a Special Purpose Vehicle (SPV) - Guaranty Trust Bank Staff Investment Trust. The scheme was introduced as a compensation plan for the bank's management personnel to enhance employee retention, by offering the shares acquired by the SPV by way of Share Appreciation Rights (SARs) and Stock Options (hybrid plan) to qualifying members of staff at prevailing net book value. Acquisition of the bank's shares by the SPV was by means of an overdraft facility extended to the scheme. The hybrid nature (i.e. mix of SARs and Stock Options) entitles the scheme to cash dividend which it uses to defray its obligations on the facility, make dividend payments to members that furnished consideration and extinguish its liability to exiting members. Employees exiting the scheme are granted the right to redeem their holdings for cash at the prevailing market price on fulfilment of specified vesting conditions.

At each reporting period, the fair value of the amount payable to employees in respect of share appreciation rights, which are settled in cash, is recognized as an expense, with a corresponding increase in liabilities, over the period in which the employees become unconditionally entitled to payment. Any change in the fair value of the liability is recognized as personnel expense in the bank's income statement.

(v)**Discontinued operations**

The Group presents discontinued operations in a separate line in the Income statement if an entity or a component of an entity has been disposed of or is classified as held for sale and:

- (a) Represents a separate major line of business or geographical area of operations;
- (b) Is part of a single co-ordinated plan to dispose of a separate major line of business or geographical area of operations; or
- (c) Is a subsidiary acquired exclusively with a view to resale

Net profit from discontinued operations includes the net total of operating profit and loss before tax from operations, including net gain or loss on sale before tax or measurement to fair value less costs to sell and discontinued operations tax expense. A component of an entity comprises operations and cash flows that can be clearly distinguished, operationally and for financial

reporting purposes, from the rest of the Group's operations and cash flows. If an entity or a component of an entity is classified as a discontinued operation, the Group restates prior periods in the Income statement.

Non-current assets classified as held for sale are measured at the lower of carrying amount and fair value less costs to sell. Non-current assets are classified as held for sale if their carrying amount will be recovered through a sale transaction rather than through continuing use. This condition is regarded as met only when the sale is highly probable and the asset is available for immediate sale in its present condition, subject to terms that are usual and customary for sales of such assets.

(w) Share capital and reseves

(i) Share issue costs

Incremental costs directly attributable to the issue of an equity instrument are deducted from the initial measurement of the equity instrument.

(ii) Dividend on the Bank's ordinary shares

Dividends on the Bank's ordinary shares are recognised in equity when approved by the Bank's shareholders.

(iii) Treasury shares

Where the Bank or any member of the Group purchases the Bank's shares, the consideration paid is deducted from shareholders' equity as treasury shares until they are cancelled. Where such shares are subsequently sold or reissued, any consideration received is included in shareholders' equity.

(x) Earnings per share

The Group presents Basic Earnings Per Share (EPS) for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Bank by the weighted average number of ordinary shares outstanding during the period.

Diluted EPS is determined by adjusting the profit or loss that is attributable to ordinary shareholders and the weighted-average number of ordinary shares outstanding for effects of all dilutive potential ordinary shares.

(y) Segment reporting

An operating segment is a component of the Group that engages in business activities from which it can earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Group's other components, whose operating results are reviewed regularly by the Executive Management Committee to make decisions about resources allocated to each segment and assess its performance, and for which discrete financial information is available. All costs that are directly traceable to the operating segments are allocated to the segment concerned, while indirect cost are allocated based on the benefits derived from such costs.

(z) Levies

A levy is an outflow of resources embodying economic benefits that is imposed by governments on entities in accordance with legislation (i.e. laws and/or regulations), other than:

- Those outflows of resources that are within the scope of other Standards (such as income taxes that are within the scope of IAS 12 Income Taxes); and
- Fines or other penalties that are imposed for breaches of the legislation

The Group recognises a levy when the obligating event that gives rise to a liability as identified by the legislation, occurs. This triggers the obligation to pay the levy and recognise the expense for the period.

(aa) Stocks

Stocks include consumables and cards held for resale or subsequent issuance to customers. They are measured at lower of cost and net realizable value. Cost comprises of purchase and other costs incurred in bringing the items of stock to their present location and condition. Net realizable value is the estimated issuance price. When items of stocks are issued to customers, their carrying amount is recognized as an expense in the period in which the relevant revenue is recognized.

4. Financial Risk Management

(a) Introduction and overview

Guaranty Trust Bank has a robust risk culture and embrace the best practice Enterprisewide Risk Management. It is designed to align people, strategy, policies, processes, technology and business intelligence in order to evaluate, manage and optimize the opportunities and threats it may face in its efforts to maximize sustainable stakeholders' value within its defined risk appetite.

To continually sustain this strong risk culture, the bank adopted the COSO definition of Enterprise Risk Management which depicts ERM as a process driven by an entity's Board of Directors, Management and other personnel, applied in strategy setting and across the enterprise, to identify potential events that may affect the entity, and manage risk to be within its risk appetite, to provide reasonable assurance regarding the achievement of the entity's objectives.

This involves the application of risk management principles and processes in every business activity to determine potential threats, and adopt appropriate control measures, to contain risks in achieving the cherished objectives.

The Bank has recognised its major risk areas to include Credit, Operational, Information Technology, Cyber Security, Market and Liquidity Risks. Risk identification in these areas is carried out by the relevant risk owners, in collaboration with the Enterprise Risk Management.

(b) Risk Management Philosophy

The Bank's risk management philosophy describes its attitude to risk taking. It is the driving force behind all the decisions made in the conduct of business activities and operations from a risk perspective. This is fittingly summarized in the following statement:

"To enhance shareholders' value by creating and maintaining a culture of intelligent risk-taking"

This philosophy is further cascaded into working statements through the following risk principles:

- The Bank's decisions will be based on careful analysis of its operating environment as well as the implications of the identified risks to the achievement of its strategic goals.
- The Bank will not take any action that will compromise its integrity
- Risk control will serve to enhance the achievement of strategic objectives.
- The Bank will always comply with all government regulations and continually espouse global best practice.
- Risk management will form a key part of the Bank's strategy setting process
- The Bank will only assume risks that fall within its risk appetite with appropriate returns.
- The Bank shall adhere to the risk management cycle of identifying, measuring, controlling and reporting risks.
- The Bank shall continually review its activities to determine the level of inherent risks and deploy appropriate risk responses at all time.

Risk Appetite

The bank recognises that there are inherent risks associated with the pursuit of growth opportunities in achieving its strategic objectives. While the risk philosophy articulates how inherent risks are considered when making

decisions, the Board and Management of the bank determine the risks that are acceptable based on its capabilities in terms of people, capital and technology.

Risk Appetite Statement

"Guaranty Trust Bank will maintain a moderate risk appetite in pursuit of its core strategies to dominate its priority sectors, expand its franchise on Africa continent, contain its operating cost whilst leveraging on technology and remain the most profitable, without taking unnecessary risks."

The bank's risk appetite statement expresses the attitude and position of the Board and Management on the approach to risk adopted across all the businesses in relation to the set strategic objectives. This statement is interpreted in quantitative and qualitative risk factors that measure the risk profile. The identified risk factors include:

- Capital Adequacy
- Earnings Growth (Profit Before Tax)
- Earnings Quality (Net Interest Margin)
- Return on Asset
- Issuer Debt Rating
- Return on Equity
- Cost-to-Income
- Asset quality (Non-Performing Loan) and Coverage,
- Cost of Risk
- Liquidity and Coverage Ratio
- Risk Asset Funding
- Obligor and Sector Concentration
- Staff Attrition
- Stop Loss Limit

Risk Tolerance

To achieve the desired impact of the risk appetite statement across all business divisions, the bank defined the risk tolerances applicable to the risk factors for measurement and monitoring purposes to enhance decision making. The tolerances are measured via a three-leg limit system which measures an extreme upper region signifying high risk or unacceptable risk level, a middle range region known as trigger point and a lower region signifying a low risk or acceptable risk level. These classifications establish the acceptable levels of variation relative to the bank's desired objective.

The set risk tolerances levels are subject to the approval of the Board of Directors and can be changed when there are compelling regulatory and operating factors.

The risk tolerance limits are monitored periodically using a dashboard which estimates the status of each risk factor. The result of the dashboard is made available to the Management and Board of Directors for informed decision(s).

(c) Risk Management Framework

The Bank's Risk Management Framework is built on a well-defined organisational structure and established policies to guide in the function of identifying, analysing, managing and monitoring the various risks inherent in the business as well as setting appropriate risk limits and controls to align the risks with the strategic objectives.

The risk management policies are subject to review at least once a year. However more frequent reviews may be conducted at the instance of the Board, when changes in laws, regulations, market conditions or the Bank's activities are material enough to impact on the continued adoption of the existing policies. The Bank, through its trainings and management standards and procedures, aims to develop a disciplined, engaging and controlled environment, in which all employees understand their roles and obligations.

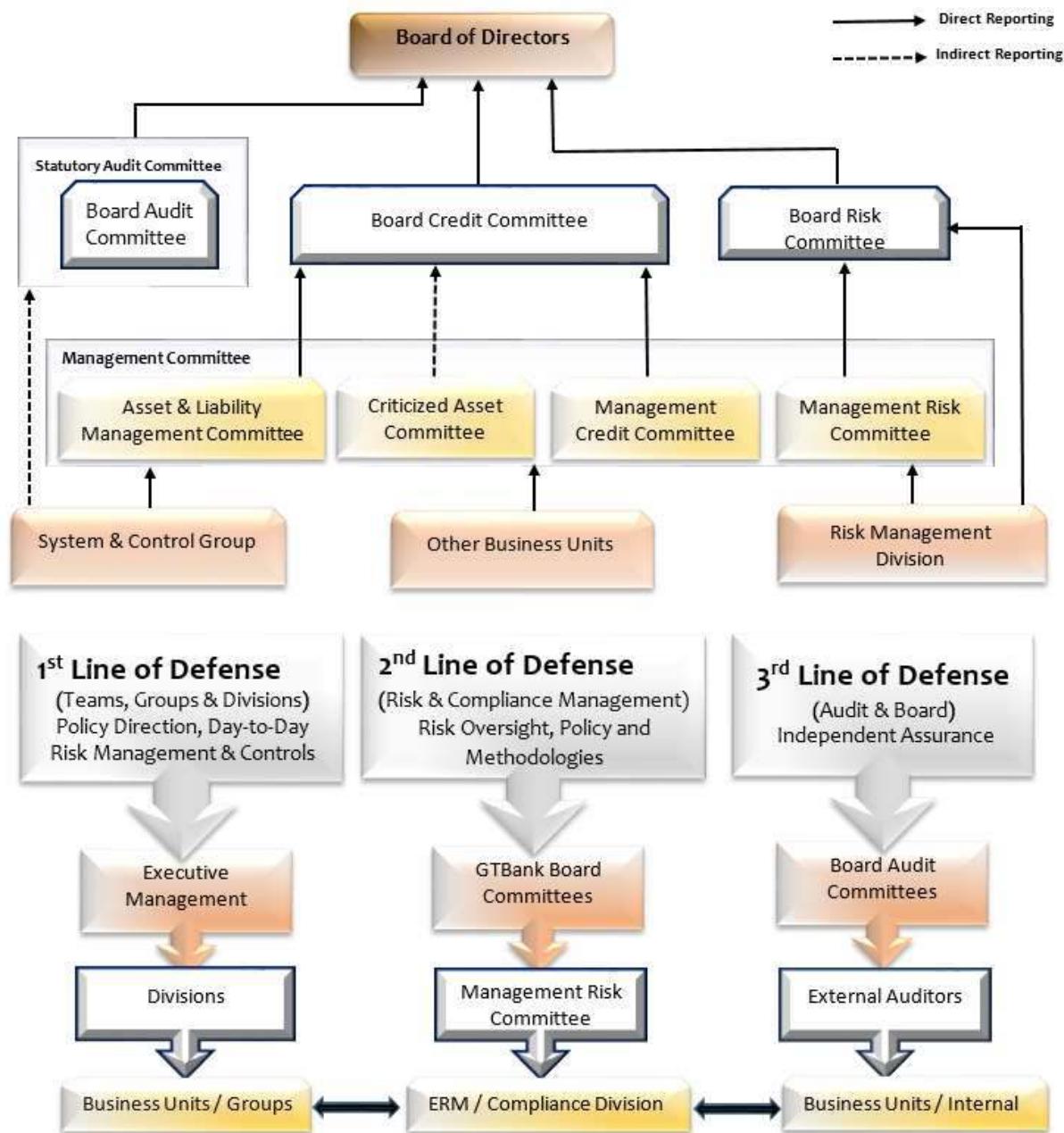
The Board of Directors has overall responsibility for the establishment of the Bank's Risk Management framework and exercises its oversight function over all the Bank's prevalent risks via its various committees; Board Risk Committee, Board Credit Committee, and Board Audit Committee. These committees are responsible for developing and monitoring risk policies in their specific areas and report regularly to the Board of Directors. All Board committees have both executive and non-executive members.

The Board Committees are assisted by the various Management Committees in identifying and assessing risks arising from day to day activities of the Bank. These committees include:

- The Management Credit Committee
- Criticized Assets Committee
- Asset and Liability Management Committee (ALMAC)
- Management Risk Committee
- IT Steering Committee
- Other Ad-hoc Committees

These committees meet on a regular basis while others are set up on an ad-hoc basis as dictated by situations.

The Risk Governance Structure of the Group



The three lines of defense model differentiated amongst the three groups involved in effective risk management include:

- Functions that own and manage risks.
- Functions that oversee risks.
- Functions that provide independent assurance.

FIRST LINE OF DEFENSE: Owns and manage the risks. They are responsible for implementing corrective actions to address process and control deficiencies; maintaining effective internal controls and executing risk and control procedures on a day-to-day basis. They also identify, assess, control and mitigate risks to ensure the achievement of set goals and objectives.

SECOND LINE OF DEFENSE: Established to perform a policy-setting and monitoring role. It is a risk management function (and/or committee) that facilitates and monitors the implementation of effective risk management practices and a compliance function that monitors various specific risks such as non-compliance with applicable laws and regulations. Other functions include identifying known and emerging issues, providing risk management framework, assisting management in developing processes and controls to manage risks, monitoring the adequacy and effectiveness of internal control, accuracy and completeness of reporting and timely remediation of deficiencies.

THIRD LINE OF DEFENSE: Provides objective assurance on the effectiveness of governance, risk management and internal controls. The scope of the assurance, which is reported to Senior management and Board covers a broad range of objectives, including efficiency and effectiveness of operations, safeguarding of assets, reliability and integrity of reporting processes, and compliance with laws, regulations, policies, procedures and contracts. It also includes all elements of the risk management and internal control framework.

The **Board Risk Committee** is responsible for reviewing and recommending risk management policies, procedures and profiles including risk management philosophy, risk appetite and risk tolerance of the Bank. Its oversight functions cut across all risk areas including credit risk, market and interest rate risk, liquidity risk, operational risk, reputation risk, technology risk and other major risks that may arise from time to time. The committee monitors the Bank's plans and progress in meeting regulatory and risk-based supervision requirements including Basel II compliance as well as the overall regulatory and economic capital adequacy. It also reviews and approves the contingency plan for specific risks.

The Bank's **Board Audit Committee** is responsible for monitoring compliance with the risk management policies and procedures, and for reviewing the adequacy of the risk management framework in relation to risks faced by the Bank. The Audit Committee is assisted by the Internal Audit Group, in carrying out these functions. Internal Audit undertakes both regular and ad-hoc reviews of risk management controls and procedures, the results of which are reported to the Audit Committee.

The Bank's Board of Directors has delegated responsibility for the management of credit risk to the **Board Credit Committee**. The Board Credit Committee considers and approves all lending exposures, including treasury investment exposures, as well as insider-related credits in excess of limits assigned to the Management Credit Committee by the Board. The committee also ensures that the Bank's internal control procedures in the area of risk assets remain fool-proof to safeguard the quality of the Bank's risk assets.

Management Risk Committee examines risk in its entirety by reviewing and analysing environmental issues and policies impacting the Bank, either directly or remotely, and makes recommendations to the Board Risk Committee.

Management Credit Committee formulates credit policies in consultation with business units, covering credit assessment, risk grading and reporting, collateral, regulatory and statutory requirements. The committee also assesses and approves all credit exposures in excess of the Managing Director's limit set by the Board.

The **Asset & Liability Management Committee** establishes the Bank's standards and policies covering the various components of Market Risk Management. These include Interest Rate Risk, Liquidity Risk, Investment Risk and Trading Risk. It ensures that the authority delegated by the Board and Management Risk Committees with regard to Market Risk is exercised, and that Market Risk exposures are monitored, reported and managed. Furthermore, the Committee limits and monitors the potential impact of specific pre-defined market movements on the comprehensive income of the Bank through stress tests and simulations.

Criticised Assets Committee is responsible for the assessment of the bank's credit risk asset portfolio. It highlights the status of the risk assets in line with the internal and external regulatory framework and ensures that triggers are sent in respect of delinquent credit risk assets. It also ensures adequate provisions are taken in line with the regulatory and internal guidelines.

The **Credit Risk Management Group** through Credit Risk Control is responsible for identifying, controlling, monitoring and reporting credit risk related issues while Credit Administration serves as the secretariat for the Management Credit Committee meetings and managing the credit exposures related to lending and investment activities as well as other unfunded credit exposures that have default probabilities; such as contingent liabilities.

Credit risk is the most critical risk for the Bank as credit exposures, arising from lending activities account for the major portion of the Bank's assets and source of its revenue. Thus, the Bank ensures that credit risk related exposures are properly monitored, managed and controlled.

(d) Risk Management Methodology

The Bank recognizes that it is in the business of managing inherent risks to derive optimal value for all the stakeholders. It has therefore, over the years detailed its approach to risk management through various policies and procedures, which include the following:

- ERM Policy
- Credit Policy Guide
- Human Resources Policy Manual
- Quality Manual
- Standard Operating Procedures
- IT Policy

To ensure adherence to the policies and procedures, several exception reports on activities are generated by the various audit/control function units for management decision making. These include:

- Monthly Performance Review (MPR) for the marketing teams
- Monthly Operations Performance Reports (OPR) for the support teams
- Quarterly Business Performance Review
- Annual Bank-wide performance appraisal systems
- Monthly Expense Control Monitoring Report
- Criticized Asset Committee Report

(e) Risk Management Overview

The Enterprise-wide Risk Management Division is responsible for optimising the risks and returns inherent in the business through the effective collaboration with the business facing units. The risk management infrastructure encompasses a comprehensive approach to identifying, managing, monitoring and reporting risks with focus on the following:

- (i) Inherent Risk Groups – Credit, Market, Operational, Liquidity and Information Security.
- (ii) Other Risk Areas – Reputational and Strategic Risk

In line with best global practices and to align with Basel II Capital requirements, the Bank incorporated a strategic framework for the efficient measurement and management of risks and capital. The Bank has implemented the Basel II recommended capital measurement approaches for the estimate of economic capital required to cope with unexpected losses using Oracle Financial Services Analytical Applications. The Bank has also put in place other qualitative and quantitative measures that will assist with enhancing risk management processes and creating a platform for more risk-adjusted decision-making.

(f) Credit risk

Lending and other financial activities form the core business of the Bank and in recognition of this, great emphasis is placed on effective management of its exposure to credit risk. The Bank defines credit risk as the risk of failure by a counterparty to meet the terms of any lending contracts with the Bank or otherwise to perform as agreed. Credit risk arises anytime funds are extended, committed, invested or otherwise exposed through actual or implied contractual agreements.

The specific credit risk objectives, as contained in the Credit Risk Management Framework, are:

- Maintenance of an efficient loan portfolio
- Institutionalization of sound credit culture
- Adoption of international best practices in credit risk management
- Development of Credit Risk Management professionals.

Each business unit is required to implement the credit policies and procedures in line with the the credit policy guide as approved by the Board. Each business unit is responsible for the quality and performance of its credit portfolio and for monitoring and controlling all credit risks in its portfolio, including those subject to Management Credit Committee's approval. The Internal Audit and Credit Administration respectively undertake regular reviews of business units and credit quality reviews.

The Bank continues to focus attention on intrinsic and concentration risks inherent in its businesses in order to effectively manage the portfolio risk. The credit portfolio concentration limits that are set and measured under concentration limits per obligor, business lines, sector, rating grade, geography and collateral.

The Bank drives the credit risk management processes using appropriate scalable technology to achieve global best practices. To comply with the CBN requirements on implementation of Basel II, especially with the computation of capital adequacy ratio and market disclosure, the Group invested in two major softwares namely: Lead to Loan Credit Solution and OFSAA Basel II solution. These softwares are customised to suit the internal processes and seamlessly interact with the bank's core banking application.

To meet the Basel II (Pillar 2) requirements, the Bank developed a comprehensive Internal Capital Adequacy

Assessment Process (ICAAP) document, which detailed approaches and procedures on how the bank measures and compute its various risks and capital requirements. The document also contain details of the capital planning process and it is updated annually.

Lead to Loan is an integrated credit solution software which manages credit customers' profiles, rating scores, documents and collateral management, credit workflow processes, disbursement, recoveries and collection.

OFSA Basel II solution is an Oracle Financial Services Analytical Application which is capable of handling the complete range of calculations covered in the Basel II Accord.

For capital adequacy computation under Basel II Pillar I, the Bank has implemented the Standardized Approach for the three risk areas – Credit, Market & Operational risk and the Advanced Internal Rating Based (AIRB) Approach using the OFSA Basel II solution software. The advanced measurement approach for credit risk uses PD, LGD and EAD as the input parameters.

(i) Management of Credit Risk

The Board of Directors has delegated responsibility for the management of credit risk to its Board Credit Committee. The Management Credit Committee reporting to the Board Credit Committee is responsible for oversight of the Bank's credit risk, including:

- Formulating credit policies in consultation with business units, covering collateral requirements, credit assessment, risk grading and reporting, documentation and legal procedures, and compliance with regulatory and statutory requirements.
- Establishing the authorisation structure for the approval and renewal of credit facilities. Authorisation limits are allocated to business unit heads. Larger facilities require approval by the Deputy Managing Director, Managing Director, Management Credit Committee, and the Board Credit Committee/Board of Directors as appropriate.
- Reviewing and assessing credit risk. Management Credit Committee assesses all credit exposures in excess of designated limits, prior to facilities being committed to customers by the business unit concerned. Renewals and reviews of facilities are subject to the same review process.
- Developing and maintaining the Bank's risk rating in order to categorise exposures according to the degree of risk of financial loss faced and to attention management on the attendant risks. The current risk rating framework consists of ten grades reflecting varying degrees of risk of default with rating "1" as the best and "10" as lost. The risk ratings are subject to regular reviews by Credit Risk Management Group.
- Reviewing compliance of business units with agreed exposure limits. Regular review and reports are provided by the Risk Management Group on the credit quality and appropriate corrective actions are taken.
- Providing advice, guidance and specialist skills to business units to promote best practice throughout the Bank in the management of credit risk.

Business units are required to implement the Bank's credit policies and procedures, with credit approval authorised by the Board Credit Committee.

(ii) Credit Risk Measurement

In line with IFRS 9, the bank has adopted Expected Credit Loss (ECL) approach effective January 1, 2018. IFRS 9 adopts dual measurement approach to determining expected credit loss. The 12 month ECL is applicable to credit exposure in Stage 1 where there is no significant deterioration in credit quality. It is computed as loss allowance. The lifetime ECL is the loss allowance computed for credit exposures in Stage 2 and 3. As part of the evolving risk culture, the bank developed internal rating models along the bank's business segments (Corporate, Commercial, Retail and Small and Medium Enterprises) consistent with international rating agencies with historical data of over five years. This has enabled the bank to successfully implement the Internal Rating Based Approach as well as the implementation of Expected Credit Loss measurement.

IFRS 9 Expected Credit Loss measurement approach is a proactive way of determining the extent of future loss(es) associated with risk exposures in the bank's portfolio. Key aspect of ECL approach is the incorporation of the macroeconomic indicators (forecast) into the computation of the future credit loss. The credit impairment under IFRS 9 is determined using a forward looking method of impairment evaluation by assuming that every risk exposures have inherent credit loss.

The Bank undertakes lending activities after careful analysis of the borrowers' character, capacity to repay, cash flow, credit history, industry conditions and other factors. In the analysis, the applied parameters are determined by each business segment because of the differences in the inherent risks.

The Bank's rating grades reflect the range of parameters internally developed to predict the default probabilities of each rating class in line with international best practices and in compliance with BASEL II requirements. The grades reflect granularities and are handled by Account Officers and Relationship Managers with validation by Credit Risk Management Group.

Rating Grade	Description	Characteristics
1 (AAA)	Exceptional Credit	<ul style="list-style-type: none"> • Exceptional credit quality • Obligors with overwhelming capacity to meet obligation • Top multinationals / corporations • Good track record • Strong brand name • Strong equity and assets • Strong cash flows • Full cash coverage
2 (AA)	Superior Credit	<ul style="list-style-type: none"> • Very high credit quality • Exceptionally high cash flow coverage (historical and projected) • Very strong balance sheets with high liquid assets • Excellent asset quality • Access to global capital markets • Typically large national corporate in stable industries and with significant market share
3 (A)	Minimal Risk	<ul style="list-style-type: none"> • High quality borrowers • Good asset quality and liquidity position • Strong debt repayment capacity and coverage • Very good management • Though credit fundamentals are strong, it may suffer some temporary setback if any of them are adversely affected

		<ul style="list-style-type: none"> • Typically in stable industries • Good asset quality and liquidity • Very good debt capacity but smaller margins of debt service coverage • Good management in key areas • Temporary difficulties can be overcome to meet debt obligations • Good management but depth may be an issue • Good character of owner • Typically good companies in cyclical industries
4 (BBB)	Above Average	<ul style="list-style-type: none"> • Satisfactory asset quality and liquidity • Good debt capacity but smaller margins of debt service coverage • Reasonable management in key areas • Temporary difficulties can be overcome to meet debt obligations • Good management but depth may be an issue • Satisfactory character of owner • Typically good companies in cyclical industries
5 (BB)	Average	<ul style="list-style-type: none"> • Limited debt capacity and modest debt service coverage • Could be currently performing but susceptible to poor industry conditions and operational difficulties • Declining collateral quality • Management and owners are good or passable • Typically borrowers in declining markets or with small market share and operating in cyclical industries
6 (B)	Acceptable Risk	<ul style="list-style-type: none"> • Eliciting signs of deterioration as a result of well defined weaknesses that may impair repayment • Typically start-ups / declining markets/deteriorating industries with high industry risk • Financial fundamentals below average • Weak management • Poor information disclosure
7 (CCC)	Watch-list	<ul style="list-style-type: none"> • Well-defined weaknesses though significant loss unlikely; orderly liquidation of debt under threat • Continued strength is on collateral or residual repayment capacity of obligor • Partial losses of principal and interest possible if weaknesses are not promptly rectified • Questionable management skills
8 (CC)	Substandard Risk	<ul style="list-style-type: none"> • High probability of partial loss • Very weak credit fundamentals which make full debt repayment in serious doubt • Factors exist that may mitigate the potential loss but awaiting appropriate time to determine final status • Demonstrable management weaknesses, poor repayment weaknesses and poor repayment profile
9 (C)	Doubtful Risk	

10 (D)	Lost	<ul style="list-style-type: none"> • A definite loss of principal and interest • Lack of capacity to repay unsecured debt • Bleak economic prospects • Though it is still possible to recover sometime in the future, it is imprudent to defer write - offs
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Risk ratings models form the building blocks for the determination of default risk of counterparties. The models are backtested to ascertain the predictive capabilities relative to actual performance and make necessary amendments as necessary to enhance their effectiveness.

Because significant increase in credit risk is the main factor that determines movement of a financial asset from Stage 1 to Stage 2, all obligors with downward movement of credit rating of more than 3 notches or any movement into rating 7 are migrated to Stage 2. An obligor is moved into Stage 3 when there is rating migration to rating grade 8 to 10.

A facility in Stage 3 can subsequently be deemed “cured”. A facility is deemed to be “cured” when there is a significant reduction in the credit risk of the financial instrument. “Cured” facilities within Stage 2 are monitored for a probationary period of 90 days to confirm if the credit risk has decreased sufficiently before they can be migrated from Stage 2 to Stage 1 while “Cured” facilities within Stage 3 are monitored for a probationary period of 180 days before migration from Stage 3 to Stage 1. The decrease in risk of default is reflected in the obligor’s Risk Rating which is a critical input for Staging.

In computing the Expected Credit Loss (ECL), the bank considers four components listed below:

1. **Probability of Default (PD)** – This is an estimate of the likelihood of default over a given time horizon (e.g. 12 months or lifetime). The bank assesses the probability of default of individual counterparties using internal rating tools tailored to the various categories of counterparty. The tools have been developed internally using rigorous statistical analysis and the professional judgement of credit analysts.

The rating tool combines both qualitative and quantitative factors comparable to internationally available standards. The rating methods are subject to backtest to ensure that they reflect the latest projection in the light of all actually observed defaults.

The Bank uses a statistical approach in estimating the PD considering macroeconomic indicators and obligor specific data. The statistical model specifies the relationship between the inputs and the outcome - PD. The parameters determined depend on the data used to develop the model.

For the purpose of estimating an IFRS 9 compliant PD, the Bank adopts Logistic Regression method one of the highly recommended statistical techniques. This is a statistical method for analysing a dataset in which there are one or more independent variables (macro-economic/obligor specific data) that determine an outcome (probability of default).

The default status of an obligor (a function of customerrating) is used as dependent variable while macro-economic variables (such as interest rate, GDP growth rate, unemployment rate etc.) and customer specific information (e.g. changes in obligor’s rating and interest rate) are used as independent variables. The default status reflects the credit ratings assigned to customers. These ratings are generated based on due consideration of obligor specific quantitative (financial) and qualitative (non-financial) information such as age, loan type, industry, management structure, business risk etc.

The core input used to determine PDs are the internal ratings generated by the Bank's Credit Analysis sub-system (Lead to Loan). These ratings are assigned to customers after careful review of quantitative and qualitative factors specific to the obligor, macro indicators and industry information. The Bank's rating model currently considers past and current economic information, however, the accounting standard requires that forward looking information is incorporated into the PD determination.

To achieve an IFRS 9 compliant PD, the Bank adopted Logistic Regression model which incorporates the macroeconomic forecasts into the PD determination process. The Normal scenario macroeconomic variables used for the purpose of the forecast is obtained from credible sources while the Upturn and Downturn scenarios are derived based on historical trend analysis and management's unbiased estimates of forward looking macroeconomic indicators.

The Bank uses Simplified approach in determining PDs for other financial instruments below:

1. Investments in securities issued by Sovereign
2. Investments in securities issued by State Government
3. Interbank Placements

2. **Exposure at Default (EAD)** – This is an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and interest , and expected drawdown on committed facilities.

EAD measures the utilised exposure at default. For on-balance sheet exposures, the gross value of the exposure is taken into account, and off-balance sheet exposures a credit conversion factor (CCF) is used to estimate future utilisation. The off balance sheet exposures are considered when performing staging and ECL calculations.

The modelling approach for EAD reflects expected changes in the balance outstanding over the lifetime of the loan exposure that are permitted by the current contractual terms. This expected changes includes:

- Contractual repayments/amortization schedule
- Prepayments (i.e. early repayment)
- Changes in utilization of an undrawn commitment within agreed credit limits in advance of default.

This cash-flow model further reflects movements in the EAD in the months before default. Interest payments receivable on the account as at the reporting date is included in the EAD to reflect an expectation that these interest payments could be missed in the eventuality/occurrence of a default. The inputs into the EAD model are reviewed to assess their suitability for IFRS 9 and adjusted, where required, to ensure an unbiased, probability-weighted ECL calculation reflecting current expectations and forward-looking information.

3. **Loss Given Default (LGD)** – This is an estimate of the loss arising on default. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, including from any collateral. It is usually expressed as a percentage of the EAD. It typically varies by type of counterparty, type of exposure and seniority of claim and availability of collateral or other credit support.

The Bank uses the Workout and Recovery Approach in determining its LGD. This approach models LGD based on the actual cash flows that can be recovered from a firm by the workout process, once default has occurred. The methodology involves prediction of the future cash flows that can be recovered from a

company, after it has defaulted on its payments. It takes into account all cash flows from the distressed asset linked to the recovery.

The forecasted cash flows are discounted using the EIR. These discounted cash flows are summed up to provide the expected recovery amount. The total exposure of the firm at the time of default minus the expected recovery amount gives the loss given default in absolute terms. The ratio of loss given default in absolute value to exposure at default gives the LGD in percentage terms.

The Bank incorporates FLI into the LGD model through adjustments to the collateral values to reflect their fair value and the EAD to reflect prepayment rates and foreign currency adjustments (on foreign currency denominated facilities).

4. **Discount Rate** – This is used to discount an expected loss to a present value at the reporting date using the effective interest rate (EIR) (or where applicable, other rate permitted by IFRS 9) determined at initial recognition.

(iii) Risk Limit Control and Mitigation Policies

The Bank applies limits to control credit risk concentration and diversification of its risk assets portfolio. Limits are maintained for individual borrowers and groups of related borrowers, business lines, sectors, rating grade, collateral type and geographical area.

The obligor limit as set by the regulators and it is currently at 20% of the Bank's shareholders' funds is adopted and it covers exposures to counterparties and related parties.

In addition to the regulatory limit, other parameters are applied internally to determine the suitable limits that an individual borrower should have. These include: obligor rating, position in the industry and perceived requirements of key players (e.g. import finance limit may be determined by the customer's import cycle and volume during each cycle), financial analysis, etc.

Economic sector limits are imposed to guide against concentration risk as a result of exposures to set of counterparties operating in a particular industry. The industry limits are arrived at after rigorous analysis of the risks inherent in the industries/economic sectors.

These limits are usually recommended by Credit Risk Management Group and approved by the Board. The limits set for each industry or economic sector depend on the historical performance of the sector as well as the intelligence report on the outlook of the sector.

During a review period, limits can be realigned (by way of outright removal, reduction or increase) to meet the exigencies of the prevailing macroeconomic events.

Approval decisions are guided by strategic focus as well as the stated risk appetite and other limits established by the Board of Directors or Regulatory authorities such as Aggregate Large Exposure Limits, Single Obligor Limits, Geographical Limits, Industry/ Economic sector limits etc. Internal credit approval limits are set for various levels of officers in the credit approval process to enhance turnaround time.

The lending authority in the Group flows through the management hierarchy with the final authority residing with the Board of Directors as indicated below:

Designation	Limit
Board of Directors	Up to the single obligor limit as advised by the regulatory authorities from time to time but currently put at 20% of shareholders' funds (total equity)
Management Credit Committee	Up to N2 Billion
Managing Director	Up to N500 Million
Deputy Managing Director	Up to N300 Million
Other Approving Officers	as delegated by the Managing Director

The above limits are subject to the following overriding approvals:

- The deposit required for all cash collateralized facilities (with the exception of bonds, guarantees and indemnities) must be 125% of the facility amount to provide a cushion for interest and other charges.
- All new facilities, up till the Deputy Managing Director approval limit, require one-up approval i.e. approval at a level higher than that of the person that would ordinarily approve it.

Master Netting Arrangements

Master netting arrangements are entered into to manage its exposure to credit losses, where applicable, with counterparties with which it undertakes a significant volume of transactions. The right to set off is triggered at default. By so doing, the credit risk associated with favourable contracts is reduced by a master netting arrangement to the extent that if a default occurs, all amounts with the counterparty are terminated and settled on a net basis.

The overall exposure to credit risk on derivative instruments subject to master netting arrangements can change substantially within a short period, as it is affected by each transaction subject to the arrangement.

Off-balance sheet engagements

These instruments are contingent in nature and carry the same credit risk as loans and advances. As a policy, all off-balance sheet exposures are subjected to the same rigorous credit analysis, like that of the on-balance sheet exposures, before availment. The major off-balance sheet items in the books are Bonds and Guarantees, which will only issue where it has full cash collateral or a counter guarantee from a first class bank, or any other acceptable security.

Contingencies

Contingent assets/liabilities which include transaction related to bonds and guarantees, letters of credit and short term foreign currency related transactions, are not recognized in the annual financial statements but are disclosed.

Placements

Placement lines cover the settlement risks inherent in the activities with these counterparties. The approved limits are arrived at after conducting fundamental analysis of the counterparties, presentation of findings to, and approval by the Management Credit Committee. The lines are monitored by the Enterprise-wide Risk Management Division. As a rule, placements with local banks are backed by treasury bills.

IFRS 7 requires the Group to disclose the amounts that best represents its maximum exposure to credit risk at the end of the reporting period without taking account of any collateral held or other credit enhancements (eg netting agreements that do not qualify for offset in accordance with IAS 32). This disclosure is presented below for the Bank and Group as at 30 June 2020 and 31 December 2019.

Credit risk exposure relating to On-Balance Sheet

Classification <i>In thousands of Nigerian naira</i>	Maximum exposure Group		Maximum exposure Parent	
	Jun-2020	Dec-2019	Jun-2020	Dec-2019
Cash and bank balances:				
- Unrestricted balances with central banks	150,405,326	131,090,460	117,482,726	87,429,812
- Balances held with other banks	217,395,369	212,812,153	92,884,386	87,974,144
- Money market placements	333,363,193	189,374,679	262,783,082	182,861,861
Loans and advances to banks	1,131,576	1,513,310	65,772	72,451
Loans and advances to customers¹:				
- Loans to individuals	176,319,301	197,560,417	129,581,614	148,997,894
- Loans to non-individuals	1,446,775,961	1,303,011,629	1,287,201,135	1,151,822,753
Financial assets at fair value through profit or loss:				
- Debt securities	140,798,445	73,486,101	112,457,361	44,717,688
- Derivative financial instruments	34,843,563	26,011,823	34,843,563	26,011,823
Investment securities:				
- Debt securities	658,316,832	759,592,990	435,911,190	526,384,355
Assets pledged as collateral:				
- Debt securities	61,426,454	58,036,855	61,201,518	57,790,749
Restricted deposits and other assets²	987,911,103	507,475,557	965,284,049	497,181,604
Total	4,208,687,123	3,459,965,974	3,499,696,396	2,811,245,134
Loans exposure to total exposure	39%	43%	40%	46%
Debt securities exposure to total exposure	20%	26%	17%	22%
Other exposures to total exposure	41%	31%	43%	32%

As shown above, 39% (Parent: 41%) of the total maximum exposures is derived from loans and advances to banks and customers (2019: 43%; Parent: 46%); while 20% (Parent: 17%) represents exposure to investments in debt securities (2019: 26%; Parent: 22%). The Directors are confident in their ability to continue to control exposure to credit risk within a specified risk appetite which can result from both its Loans and Advances portfolio and Debt securities.

¹ Further classification of Loans to Customers along product lines are provided on the next page.

² Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit risk exposure relating to Off-Balance Sheet

In thousands of Nigerian naira	Maximum exposure		Maximum exposure	
	Group		Parent	
	Jun-2020	Dec-2019	Jun-2020	Dec-2019
Financial guarantees	417,304,543	351,764,791	349,712,400	320,056,325
Other contingents	57,236,921	61,576,798	15,387,202	22,753,615
Total	474,541,464	413,341,589	365,099,602	342,809,940

Contingencies are disclosed on Note 43

Classification of Maximum Exposure on Loans to Customers by Product

Loans and advances have been classified into Overdraft, Loans and Others throughout the Financials Statement.

- Overdraft are lines of credit which allow customers to write cheques for more than the actual balance on their accounts usually to finance working capital.
- Loans include non-revolving facilities given to finance specific transactions, capital projects or a customer's expansion Programme.
- Others include Usances and Usance Settlement.

Maximum exposure on Loans and advances to customers is analysed below:

	Group		Parent	
	Jun-2020	Dec-2019	Jun-2020	Dec-2019
Loans to individuals:				
Overdraft	8,836,039	11,854,656	7,804,551	10,683,684
Loans	167,423,382	185,636,521	121,777,063	138,314,210
Others	59,880	69,240	-	-
	176,319,301	197,560,417	129,581,614	148,997,894
Loans to non-individuals:				
Overdraft	131,423,690	94,888,966	87,750,843	51,492,269
Loans	1,283,967,501	1,171,580,625	1,168,657,501	1,064,290,318
Others	31,384,770	36,542,038	30,792,791	36,040,166
	1,446,775,961	1,303,011,629	1,287,201,135	1,151,822,753

Credit quality of Financial Assets

IFRS 7 requires information about the credit quality of financial assets. This information is provided below for balances held with counterparty, money market placements, Financial assets at fair value through profit or loss and investment securities.

Unrestricted balances with central banks, Balances held with other banks, Money Market placements, financial assets at fair value through profit or loss and Investment Securities

Unrestricted balances with central banks

The credit quality of Unrestricted balances with central banks are assessed by reference to external credit ratings information about counterparty default rates.

In thousands of Nigerian naira	Credit quality		Credit quality		
	Group	Jun-2020	Parent	Jun-2020	Dec-2019
Sovereign Ratings					
Nigeria (B-) S&P		117,482,726		117,482,726	87,429,812
Fitch:					
B+		7,764,429		7,795,597	-
B		8,630,231		23,426,424	-
unrated		16,527,940		12,438,627	-
		150,405,326		131,090,460	87,429,812

Restricted and Unrestricted balances with Central Bank of Nigeria are assigned Sovereign rating of B from S&P

A significant portion of the Group's unrated financial assets relates to cash balances held with central banks as well as sovereign debt securities for which no external ratings are available. For such assets, the Group considers the credit quality of the counterparty, taking into account its financial position, past experience and other factors. Exposure limits are set and compliance is monitored by management.

Balances held with other banks

The credit quality of Balances held with other banks are assessed by reference to external credit ratings information about counterparty default rates.

In thousands of Nigerian naira	Credit quality		Credit quality	
	Group	Jun-2020	Parent	Dec-2019
Counterparties with external credit rating (S&P)				
AAA		80,715	12,695,167	-
AA+		799,498	359,155	799,498
AA		1,002,001	36,990,905	-
AA-		108,937	5,945,878	39,361
A+		103,140,029	84,371,341	76,129,977
A		30,381,293	23,219,149	563,785
A-		18,839,806	25,929,422	3,827,525
BBB+		34,803,197	1,047,992	2,191,682
BBB		8,594,601	7,425,018	-
BBB-		5,278,807	8,123,002	-
BB+		1,178,241	1,369,174	3,932
BB		185,340	-	-
B+		986,334	497,366	-
B		405,543	520,592	-
Unrated		11,611,026	4,317,992	9,328,626
		217,395,369	212,812,153	92,884,386
				87,974,144

Money Market placements

The credit quality of Money Market placements are assessed by reference to external credit ratings information about counterparty default rates.

In thousands of Nigerian naira	Credit quality Group		Credit quality Parent	
	Jun-2020	Dec-2019	Jun-2020	Dec-2019
Counterparties with external credit rating (S&P)				
A-1+	3,222,776	1,825,841	-	1,825,841
A-1	100,939,178	107,225,738	80,692,862	107,225,738
A-	-	1,093,530	-	-
A-2	54,528,407	61,117,517	52,332,703	61,117,517
A-3	27,802,604	-	10,006,462	-
BBB+	-	2,167,193	-	-
BB+	-	2,554,517	-	-
B+	-	255,157	-	-
B-	30,012,295	-	30,012,295	-
B	107,508,673	6,953,335	80,059,016	-
	324,013,933	183,192,828	253,103,338	170,169,096

Sovereign Ratings

Nigeria (B-) S&P	2,000,410	2,000,466	2,000,410	2,000,466
	2,000,410	2,000,466	2,000,410	2,000,466

Counterparties without external credit rating

Unrated	7,348,850	4,181,385	-	-
Foreign Subsidiaries	-	-	7,679,334	10,692,299
	7,348,850	4,181,385	7,679,334	10,692,299
	333,363,193	189,374,679	262,783,082	182,861,861

Financial Assets at Fair value through profit or loss

The credit quality of Financial Assets at fair value through profit or loss are assessed by reference to external credit ratings information about counterparty default rates.

In thousands of Nigerian naira	Group		Parent	
	Jun-2020	Dec-2019	Jun-2020	Dec-2019
Sovereign Ratings				
Other Sovereign (B) S&P	28,341,084	28,768,413	-	-
Nigeria (B-) S&P	112,457,361	44,717,688	112,457,361	44,717,688
	140,798,445	73,486,101	112,457,361	44,717,688

Investment Securities

The credit quality of investment securities are assessed by reference to external credit ratings information about counterparty default rates.

In thousands of Nigerian naira	Credit quality		Credit quality	
	Group	Jun-2020	Parent	Dec-2019
Sovereign Ratings:				
AA	37,002,489	35,265,886	-	-
B+	70,091,125	56,035,752	-	-
Nigeria (B-) S&P	433,908,531	494,546,406	433,908,531	494,546,406
Other Sovereign Rating (B) S&P	68,363,393	104,830,946	-	-

Counterparties with external credit rating (S&P):

A-1	-	29,834,367	-	29,834,367
unrated	46,948,635	37,076,051	-	-

Counterparties with external credit rating (Agusto):

Aa-	2,002,659	2,003,582	2,002,659	2,003,582
	658,316,832	759,592,990	435,911,190	526,384,355

Of the Parent's Investment Securities of N435,911,190,000 (Dec 2019: N526,384,355,000) the sum of N433,908,531,000 (2019: N494,546,406,000) relate to investment in treasury bills and bond issued by the Federal Government of Nigeria and bears the sovereign risk of the Federal Government of Nigeria. The federal republic of Nigeria currently has a foreign long term issuer credit rating of B- (S&P).

Assets pledged as collateral

The credit quality of Assets pledged as collateral are assessed by reference to external credit ratings information about counterparty default rates.

In thousands of Nigerian naira	Group		Parent	
	Jun-2020	Dec-2019	Jun-2020	Dec-2019
Sovereign Ratings				
Nigeria (B-) S&P	61,201,518	57,790,749	61,201,518	57,790,749
B+	224,936	246,106	-	-
	61,426,454	58,036,855	61,201,518	57,790,749

Restricted deposits and other assets

The credit quality of Restricted deposits and other assets are assessed by reference to external credit ratings information about counterparty default rates.

In thousands of Nigerian naira	Group		Parent	
	Jun-2020	Dec-2019	Jun-2020	Dec-2019
Sovereign Ratings				
Other Sovereign Rating (B+) S&P	22,627,054	10,293,953	-	-
Nigeria (B-) S&P	913,175,096	466,389,023	913,175,096	466,389,023
Counterparties with external credit rating (S&P)				
A-1	25,534,359	7,481,723	25,534,359	7,481,723
A-1+	28,564	4,016,660	28,564	4,016,660
A-2	3,013,088	2,444,354	3,013,088	2,444,354
Unrated	23,532,942	16,849,844	23,532,942	16,849,844
	987,911,103	507,475,557	965,284,049	497,181,604

Rating Legend:**External credit rating (S&P)**

AA+:Very Strong Capacity to Repay
AA:Very Strong Capacity to Repay
AA-:Very Strong Capacity to Repay
A+: Strong Capacity to Repay
A: Strong Capacity to Repay
A-: Strong Capacity to Repay

External credit rating (S&P)

BB+:Moderate Capacity to Repay
BB: Speculative credit rating
B+: Highly Speculative Credit Rating
B: Highly Speculative Credit Rating
B-: Highly Speculative Credit Rating
C: Speculative Credit Rating

External credit rating (Agusto):

A- : Strong capacity to meet obligations
B: Weak Financial condition but obligations are still being met as and when they fall due
External credit rating (Fitch)
AA-: High grade
A: High grade

A-1+ : Prime Rating	External credit rating (Moody's)	A-: Upper medium grade
A-1 : Upper Medium Credit Rating	P-3: Moderate Capacity to Repay	BBB+: Lower medium grade
A-2 : Upper Medium Credit Rating	F1+:Strong capacity to repay	BBB-: Lower medium grade
A-3 : Lower Medium Credit Rating	F1:Strong capacity to repay	BB: Non investment grade speculative
BBB+:Adequate Capacity to Repay	External credit rating (Agusto):	BB-: Non investment grade speculative
BBB:Adequate Capacity to Repay	Aa- : Very strong capacity to repay	B: Speculative credit rating
BBB-:Adequate Capacity to Repay	A : Strong capacity to repay	B+: Speculative credit rating

Credit Concentration

IFRS 7 requires disclosures on credit risk concentration. Concentration of risk arise from financial instruments that have similar characteristics and are affected similarly by changes in economic or other conditions. This information has been provided along geographical areas and economic sectors.

(i) Geographical Sector

Concentration of risks of financial assets with credit risk exposure

The following table breaks down the Group's credit exposure (without taking into account any collateral held or other credit support), as categorised by geographical region as at the reporting date. For this table, the Group has allocated exposures to regions based on the country of domicile of its counterparties.

Credit risk exposure relating to On-Balance Sheet

Group

Jun-2020

In thousands of Nigerian naira

Classification	Nigeria	Rest of Africa	Outside Africa	Total
<i>Cash and bank balances:</i>				
- Unrestricted balances with central banks	117,482,726	32,922,600	-	150,405,326
- Balances held with other banks	3,227,489	17,453,374	196,714,506	217,395,369
- Money market placements	155,509,103	78,342,589	99,511,501	333,363,193
Loans and advances to banks	65,772	929,885	135,919	1,131,576
<i>Loans and advances to customers¹:</i>				
- Loans to individuals	129,581,614	19,644,924	27,092,763	176,319,301
- Loans to non-individuals	1,287,201,135	159,574,826	-	1,446,775,961
<i>Financial assets at fair value through profit or loss:</i>				
- Debt securities	112,457,361	28,341,084	-	140,798,445
- Derivative financial instruments	34,843,563	-	-	34,843,563
<i>Investment securities:</i>				
- Debt securities	435,911,190	185,403,424	37,002,218	658,316,832
<i>Assets pledged as collateral:</i>				
- Debt securities	61,201,518	224,936	-	61,426,454
Restricted deposits and other assets²	952,487,593	26,216,895	9,206,615	987,911,103
	3,289,969,064	549,054,537	369,663,522	4,208,687,123

Of the Group's Credit risk exposure outside Africa relating to On-balance sheet, 24% relates to exposures in United States of America, 57% relates to exposures in United Kingdom and 19% relates to exposures in other countries.

¹ Further classification of Loans & Advances to Customers along product lines is provided on the next page.

² Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit risk exposure relating to Off-Balance Sheet

Credit Risk Exposure relating to off-balance sheet items are as follows:

Group**Jun-2020***In thousands of Nigerian naira*

	Nigeria	Rest of Africa	Outside Africa	Total
Financial guarantees	349,712,400	27,887,421	39,704,722	417,304,543
Other contingents	15,387,202	37,849,529	4,000,190	57,236,921
	365,099,602	65,736,950	43,704,912	474,541,464

Contingencies are disclosed on Note 43

Classification of Credit Concentration on Loans to Customers by Product

The maximum credit exposure of Loans & advances across geographical region and product lines is shown below:

Group**Jun-2020***In thousands of Nigerian naira*

Classification	Nigeria	Rest of Africa	Outside Africa	Total
<i>Loans to individuals:</i>				
Overdraft	7,804,551	1,013,179	18,309	8,836,039
Loans	121,777,063	18,631,745	27,014,574	167,423,382
Others	-	-	59,880	59,880
	129,581,614	19,644,924	27,092,763	176,319,301
<i>Loans to non-individuals:</i>				
Overdraft	87,750,843	43,672,847	-	131,423,690
Loans	1,168,657,501	115,310,000	-	1,283,967,501
Others [#]	30,792,791	591,979	-	31,384,770
	1,287,201,135	159,574,826	-	1,446,775,961

[#] Others include Usances and Usance Settlement.

Credit risk exposure relating to On-Balance Sheet**Group****Dec-2019***In thousands of Nigerian naira*

Classification	Nigeria	Rest of Africa	Outside Africa	Total
<i>Cash and bank balances:</i>				
- Unrestricted balances with central banks	87,429,812	43,660,648	-	131,090,460
- Balances held with other banks	1,027,617	15,708,340	196,076,196	212,812,153
- Money market placements	11,624,524	19,407,447	158,342,708	189,374,679
Loans and advances to banks	72,451	1,224,333	216,526	1,513,310
<i>Loans and advances to customers¹:</i>				
- Loans to individuals	148,997,894	18,232,653	30,329,870	197,560,417
- Loans to non-individuals	1,151,822,816	151,188,813	-	1,303,011,629
Financial assets at fair value through profit or loss:				
- Debt securities	44,717,688	28,768,413	-	73,486,101
- Derivative financial instruments	26,011,823	-	-	26,011,823
Investment securities:				
- Debt securities	526,384,355	197,943,123	35,265,512	759,592,990
Assets pledged as collateral:				
- Debt securities	57,790,749	246,106	-	58,036,855
Restricted deposits and other assets²	477,631,321	17,866,738	11,977,498	507,475,557
<u>2,533,511,050</u>	<u>494,246,614</u>	<u>432,208,310</u>	<u>3,459,965,974</u>	

Of the Group's Credit risk exposure outside Africa relating to On-balance sheet, 18% relates to exposures in United States of America, 81% relates to exposures in United Kingdom and 1% relates to exposures in other countries.

¹ Further classification of Loans & Advances to Customers along product lines is provided on the next page.

² Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit risk exposure relating to Off-Balance Sheet

Credit Risk Exposure relating to off-balance sheet items are as follows:

Group
Dec-2019

In thousands of Nigerian naira

	Nigeria	Rest of Africa	Outside Africa	Total
Financial guarantees	320,056,325	29,174,871	2,533,595	351,764,791
Other contingents	22,753,615	32,506,559	6,316,624	61,576,798
	342,809,940	61,681,430	8,850,219	413,341,589

Contingencies are disclosed on Note 43

Classification of Credit Concentration on Loans to Customers by Product

The maximum credit exposure of loans and advances across geographical regions and product lines is shown below

Group
Dec-2019

In thousands of Nigerian naira

Classification	Nigeria	Rest of Africa	Outside Africa	Total
<i>Loans to individuals:</i>				
Overdraft	10,683,684	1,152,558	18,414	11,854,656
Loans	138,314,210	17,071,299	30,251,012	185,636,521
Others	-	8,796	60,444	69,240
	148,997,894	18,232,653	30,329,870	197,560,417
<i>Loans to non-individuals:</i>				
Overdraft	51,492,332	43,396,634	-	94,888,966
Loans	1,064,290,318	107,290,307	-	1,171,580,625
Others ¹	36,040,166	501,872	-	36,542,038
	1,151,822,816	151,188,813	-	1,303,011,629

¹ Others include Usances and Usance Settlement.

Credit risk exposure relating to On-Balance Sheet**Parent****Jun-2020***In thousands of Nigerian naira*

Classification	Nigeria	Rest of Africa	Outside Africa	Total
<i>Cash and bank balances:</i>				
- Unrestricted balances with central banks	117,482,726	-	-	117,482,726
- Balances held with other banks	207,558	803,431	91,873,397	92,884,386
- Money market placements	155,509,103	-	107,273,979	262,783,082
Loans and advances to banks	65,772	-	-	65,772
<i>Loans and advances to customers¹:</i>				
- Loans to individuals	129,581,614	-	-	129,581,614
- Loans to non-individuals	1,287,201,135	-	-	1,287,201,135
<i>Financial assets at fair value through profit or loss:</i>				
- Debt securities	112,457,361	-	-	112,457,361
- Derivative financial instruments	34,843,563	-	-	34,843,563
<i>Investment securities:</i>				
- Debt securities	435,911,190	-	-	435,911,190
<i>Assets pledged as collateral:</i>				
- Debt securities	61,201,518	-	-	61,201,518
Restricted deposits and other assets²	956,050,316	27,118	9,206,615	965,284,049
<u>3,290,511,856</u>	<u>830,549</u>	<u>208,353,991</u>	<u>3,499,696,396</u>	

Of the Parent's Credit risk exposure outside Africa relating to On-balance sheet, 36% relates to exposures in United States of America, 62% relates to exposures in United Kingdom and 2% relates to exposures in other countries.

¹ Further classification of Loans & Advances to Customers along product lines is provided on the next page.

² Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit risk exposure relating to Off-Balance Sheet**Parent****Jun-2020***In thousands of Nigerian naira*

	Nigeria	Rest of Africa	Outside Africa	Total
Financial guarantees	349,712,400	-	-	349,712,400
Other contingents	15,387,202	-	-	15,387,202
	365,099,602	-	-	365,099,602

Contingencies are disclosed on Note 43

Classification of Credit Concentration on Loans to Customers by Product

The maximum credit exposure of loans and advances across geographical regions and product lines is shown below

Parent**Jun-2020***In thousands of Nigerian naira*

Classification	Nigeria	Rest of Africa	Outside Africa	Total
<i>Loans to individuals:</i>				
Overdraft	7,804,551	-	-	7,804,551
Loans	121,777,063	-	-	121,777,063
	129,581,614	-	-	129,581,614
<i>Loans to non-individuals:</i>				
Overdraft	87,750,843	-	-	87,750,843
Loans	1,168,657,501	-	-	1,168,657,501
Others ¹	30,792,791	-	-	30,792,791
	1,287,201,135	-	-	1,287,201,135

¹ Others include Usances and Usance Settlement.

Credit risk exposure relating to On-Balance Sheet**Parent****Dec-2019***In thousands of Nigerian naira*

Classification	Nigeria	Rest of Africa	Outside Africa	Total
<i>Cash and bank balances:</i>				
- Unrestricted balances with central banks	87,429,812	-	-	87,429,812
- Balances held with other banks	791,158	438,340	86,744,646	87,974,144
- Money market placements	11,624,524	1,825,841	169,411,496	182,861,861
Loans and advances to banks	72,451	-	-	72,451
<i>Loans and advances to customers¹:</i>				
- Loans to individuals	148,997,894	-	-	148,997,894
- Loans to non-individuals	1,151,822,753	-	-	1,151,822,753
<i>Financial assets at fair value through profit or loss:</i>				
- Debt securities	44,717,688	-	-	44,717,688
- Derivative financial instruments	26,011,823	-	-	26,011,823
<i>Investment securities:</i>				
- Debt securities	526,384,355	-	-	526,384,355
<i>Assets pledged as collateral:</i>				
- Debt securities	57,790,749	-	-	57,790,749
Restricted deposits and other assets²	481,264,731	3,939,375	11,977,498	497,181,604
<u>2,536,907,938</u>	<u>6,203,556</u>	<u>268,133,640</u>	<u>2,811,245,134</u>	

Of the Parent's Credit risk exposure outside Africa relating to On-balance sheet, 24% relates to exposures in United States of America, 74% relates to exposures in United Kingdom and 2% relates to exposures in other countries.

¹ Further classification of Loans & Advances to Customers along product lines is provided on the next page.

² Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit risk exposure relating to Off-Balance Sheet

Credit Risk Exposure relating to off-balance sheet items are as follows:

Parent

Dec-2019

In thousands of Nigerian naira

	Nigeria	Rest of Africa	Outside Africa	Total
Financial guarantees	320,056,325	-	-	320,056,325
Other contingents	22,753,615	-	-	22,753,615
	342,809,940	-	-	342,809,940

Contingencies are disclosed on Note 43

Classification of Credit Concentration on Loans to Customers by Product

The maximum credit exposure of loans and advances across geographical regions and product lines is shown below

Parent

Dec-2019

In thousands of Nigerian naira

Classification	Nigeria	Rest of Africa	Outside Africa	Total
<i>Loans to individuals:</i>				
Overdraft	10,683,684	-	-	10,683,684
Loans	138,314,210	-	-	138,314,210
	148,997,894	-	-	148,997,894
<i>Loans to non-individuals:</i>				
Overdraft	51,492,269	-	-	51,492,269
Loans	1,064,290,318	-	-	1,064,290,318
Others ¹	36,040,166	-	-	36,040,166
	1,151,822,753	-	-	1,151,822,753

¹ Others include Usances and Usance Settlement.

(ii) Industry sectors

The following table breaks down the Group's credit exposure at gross amounts (without taking into account any collateral held or other credit support), as categorised by the industry sectors of the Group's counterparties.

Credit Risk Exposure to on-balance sheet items**Group****Jun-2020***In thousands of Nigerian naira*

Classification	Capital market		Construction/		General			Info. Telecoms				Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas	& Transport. ²	Individual			
<i>Cash and bank balances:</i>													
- Unrestricted balances with central banks	-	-	-	-	-	150,405,326	-	-	-	-	-	-	150,405,326
- Balances held with other banks	-	217,395,369	-	-	-	-	-	-	-	-	-	-	217,395,369
- Money market placements	-	331,362,783	-	-	-	2,000,410	-	-	-	-	-	-	333,363,193
Loans and advances to banks	-	1,131,576	-	-	-	-	-	-	-	-	-	-	1,131,576
<i>Loans and advances to customers³:</i>													
- Loans to individuals	-	-	-	-	-	-	-	-	-	176,319,301	-	-	176,319,301
- Loans to non-individuals	19,142,902	52,413,183	36,561,047	10,273,644	82,469,689	84,005,525	326,903,573	669,463,767	92,162,230	-	73,380,401	-	1,446,775,961
<i>Financial assets at fair value through profit or loss:</i>													
- Debt securities	-	-	-	-	-	140,798,445	-	-	-	-	-	-	140,798,445
- Derivative financial instruments	-	34,767,945	-	-	-	-	75,618	-	-	-	-	-	34,843,563
<i>Investment securities:</i>													
- Debt securities	-	-	-	-	-	658,316,832	-	-	-	-	-	-	658,316,832
<i>Assets pledged as collateral:</i>													
- Debt securities	-	-	-	-	-	61,426,454	-	-	-	-	-	-	61,426,454
<i>Restricted deposits and other assets⁴</i>	-	-	-	-	-	913,194,288	-	-	-	-	74,716,815	-	987,911,103
	19,142,902	637,070,856	36,561,047	10,273,644	82,469,689	2,010,147,280	326,979,191	669,463,767	92,162,230	176,319,301	148,097,216	4,208,687,123	

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.² Includes Telecoms, Logistics, Maritime and Haulage.³ Further classification of Loans to Customers along product lines are provided on the next page.⁴ Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit Risk Exposure to off-balance sheet items

Group

Jun-2020

In thousands of Nigerian naira

Classification	Capital market		Construction/		General			Info. Telecoms			Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas	& Transport. ²	Individual		
Financial guarantees	413	43,735,367	273,658,672	-	12,676,595	-	11,341,091	61,022,603	5,358,324	1,163,288	8,348,190	417,304,543
Other contingents	65,687	19,035,946	131,679	-	3,182,499	57,745	10,255,989	5,680,354	1,550,184	1,604,738	15,672,100	57,236,921
Total	66,100	62,771,313	273,790,351	-	15,859,094	57,745	21,597,080	66,702,957	6,908,508	2,768,026	24,020,290	474,541,464

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

Classification of Sectorial Credit Concentration on Loans to Customers by Product

Group

Jun-2020

In thousands of Nigerian naira

Classification	Capital market		Construction/		General			Info. Telecoms			Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas	& Transport. ²	Individual		
<i>Loans to individuals:</i>												
Overdraft	-	-	-	-	-	-	-	-	-	8,836,039	-	8,836,039
Loans	-	-	-	-	-	-	-	-	-	167,423,382	-	167,423,382
Others	-	-	-	-	-	-	-	-	-	59,880	-	59,880
	-	-	-	-	-	-	-	-	-	176,319,301	-	176,319,301
<i>Loans to non-individuals:</i>												
Overdraft	1,933,296	2,192,016	4,755,230	461,494	32,436,832	1,372,455	16,593,327	53,827,596	9,286,744	-	8,564,700	131,423,690
Loans	16,464,925	50,221,167	31,805,817	9,812,150	45,441,974	82,633,070	293,537,885	612,246,062	82,875,485	-	58,928,966	1,283,967,501
Others	744,681	-	-	-	4,590,883	-	16,772,361	3,390,109	1	-	5,886,735	31,384,770
	19,142,902	52,413,183	36,561,047	10,273,644	82,469,689	84,005,525	326,903,573	669,463,767	92,162,230	-	73,380,401	1,446,775,961

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

Credit Risk Exposure to on-balance sheet items**Group****Dec-2019***In thousands of Nigerian naira*

Classification	Agriculture	Capital market & Financial institution	Construction/ Real estate	Education	General Commerce	Government	Manufacturing	Oil & gas	Info. Telecoms & Transport. ²	Individual	Others ¹	Total
<i>Cash and bank balances:</i>												
- Unrestricted balances with central banks	-	-	-	-	-	131,090,460	-	-	-	-	-	131,090,460
- Balances held with other banks	-	212,812,153	-	-	-	-	-	-	-	-	-	212,812,153
- Money market placements	-	187,374,213	-	-	-	2,000,466	-	-	-	-	-	189,374,679
Loans and advances to banks	-	1,513,310	-	-	-	-	-	-	-	-	-	1,513,310
<i>Loans and advances to customers³:</i>												
- Loans to individuals	-	-	-	-	-	-	-	-	-	197,560,417	-	197,560,417
- Loans to non-individuals	19,591,230	47,847,203	36,345,826	8,284,634	87,044,319	72,077,669	280,022,708	606,738,500	79,144,496	-	65,915,044	1,303,011,629
<i>Financial assets at fair value through profit or loss:</i>												
- Debt securities	-	-	-	-	-	73,486,101	-	-	-	-	-	73,486,101
- Derivative financial instruments	-	25,759,520	-	-	5,021	-	110,802	-	136,480	-	-	26,011,823
<i>Investment securities:</i>												
- Debt securities	-	29,834,367	-	-	-	729,758,623	-	-	-	-	-	759,592,990
<i>Assets pledged as collateral:</i>												
- Debt securities	-	-	-	-	-	58,036,855	-	-	-	-	-	58,036,855
<i>Restricted deposits and other assets⁴</i>												
	19,591,230	505,140,766	36,345,826	8,284,634	87,049,340	1,532,855,119	280,133,510	606,738,500	79,280,976	197,560,417	106,985,656	3,459,965,974

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.² Includes Telecoms, Logistics, Maritime and Haulage.³ Further classification of Loans to Customers along product lines are provided on the next page.⁴ Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit Risk Exposure to off-balance sheet items

**Group
Dec-2019**

In thousands of Nigerian naira

Classification	Capital market		Construction/		General			Info. Telecoms			Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas	& Transport. ²	Individual		
Financial guarantees	410	9,947,806	237,879,119	-	17,597,120	10,431	14,365,314	49,223,615	3,570,489	1,967,054	17,203,433	351,764,791
Other contingents	29,890	14,548,101	109,122	-	8,203,600	179,844	17,698,234	7,071,063	1,272,575	1,558,389	10,905,980	61,576,798
Total	30,300	24,495,907	237,988,241	-	25,800,720	190,275	32,063,548	56,294,678	4,843,064	3,525,443	28,109,413	413,341,589

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

Classification of Sectorial Credit Concentration on Loans to Customers by Product

**Group
Dec-2019**

In thousands of Nigerian naira

Classification	Capital market		Construction/		General			Info. Telecoms			Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas	& Transport. ²	Individual		
<i>Loans to individuals:</i>												
Overdraft	-	-	-	-	-	-	-	-	-	11,854,656	-	11,854,656
Loans	-	-	-	-	-	-	-	-	-	185,636,521	-	185,636,521
Others	-	-	-	-	-	-	-	-	-	69,240	-	69,240
	-	-	-	-	-	-	-	-	-	197,560,417	-	197,560,417
<i>Loans to non-individuals:</i>												
Overdraft	3,432,881	1,777,331	10,899,226	206,024	24,854,926	341,398	14,075,137	19,387,055	10,476,594	-	9,438,394	94,888,966
Loans	15,384,923	46,069,872	25,309,930	8,078,610	56,040,112	71,736,271	239,025,457	587,343,352	68,582,893	-	54,009,205	1,171,580,625
Others	773,426	-	136,670	-	6,149,281	-	26,922,114	8,093	85,009	-	2,467,445	36,542,038
	19,591,230	47,847,203	36,345,826	8,284,634	87,044,319	72,077,669	280,022,708	606,738,500	79,144,496	-	65,915,044	1,303,011,629

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

The following table breaks down the Parent's credit exposure at gross amounts (without taking into account any collateral held or other credit support), as categorised by the industry sectors of the Parent's counterparties.

Credit Risk Exposure to on-balance sheet items

Parent
Jun-2020

In thousands of Nigerian naira

Classification	Agriculture	Capital market & Financial institution	Construction/ Real estate	Education	General Commerce	Government	Manufacturing	Oil & gas	Info. Telecoms & Transport. ²	Individual	Others ¹	Total
<i>Cash and bank balances:</i>												
- Unrestricted balances with central banks	-	-	-	-	-	117,482,726	-	-	-	-	-	117,482,726
- Balances held with other banks	-	92,884,386	-	-	-	-	-	-	-	-	-	92,884,386
- Money market placements	-	260,782,672	-	-	-	2,000,410	-	-	-	-	-	262,783,082
Loans and advances to banks	-	65,772	-	-	-	-	-	-	-	-	-	65,772
<i>Loans and advances to customers³:</i>												
- Loans to individuals	-	-	-	-	-	-	-	-	-	129,581,614	-	129,581,614
- Loans to non-individuals	13,103,436	48,186,157	25,195,371	8,252,637	36,861,470	81,648,189	295,819,579	656,437,289	72,473,827	-	49,223,180	1,287,201,135
Financial assets at fair value through profit or loss:												
- Debt securities	-	-	-	-	-	112,457,361	-	-	-	-	-	112,457,361
- Derivative financial instruments	-	34,767,945	-	-	-	-	75,618	-	-	-	-	34,843,563
Investment securities:												
- Debt securities	-	-	-	-	-	435,911,190	-	-	-	-	-	435,911,190
Assets pledged as collateral:												
- Debt securities	-	-	-	-	-	61,201,518	-	-	-	-	-	61,201,518
<i>Restricted deposits and other assets⁴</i>												
	13,103,436	436,686,932	25,195,371	8,252,637	36,861,470	1,723,876,490	295,895,197	656,437,289	72,473,827	129,581,614	101,332,133	3,499,696,396

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

³ Further classification of Loans to Customers along product lines are provided on the next page.

⁴ Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit Risk Exposure to off-balance sheet items

Parent

Jun-2020

In thousands of Nigerian naira

Classification	Capital market		Construction/			General			Info. Telecoms & Transport. ²			Individual	Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas						
Financial guarantees	-	3,286,070	258,223,403	-	8,302,176	-	10,248,491	59,810,303	3,880,680	-	5,961,277	349,712,400		
Other contingents	33,189	-	-	-	667,271	-	5,477,121	365,327	53,470	-	8,790,824	15,387,202		
Total	33,189	3,286,070	258,223,403	-	8,969,447	-	15,725,612	60,175,630	3,934,150	-	14,752,101	365,099,602		

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

Classification of Sectorial Credit Concentration on Loans to Customers by Product

Parent

Jun-2020

In thousands of Nigerian naira

Classification	Capital market		Construction/			General			Info. Telecoms & Transport. ²			Individual	Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas						
<i>Loans to individuals:</i>														
Overdraft	-	-	-	-	-	-	-	-	-	-	7,804,551	-	7,804,551	
Loans	-	-	-	-	-	-	-	-	-	-	121,777,063	-	121,777,063	
	-	-	-	-	-	-	-	-	-	-	129,581,614	-	129,581,614	
<i>Loans to non-individuals:</i>														
Overdraft	405,612	1,055,798	1,115,872	375,601	16,496,145	848,836	6,881,328	48,951,633	6,254,957	-	5,365,061	87,750,843		
Loans	11,953,143	47,130,359	24,079,499	7,877,036	15,774,442	80,799,353	272,165,890	604,095,547	66,218,869	-	38,563,363	1,168,657,501		
Others	744,681	-	-	-	4,590,883	-	16,772,361	3,390,109	1	-	5,294,756	30,792,791		
	13,103,436	48,186,157	25,195,371	8,252,637	36,861,470	81,648,189	295,819,579	656,437,289	72,473,827	-	49,223,180	1,287,201,135		

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

Credit Risk Exposure to on-balance sheet items

Parent
Dec-2019

In thousands of Nigerian naira

Classification	Agriculture	Capital market & Financial institution	Construction/ Real estate	Education	General Commerce	Government	Manufacturing	Oil & gas	Info. Telecoms & Transport. ⁴	Individual	Others ¹	Total
<i>Cash and bank balances:</i>												
- Unrestricted balances with central banks	-	-	-	-	-	87,429,812	-	-	-	-	-	87,429,812
- Balances held with other banks	-	87,974,144	-	-	-	-	-	-	-	-	-	87,974,144
- Money market placements	-	180,861,395	-	-	-	2,000,466	-	-	-	-	-	182,861,861
Loans and advances to banks	-	72,451	-	-	-	-	-	-	-	-	-	72,451
<i>Loans and advances to customers³:</i>												
- Loans to individuals	-	-	-	-	-	-	-	-	-	148,997,894	-	148,997,894
- Loans to non-individuals	12,247,505	45,302,418	24,263,945	6,174,264	37,258,771	68,918,889	251,156,700	599,014,528	66,881,646	-	40,604,087	1,151,822,753
Financial assets at fair value through profit or loss:												
- Debt securities	-	-	-	-	-	44,717,688	-	-	-	-	-	44,717,688
- Derivative financial instruments	-	25,759,520	-	-	5,021	-	110,802	-	136,480	-	-	26,011,823
Investment securities:												
- Debt securities	-	29,834,367	-	-	-	496,549,988	-	-	-	-	-	526,384,355
Assets pledged as collateral:												
- Debt securities	-	-	-	-	-	57,790,749	-	-	-	-	-	57,790,749
Restricted deposits and other assets ⁴	-	-	-	-	-	466,389,023	-	-	-	-	30,792,581	497,181,604
	12,247,505	369,804,295	24,263,945	6,174,264	37,263,792	1,223,796,615	251,267,502	599,014,528	67,018,126	148,997,894	71,396,668	2,811,245,134

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

³ Further classification of Loans to Customers along product lines are provided on the next page.

⁴ Balances included in Restricted deposits and other assets above are those subject to credit risks. Items not subject to credit risk, which include Recognised assets for defined benefit obligations have been excluded.

Credit Risk Exposure to off-balance sheet items

Parent

Dec-2019

In thousands of Nigerian naira

Classification	Capital market		Construction/ Real estate		General			Info. Telecoms & Transport. ²		Individual	Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas				
Financial guarantees	-	6,770,334	226,121,039	-	14,848,501	-	10,078,515	47,677,632	1,820,805	-	12,739,499	320,056,325
Other contingents	29,890	-	-	-	1,710,148	-	11,563,083	1,161,760	-	-	8,288,734	22,753,615
Total	29,890	6,770,334	226,121,039	-	16,558,649	-	21,641,598	48,839,392	1,820,805	-	21,028,233	342,809,940

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

Classification of Sectorial Credit Concentration on Loans to Customers by Product

Parent

Dec-2019

In thousands of Nigerian naira

Classification	Capital market		Construction/ Real estate		General			Info. Telecoms & Transport. ²		Individual	Others ¹	Total
	Agriculture	& Financial institution	Real estate	Education	Commerce	Government	Manufacturing	Oil & gas				
Loans and advances to customers:												
<i>Loans to individuals:</i>												
Overdraft	-	-	-	-	-	-	-	-	-	10,683,684	-	10,683,684
Loans	-	-	-	-	-	-	-	-	-	138,314,210	-	138,314,210
	-	-	-	-	-	-	-	-	-	148,997,894	-	148,997,894
<i>Loans to non-individuals:</i>												
Overdraft	2,048,212	2,277,192	5,500,443	198,790	7,734,015	213,280	6,299,684	16,899,459	6,574,801	-	3,746,393	51,492,269
Loans	9,425,867	43,025,226	18,763,502	5,975,474	23,643,710	68,705,609	217,943,741	582,114,988	60,221,836	-	34,470,365	1,064,290,318
Others	773,426	-	-	-	5,881,046	-	26,913,275	81	85,009	-	2,387,329	36,040,166
	12,247,505	45,302,418	24,263,945	6,174,264	37,258,771	68,918,889	251,156,700	599,014,528	66,881,646	-	40,604,087	1,151,822,753

¹ Includes Engineering Services, Hospitality, Clubs, Cooperative Societies etc.

² Includes Telecoms, Logistics, Maritime and Haulage.

The following tables show the analysis of the credit risk exposure of financial instruments for which an ECL allowance is recognised. The gross carrying amount of financial assets below also represents the Group's maximum exposure to credit risk on these assets:

Maximum exposure to credit risk - Loans and advances

Group

Jun-2020

In thousands of Nigerian naira

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	123,342,107	-	-	123,342,107
Very Strong Capacity	615,182,204	-	-	615,182,204
Strong Repayment Capacity	465,198,799	-	-	465,198,799
Acceptable risk	107,774,166	-	-	107,774,166
Significant increase in credit risk	-	270,921,397	-	270,921,397
Default	-	-	115,435,452	115,435,452
Total	1,311,497,276	270,921,397	115,435,452	1,697,854,125

Parent

Jun-2020

In thousands of Nigerian naira

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	82,759,747	-	-	82,759,747
Very Strong Capacity	587,154,381	-	-	587,154,381
Strong Repayment Capacity	368,630,768	-	-	368,630,768
Acceptable risk	89,678,832	-	-	89,678,832
Significant increase in credit risk	-	258,829,086	-	258,829,086
Default	-	-	89,388,768	89,388,768
Total	1,128,223,728	258,829,086	89,388,768	1,476,441,582

Maximum exposure to credit risk - Money Market Placements

Group

Jun-2020

In thousands of Nigerian naira

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	333,363,193	-	-	333,363,193

Parent

Jun-2020

In thousands of Nigerian naira

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	262,783,082	-	-	262,783,082

Maximum exposure to credit risk - Investment securities**Group****Jun-2020***In thousands of Nigerian naira*

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	658,316,832	-	-	658,316,832

Parent**Jun-2020***In thousands of Nigerian naira*

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	435,911,190	-	-	435,911,190

Maximum exposure to credit risk - Other assets**Group****Jun-2020***In thousands of Nigerian naira*

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	987,911,103	-	-	987,911,103
Total	987,911,103	-	-	987,911,103

Parent**Jun-2020***In thousands of Nigerian naira*

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	965,284,049	-	-	965,284,049
Total	965,284,049	-	-	965,284,049

Maximum exposure to credit risk - off balance sheet**Group****Jun-2020***In thousands of Nigerian naira*

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	474,541,464	-	-	474,541,464

Parent**Jun-2020***In thousands of Nigerian naira*

Rating	Stage 1	Stage 2	Stage 3	Grand Total
Exceptional Capacity	365,099,602	-	-	365,099,602

Collateral

Disclosures of various factors that impact the ECL Model as at 30 June 2020.

These Factors revolves around:

- 1) Discounting of the expected future casflows from individual obligors with their respective Effective interest rate (EIR) on the set future dates to present value.
- 2) Application of varying haircut to underlying collateral and further discounting with their respective EIR
- 3) Application of varying forward looking information in relation to underlying macroeconomic assumptions and the degree of responsiveness of the obligors to the assumptions at different degree of normal, downturn and upturn scenarios. The weightings applied to the multiple economic scenarios are upturn - 24%; normal - 38%; and downturn - 38%.

The following macro-economic forecasts under the different scenarios were adopted for individual customers:

Macro-Economic variable assumptions:

	Scenario	Year 1	Year 2	Year 3
Exchange rate (₦/USD)	Upturn	310.02	315.35	320.96
	Normal	387.84	391.35	394.96
	Downturn	414.41	467.35	468.32
Inflation rate (%)	Upturn	12.16	10.30	9.54
	Normal	14.00	12.00	11.14
	Downturn	15.84	13.70	12.74
Unemployment (%)	Upturn	27.73	27.62	27.54
	Normal	31.40	31.40	31.40
	Downturn	35.07	35.18	35.26
GDP growth rate (%)	Upturn	5.12	4.74	4.79
	Normal	2.60	2.40	2.61
	Downturn	0.08	0.06	0.43

The following macro-economic forecasts under the different scenarios were adopted for corporate customers:

Macro-Economic variable assumptions:

	Scenario	Year 1	Year 2	Year 3
Exchange rate (₦/USD)	Upturn	310.02	315.35	320.96
	Normal	387.84	391.35	394.96
	Downturn	414.41	467.35	468.32
Inflation rate (%)	Upturn	12.16	10.30	9.54
	Normal	14.00	12.00	11.14
	Downturn	15.84	13.70	12.74
Crude oil prices	Upturn	67.03	72.91	88.69
	Normal	48.00	55.00	72.01
	Downturn	28.97	37.09	55.33
Crude oil Production	Upturn	2,090,000	2,270,000	2,260,000
	Normal	1,940,000	2,130,000	2,130,000
	Downturn	1,790,000	2,000,000	2,000,000
GDP growth rate (%)	Upturn	5.12	4.74	4.79
	Normal	2.60	2.40	2.61
	Downturn	0.08	0.06	0.43

Disclosures of various factors that impact the Subsidiaries ECL Model as at 30 June 2020.

The following macro-economic forecasts under the different scenarios were adopted in the stated jurisdictions:

Macro-Economic variable assumptions for individual customers:

Scenario	Macroeconomic Variable	United Kingdom	Ghana	Kenya	Serria-Leone	Gambia
Normal	Exchange rate (Per US\$)	1.33	5.67	106.55	10,679.40	51.82
	inflation	n/a	11.20%	4.59%	16.00%	5.10%
	unemployment	11.00%	n/a	9.31%	5.60%	9.06%
	Residential Property Prices	-11.00%	n/a	n/a	n/a	n/a
Upturn	GDP	2.80%	4.90%	4.90%	4.00%	5.10%
	Exchange rate (Per US\$)	1.47	5.03	95.90	10,454.78	51.00
	inflation	n/a	7.80%	4.13%	15.50%	5.00%
	unemployment	6.00%	n/a	8.38%	4.00%	9.00%
Downturn	Residential Property Prices	-5.60%	n/a	n/a	n/a	n/a
	GDP	3.40%	6.80%	5.4%	5.32%	5.50%
	Exchange rate (Per US\$)	1.21	6.15	111.88	11,506.30	52.00
	inflation	n/a	14.60%	4.82%	17.50%	5.50%
Downturn	unemployment	12.50%	n/a	9.78%	6.80%	9.50%
	Residential Property Prices	-14.00%	n/a	n/a	n/a	n/a
	GDP	0.01%	0.90%	1.50%	-0.80%	4.80%

Macro-Economic variable assumptions for corporate customers:

Scenario	Macroeconomic Variable	United Kingdom	Ghana	Kenya	Serria-Leone	Gambia
Normal	Exchange rate (Per US\$)	1.33	5.67	106.55	10,679.40	51.75
	inflation	n/a	11.20%	4.59%	16.00%	5.00%
	GDP	2.80%	4.90%	4.90%	4.00%	5.00%
	Crude	n/a	\$40.80	n/a	n/a	n/a
Upturn	Exchange rate (Per US\$)	1.47	5.03	95.90	10,454.78	51.65
	inflation	n/a	7.80%	4.13%	15.50%	4.80%
	GDP	3.40%	6.80%	5.39%	5.32%	5.50%
	Crude	n/a	\$63.70	n/a	n/a	n/a
Downturn	Exchange rate (Per US\$)	1.21	6.15	111.88	11,506.30	51.60
	inflation	n/a	14.60%	4.82%	17.50%	4.90%
	GDP	0.01%	0.90%	1.50%	-0.80%	4.90%
	Crude	n/a	\$26.13	n/a	n/a	n/a

(vii) Impairment and provisioning policies

The following policies guide the Bank's provisioning and impairment:

(1) Loan Categorization

All loans and advances are categorized as follows during the current period:

- **Stage 1 Loans and Advances:**

These are loans and advances that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk (where the optional simplification is applied) at the reporting date. The credit quality of the Stage 1 loans and advances are assessed by reference to the internal rating system adopted by the Group (see Note 4(f)(ii) Credit Risk Measurement). These are assigned ratings 1-6.

In addition to the above, Stage 1 loans and advances are loans that have experienced movement of credit rating of less than 3 notches migration from origination and are not in default.

- **Stage 2 Loans and Advances:**

These are loans and advances that have deteriorated significantly in credit quality since initial recognition but do not have objective evidence of a credit loss event. The credit quality of the Stage 2 loans and advances are assessed by reference to the internal rating system adopted by the Group (see Note 4(f)(ii) Credit Risk Measurement). These are assigned rating 7.

In addition to the above, Stage 2 loans and advances are loans that have experienced movement of credit rating of more than 3 notches migration from origination and are not in default.

- **Stage 3 Loans and Advances:**

These are loans and advances that have objective evidence of a credit loss event. Stage 3 allocation is driven by either the identification of credit impairment or an exposure being classified as defaulted. The credit quality of the Stage 3 loans and advances are assessed by reference to the internal rating system adopted by the Group (see Note 4(f)(ii) Credit Risk Measurement). These are assigned ratings 8-10.

(2) Allowances for impairment

The Group establishes an allowance for impairment losses that represents its estimate of expected credit losses in its loan portfolio. In accordance with IFRS 9 which requires the recognition of 12 month expected credit losses (the portion of lifetime expected credit losses from default events that are expected within 12 months of the reporting date) if credit risk has not significantly increased since initial recognition (stage 1), and lifetime expected credit losses for financial instruments for which the credit risk has increased significantly since initial recognition (stage 2) or which are credit impaired (stage 3).

Stage 1 – This is where credit risk has not increased significantly since initial recognition. For loans in stage 1, the Group recognises 12 month ECL and interest income is recognised on a gross basis – this means that interest will be calculated on the gross carrying amount of the loan before adjusting for ECL.

Stage 2 - This is where credit risk has increased significantly since initial recognition (stage 1). When a loan is transferred to stage 2, the Group recognises lifetime ECL but interest income will continue to be recognised on a gross basis.

Stage 3 – At stage 3, the loan is credit impaired. This is effectively the point at which there has been an incurred loss event. For loans in stage 3, the Group continues to recognise lifetime ECL but interest income is recognised on a net basis. This means that interest income will be calculated based on the gross carrying amount of the loan less ECL.

Realizable collaterals are important component of cash flows.

(3) Loans with renegotiated terms

Loans with renegotiated terms are loans that have been restructured due to deterioration in the borrower's financial position and where the Group has made concessions that it would not otherwise consider. Once the loan is restructured, it remains in this category independent of satisfactory performance after restructuring.

(4) Governance structure around the ECL model:

The governance around the ECL model centres on the monitoring of performance of obligors in accordance with the term and conditions of the underlying facilities and ensure that the ratings assigned to each counterparty reflects the outcome of the internal rating model of the Group, tailored to the various categories and sectors of the counterparties. For this purpose the Bank has set up 3 level of structure with oversights on the review of credit performance and assign credit ratings. The three levels of governance structure are:

- i) **Chief Risk Officer:** The Chief Risk Officer (CRO) works with the divisional heads and relationship managers to monitor and provide feedback on the performance of the facilities less than or equal to ₦100 million. This gives him insight into what the appropriate rating migration for each facility in this band should be.
- ii) **An Executive Director (ED) who is a member of the Board Risk Management Committee (BRMC):** An ED who is a member of the BRMC has been assigned responsibility for the facilities above ₦100 million but less than ₦500 million. The ED works with the CRO, divisional heads and the relationship managers to monitor the facilities in this category. He ensures that adequate information as to the level of performance of these facilities is promptly retrieved and the counterparties are correctly rated.
- iii) **The Managing Director (MD):** The Managing Director presides over the review of facilities over ₦500 million.

Every decision made with respect to the performance of these facilities must be approved by the MD.

All the above approving authorities in respect of credit ratings consider number of days past due as one of the quantitative variables in the determination of the credit ratings to be assigned to credit facilities. Facilities that are 30 days past due are assigned a credit rating of 7 except appropriate rebuttals are in place to justify a better credit rating while Facilities that are 90 days past due are assigned a rating of 8 except appropriate rebuttals are in place to justify a better credit rating.

(5) Policy around rebuttal:

When backstop is used and an account that has breached the 30 days past due criteria for SICR and 90 days past due criteria for default is transferred to stage 2 or stage 3 respectively, the presumption can be rebutted only on the basis of the following:

- i) The relationship manager and divisional head must provide reasonable and supportable evidence for the rebuttal. In doing this, the evidence must be provided to the CRO and credit risk management team within 10 working days failure of which the transfer will be made.
- ii) For accounts that are moved to stage 2, the CRO and credit risk management team will review the evidence provided by the relationship manager and provide feedback to the relationship manager as regards the acceptability of the evidence.

- iii) For accounts that are moved to stage 3, the CRO and credit risk management team will review the evidence provided by the relationship manager. The account is then scheduled to be presented to the Criticised Asset Committee (CAC).
- iv) CAC takes decision with respect to the acceptability of the evidence presented to it.
- v) Where the evidence is deemed acceptable as stated in (ii) and (iv) above, the account is immediately transferred back to the previous stage. Where the evidence is not acceptable, the account is left in the new stage except the relationship manager is able to provide fresh evidence which will follow the same step above.

Categorization of Loans and advances

The table below analyses the Group's Loans and advances based on the categorization by Performance of the Loans and the allowances taken on them.

Jun-2020

In thousands of Nigerian Naira	Group Jun-2020				Parent Jun-2020			
	Loans to Individual	Loans to non- Individual	Loans to Banks	Total	Loans to Individual	Loans to non- Individual	Loans to Banks	Total
Stage 1 - 12 months ECL	169,182,020	1,141,169,992	1,145,264	1,311,497,276	125,964,159	1,002,239,299	20,270	1,128,223,728
Stage 2 - Life Time ECL Not Credit Impaired	1,838,565	269,082,832	-	270,921,397	1,419,903	257,409,183	-	258,829,086
Stage 3 - Non Performing Loans	21,899,004	93,475,498	60,950	115,435,452	17,150,262	72,177,556	60,950	89,388,768
Gross Loans and Advances	192,919,589	1,503,728,322	1,206,214	1,697,854,125	144,534,324	1,331,826,038	81,220	1,476,441,582
<i>Less allowances for impairment:</i>								
Stage 1 - 12 months ECL	1,657,032	3,374,838	59,301	5,091,171	1,036,145	1,308,583	111	2,344,839
Stage 2 - Life Time ECL Not Credit Impaired	239,799	8,240,547	-	8,480,346	82,195	7,150,635	-	7,232,830
Stage 3 - Non Performing Loans	14,703,457	45,336,976	15,337	60,055,770	13,834,370	36,165,685	15,337	50,015,392
Total allowance	16,600,288	56,952,361	74,638	73,627,287	14,952,710	44,624,903	15,448	59,593,061
Net Loans and Advances	176,319,301	1,446,775,961	1,131,576	1,624,226,838	129,581,614	1,287,201,135	65,772	1,416,848,521

Dec-2019

	Group Dec-2019				Parent Dec-2019			
	Loans to Individual	Loans to non- Individual	Loans to Banks	Total	Loans to Individual	Loans to non- Individual	Loans to Banks	Total
Stage 1 - 12 months ECL	192,292,451	1,022,758,344	1,561,990	1,216,612,785	145,626,166	892,257,044	61,706	1,037,944,916
Stage 2 - Life Time ECL Not Credit Impaired	3,118,035	247,154,814	159	250,273,008	2,161,630	233,542,493	159	235,704,282
Stage 3 - Non Performing Loans	9,955,760	92,478,127	19,340	102,453,227	7,590,207	75,888,706	19,340	83,498,253
Gross Loans and Advances	205,366,246	1,362,391,285	1,581,489	1,569,339,020	155,378,003	1,201,688,243	81,205	1,357,147,451
<i>Less allowances for impairment:</i>								
Stage 1 - 12 months ECL	1,528,023	6,947,952	60,155	8,536,130	635,783	4,548,066	730	5,184,579
Stage 2 - Life Time ECL Not Credit Impaired	154,980	6,673,755	5	6,828,740	53,963	5,503,826	5	5,557,794
Stage 3 - Non Performing Loans	6,122,826	45,757,949	8,019	51,888,794	5,690,363	39,813,598	8,019	45,511,980
Total allowance	7,805,829	59,379,656	68,179	67,253,664	6,380,109	49,865,490	8,754	56,254,353
Net Loans and Advances	197,560,417	1,303,011,629	1,513,310	1,502,085,356	148,997,894	1,151,822,753	72,451	1,300,893,098

Each category of the gross loans is further analysed into Product lines as follows:

Jun-2020

In thousands of Nigerian Naira	Group Jun-2020				Parent Jun-2020			
	Loans to Individual	Loans to non- Individual	Loans to Banks	Total	Loans to Individual	Loans to non- Individual	Loans to Banks	Total
Loans	161,618,499	1,011,499,539	1,026,262	1,174,144,300	119,500,731	912,064,743	7,247	1,031,572,721
Overdrafts	7,503,641	99,049,391	119,002	106,672,034	6,463,428	60,126,441	13,023	66,602,892
Others	59,880	30,621,062	-	30,680,942	-	30,048,115	-	30,048,115
Stage 1 - 12 Months ECL	169,182,020	1,141,169,992	1,145,264	1,311,497,276	125,964,159	1,002,239,299	20,270	1,128,223,728
Loans	1,288,475	238,627,944	-	239,916,419	1,030,241	230,712,467	-	231,742,708
Overdrafts	550,090	29,700,104	-	30,250,194	389,662	25,952,045	-	26,341,707
Others	-	754,784	-	754,784	-	744,671	-	744,671
Stage 2 - Life Time ECL Not Credit Impaired	1,838,565	269,082,832	-	270,921,397	1,419,903	257,409,183	-	258,829,086
Loans	10,808,122	76,630,999	40,446	87,479,567	6,163,983	59,497,530	40,446	65,701,959
Overdrafts	11,090,882	16,833,868	20,504	27,945,254	10,986,279	12,679,123	20,504	23,685,906
Others	-	10,631	-	10,631	-	903	-	903
Stage 3 - Non Performing Loans	21,899,004	93,475,498	60,950	115,435,452	17,150,262	72,177,556	60,950	89,388,768
Total Loans and Advances	192,919,589	1,503,728,322	1,206,214	1,697,854,125	144,534,324	1,331,826,038	81,220	1,476,441,582

The impairment allowance on loans is further analysed as follows:

	Group Jun-2020				Parent Jun-2020			
	Loans to Individual	Loans to non- Individual	Loans to Banks	Total	Loans to Individual	Loans to non- Individual	Loans to Banks	Total
Stage 1: 12 Months ECL								
Loans	1,095,348	2,443,187	59,245	3,597,780	578,329	926,335	55	1,504,719
Overdrafts	561,684	930,753	56	1,492,493	457,816	381,350	56	839,222
Others	-	898	-	898	-	898	-	898
	1,657,032	3,374,838	59,301	5,091,171	1,036,145	1,308,583	111	2,344,839
Stage 2: Life Time ECL Not Credit Impaired								
Loans	76,681	4,363,195	-	4,439,876	13,129	3,741,867	-	3,754,996
Overdrafts	163,118	3,877,352	-	4,040,470	69,066	3,408,768	-	3,477,834
Others	-	-	-	-	-	-	-	-
	239,799	8,240,547	-	8,480,346	82,195	7,150,635	-	7,232,830
Stage 3: Non Performing Loans								
Loans	5,119,685	35,984,599	4,972	41,109,256	4,326,434	28,949,037	4,972	33,280,443
Overdrafts	9,583,772	9,351,568	10,365	18,945,705	9,507,936	7,216,648	10,365	16,734,949
Others	-	809	-	809	-	-	-	-
	14,703,457	45,336,976	15,337	60,055,770	13,834,370	36,165,685	15,337	50,015,392
Total allowance	16,600,288	56,952,361	74,638	73,627,287	14,952,710	44,624,903	15,448	59,593,061

Each category of the gross loans is further analysed into Product lines as follows:

Dec-2019

In thousands of Nigerian Naira	Group Dec-2019				Parent Dec-2019			
	Loans to Individual	Loans to non- Individual	Loans to Banks	Total	Loans to Individual	Loans to non- Individual	Loans to Banks	Total
Loans	182,533,112	917,896,274	1,449,485	1,101,878,871	137,310,149	824,606,842	55,791	961,972,782
Overdrafts	9,699,113	69,497,843	112,505	79,309,461	8,316,017	32,293,332	5,915	40,615,264
Others	60,226	35,364,227	-	35,424,453	-	35,356,870	-	35,356,870
Stage 1 - 12 Months ECL	192,292,451	1,022,758,344	1,561,990	1,216,612,785	145,626,166	892,257,044	61,706	1,037,944,916
Loans	998,559	227,614,815	-	228,613,374	161,698	220,010,040	-	220,171,738
Overdrafts	2,119,476	18,726,678	159	20,846,313	1,999,932	12,719,132	159	14,719,223
Others	-	813,321	-	813,321	-	813,321	-	813,321
Stage 2 - Life Time ECL Not Credit Impaired	3,118,035	247,154,814	159	250,273,008	2,161,630	233,542,493	159	235,704,282
Loans	6,429,264	62,277,528	2,241	68,709,033	4,182,279	50,369,618	2,241	54,554,138
Overdrafts	3,516,358	29,593,638	17,099	33,127,095	3,407,928	25,518,286	17,099	28,943,313
Others	10,138	606,961	-	617,099	-	802	-	802
Stage 3 - Non Performing Loans	9,955,760	92,478,127	19,340	102,453,227	7,590,207	75,888,706	19,340	83,498,253
Total Loans and Advances	205,366,246	1,362,391,285	1,581,489	1,569,339,020	155,378,003	1,201,688,243	81,205	1,357,147,451

The impairment allowance on loans is further analysed as follows:

	Group Dec-2019				Parent Dec-2019			
	Loans to Individual	Loans to non- Individual	Loans to Banks	Total	Loans to Individual	Loans to non- Individual	Loans to Banks	Total
Stage 1: 12 Months ECL								
Loans	1,044,129	4,736,305	60,040	5,840,474	516,377	3,907,089	615	4,424,081
Overdrafts	483,894	2,122,903	115	2,606,912	119,406	552,233	115	671,754
Others	-	88,744	-	88,744	-	88,744	-	88,744
	1,528,023	6,947,952	60,155	8,536,130	635,783	4,548,066	730	5,184,579
Stage 2: Life Time ECL Not Credit Impaired								
Loans	46,233	5,994,255	-	6,040,488	1,726	5,328,688	-	5,330,414
Overdrafts	108,747	638,076	5	746,828	52,237	133,714	5	185,956
Others	-	41,424	-	41,424	-	41,424	-	41,424
	154,980	6,673,755	5	6,828,740	53,963	5,503,826	5	5,557,794
Stage 3: Non Performing Loans								
Loans	3,234,052	25,477,432	1,527	28,713,011	2,821,813	21,460,405	1,527	24,283,745
Overdrafts	2,887,650	20,168,214	6,492	23,062,356	2,868,550	18,352,534	6,492	21,227,576
Others	1,124	112,303	-	113,427	-	659	-	659
	6,122,826	45,757,949	8,019	51,888,794	5,690,363	39,813,598	8,019	45,511,980
Total allowance	7,805,829	59,379,656	68,179	67,253,664	6,380,109	49,865,490	8,754	56,254,353

(i) Credit quality of Stage 1 Loans and advances

The credit quality of the portfolio of Stage 1 loans and advances can be assessed by reference to the internal rating system adopted by the Group.

Group**Jun-2020***In thousands of Nigerian Naira*

Rating	Loans and advances to customers						Loans and advances to banks			Total	
	Individuals			Non-individuals			Overdraft	Loans			
	Overdraft	Loans	Others	Overdraft	Loans	Others					
Exceptional capacity	118,574	25,102,731	60,097	46,909,241	50,956,813	-	105,770	88,881	123,342,107		
Very strong capacity	433,061	5,868,951	-	8,797,851	589,352,659	9,799,339	930,343	-	615,182,204		
Strong repayment capacity	6,433,935	127,915,037	-	27,542,807	286,453,849	16,832,901	13,023	7,247	465,198,799		
Acceptable risk	518,326	2,731,308	-	15,799,231	84,736,478	3,988,823	-	-	107,774,166		
Total	7,503,896	161,618,027	60,097	99,049,130	1,011,499,799	30,621,063	1,049,136	96,128	1,311,497,276		

Group**Dec-2019***In thousands of Nigerian Naira*

Rating	Loans and advances to customers						Loans and advances to banks			Total	
	Individuals			Non-individuals			Overdraft	Loans			
	Overdraft	Loans	Others	Overdraft	Loans	Others					
Exceptional capacity	35,429	29,154,570	60,444	3,760,605	42,390,626	1,336	106,380	169,402	75,678,792		
Very strong capacity	457,568	5,522,491	-	16,757,016	510,092,201	6,645,728	1,224,502	-	540,699,506		
Strong repayment capacity	8,290,563	144,763,467	-	35,111,201	281,784,555	26,345,244	773	10,150	496,305,953		
Acceptable risk	914,972	3,092,947	-	13,026,589	84,471,325	2,371,918	5,142	45,641	103,928,534		
Total	9,698,532	182,533,475	60,444	68,655,411	918,738,707	35,364,226	1,336,797	225,193	1,216,612,785		

The credit quality of Stage 1 Loans and advances for the Parent is discussed below:

Parent

Jun-2020

In thousands of Nigerian Naira

Rating	Loans and advances to customers						Loans and advances to banks			Total
	Individuals			Non-individuals			Overdraft	Loans		
	Overdraft	Loans	Others	Overdraft	Loans	Others	Overdraft	Loans		
Exceptional capacity	-	-	-	40,052,095	42,707,652	-	-	-	82,759,747	
Very strong capacity	27,661	32,090	-	3,616,423	573,987,501	9,490,706	-	-	587,154,381	
Strong repayment capacity	6,267,459	119,045,229	-	8,954,217	217,688,891	16,654,702	13,023	7,247	368,630,768	
Acceptable risk	168,308	423,412	-	7,503,706	77,680,699	3,902,707	-	-	89,678,832	
Total	6,463,428	119,500,731	-	60,126,441	912,064,743	30,048,115	13,023	7,247	1,128,223,728	

Parent

Dec-2019

In thousands of Nigerian Naira

Rating	Loans and advances to customers						Loans and advances to banks			Total
	Individuals			Non-individuals			Overdraft	Loans		
	Overdraft	Loans	Others	Overdraft	Loans	Others	Overdraft	Loans		
Exceptional capacity	-	-	-	845,975	40,501,036	-	-	-	41,347,011	
Very strong capacity	27,979	54,283	-	7,688,259	492,599,466	6,644,696	-	-	507,014,683	
Strong repayment capacity	8,079,597	136,461,277	-	15,282,199	214,471,890	26,343,269	773	10,150	400,649,155	
Acceptable risk	208,441	794,589	-	8,476,899	77,034,450	2,368,905	5,142	45,641	88,934,067	
Total	8,316,017	137,310,149	-	32,293,332	824,606,842	35,356,870	5,915	55,791	1,037,944,916	

(ii) **Stage 2 Loans and Advances to Customers**

Group

Jun-2020

In thousands of Nigerian Naira

	Loans to Individual	Loans to Non- individual	Loans to Banks	Total
Gross Loans:				
Loans	1,288,475	238,627,944	-	239,916,419
Overdraft	550,090	29,700,104	-	30,250,194
Others	-	754,784	-	754,784
	1,838,565	269,082,832	-	270,921,397
Impairment:				
Loans	76,681	4,363,195	-	4,439,876
Overdraft	163,118	3,877,352	-	4,040,470
Others	-	-	-	-
	239,799	8,240,547	-	8,480,346
Net Amount:				
Loans	1,211,794	234,264,749	-	235,476,543
Overdraft	386,972	25,822,752	-	26,209,724
Others	-	754,784	-	754,784
	1,598,766	260,842,285	-	262,441,051
FV of collateral¹:				
Loans	29,853,929	6,111,416,961	-	6,141,270,890
Overdraft	12,745,570	122,746,225	-	135,491,795
Others	-	478,404	-	478,404
	42,599,499	6,234,641,590	-	6,277,241,089
Amount of undercollateralisation:				
Others	-	276,380	-	276,380
	-	-	-	-
Net Loans	1,598,766	260,842,285	-	262,441,051
Amount of undercollateralisation on net loans	-	-	-	-

¹ The nature of fair value of collateral are set out in the summary of collaterals pledged against loans and advances.

Group

Dec-2019

In thousands of Nigerian Naira

	Loans to Individual	Loans to Non- individual	Loans to Banks	Total
Gross Loans:				
Loans	998,559	227,614,815	-	228,613,374
Overdraft	2,119,476	18,726,678	159	20,846,313
Others	-	813,321	-	813,321
	3,118,035	247,154,814	159	250,273,008
Impairment:				
Loans	46,233	5,994,255	-	6,040,488
Overdraft	108,747	638,076	5	746,828
	154,980	6,673,755	5	6,828,740
Net Amount:				
Loans	952,326	221,620,560	-	222,572,886
Overdraft	2,010,729	18,088,602	154	20,099,485
Others	-	771,897	-	771,897
	2,963,055	240,481,059	154	243,444,268
FV of collateral¹:				
Loans	26,367,204	5,956,822,536	-	5,983,189,740
Overdraft	55,965,301	568,489,648	-	624,454,949
Others	-	873,342	-	873,342
	82,332,505	6,526,185,526	-	6,608,518,031
Amount of undercollateralisation:				
Overdraft	-	-	159	-
	-	-	159	-
Net Loans	2,963,055	240,481,059	154	243,444,268
Amount of undercollateralisation on net loans	-	-	154	-

¹ The nature of fair value of collateral are set out in the summary of collaterals pledged against loans and advances.

Stage 2 Loans and Advances to Customers (Cont'd)

Parent

Jun-2020

In thousands of Nigerian Naira

	Loans to Individual	Loans to Non- individual	Loans to Banks	Total
Gross Loans:				
Loans	1,030,241	230,712,467	-	231,742,708
Overdraft	389,662	25,952,045	-	26,341,707
Others	-	744,671	-	744,671
	1,419,903	257,409,183	-	258,829,086
Impairment:				
Loans	13,129	3,741,867	-	3,754,996
Overdraft	69,066	3,408,768	-	3,477,834
Others	-	-	-	-
	82,195	7,150,635	-	7,232,830
Net Amount:				
Loans	1,017,112	226,970,600	-	227,987,712
Overdraft	320,596	22,543,277	-	22,863,873
Others	-	744,671	-	744,671
	1,337,708	250,258,548	-	251,596,256
FV of collateral¹:				
Loans	977,133	6,109,386,466	-	6,110,363,599
Overdraft	240,767	131,071,629	-	131,312,396
Others	-	469,238	-	469,238
	1,217,900	6,240,927,333	-	6,242,145,233
Amount of undercollateralisation:				
Loans	53,108	-	-	-
Overdraft	148,895	-	-	-
Others	-	275,433	-	275,433
	202,003	-	-	-
Net Loans	1,337,708	250,258,548	-	251,596,256
Amount of undercollateralisation on net loans	119,808	-	-	-

¹ The nature of fair value of collateral are set out in the summary of collaterals pledged against loans and advances.

Parent

Dec-2019

In thousands of Nigerian Naira

	Loans to Individual	Loans to Non- individual	Loans to Banks	Total
Gross Loans:				
Loans	161,698	220,010,040	-	220,171,738
Overdraft	1,999,932	12,719,132	159	14,719,223
Others	-	813,321	-	813,321
	2,161,630	233,542,493	159	235,704,282
Impairment:				
Loans	1,726	5,328,688	-	5,330,414
Overdraft	52,237	133,714	5	185,956
Others	-	41,424	-	41,424
	53,963	5,503,826	5	5,557,794
Net Amount:				
Loans	159,972	214,681,352	-	214,841,324
Overdraft	1,947,695	12,585,418	154	14,533,267
Others	-	771,897	-	771,897
	2,107,667	228,038,667	154	230,146,488
FV of collateral¹:				
Loans	161,538	5,952,590,350	-	5,952,751,888
Overdraft	1,371	606,595,262	-	606,596,633
Others	-	873,342	-	873,342
	162,909	6,560,058,954	-	6,560,221,863
Amount of undercollateralisation:				
Loans	160	-	-	-
Overdraft	1,998,561	-	159	-
	1,998,721	-	159	-
Net Loans	2,107,667	228,038,667	154	230,146,488
Amount of undercollateralisation on net loans	1,944,758	-	154	-

¹ The nature of fair value of collateral are set out in the summary of collaterals pledged against loans and advances.

(iii) Stage 3 Loans and Advances to Customers

The breakdown of gross amount of Stage 3 Loans, along with the fair value of related collateral held by the Group as security, are as follows:

Group

Jun-2020

In thousands of Nigerian Naira

	Loans to Individual	Loans to Non- individual	Loans to Banks	Total
Gross loans:				
Loans	10,808,122	76,630,999	40,446	87,479,567
Overdraft	11,090,882	16,833,868	20,504	27,945,254
Others	-	10,631	-	10,631
	21,899,004	93,475,498	60,950	115,435,452
Impairment:				
Loans	5,119,685	35,984,599	4,972	41,109,256
Overdraft	9,583,772	9,351,568	10,365	18,945,705
Others	-	809	-	809
	14,703,457	45,336,976	15,337	60,055,770
Net Amount:				
Loans	5,688,437	40,646,400	35,474	46,370,311
Overdraft	1,507,110	7,482,300	10,139	8,999,549
Others	-	9,822	-	9,822
	7,195,547	48,138,522	45,613	55,379,682
FV of collateral¹:				
Loans	9,377,944	141,146,782	45,126	150,569,852
Overdraft	9,623,287	47,341,101	22,295	56,986,683
Others	-	357,204	-	357,204
	19,001,231	188,845,087	67,421	207,913,739
Amount of undercollateralisation:				
Loans	1,430,178	-	-	-
Overdraft	1,467,595	-	-	-
Others	-	-	-	-
	2,897,773	-	-	-
Net Loans	7,195,547	48,138,522	45,613	55,379,682
Amount of undercollateralisation on net loans				
	-	-	-	-

¹ The nature of fair value of collateral are set out in the summary of collaterals pledged against loans and advances.

Group

Dec-2019

In thousands of Nigerian Naira

	Loans to Individual	Loans to Non- individual	Loans to Banks	Total
Gross loans:				
Loans	6,429,264	62,277,528	2,241	68,709,033
Overdraft	3,516,358	29,593,638	17,099	33,127,095
Others	10,138	606,961	-	617,099
	9,955,760	92,478,127	19,340	102,453,227
Impairment:				
Loans	3,234,052	25,477,432	1,527	28,713,011
Overdraft	2,887,650	20,168,214	6,492	23,062,356
Others	1,124	112,303	-	113,427
	6,122,826	45,757,949	8,019	51,888,794
Net Amount:				
Loans	3,195,212	36,800,096	714	39,996,022
Overdraft	628,708	9,425,424	10,607	10,064,739
Others	9,014	494,658	-	503,672
	3,832,934	46,720,178	11,321	50,564,433
FV of collateral¹:				
Loans	5,617,180	131,273,637	2,236	136,893,053
Overdraft	1,380,072	46,510,316	43,646	47,934,034
Others	3,979	342,777	-	346,756
FV of collateral	7,001,231	178,126,730	45,882	185,173,843
Amount of undercollateralisation:				
Loans	812,084	-	5	-
Overdraft	2,136,286	-	-	-
Others	6,159	264,184	-	270,343
	2,954,529	-	-	-
Net Loans	3,832,934	46,720,178	11,321	50,564,433
Amount of undercollateralisation on net loans				
	-	-	-	-

¹ The nature of fair value of collateral are set out in the summary of collaterals pledged against loans and advances.

Upon initial recognition of loans and advances, the fair value of collateral is based on valuation techniques commonly used for the corresponding assets. In subsequent periods, the fair value is assessed by reference to market price or indexes of similar assets.

Stage 3 Loans and Advances to Customers (Cont'd)**Parent****Jun-2020***In thousands of Nigerian Naira*

	Loans to Individual	Loans to Non- individual	Loans to Banks	Total
Gross loans:				
Loans	6,163,983	59,497,530	40,446	65,701,959
Overdraft	10,986,279	12,679,123	20,504	23,685,906
Others	-	903	-	903
	17,150,262	72,177,556	60,950	89,388,768
Impairment:				
Loans	4,326,434	28,949,037	4,972	33,280,443
Overdraft	9,507,936	7,216,648	10,365	16,734,949
Others	-	-	-	-
	13,834,370	36,165,685	15,337	50,015,392
Net Amount:				
Loans	1,837,549	30,548,493	35,474	32,421,516
Overdraft	1,478,343	5,462,475	10,139	6,950,957
Others	-	903	-	903
	3,315,892	36,011,871	45,613	39,373,376
FV of collateral¹:				
Loans	6,903,403	108,071,742	45,126	115,020,271
Overdraft	7,499,271	26,053,009	22,295	33,574,575
Others	-	335,178	-	335,178
FV of collateral	14,402,674	134,459,929	67,421	148,930,024
Amount of undercollateralisation:				
Loans	-	-	-	-
Overdraft	3,487,008	-	-	-
	2,747,588	-	-	-
Net Loans	3,315,892	36,011,871	45,613	39,373,376
Amount of undercollateralisation on net loans				
	-	-	-	-

¹ The nature of fair value of collateral are set out in the summary of collaterals pledged against loans and advances.

Parent

Dec-2019

In thousands of Nigerian Naira

	Loans to Individual	Loans to Non- individual	Loans to Banks	Total
Gross loans:				
Loans	4,182,279	50,369,618	2,241	54,554,138
Overdraft	3,407,928	25,518,286	17,099	28,943,313
Others	-	802	-	802
	7,590,207	75,888,706	19,340	83,498,253
Impairment:				
Loans	2,821,813	21,460,405	1,527	24,283,745
Overdraft	2,868,550	18,352,534	6,492	21,227,576
Others	-	659	-	659
	5,690,363	39,813,598	8,019	45,511,980
Net Amount:				
Loans	1,360,466	28,909,213	714	30,270,393
Overdraft	539,378	7,165,752	10,607	7,715,737
Others	-	143	-	143
	1,899,844	36,075,108	11,321	37,986,273
FV of collateral¹:				
Loans	5,617,180	97,013,713	2,236	102,633,129
Overdraft	3,069,576	34,923,317	43,646	38,036,539
Others	-	334,218	-	334,218
	8,686,756	132,271,248	45,882	141,003,886
Amount of undercollateralisation:				
Loans	-	-	5	-
Overdraft	338,352	-	-	-
	-	-	-	-
	Net Loans	1,899,844	36,075,108	11,321
				37,986,273
Amount of undercollateralisation on net loans				
	-	-	-	-

¹ The nature of fair value of collateral are set out in the summary of collaterals pledged against loans and advances.

(v) Credit collateral

The Group ensures that each credit is reviewed and granted based on the strength of the borrowers' cash flow. However, the Group also ensures its credit facilities are well secured as a second way out. The policies that guide collateral for facilities are embedded within the Group's credit policy guide. These include the following policy statements amongst others:

Loans to individuals and non-individuals are to be secured by tangible, marketable collateral that has a market value that is supported by a valuation report from a registered estate valuer who is acceptable to the Group. The collateral must also be easy to check and easy to dispose of. This collateral must be in the possession of, or pledged to, the Group. Client's account balances must be within the scope of cover provided by its collateral.

All collateral offered must have the following attributes:

- There must be good legal title
- The title must be easy to transfer
- It should be easy and relatively cheap to value
- The value should be appreciating or at least stable
- The security must be easy to sell.

All collateral must be protected by insurance. Exceptions include cash collateral, securities in safe keeping, indemnity or guarantees, or where our interest is general (for instance in a negative pledge). The insurance policy has to be issued by an insurer acceptable to the Bank. All cash collateralized facilities shall have a 20% margin to provide cushion for interest and other charges i.e. only 80% of the deposit or cash collateral may be availed to an obligor.

The main collateral types acceptable to the Bank for loans and advances include:

- Mortgages over residential properties
- Charges over business premises, fixed and floating assets as well as inventory.
- Charges over financial instruments such as equities, treasury bills etc.

The fair values of collaterals are based upon last annual valuation undertaken by independent valuers on behalf of the Bank. The valuation techniques adopted for properties are based upon fair values of similar properties in the neighbourhood taking into cognizance the advantages and disadvantages of the comparatives over the subject property and any other factor which can have effect on the valuation e.g. subsequent movements in house prices, after making allowance for dilapidations. The fair values of non-property collaterals (such as equities, bond, treasury bills, etc.) are determined with reference to market quoted prices or market values of similar instrument.

The same Fair value approach is used in determining the collaterals value in the course of sale or realisation. The Bank uses external agents to realize the value as soon as practicable, generally at auction, to settle indebtedness. Any surplus funds are returned to the borrower.

Notes to the financial statements

Summary of collaterals pledged by customers against loans and advances

An estimate of the fair value of any collateral and other security enhancements held against loans and advances to customers and banks is shown below:

Group
Jun-2020

In thousands of Nigerian Naira	Loans and advances to customers		Loans and advances to Banks	
	Gross Loans	Collateral	Gross Loans	Collateral
Against Stage 1 Loans and Advances	1,310,352,012	22,633,812,359	1,145,264	46,500
Against Stage 2 Loans and Advances	270,921,397	6,277,241,089	-	-
Against Stage 3 Loans and Advances	115,374,502	207,846,318	60,950	67,421
Total	1,696,647,911	29,118,899,766	1,206,214	113,921

Group
Dec-2019

In thousands of Nigerian Naira	Loans and advances to customers		Loans and advances to Banks	
	Gross Loans	Collateral	Gross Loans	Collateral
Against Stage 1 Loans and Advances	1,215,050,795	22,358,744,157	1,561,990	40,200
Against Stage 2 Loans and Advances	250,272,849	6,608,518,031	159	-
Against Stage 3 Loans and Advances	102,433,887	185,127,961	19,340	45,882
Total	1,567,757,531	29,152,390,149	1,581,489	86,082

Parent
Jun-2020

In thousands of Nigerian Naira	Loans and advances to customers		Loans and advances to Banks	
	Gross Loans	Collateral	Gross Loans	Collateral
Against Stage 1 Loans and Advances	1,128,203,458	22,247,858,052	20,270	46,500
Against Stage 2 Loans and Advances	258,829,086	6,242,145,233	-	-
Against Stage 3 Loans and Advances	89,327,818	148,862,603	60,950	67,421
Total	1,476,360,362	28,638,865,888	81,220	113,921

Parent
Dec-2019

In thousands of Nigerian Naira	Loans and advances to customers		Loans and advances to Banks	
	Gross Loans	Collateral	Gross Loans	Collateral
Against Stage 1 Loans and Advances	1,037,883,210	21,983,739,240	61,706	40,200
Against Stage 2 Loans and Advances	235,704,123	6,560,221,863	159	-
Against Stage 3 Loans and Advances	83,478,913	140,958,004	19,340	45,882
Total	1,357,066,246	28,684,919,107	81,205	86,082

Notes to the financial statements

The type of Collaterals and Other Security enhancement held against the various loan classifications are disclosed in the table below:

Group	Loans and advances to customers Jun-2020	Loans and advances to banks Jun-2020
<i>In thousands of Nigerian Naira</i>		
Against Stage 1 Loans and Advances:		
Property	2,626,005,636	46,500
Equities	33,203,056	-
Treasury bills	7,707,328	-
Cash	39,545,014	-
Guarantees	100,288,816	-
Negative pledge	1,213,548	-
Others [#]	19,825,848,961	-
Total	22,633,812,359	46,500
Against Stage 2 Loans and Advances:		
Property	66,728,871	-
Equities	31,728,760	-
Cash	5,741,897	-
Guarantees	4,141,967	-
Others [#]	6,168,899,594	-
Total	6,277,241,089	-
Against Stage 3 Loans and Advances:		
Property	122,774,665	63,081
Equities	648,676	-
Treasury bills	55,500	-
Cash	7,453,158	-
Guarantees	21,724,322	-
ATC*, stock hypothecation and ISPO*	65,930	-
Others [#]	55,124,067	4,340
Total	207,846,318	67,421
Grand total	29,118,899,766	113,921

*ISPO: Irrevocable standing payment order

*ATC: Authority to collect

[#]Others include Domiciliation, Counter Indemnity, Asset Debenture, etc

Notes to the financial statements

Parent

	Loans and advances to customers Jun-2020	Loans and advances to banks Jun-2020
<i>In thousands of Nigerian Naira</i>		
Against Stage 1 Loans and Advances:		
Property	2,306,893,045	46,500
Equities	33,165,462	-
Treasury bills	7,707,328	-
Cash	25,006,893	-
Guarantees	95,663,497	-
Others [#]	19,779,421,827	-
Total	22,247,858,052	46,500
Against Stage 2 Loans and Advances:		
Property	34,683,856	-
Equities	31,728,760	-
Cash	3,012,000	-
Guarantees	4,131,928	-
Others [#]	6,168,588,689	-
Total	6,242,145,233	-
Against Stage 3 Loans and Advances:		
Property	65,853,697	63,081
Equities	648,676	-
Treasury bills	55,500	-
Cash	7,452,766	-
Guarantees	21,724,322	-
ATC*, stock hypothecation and ISPO*	65,930	-
Others [#]	53,061,712	4,340
Total	148,862,603	67,421
Grand total	28,638,865,888	113,921

*ISPO: Irrevocable standing payment order

*ATC: Authority to collect

[#]Others include Domiciliation, Counter Indemnity, Asset Debenture, etc

The type of Collaterals and Other Security enhancement held against the various loan classifications are disclosed in the table below:

Group	Loans and advances to customers Dec-2019	Loans and advances to banks Dec-2019
<i>In thousands of Nigerian Naira</i>		
Against Stage 1 Loans and Advances:		
Property	1,886,181,539	40,200
Equities	33,022,360	-
Treasury bills	1,802,139	-
Cash	263,346,283	-
Guarantees	60,277,840	-
Negative pledge	13,699,968	-
ATC*, stock hypothecation and ISPO*	20,487,432	-
Others #	20,079,926,596	-
Total	22,358,744,157	40,200
Against Stage 2 Loans and Advances:		
Property	49,404,468	-
Equities	31,728,760	-
Cash	3,053,196	-
Guarantees	359,514	-
Negative pledge	11,617,857	-
Others #	6,512,354,236	-
Total	6,608,518,031	-
Against Stage 3 Loans and Advances:		
Property	114,181,497	42,000
Equities	775,392	-
Treasury bills	55,500	-
Cash	7,891,034	-
Guarantees	2,766,380	-
ATC*, stock hypothecation and ISPO*	511,340	-
Others #	58,946,818	3,882
Total	185,127,961	45,882
Grand total	29,152,390,149	86,082

*ISPO: Irrevocable standing payment order

*ATC: Authority to collect

#Others include Domiciliation, Counter Indemnity, Asset Debenture, etc

Parent

<i>In thousands of Nigerian Naira</i>	Loans and advances to customers Dec-2019	Loans and advances to banks Dec-2019
Against Stage 1 Loans and Advances:		
Property	1,577,466,453	40,200
Equities	32,986,674	-
Treasury bills	1,802,139	-
Cash	253,037,908	-
Guarantees	58,738,647	-
Negative pledge	12,501,655	-
ATC*, stock hypothecation and ISPO*	20,487,432	-
Others #	20,026,718,332	-
Total	21,983,739,240	40,200
Against Stage 2 Loans and Advances:		
Property	2,572,255	-
Equities	31,728,760	-
Cash	3,012,000	-
Guarantees	350,000	-
Negative pledge	11,617,857	-
Others #	6,510,940,991	-
Total	6,560,221,863	-
Against Stage 3 Loans and Advances:		
Property	70,823,971	42,000
Equities	775,392	-
Treasury bills	55,500	-
Cash	7,602,972	-
Guarantees	2,766,380	-
ATC*, stock hypothecation and ISPO*	511,340	-
Others #	58,422,449	3,882
Total	140,958,004	45,882
Grand total	28,684,919,107	86,082

*ISPO: Irrevocable standing payment order

*ATC: Authority to collect

#Others include Domiciliation, Counter Indemnity, Asset Debenture, etc

Summary of collaterals pledged by customers against loans and advances

Analysis of credit collateral is further shown below:

Group

Jun-2020

	Loans and advances to customers				Loans and advances to banks			
	Term Loans	Overdrafts	Others	Total	Term Loans	Overdrafts	Others	Total
Against Stage 1 Loans and Advances:								
Property	1,940,467,000	168,133,310	517,405,326	2,626,005,636	-	46,500	-	46,500
Equities	32,943,144	259,912	-	33,203,056	-	-	-	-
Cash	13,622,778	7,008,866	18,913,370	39,545,014	-	-	-	-
Guarantees	79,322,536	10,874,872	10,091,408	100,288,816	-	-	-	-
Negative Pledge	-	1,213,548	-	1,213,548	-	-	-	-
Treasury Bills	7,707,290	38	-	7,707,328	-	-	-	-
Others [#]	19,640,503,997	130,081,687	55,263,277	19,825,848,961	-	-	-	-
Total	21,714,566,745	317,572,233	601,673,381	22,633,812,359	-	46,500	-	46,500
Against Stage 2 Loans and Advances:								
Property	58,007,917	8,711,784	9,170	66,728,871	-	-	-	-
Equities	31,728,760	-	-	31,728,760	-	-	-	-
Cash	896,923	4,844,974	-	5,741,897	-	-	-	-
Guarantees	3,242,307	430,426	469,234	4,141,967	-	-	-	-
Others [#]	6,047,394,983	121,504,611	-	6,168,899,594	-	-	-	-
Total	6,141,270,890	135,491,795	478,404	6,277,241,089	-	-	-	-
Against Stage 3 Loans and Advances:								
Property	84,527,412	37,898,960	348,293	122,774,665	42,719	20,362	-	63,081
Equities	234,106	414,570	-	648,676	-	-	-	-
Treasury bills	50,000	5,500	-	55,500	-	-	-	-
Cash	7,305,322	147,836	-	7,453,158	-	-	-	-
Guarantees	20,032,670	1,691,537	115	21,724,322	-	-	-	-
ATC*, stock hypothecation and ISPO*	65,930	-	-	65,930	-	-	-	-
Others [#]	38,309,286	16,805,985	8,796	55,124,067	2,408	1,932	-	4,340
Total	150,524,726	56,964,388	357,204	207,846,318	45,127	22,294	-	67,421
Grand total	28,006,362,361	510,028,416	602,508,989	29,118,899,766	45,127	68,794	-	113,921

*ISPO: Irrevocable standing payment order

*ATC: Authority to collect

[#]Others include Domiciliation, Counter Indemnity, Asset Debenture, etc

Parent
Jun-2020

	Loans and advances to customers				Loans and advances to banks			
	Term Loans	Overdrafts	Others	Total	Term Loans	Overdrafts	Others	Total
Against Stage 1 Loans and Advances:								
Property	1,711,736,381	77,924,920	517,231,744	2,306,893,045	-	46,500	-	46,500
Equities	32,905,550	259,912	-	33,165,462	-	-	-	-
Cash	3,428,684	2,664,839	18,913,370	25,006,893	-	-	-	-
Guarantees	77,284,748	8,287,341	10,091,408	95,663,497	-	-	-	-
Treasury bills	7,707,290	38	-	7,707,328	-	-	-	-
Others #	19,594,500,246	129,658,304	55,263,277	19,779,421,827	-	-	-	-
Total	21,427,562,899	218,795,354	601,499,799	22,247,858,052	-	46,500	-	46,500
Against Stage 2 Loans and Advances:								
Property	28,284,316	6,399,534	6	34,683,856	-	-	-	-
Equities	31,728,760	-	-	31,728,760	-	-	-	-
Cash	-	3,012,000	-	3,012,000	-	-	-	-
Guarantees	3,242,307	420,387	469,234	4,131,928	-	-	-	-
Others #	6,047,108,216	121,480,473	-	6,168,588,689	-	-	-	-
Total	6,110,363,599	131,312,394	469,240	6,242,145,233	-	-	-	-
Against Stage 3 Loans and Advances:								
Property	50,549,596	14,969,038	335,063	65,853,697	42,719	20,362	-	63,081
Equities	234,106	414,570	-	648,676	-	-	-	-
Treasury bills	50,000	5,500	-	55,500	-	-	-	-
Cash	7,305,322	147,444	-	7,452,766	-	-	-	-
Guarantees	20,032,670	1,691,537	115	21,724,322	-	-	-	-
ATC*, stock hypothecation and ISPO*	65,930	-	-	65,930	-	-	-	-
Others #	36,737,521	16,324,191	-	53,061,712	2,408	1,932	-	4,340
Total	114,975,145	33,552,280	335,178	148,862,603	45,127	22,294	-	67,421
Grand total	27,652,901,643	383,660,028	602,304,217	28,638,865,888	45,127	68,794	-	113,921

*ISPO: Irrevocable standing payment order

*ATC: Authority to collect

#Others include Domiciliation, Counter Indemnity, Asset Debenture, etc

Summary of collaterals pledged by customers against loans and advances

Analysis of credit collateral is further shown below:

Group

Dec-2019

In thousands of Nigerian Naira	Loans and advances to customers				Loans and advances to banks			
	Term Loans	Overdrafts	Others	Total	Term Loans	Overdrafts	Others	Total
Against Stage 1 Loans and Advances:								
Property	1,126,347,180	235,874,921	523,959,438	1,886,181,539	36,129	4,071	-	40,200
Equities	32,897,686	124,674	-	33,022,360	-	-	-	-
Cash	238,236,025	5,861,378	19,248,880	263,346,283	-	-	-	-
Guarantees	10,548,664	19,624,165	30,105,011	60,277,840	-	-	-	-
Negative Pledge	2,452,489	6,589,552	4,657,927	13,699,968	-	-	-	-
Treasury Bills	1,791,955	10,184	-	1,802,139	-	-	-	-
ATC*, stock hypothecation and ISPO*	20,209,780	277,652	-	20,487,432	-	-	-	-
Others #	19,983,265,630	49,246,957	47,414,009	20,079,926,596	-	-	-	-
Total	21,415,749,409	317,609,483	625,385,265	22,358,744,157	36,129	4,071	-	40,200
Against Stage 2 Loans and Advances:								
Property	31,144,669	17,386,457	873,342	49,404,468	-	-	-	-
Equities	31,728,760	-	-	31,728,760	-	-	-	-
Cash	16,686	3,036,510	-	3,053,196	-	-	-	-
Guarantees	259,796	99,718	-	359,514	-	-	-	-
Negative pledge	11,515,767	102,090	-	11,617,857	-	-	-	-
Others #	5,908,524,062	603,830,174	-	6,512,354,236	-	-	-	-
Total	5,983,189,740	624,454,949	873,342	6,608,518,031	-	-	-	-
Against Stage 3 Loans and Advances:								
Property	92,764,321	21,070,529	346,647	114,181,497	-	42,000	-	42,000
Equities	769,206	6,186	-	775,392	-	-	-	-
Treasury bills	50,000	5,500	-	55,500	-	-	-	-
Cash	7,863,492	27,542	-	7,891,034	-	-	-	-
Guarantees	2,333,822	432,449	109	2,766,380	-	-	-	-
ATC*, stock hypothecation and ISPO*	431,571	79,769	-	511,340	-	-	-	-
Others #	32,678,405	26,268,413	-	58,946,818	2,236	1,646	-	3,882
Total	136,890,817	47,890,388	346,756	185,127,961	2,236	43,646	-	45,882
Grand total	27,535,829,966	989,954,820	626,605,363	29,152,390,149	38,365	47,717	-	86,082

*ISPO: Irrevocable standing payment order

*ATC: Authority to collect

#Others include Domiciliation, Counter Indemnity, Asset Debenture, etc

Parent
Dec-2019

In thousands of Nigerian Naira	Loans and advances to customers				Loans and advances to banks			
	Term Loans	Overdrafts	Others	Total	Term Loans	Overdrafts	Others	Total
Against Stage 1 Loans and Advances:								
Property	968,737,918	84,933,602	523,794,933	1,577,466,453	36,129	4,071	-	40,200
Equities	32,862,000	124,674	-	32,986,674	-	-	-	-
Cash	230,531,389	3,257,639	19,248,880	253,037,908	-	-	-	-
Guarantees	10,023,259	18,610,377	30,105,011	58,738,647	-	-	-	-
Negative pledge	2,452,489	5,391,239	4,657,927	12,501,655	-	-	-	-
Treasury bills	1,791,955	10,184	-	1,802,139	-	-	-	-
ATC*, stock hypothecation and ISPO*	20,209,780	277,652	-	20,487,432	-	-	-	-
Others #	19,936,593,748	42,710,575	47,414,009	20,026,718,332	-	-	-	-
Total	21,203,202,538	155,315,942	625,220,760	21,983,739,240	36,129	4,071	-	40,200
Against Stage 2 Loans and Advances:								
Property	1,410,222	288,691	873,342	2,572,255	-	-	-	-
Equities	31,728,760	-	-	31,728,760	-	-	-	-
Cash	-	3,012,000	-	3,012,000	-	-	-	-
Guarantees	253,977	96,023	-	350,000	-	-	-	-
Negative pledge	11,515,767	102,090	-	11,617,857	-	-	-	-
Others #	5,907,843,162	603,097,829	-	6,510,940,991	-	-	-	-
Total	5,952,751,888	606,596,633	873,342	6,560,221,863	-	-	-	-
Against Stage 3 Loans and Advances:								
Property	59,059,732	11,430,130	334,109	70,823,971	-	42,000	-	42,000
Equities	769,206	6,186	-	775,392	-	-	-	-
Treasury bills	50,000	5,500	-	55,500	-	-	-	-
Cash	7,579,300	23,672	-	7,602,972	-	-	-	-
Guarantees	2,333,822	432,449	109	2,766,380	-	-	-	-
ATC*, stock hypothecation and ISPO*	431,571	79,769	-	511,340	-	-	-	-
Others #	32,407,262	26,015,187	-	58,422,449	2,236	1,646	-	3,882
Total	102,630,893	37,992,893	334,218	140,958,004	2,236	43,646	-	45,882
Grand total	27,258,585,319	799,905,468	626,428,320	28,684,919,107	38,365	47,717	-	86,082

*ISPO: Irrevocable standing payment order

*ATC: Authority to collect

#Others include Domiciliation, Counter Indemnity, Asset Debenture, etc

(b) Credit risk (continued)

Debt securities

The table below shows analysis of debt securities into the different classifications:

Group
Jun-2020

<i>In thousands of Nigerian Naira</i>	Financial assets at fair value through profit or loss	Investment securities	Assets pledged as collateral	Total
Federal government bonds	10,292,899	76,890,196	-	87,183,095
State government bonds	-	2,002,659	-	2,002,659
Treasury bills	130,505,546	579,423,977	61,426,454	771,355,977
	140,798,445	658,316,832	61,426,454	860,541,731

The Group's investment in risk-free Government securities constitutes 99.8% of debt instruments portfolio (December 2019: 96.4%). Investment in Corporate and State Government bonds accounts for the outstanding 0.2% (December 2019: 3.6%).

Group
Dec-2019

<i>In thousands of Nigerian Naira</i>	Financial assets at fair value through profit or loss	Investment securities	Assets pledged as collateral	Total
Federal government bonds	16,543,481	53,996,278	-	70,539,759
State government bonds	-	2,003,583	-	2,003,583
FVPL Notes	-	29,834,367	-	29,834,367
Treasury bills	56,942,620	673,758,762	58,036,855	788,738,237
	73,486,101	759,592,990	58,036,855	891,115,946

Parent

Jun-2020

<i>In thousands of Nigerian Naira</i>	Financial assets at fair value through profit or loss	Investment securities	Assets pledged as collateral	Total
Federal government bonds	1,259,110	13,235,153	-	14,494,263
State government bonds	-	2,002,659	-	2,002,659
Treasury bills	111,198,251	420,673,378	61,201,518	593,073,147
	112,457,361	435,911,190	61,201,518	609,570,069

The Bank's investment in risk-free Government securities constitutes 99.7% of debt instruments portfolio (December 2019: 94.9%). Investment in Corporate and State Government bonds accounts for the outstanding 0.3% (December 2019: 5.1%).

Parent

Dec-2019

<i>In thousands of Nigerian Naira</i>	Financial assets at fair value through profit or loss	Investment securities	Assets pledged as collateral	Total
Federal government bonds	835,307	12,083,313	-	12,918,620
State government bonds	-	2,003,583	-	2,003,583
FVPL Notes	-	29,834,367	-	29,834,367
Treasury bills	43,882,381	482,463,092	57,790,749	584,136,222
	44,717,688	526,384,355	57,790,749	628,892,792

(g) Liquidity Risk

Liquidity risk is the risk that the group, though having a solvent balance sheet, might not be able to generate sufficient cash resources to meet its obligations as they fall due, or is only able to do so at an excessive cost. The risk typically arises from mismatches in the timing of cash inflows and cash outflows.

The objective of the Group's liquidity risk management system is to ensure that all foreseeable funding commitments can be met when due, and that access to wholesale markets is controlled and cost effective. To this end the Group maintains a diversified funding base comprising of retail, small business, commercial and institutional customer deposits. The Group continues to develop and improve its liquidity risk management system with the aim of effectively identifying, measuring, monitoring and controlling liquidity risk across its network. Seeking at all times to balance safety, liquidity, profitability and regulatory requirements.

A brief overview of the Group's liquidity management processes during the period includes the following:

1. Control of liquidity risk by the setting of dynamic limits on metrics such as liquidity ratio, reserve ratio, asset and liability gap measures, amongst others. Internal limits are typically more stringent than regulatory limits across all jurisdictions of the Group's operation.
2. The limits are monitored regularly with exceptions reported to the Management Risk Committee (MRC) and the Board.
3. Based on its judgement of financial market trends, the Group actively adjusts its business strategies to manage liquidity risk.
4. Periodic cash flow projections considering its impact on internal and regulatory limits.
5. Control of non-earning assets proportion to manage its impact on the Group's overall financial position.
6. Conduct regular liquidity stress tests including testing of contingency plans.
7. Monitor diversification of funding sources in order to control concentration risk. and ensure a satisfactorily funding mix.
8. Monitoring the level of undrawn commitments.
9. Maintain an updated liquidity and contingency funding plan. These plans will identify stress indicators and prescribe actions to be taken in event of firm specific or market based crises.
10. Regular conduct of the Asset and Liability Management Committee (ALMAC) meetings.

The Group's Asset and Liability Management Committee (ALMAC) is charged with the following responsibilities.

1. Establishing policies and tolerance levels, from both risk and return perspectives, for liquidity, interest rate and balance sheet valuation management.
2. Manage the intra-day liquidity position to ensure that payment and settlement obligations are met

on a timely basis.

3. Strategic financial position planning from both risk and return perspective.
4. Strategically coordinate the management of the Bank's financial position in consideration of changing economic conditions.

(i) Funding approach

The Group's overall approach to funding is as follows:

1. Consistently grow customer deposits from diverse sources particularly along geographical and sectorial categories. The objective is to eliminate depositor concentration or undue reliance individual depositors.
2. Generate funding at the most appropriate pricing in light of market realities.
3. Maintain an appropriate funding structure that enables the Group to operate under a variety of adverse circumstance, including potential firm-specific and/or market liquidity events.
4. Maintain appropriate capital to support the Group's risk level and strategic intent.

The Group was able to meet all its financial commitments and obligations without any liquidity risk exposure during the period under review.

(ii) Exposure to Liquidity Risk

One of the key measure used by the Group for managing liquidity risk is the ratio of liquid assets to short term liabilities. For this purpose, liquid assets include but is not limited to cash and its equivalents and investment grade debt securities for which there is an active and liquid market. Short term liabilities include local currency deposits from banks and customers. A similar calculation is used to measure the Group's compliance with the liquidity limit established by the Bank's lead regulator (The Central Bank of Nigeria).

	Jun-2020	Dec-2019
At end of period	43.15%	49.33%
Average for the period	43.80%	44.43%
Maximum for the period	49.03%	49.86%
Minimum for the period	37.62%	36.80%
Regulatory requirement	30.00%	30.00%

Liquidity ratio which is a measure of liquidity risk is calculated as a ratio of local currency liquid assets expressed as a percentage of its local currency customer deposits.

Financial risk management (continued)

The following tables show the undiscounted cash flows on the Group's financial assets and liabilities and on the basis of their earliest possible contractual maturity. The Gross nominal inflow / (outflow) disclosed in the table is the contractual, undiscounted cash flow on the financial assets and liabilities.

(iii) Gross nominal (undiscounted) maturities of financial assets and liabilities

Group Jun-2020		Carrying amount	Gross nominal inflow/outflow	Less than 3 months ¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
In thousands of Nigerian Naira	Note							
<i>Financial assets</i>								
Cash and bank balances	23	758,814,019	759,147,830	722,024,404	8,395,521	28,727,905	-	-
Financial assets at fair value through profit or loss	24	140,798,445	144,070,651	21,132,188	108,642,556	2,311,068	1,653,285	10,331,554
Derivative financial assets	25	34,843,563	35,774,084	12,835,587	11,246,388	52,828	11,639,281	-
Investment securities:								
– Fair Value through other comprehensive Income ²	26	532,894,811	559,720,524	67,182,389	305,732,344	154,064,589	2,113,801	30,627,401
– Held at amortised cost	26	125,422,021	126,572,559	20,404,128	31,203,777	23,944,752	43,574,663	7,445,239
Assets pledged as collateral	27	61,426,454	63,118,936	-	40,844,000	22,274,936	-	-
Loans and advances to banks	28	1,131,576	1,141,916	1,095,063	8,226	12,167	26,460	-
Loans and advances to customers	29	1,623,095,262	2,014,624,007	399,144,290	226,444,702	262,936,698	883,124,412	242,973,905
Restricted deposits and other assets ³	34	998,711,060	998,710,315	982,299,158	4,446,603	784,860	11,179,694	-
		4,277,137,211	4,702,880,822	2,226,117,207	736,964,117	495,109,803	953,311,596	291,378,099
<i>Financial liabilities</i>								
Deposits from banks	35	84,927,490	84,927,413	75,041,926	719,789	9,165,698	-	-
Deposits from customers	36	3,001,339,833	3,001,999,636	2,952,386,658	22,326,450	14,982,432	12,263,306	40,790
Derivative financial liabilities	25	2,459,980	2,012,094	2,012,094	-	-	-	-
Other liabilities ⁴	38	521,936,007	521,936,070	135,078,038	367,935,344	4,684,405	11,847,629	2,390,654
Other borrowed funds	40	145,354,878	148,239,242	10,220,445	17,118,750	21,504,728	80,974,775	18,420,544
		3,756,018,188	3,759,114,455	3,174,739,161	408,100,333	50,337,263	105,085,710	20,851,988
Gap (asset - liabilities)				(948,621,954)	328,863,784	444,772,540	848,225,886	270,526,111
Cumulative liquidity gap				(948,621,954)	(619,758,170)	(174,985,630)	673,240,256	943,766,367

¹ Includes balances with no specific contractual maturities

² Equity securities have been excluded under Gross Nominal consideration.

³ Excludes Prepayments

⁴ Excludes deferred Income, impairment on contingents and provision for litigations

Management of this liquidity gap is as disclosed in Note 4(g)

Restricted deposits have been bucketed within "less than 3 months" to match the underlying deposit liabilities

Gross nominal (undiscounted) maturities of financial assets and liabilities
Group
Dec-2019

<i>In thousands of Nigerian Naira</i>	Note	Carrying amount	Gross nominal inflow/outflow	Less than 3 months¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
<i>Financial assets</i>								
Cash and bank balances	23	593,551,117	594,157,021	585,758,882	4,975,902	3,422,237	-	-
Financial assets at fair value through profit or loss	24	73,486,101	80,259,988	15,352,542	14,697,379	32,072,137	5,518,539	12,619,391
Derivative financial assets	25	26,011,823	11,444,197	1,582,659	760,600	9,100,938	-	-
Investment securities:								
– Fair value through profit or loss ²	26	29,834,367	54,162,361	-	27,061,690	27,100,671	-	-
– Fair Value through other comprehensive Income ²	26	584,197,391	657,125,370	111,420,972	30,193,298	482,160,078	2,098,288	31,252,734
– Held at amortised cost	26	145,561,232	146,879,392	41,013,043	62,455,991	16,256,066	24,765,425	2,388,867
Assets pledged as collateral	27	58,036,855	59,940,106	28,346,106	31,594,000	-	-	-
Loans and advances to banks	28	1,513,310	1,528,308	1,466,304	8,600	16,640	36,764	-
Loans and advances to customers	29	1,500,572,046	1,823,891,111	480,150,559	176,570,835	213,173,056	782,602,782	171,393,879
Restricted deposits and other assets ³	34	518,275,514	518,625,364	498,529,028	5,340,773	2,700,034	11,705,599	349,930
		3,531,039,756	3,948,013,218	1,763,620,095	353,659,068	786,001,857	826,727,397	218,004,801
<i>Financial liabilities</i>								
Deposits from banks	35	107,518,398	107,518,529	97,576,014	723,941	9,218,574	-	-
Deposits from customers	36	2,532,540,384	2,533,573,490	2,484,880,462	16,535,559	30,828,373	1,214,418	114,678
Financial liabilities at fair value through profit or loss	37	1,615,735	1,671,409	759,055	476,707	435,647	-	-
Derivative financial liabilities	25	2,315,541	1,377,975	1,377,975	-	-	-	-
Other liabilities ⁴	38	226,621,182	226,621,147	87,079,709	126,346,034	1,903,373	11,292,031	-
Other borrowed funds	40	162,999,909	168,463,141	12,758,150	16,174,959	20,029,944	98,550,423	20,949,665
		3,033,611,149	3,039,225,691	2,684,431,365	160,257,200	62,415,911	111,056,872	21,064,343
Gap (asset - liabilities)				(920,811,270)	193,401,868	723,585,946	715,670,525	196,940,458
Cumulative liquidity gap				(920,811,270)	(727,409,402)	(3,823,456)	711,847,069	908,787,527

¹ Includes balances with no specific contractual maturities

² Equity securities have been excluded under Gross Nominal consideration.

³ Excludes Prepayments

⁴ Excludes deferred income, impairment on contingents and provision for litigations

Management of this liquidity gap is as disclosed in Note 4(g)

Restricted deposits have been bucketed within "less than 3 months" to match the underlying deposit liabilities

Gross nominal (undiscounted) maturities of financial assets and liabilities
Parent
Jun-2020

In thousands of Nigerian Naira	Note	Carrying amount	Gross nominal inflow/outflow	Less than 3 months ¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
Financial assets								
Cash and bank balances	23	506,748,104	507,081,977	472,929,499	7,746,504	26,405,974	-	-
Financial assets at fair value through profit or loss	24	112,457,361	115,729,590	7,335,173	104,868,410	1,287,023	1	2,238,983
Derivative financial assets	25	34,843,563	35,774,084	12,835,587	11,246,388	52,828	11,639,281	-
Investment securities:								
– Fair Value through other comprehensive Income ²	26	433,908,531	460,734,514	16,200,000	299,068,054	114,839,059	-	30,627,401
– Held at amortised cost	26	2,002,659	3,153,197	-	-	-	3,153,197	-
Assets pledged as collateral	27	61,201,518	62,894,000	-	40,844,000	22,050,000	-	-
Loans and advances to banks	28	65,772	75,760	28,907	8,226	12,167	26,460	-
Loans and advances to customers	29	1,416,782,749	1,808,312,108	337,967,916	206,843,409	201,893,816	834,159,223	227,447,744
Restricted deposits and other assets ³	34	976,084,006	976,084,006	960,249,162	4,343,203	691,684	10,799,957	-
		3,544,094,263	3,969,839,236	1,807,546,244	674,968,194	367,232,551	859,778,119	260,314,128
Financial liabilities								
Deposits from banks	35	14,944	14,944	14,944	-	-	-	-
Deposits from customers	36	2,493,671,939	2,494,331,736	2,487,924,877	3,645,717	2,572,656	188,486	-
Derivative financial liabilities	25	2,459,980	2,471,959	2,012,094	417,275	42,590	-	-
Other liabilities ⁴	38	489,178,353	489,178,353	121,641,048	367,087,683	-	449,622	-
Other borrowed funds	40	145,354,878	148,239,242	10,220,445	17,118,750	21,504,728	80,974,775	18,420,544
		3,130,680,094	3,134,236,234	2,621,813,408	388,269,425	24,119,974	81,612,883	18,420,544
Gap (asset - liabilities)				(814,267,164)	286,698,769	343,112,577	778,165,236	241,893,584
Cumulative liquidity gap				(814,267,164)	(527,568,395)	(184,455,818)	593,709,418	835,603,002

¹ Includes balances with no specific contractual maturities

² Equity securities have been excluded under Gross Nominal consideration.

³ Excludes Prepayments

⁴ Excludes deferred income, impairment on contingents and provision for litigations

Management of this liquidity gap is as disclosed in Note 4(g)

Restricted deposits have been bucketed within "less than 3 months" to match the underlying deposit liabilities

Gross nominal (undiscounted) maturities of financial assets and liabilities**Parent****Dec-2019**

<i>In thousands of Nigerian Naira</i>	<i>Note</i>	Carrying amount	Gross nominal inflow/outflow	Less than 3 months¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
<i>Financial assets</i>								
Cash and bank balances	23	396,915,777	397,521,708	395,680,668	-	1,841,040	-	-
Financial assets at fair value through profit or loss	24	44,717,688	51,491,580	7,203,136	11,947,907	28,518,116	-	3,822,421
Derivative financial assets	25	26,011,823	11,444,197	1,582,659	760,600	9,100,938	-	-
Investment securities:								
– Fair value through profit or loss ²	26	29,834,367	54,162,361	-	27,061,690	27,100,671	-	-
– Fair Value through other comprehensive Income ²	26	494,546,405	567,474,857	67,691,519	18,632,780	449,897,824	-	31,252,734
– Held at amortised cost	26	2,003,583	3,321,808	-	-	-	3,321,808	-
Assets pledged as collateral	27	57,790,749	59,694,000	28,100,000	31,594,000	-	-	-
Loans and advances to banks	28	72,451	87,449	25,445	8,600	16,640	36,764	-
Loans and advances to customers	29	1,300,820,647	1,624,139,883	422,079,282	151,962,581	153,431,283	735,878,382	160,788,355
Restricted deposits and other assets ³	34	507,981,561	507,981,560	488,692,658	5,290,933	2,652,479	11,345,490	-
		2,860,695,051	3,277,319,403	1,411,055,367	247,259,091	672,558,991	750,582,444	195,863,510
<i>Financial liabilities</i>								
Deposits from banks	35	15,200	15,200	15,200	-	-	-	-
Deposits from customers	36	2,086,810,070	2,087,843,197	2,080,649,660	3,667,667	3,515,412	10,458	-
Financial liabilities at fair value through profit or loss	37	1,615,735	1,671,409	759,055	476,707	435,647	-	-
Derivative financial liabilities	25	2,315,541	2,341,154	1,377,975	753,365	209,814	-	-
Other liabilities ⁴	38	199,536,392	199,536,393	73,652,106	125,674,078	-	210,209	-
Other borrowed funds	40	162,742,565	168,205,757	12,758,150	15,917,575	20,029,944	98,550,423	20,949,665
		2,453,035,503	2,459,613,110	2,169,212,146	146,489,392	24,190,817	98,771,090	20,949,665
Gap (asset - liabilities)				(758,156,779)	100,769,699	648,368,174	651,811,354	174,913,845
Cumulative liquidity gap				(758,156,779)	(657,387,080)	(9,018,906)	642,792,448	817,706,293

¹ Includes balances with no specific contractual maturities² Equity securities have been excluded under Gross Nominal consideration.³ Excludes Prepayments⁴ Excludes deferred income, impairment on contingents and provision for litigations

Management of this liquidity gap is as disclosed in Note 4(g)

Restricted deposits have been bucketed within "less than 3 months" to match the underlying deposit liabilities

Financial risk management (continued)

(i) Residual contractual maturities of financial assets and liabilities

Details of contractual maturities for assets and liabilities form an important source of information for the management of liquidity risk which is managed through a series of measures, tests and reports that are largely based on contractual maturity. The following table shows the contractual maturities at period end of the Group's financial assets and liabilities and represents actual and in some cases assumed obligation expected for the assets or liability to be recovered or settled. These figures do not include elements of future incomes or costs.

Group Jun-2020		Carrying amount	Less than 3 months ¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
In thousands of Nigerian Naira	Note						
Financial assets							
Cash and bank balances	23	758,814,019	721,758,345	8,389,211	28,666,463	-	-
Financial assets at fair value through profit or loss	24	140,798,445	21,069,680	106,446,932	2,276,868	1,653,285	9,351,680
Derivative financial assets	25	34,843,563	12,761,473	11,063,161	52,153	10,966,776	-
Investment securities:							
– Fair Value through other comprehensive Income ²	26	532,894,811	67,089,882	299,658,724	150,797,250	2,113,801	13,235,154
– Held at amortised cost	26	125,422,021	20,404,128	31,203,777	23,944,752	42,424,125	7,445,239
Assets pledged as collateral	27	61,426,454	-	39,746,904	21,679,550	-	-
Loans and advances to banks	28	1,131,576	1,131,576	-	-	-	-
Loans and advances to customers	29	1,623,095,262	416,649,340	276,688,848	198,322,521	615,592,941	115,841,612
Restricted deposits and other assets ³	34	998,711,060	982,299,903	4,446,604	784,859	11,179,694	-
		4,277,137,211	2,243,164,327	777,644,161	426,524,416	683,930,622	145,873,685
Financial liabilities							
Deposits from banks	35	84,927,490	75,042,003	719,789	9,165,698	-	-
Deposits from customers	36	3,001,339,833	2,951,852,156	22,291,473	14,914,824	12,240,590	40,790
Derivative financial liabilities	25	2,459,980	2,004,445	413,488	42,047	-	-
Other liabilities ⁴	38	521,936,007	135,077,975	367,935,344	4,684,405	11,847,629	2,390,654
Other borrowed funds	40	145,354,878	9,794,179	16,148,902	20,654,900	80,336,353	18,420,544
		3,756,018,188	3,173,770,758	407,508,996	49,461,874	104,424,572	20,851,988
Gap (asset - liabilities)			(930,606,431)	370,135,165	377,062,542	579,506,050	125,021,697
Cumulative liquidity gap			(930,606,431)	(560,471,266)	(183,408,724)	396,097,326	521,119,023

¹ Includes balances with no specific contractual maturities

² Equity securities have been excluded under liquidity consideration.

³ Excludes prepayments

⁴ Excludes deferred income, provision for litigations & impairment on contingents

Management of this liquidity gap is as disclosed in Note 4(g)

Restricted deposits have been bucketed within "less than 3 months" to match the underlying deposit liabilities

Residual contractual maturities of contingencies

The table below shows the contractual expiry by maturity of the Group's contingent liabilities and commitments. The maximum amount of the contingencies is allocated to the earliest period in which the contingencies could be called.

Group Jun-2020		Carrying amount	Less than 3 months¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
<i>In thousands of Nigerian Naira</i>	Note						
Transaction related bonds and guarantees	43	417,304,543	62,535,686	16,525,170	47,772,403	30,797,209	259,674,075
Clean line facilities and letters of credit	43	52,924,279	37,934,432	8,298,868	5,100,657	1,590,322	-
Other commitments	43	4,312,642	4,143,594	84,223	84,825	-	-
		474,541,464	104,613,712	24,908,261	52,957,885	32,387,531	259,674,075

¹ Includes balances with no specific contractual maturities

Residual contractual maturities of financial assets and liabilities

Group

Dec-2019

In thousands of Nigerian Naira	Note	Carrying amount	Less than 3 months ¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
Financial assets							
Cash and bank balances	23	593,551,117	585,156,020	4,975,902	3,419,195	-	-
Financial assets at fair value through profit or loss	24	73,486,101	15,286,065	14,116,876	28,932,344	5,518,539	9,632,277
Derivative financial assets	25	26,011,823	17,217,431	746,839	8,047,553	-	-
Investment securities:							
– Fair value through profit or loss ²	26	29,834,367	-	29,834,367	-	-	-
– Fair Value through other comprehensive Income ²	26	584,197,391	110,808,481	29,229,544	429,977,764	2,098,288	12,083,314
– Held at amortised cost	26	145,561,232	41,013,109	62,455,991	16,256,066	23,447,199	2,388,867
Assets pledged as collateral	27	58,036,855	28,183,311	29,853,544	-	-	-
Loans and advances to banks	28	1,513,310	1,513,310	-	-	-	-
Loans and advances to customers	29	1,500,572,046	527,331,872	205,595,724	158,995,266	539,626,869	69,022,315
Restricted deposits and other assets ³	34	518,275,514	498,529,108	5,340,773	2,700,034	11,705,599	-
		3,531,039,756	1,825,038,707	382,149,560	648,328,222	582,396,494	93,126,773
Financial liabilities							
Deposits from banks	35	107,518,398	97,575,883	723,941	9,218,574	-	-
Deposits from customers	36	2,532,540,384	2,484,025,932	16,485,793	30,701,312	1,212,669	114,678
Financial liabilities at fair value through profit or loss	37	1,615,735	755,530	456,131	404,074	-	-
Derivative financial liabilities	25	2,315,541	1,371,044	739,732	204,765	-	-
Other liabilities ⁴	38	226,621,182	87,079,744	126,346,034	1,903,373	11,292,031	-
Other borrowed funds	40	162,999,909	12,160,290	14,634,054	18,600,494	96,655,406	20,949,665
		3,033,611,149	2,682,968,423	159,385,685	61,032,592	109,160,106	21,064,343
Gap (asset - liabilities)		(857,929,716)	222,763,875	587,295,630	473,236,388	72,062,430	
Cumulative liquidity gap		(857,929,716)	(635,165,841)	(47,870,211)	425,366,177	497,428,607	

¹ Includes balances with no specific contractual maturities² Equity securities have been excluded under liquidity consideration.³ Excludes prepayments⁴ Excludes deferred income and provision for litigations

Management of this liquidity gap is as disclosed in Note 4(g)

Restricted deposits have been bucketed within "less than 3 months" to match the underlying deposit liabilities

Residual contractual maturities of contingencies

The table below shows the contractual expiry by maturity of the Group's contingent liabilities and commitments. The maximum amount of the contingencies is allocated to the earliest period in which the contingencies could be called.

Group Dec-2019		Carrying amount	Less than 3 months¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
<i>In thousands of Nigerian Naira</i>	Note						
Transaction related bonds and guarantees	43	351,764,791	27,132,555	24,691,452	26,284,683	46,266,825	227,389,276
Clean line facilities and letters of credit	43	57,673,046	47,342,163	3,898,662	6,432,221	-	-
Other commitments	43	3,903,752	3,518,177	302,937	82,638	-	-
		413,341,589	77,992,895	28,893,051	32,799,542	46,266,825	227,389,276

¹ Includes balances with no specific contractual maturities

Residual contractual maturities of financial assets and liabilities

Details of contractual maturities for assets and liabilities form an important source of information for the management of liquidity risk which is managed through a series of measures, tests and reports that are largely based on contractual maturity. The following table shows the contractual maturities at period end of the Group's financial assets and liabilities and represents actual and in some cases assumed obligation expected for the assets or liability to be recovered or settled. These figures do not include elements of future incomes or costs.

Parent
Jun-2020

In thousands of Nigerian Naira	Note	Carrying amount	Less than 3 months ¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
Financial assets							
Cash and bank balances	23	506,748,104	472,663,381	7,740,191	26,344,532	-	-
Financial assets at fair value through profit or loss	24	112,457,361	7,272,642	102,672,786	1,252,823	1	1,259,109
Derivative financial assets	25	34,843,563	12,761,473	11,063,161	52,153	10,966,776	-
Investment securities:							
– Fair Value through other comprehensive Income ²	26	433,908,531	16,107,223	292,994,434	111,571,720	-	13,235,154
– Held at amortised cost	26	2,002,659	-	-	-	2,002,659	-
Assets pledged as collateral	27	61,201,518	-	39,746,904	21,454,614	-	-
Loans and advances to banks	28	65,772	65,772	-	-	-	-
Loans and advances to customers	29	1,416,782,749	355,472,352	257,087,555	137,279,639	566,627,752	100,315,451
Restricted deposits and other assets ³	34	976,084,006	960,249,162	4,343,203	691,684	10,799,957	-
		3,544,094,263	1,824,592,005	715,648,234	298,647,165	590,397,145	114,809,714
Financial liabilities							
Deposits from banks	35	14,944	14,944	-	-	-	-
Deposits from customers	36	2,493,671,939	2,487,390,382	3,610,739	2,505,048	165,770	-
Derivative financial liabilities	25	2,459,980	2,004,445	413,488	42,047	-	-
Other liabilities ⁴	38	489,178,353	121,641,048	367,087,683	-	449,622	-
Other borrowed funds	40	145,354,878	9,794,179	16,148,902	20,654,900	80,336,353	18,420,544
		3,130,680,094	2,620,844,998	387,260,812	23,201,995	80,951,745	18,420,544
Gap (asset - liabilities)			(796,252,993)	328,387,422	275,445,170	509,445,400	96,389,170
Cumulative liquidity gap			(796,252,993)	(467,865,571)	(192,420,401)	317,024,999	413,414,169

¹ Includes balances with no specific contractual maturities

² Equity securities have been excluded under liquidity consideration.

³ Excludes prepayments

⁴ Excludes deferred income, provision for litigations & impairment on contingents

Management of this liquidity gap is as disclosed in Note 4(g)

Restricted deposits have been bucketed within "less than 3 months" to match the underlying deposit liabilities

Residual contractual maturities of contingencies

The table below shows the contractual expiry by maturity of the Parent's contingent liabilities and commitments. The maximum amount of the contingencies is allocated to the earliest period in which the contingencies could be called.

Parent Jun-2020		Carrying amount	Less than 3 months¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
<i>In thousands of Nigerian Naira</i>	Note						
Transaction related bonds and guarantees	43	349,712,400	15,114,986	8,984,457	40,685,995	25,489,628	259,437,334
Clean line facilities and letters of credit	43	15,387,202	5,562,972	5,675,451	4,116,150	32,629	-
		365,099,602	20,677,958	14,659,908	44,802,145	25,522,257	259,437,334

¹ Includes balances with no specific contractual maturities

Residual contractual maturities of financial assets and liabilities

Parent
Dec-2019

<i>In thousands of Nigerian Naira</i>	<i>Note</i>	Carrying amount	Less than 3 months¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
Financial assets							
Cash and bank balances							
	23	396,915,777	395,077,779	-	1,837,998	-	-
Financial assets at fair value through profit or loss							
	24	44,717,688	7,136,654	11,367,404	25,378,323	-	835,307
Derivative financial assets							
	25	26,011,823	17,217,431	746,839	8,047,553	-	-
Investment securities:							
– Fair value through profit or loss ²	26	29,834,367	-	29,834,367	-	-	-
– Fair Value through other comprehensive Income ²	26	494,546,405	67,078,555	17,669,026	397,715,510	-	12,083,314
– Held at amortised cost	26	2,003,583	-	-	-	2,003,583	-
Assets pledged as collateral							
Loans and advances to banks							
	28	72,451	72,451	-	-	-	-
Loans and advances to customers							
	29	1,300,820,647	469,260,424	180,987,470	99,253,493	492,902,469	58,416,791
Restricted deposits and other assets³							
	34	507,981,561	488,692,659	5,290,933	2,652,479	11,345,490	-
		2,860,695,051	1,472,473,158	275,749,583	534,885,356	506,251,542	71,335,412
Financial liabilities							
Deposits from banks							
	35	15,200	15,200	-	-	-	-
Deposits from customers							
	36	2,086,810,070	2,079,795,112	3,617,900	3,388,350	8,708	-
Financial liabilities at fair value through profit or loss							
	37	1,615,735	755,530	456,131	404,074	-	-
Derivative financial liabilities							
	25	2,315,541	1,371,044	739,732	204,765	-	-
Other liabilities⁴							
	38	199,536,392	73,652,105	125,674,078	-	210,209	-
Other borrowed funds							
	40	162,742,565	12,160,330	14,376,670	18,600,494	96,655,406	20,949,665
		2,453,035,503	2,167,749,321	144,864,511	22,597,683	96,874,323	20,949,665
Gap (asset - liabilities)							
			(695,276,163)	130,885,072	512,287,673	409,377,219	50,385,747
Cumulative liquidity gap							
			(695,276,163)	(564,391,091)	(52,103,418)	357,273,801	407,659,548

¹ Includes balances with no specific contractual maturities

² Equity securities have been excluded under liquidity consideration.

³ Excludes prepayments

⁴ Excludes deferred income and provision for litigations

Management of this liquidity gap is as disclosed in Note 4(g)

Restricted deposits have been bucketed within "less than 3 months" to match the underlying deposit liabilities

Residual contractual maturities of contingencies

The table below shows the contractual expiry by maturity of the Parent's contingent liabilities and commitments. The maximum amount of the contingencies is allocated to the earliest period in which the contingencies could be called.

Parent Dec-2019		Carrying amount	Less than 3 months¹	3 to 6 months	6 to 12 months	1 to 5 years	More than 5 years
In thousands of Nigerian Naira	Note						
Transaction related bonds and guarantees	43	320,056,325	14,475,219	18,059,035	19,418,714	40,938,810	227,164,547
Clean line facilities and letters of credit	43	22,753,615	15,191,721	2,544,716	5,017,178	-	-
		342,809,940	29,666,940	20,603,751	24,435,892	40,938,810	227,164,547

¹ Includes balances with no specific contractual maturities

(ii) Repricing period of financial assets and liabilities

Repricing maturities take into account the fact that the terms of the underlying financial assets or liabilities of the Group can be varied, which in turn affects its liquidity risk exposure. The table below indicates the earliest time the Group can vary the terms of the underlying financial asset or liabilities and analyses the Group's interest rate risk exposure on assets and liabilities included at carrying amount and categorised by the earlier of contractual re-pricing or maturity dates.

Group
Jun-2020

<i>In thousands of Nigerian Naira</i>	<i>Note</i>	Carrying amount	Less than 3 months	3-6 months	6-12 months	1-5 years	More than 5 years
Financial assets							
Cash and bank balances	23	758,814,019	721,758,347	8,389,209	28,666,463	-	-
Financial assets at fair value through profit or loss	24	140,798,445	21,069,680	106,446,932	2,276,868	1,653,285	9,351,680
Derivative financial assets	25	34,843,563	12,761,473	11,063,161	52,153	10,966,776	-
Investment securities:							
– Fair Value through other comprehensive Income ¹	26	532,894,811	67,089,882	299,658,724	150,797,250	2,113,801	13,235,154
– Held at amortised cost	26	125,422,021	20,404,128	31,203,777	23,944,752	42,424,125	7,445,239
Assets pledged as collateral	27	61,426,454	-	39,746,904	21,679,550	-	-
Loans and advances to banks	28	1,131,576	1,131,576	-	-	-	-
Loans and advances to customers	29	1,623,095,262	1,177,124,682	165,371,779	78,336,259	129,042,751	73,219,791
Restricted deposits and other assets ²	34	998,711,060	982,299,903	4,446,604	784,859	11,179,694	-
		4,277,137,211	3,003,639,671	666,327,090	306,538,154	197,380,432	103,251,864
Financial liabilities							
Deposits from banks	35	84,927,490	75,042,003	719,789	9,165,698	-	-
Deposits from customers	36	3,001,339,833	2,951,852,156	22,291,473	14,914,824	12,240,590	40,790
Derivative financial liabilities	25	2,459,980	2,004,445	413,488	42,047	-	-
Other liabilities ³	39	521,936,007	135,077,975	367,935,344	4,684,405	11,847,629	2,390,654
Other borrowed funds	41	145,354,878	9,794,179	16,148,902	20,654,900	80,336,353	18,420,544
		3,756,018,188	3,173,770,758	407,508,996	49,461,874	104,424,572	20,851,988
		521,119,023	(170,131,087)	258,818,094	257,076,280	92,955,860	82,399,876

¹ Excludes equity securities.

² Excludes prepayments

³ Excludes deferred income, provision for litigations & impairment on contingents

Repricing period of financial assets and liabilities

Repricing maturities take into account the fact that the terms of the underlying financial assets or liabilities of the Group can be varied, which in turn affects its liquidity risk exposure. The table below indicates the earliest time the Group can vary the terms of the underlying financial asset or liabilities and analyses the Group's interest rate risk exposure on assets and liabilities included at carrying amount and categorised by the earlier of contractual re-pricing or maturity dates.

Group
Dec-2019

<i>In thousands of Nigerian Naira</i>	<i>Note</i>	Carrying amount	Less than 3 months	3-6 months	6-12 months	1-5 years	More than 5 years
Financial assets							
Cash and bank balances	23	593,551,117	585,156,020	4,975,902	3,419,195	-	-
Financial assets at fair value through profit or loss	24	73,486,101	15,286,065	14,116,876	28,932,344	5,518,539	9,632,277
Derivative financial assets	25	26,011,823	17,217,431	746,839	8,047,553	-	-
Investment securities:							
– Fair value through profit or loss ¹	26	29,834,367	-	29,834,367	-	-	-
– Fair Value through other comprehensive Income ¹	26	584,197,391	110,808,481	29,229,544	429,977,764	2,098,288	12,083,314
– Held at amortised cost	26	145,561,232	41,013,109	62,455,991	16,256,066	23,447,199	2,388,867
Assets pledged as collateral	27	58,036,855	28,183,311	29,853,544	-	-	-
Loans and advances to banks	28	1,513,310	1,513,310	-	-	-	-
Loans and advances to customers	29	1,500,572,046	1,167,823,097	135,523,039	68,981,773	98,593,403	29,650,734
Restricted deposits and other assets ²	34	518,275,514	498,529,108	5,340,773	2,700,034	11,705,599	-
		3,531,039,756	2,465,529,932	312,076,875	558,314,729	141,363,028	53,755,192
Financial liabilities							
Deposits from banks	35	107,518,398	97,575,883	723,941	9,218,574	-	-
Deposits from customers	36	2,532,540,384	2,484,025,932	16,485,793	30,701,312	1,212,669	114,678
Financial liabilities at fair value through profit or loss	37	1,615,735	755,530	456,131	404,074	-	-
Derivative financial liabilities	25	2,315,541	1,371,044	739,732	204,765	-	-
Other liabilities ³	38	226,621,182	87,079,744	126,346,034	1,903,373	11,292,031	-
Other borrowed funds	40	162,999,909	12,160,290	14,634,054	18,600,494	96,655,406	20,949,665
		3,033,611,149	2,682,968,423	159,385,685	61,032,592	109,160,106	21,064,343
		497,428,607	(217,438,491)	152,691,190	497,282,137	32,202,922	32,690,849

¹ Excludes equity securities.

² Excludes prepayments

³ Excludes deferred income and provision for litigations

Repricing period of financial assets and liabilities

Repricing maturities take into account the fact that the terms of the underlying financial assets or liabilities of the Group can be varied, which in turn affects its liquidity risk exposure. The table below indicates the earliest time the Group can vary the terms of the underlying financial asset or liabilities and analyses the Group's interest rate risk exposure on assets and liabilities included at carrying amount and categorised by the earlier of contractual re-pricing or maturity dates.

Parent

Jun-2020

In thousands of Nigerian Naira	Note	Carrying amount	Less than 3 months	3-6 months	6-12 months	1-5 years	More than 5 years
Financial assets							
Cash and bank balances	23	506,748,104	472,663,381	7,740,191	26,344,532	-	-
Financial assets at fair value through profit or loss	24	112,457,361	7,272,642	102,672,786	1,252,823	1	1,259,109
Derivative financial assets	25	34,843,563	12,761,473	11,063,161	52,153	10,966,776	-
Investment securities:							
– Fair Value through other comprehensive Income ¹	26	433,908,531	16,107,223	292,994,434	111,571,720	-	13,235,154
– Held at amortised cost	26	2,002,659	-	-	-	2,002,659	-
Assets pledged as collateral	27	61,201,518	-	39,746,904	21,454,614	-	-
Loans and advances to banks	28	65,772	65,772	-	-	-	-
Loans and advances to customers	29	1,416,782,749	1,115,947,694	145,770,486	17,293,377	80,077,562	57,693,630
Restricted deposits and other assets ²	34	976,084,006	960,249,162	4,343,203	691,684	10,799,957	-
		3,544,094,263	2,585,067,347	604,331,165	178,660,903	103,846,955	72,187,893
Financial liabilities							
Deposits from banks	35	14,944	14,944	-	-	-	-
Deposits from customers	36	2,493,671,939	2,487,390,382	3,610,739	2,505,048	165,770	-
Derivative financial liabilities	25	2,459,980	2,004,445	413,488	42,047	-	-
Other liabilities ³	38	489,178,353	121,641,048	367,087,683	-	449,622	-
Other borrowed funds	40	145,354,878	9,794,179	16,148,902	20,654,900	80,336,353	18,420,544
		3,130,680,094	2,620,844,998	387,260,812	23,201,995	80,951,745	18,420,544
		413,414,169	(35,777,651)	217,070,353	155,458,908	22,895,210	53,767,349

¹ Excludes equity securities.

² Excludes prepayments

³ Excludes deferred income, provision for litigations & impairment on contingents

Repricing period of financial assets and liabilities

Repricing maturities take into account the fact that the terms of the underlying financial assets or liabilities of the Group can be varied, which in turn affects its liquidity risk exposure. The table below indicates the earliest time the Group can vary the terms of the underlying financial asset or liabilities and analyses the Group's interest rate risk exposure on assets and liabilities included at carrying amount and categorised by the earlier of contractual re-pricing or maturity dates.

Parent

Dec-2019

In thousands of Nigerian Naira	Note	Carrying amount	Less than 3 months	3-6 months	6-12 months	1-5 years	More than 5 years
Financial assets							
Cash and bank balances	23	396,915,777	395,077,779	-	1,837,998	-	-
Financial assets at fair value through profit or loss	24	44,717,688	7,136,654	11,367,404	25,378,323	-	835,307
Derivative financial assets	25	26,011,823	17,217,431	746,839	8,047,553	-	-
Investment securities:							
– Fair value through profit or loss ¹	26	29,834,367	-	29,834,367	-	-	-
– Fair Value through other comprehensive Income ¹	26	494,546,405	67,078,555	17,669,026	397,715,510	-	12,083,314
– Held at amortised cost	26	2,003,583	-	-	-	2,003,583	-
Assets pledged as collateral	27	57,790,749	27,937,205	29,853,544	-	-	-
Loans and advances to banks	28	72,451	72,451	-	-	-	-
Loans and advances to customers	29	1,300,820,647	1,109,751,649	110,914,785	9,240,000	51,869,003	19,045,210
Restricted deposits and other assets ²	34	507,981,561	488,692,659	5,290,933	2,652,479	11,345,490	-
		2,860,695,051	2,112,964,383	205,676,898	444,871,863	65,218,076	31,963,831
Financial liabilities							
Deposits from banks	35	15,200	15,200	-	-	-	-
Deposits from customers	36	2,086,810,070	2,079,795,112	3,617,900	3,388,350	8,708	-
Financial liabilities at fair value through profit or loss	37	1,615,735	755,530	456,131	404,074	-	-
Derivative financial liabilities	25	2,315,541	1,371,044	739,732	204,765	-	-
Other liabilities ³	38	199,536,392	73,652,105	125,674,078	-	210,209	-
Other borrowed funds	40	162,742,565	12,160,330	14,376,670	18,600,494	96,655,406	20,949,665
		2,453,035,503	2,167,749,321	144,864,511	22,597,683	96,874,323	20,949,665
		407,659,548	(54,784,938)	60,812,387	422,274,180	(31,656,247)	11,014,166

¹ Excludes equity securities.

² Excludes prepayments

³ Excludes deferred income and provision for litigations

**(h) Settlement Risk**

The Treasury Group activities with counterparties may give rise to settlement risk at the time of settlement of trade transactions. Settlement risk is the risk of loss due to the failure of a counterparty to honour its obligations i.e. deliver cash, securities or other assets, as contractually agreed.

In order to ensure that these risks are mitigated and controlled, the Market & Liquidity Risk Management (MLRM) Group has put in place Settlement Limits. These limits are sought periodically using various criteria based on the counterparty's financial statement and some other non-financial parameters. The FX Settlement limits are approved at the Management Credit Committee meeting and / or Board level, depending on the limit of each counterparty.

(i) Market Risk

Market risk is the risk of loss in On- or Off-balance sheet positions, as a result of adverse movement in foreign exchange rate, interest rate, and equity or commodity prices. Whilst the group may be faced with myriads of market risks, the Market & Liquidity Risk Management Group ensures these risks are managed and controlled within the bank's acceptable parameters, while optimising returns on risk.

(i) Management of Market Risk

The Market & Liquidity Risk Management Group separates its market risk exposures into the trading and banking books. Due to the various macro-economic indices and unanticipated market happenings, it has become more imperative for the group to engage in continuous but proactive monitoring of market risks inherent in both trading and non-trading activities.

The trading portfolio resides with the Treasury & Sales Group of the Bank, and they maintain positions arising from market making and proprietary trading activities. With the exception of translation risk arising from the bank's net investment in foreign currency, the Market & Liquidity Risk Group monitors the foreign exchange position in the trading and banking books.

The overall authority of the Market & Liquidity Risk Management Group is vested in the Management Risk Committee.

(ii) Exposure to Market Risks – Trading Book

The principal tools used by Market & Liquidity Risk Management Group to measure and control market risk exposure within the Bank's trading portfolios are the Open Position limits, Mark-to-Market Analysis, Value-at-Risk Analysis, Sensitivity Analysis and the Earning-at-Risk Analysis. Specific limits (regulatory and in-house) across the trading portfolios have been clearly defined, in line with the Bank's overall risk appetite. These set limits shall prevent undue exposure in the event of abrupt market volatility. The MLRM group ensures that these limits and triggers are adhered to by the Treasury & Sales Group.



The Bank traded in the following financial instruments in the course of the period;

1. Treasury Bills
2. Bonds
3. Foreign Currencies (Spot and Forwards)
4. Money Market Instruments

(iii) Exposure to Interest Rate Risk – Banking Book

The principal risk to which non-trading portfolios are exposed to, is the risk of loss from fluctuations in the future cash flows or fair values of financial instruments because of a change in market interest rates. Interest rate risk is managed principally using interest rate gaps. The Asset & Liability Management (ALM) Group is responsible for managing and monitoring mismatches between the bank's assets and liabilities. The Asset & Liability Management Committee (ALMAC) is responsible for ensuring compliance with these limits while the limits are independently verified by Market & Liquidity Risk Management group.

The Bank makes use of limit monitoring, earnings-at-risk and gap analyses to measure and control the market risk exposures within its banking book.

The bank also performs regular stress tests on its banking and trading books. In performing this, the bank ensures there are quantitative criteria in building the scenarios. The bank determines the effect of changes in interest rates on interest income; volatility in prices on trading income; and changes in funding sources and uses on the bank's liquidity.

During the period, the foreign exchange risk, interest rate risk and price risk, were the key risks the bank was exposed to. However, all potential risk exposures in the course of the period were successfully mitigated as mentioned above.

Value-at-Risk (VaR)

GTBank applies VaR, a statistical risk measure, to estimate the maximum potential loss the Bank can incur on trading positions at a given confidence level under normal market condition. VaR is the Bank's primary market risk management measure for assets and liabilities classified as trading positions. However, the Bank does not only base its risk estimates on VaR models, it uses sensitivity, scenario analysis and stress testing to further complement it.

GTBank uses the analytical variance-covariance method to estimate VaR, which takes cognizance of factor sensitivities of the trading portfolio, the volatilities and correlations of market risk factor. The model is employed across the Group and applies observable historical rates, yields and prices for the previous 12months to its current positions. It assumes that historical changes in market values are representative of the distribution of potential outcome in the immediate future. The Group's VaR is calculated assuming a one-day holding period and an expected tail loss methodology which approximates a 99% confidence level.

VaR statistics can be materially different across firms due to differences in portfolio composition, differences in VaR methodologies, and differences in model parameters. As a result, GTBank believes VaR statistics can be used more effectively as indicators of trends in risk-taking within a firm, rather than as a basis for inferring differences in risk-taking across firms.

The Bank trades on foreign currencies, Bonds and Treasury bills instruments, while its subsidiaries trade mainly in bills and bonds and an insignificant amount of foreign currencies. The resultant risk exposures are interest and foreign exchange risks.

The table below presents, risk by category, average VaR and end of period-end VaR as well as the high and low VaR for the period.

Group VaR by risk type		Jun-20		
In thousands of Naira	Average	High	Low	At reporting date
Foreign exchange risk	40,364	293,212	47	42,460
Interest rate risk	383,360	2,262,236	11,878	2,004,452
Total	423,724	2,555,449	11,926	2,046,913

Group VaR by risk type		Jun-19		
In thousands of Naira	Average	High	Low	At reporting date
Foreign exchange risk	108,666	358,962	9,394	22,443
Interest rate risk	153,008	641,768	22,542	75,740
Total	261,673	1,000,730	31,937	98,182

Bank VaR by risk type		Jun-20		
In thousands of Naira	Average	High	Low	At reporting date
Foreign exchange risk	27,882	202,540	33	29,330
Interest rate risk	264,811	1,562,669	8,205	1,384,601
Total	292,693	1,765,209	8,238	1,413,931

Bank VaR by risk type		Jun-19		
In thousands of Naira	Average	High	Low	At reporting date
Foreign exchange risk	103,966	344,318	8,968	21,528
Interest rate risk	139,263	585,624	20,573	69,071
Total	243,229	929,943	29,540	90,600

(iv) Other market risks: Sensitivity analysis of non-trading portfolios to various scenarios

The management of interest rate risk against interest rate gap limits is supplemented with monitoring the sensitivity of the Group's financial assets and liabilities to various scenarios. Credit spread risk (not relating to changes in the obligor / issuer's credit standing) on debt securities held by the Group and equity price risk is subject to regular monitoring by Group Management Risk committee but is not currently significant in relation to the overall results and financial position of the Group.

Interest rate movement have both cash flow and fair value effect depending on whether interest rate is fixed or floating. The impact resulting from adverse or favourable movement flows from either retained earnings or OCI and ultimately ends in equity in the following manner:

- Retained earnings arising from increase or decrease in net interest income and the fair value changes reported in profit or loss.
- Fair value reserves arising from increases or decreases in fair value of financial instruments FVOCI reported directly in other comprehensive income.

At 30 June 2020, the group's interest rate risk arises principally from risk assets and borrowings i.e. (deposit liabilities and long-term borrowings). Borrowings issued at variable rates expose the group to cash flow interest rate risk which is partially offset by cash held at variable rates. Borrowings issued at fixed rates expose the group to fair value interest rate risk.

The group therefore analyses its interest rate exposure on a dynamic basis. Various scenarios are simulated taking into consideration refinancing, renewal of existing positions, alternative financing and hedging. Based on these scenarios, the group calculates the impact on profit and loss of a defined interest rate shift. For each simulation, the same interest rate shift is used for all currencies. The scenarios are run only for assets and liabilities that represent the major interest-earning and bearing positions. Major assumptions underlying the sensitivity are as follows:

- 100 basis point changes in floating interest rate on assets held at amortized cost; assets accounted at fair value through profit or loss as well as other comprehensive income (June 2020 – 100 basis points) with all other variables held constant, resulted in the impact on profit or loss as set out in the table on page 193.
- 100 basis point changes in floating interest rate for Borrowed funds, Financial liabilities held for trading, Term deposits; 30 basis point changes for Savings deposits; and 15 basis point changes for Current deposits.

In arriving at the 100 basis point used for the sensitivity analysis of interest rate, the fluctuation in the interest rate of the Group's major assets and liabilities were considered as shown below:

- The prime lending rate on loans and advances which ranged between 14.71% and 15.04% over the period, a change of about 100 basis points is therefore probable.
- The discount rate on various maturities of treasury bills ranged between 1.80% and 13.26% over the financial period as published by Central Bank of Nigeria (CBN).
- A 100 basis point proportional change in the cost of fund was also assumed because costs of funds seldom vary beyond 100 basis point.

The table below shows the changes that would impact the income statement after carrying out interest rate sensitivity:

Group		Jun-20	Jun-20	Jun-19	Jun-19
	In thousands of Nigerian Naira	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		(7,296,384)	(6,269,053)	(7,167,438)	(6,153,650)
Asset		(11,963,899)	(10,279,382)	(11,674,315)	(9,995,548)
Liabilities		4,667,515	4,010,329	4,506,876	3,841,898
Increase		7,296,384	6,269,053	7,167,438	6,153,650
Asset		11,963,899	10,279,382	11,674,315	9,995,548
Liabilities		(4,667,515)	(4,010,329)	(4,506,876)	(3,841,898)
Parent		Jun-20	Jun-20	Jun-19	Jun-19
	In thousands of Nigerian Naira	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		(6,608,820)	(5,783,379)	(6,411,887)	(5,626,375)
Asset		(10,661,291)	(9,329,696)	(10,226,799)	(8,946,404)
Liabilities		4,052,471	3,546,317	3,814,912	3,320,029
Increase		6,608,820	5,783,379	6,411,887	5,626,375
Asset		10,661,291	9,329,696	10,226,799	8,946,404
Liabilities		(4,052,471)	(3,546,317)	(3,814,912)	(3,320,029)

The aggregated figures presented above are further segregated into their various components as shown in the following tables:

Components of Statement of financial position Interest Rate sensitivity (Fair Value and Cash Flow Interest Rate Risk)

Group		Jun-20	Jun-20	Jun-19	Jun-19
	In thousands of Nigerian Naira	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease					
Assets					
Cash and bank balances	(1,023,452)	(879,350)	(2,195,775)	(1,880,022)	
Loans and advances to banks	(5,648)	(4,853)	(7,859)	(6,728)	
Loans and advances to customers	(6,893,469)	(5,922,869)	(5,595,499)	(4,790,867)	
Financial assets held for trading	(293,851)	(252,476)	(219,498)	(187,934)	
Investment securities	(3,460,171)	(2,972,979)	(3,355,308)	(2,872,815)	
Assets pledged as collateral	(287,308)	(246,855)	(300,376)	(257,182)	
	(11,963,899)	(10,279,382)	(11,674,315)	(9,995,548)	
Liabilities					
Deposits from banks	21,306	18,306	33,573	28,745	
Deposits from customers	3,832,421	3,292,816	3,494,232	2,991,761	
Financial liabilities held for trading	22,653	19,464	94,640	81,031	
Other borrowed funds	791,135	679,743	864,705	740,360	
	4,667,515	4,010,329	4,487,150	3,841,898	
Total	(7,296,384)	(6,269,053)	(7,187,164)	(6,153,650)	
Increase					
Assets					
Cash and bank balances	1,023,452	879,350	2,195,775	1,880,022	
Loans and advances to banks	5,648	4,853	7,859	6,728	
Loans and advances to customers	6,893,469	5,922,869	5,595,499	4,790,867	
Financial assets held for trading	293,851	252,476	219,498	187,934	
Investment securities	3,460,171	2,972,979	3,355,308	2,872,815	
Assets pledged as collateral	287,308	246,855	300,376	257,182	
	11,963,899	10,279,382	11,674,315	9,995,548	
Liabilities					
Deposits from banks	(21,306)	(18,306)	(33,573)	(28,745)	
Deposits from customers	(3,832,421)	(3,292,816)	(3,494,232)	(2,991,761)	
Financial liabilities held for trading	(22,653)	(19,464)	(94,640)	(81,031)	
Other borrowed funds	(791,135)	(679,743)	(864,705)	(740,360)	
	(4,667,515)	(4,010,329)	(4,487,150)	(3,841,898)	
Total	7,296,384	6,269,053	7,187,164	6,153,650	

Parent

In thousands of Nigerian Naira	Jun-20 Pre-tax	Jun-20 Post-tax	Jun-19 Pre-tax	Jun-19 Post-tax
Decrease				
Assets				
Cash and bank balances	(672,220)	(588,260)	(1,949,316)	(1,705,262)
Loans and advances to Banks	(348)	(305)	(181)	(159)
Loans and advances to Customers	(6,888,169)	(6,027,837)	(5,587,822)	(4,888,227)
Financial assets held for trading	(152,919)	(133,820)	(128,873)	(112,738)
Investment securities	(2,661,444)	(2,329,030)	(2,262,768)	(1,979,469)
Assets pledged as collateral	(286,190)	(250,445)	(297,839)	(260,549)
	(10,661,291)	(9,329,696)	(10,226,799)	(8,946,404)
Liabilities				
Deposits from banks	194	169	401	351
Deposits from customers	3,238,489	2,834,001	2,837,946	2,482,635
Financial liabilities held for trading	22,653	19,824	94,640	82,791
Other borrowed funds	791,135	692,322	862,199	754,251
	4,052,470	3,546,317	3,795,186	3,320,029
Total	(6,608,821)	(5,783,379)	(6,431,613)	(5,626,375)
Increase				
Assets				
Cash and bank balances	672,220	588,260	1,949,316	1,705,262
Loans and advances to Banks	348	305	181	159
Loans and advances to Customers	6,888,169	6,027,837	5,587,822	4,888,227
Financial assets held for trading	152,919	133,820	128,873	112,738
Investment securities	2,661,444	2,329,030	2,262,768	1,979,469
Assets pledged as collateral	286,190	250,445	297,839	260,549
	10,661,291	9,329,696	10,226,799	8,946,404
Liabilities				
Deposits from banks	(194)	(169)	(401)	(351)
Deposits from customers	(3,238,489)	(2,834,001)	(2,837,946)	(2,482,635)
Financial liabilities held for trading	(22,653)	(19,824)	(94,640)	(82,791)
Other borrowed funds	(791,135)	(692,322)	(862,199)	(754,251)
	(4,052,470)	(3,546,317)	(3,795,186)	(3,320,029)
Total	6,608,821	5,783,379	6,431,613	5,626,375

As for Cash flow interest rate risk, this risk arises from long-term borrowings. Borrowings issued at variable rates expose the group to cash flow interest rate risk which is partially offset by cash held at variable rates.

At 30 June 2020, if interest rates on borrowed funds at amortised cost increased or reduced by 100 basis points with all other variables held constant, the effect on cash flow would have been as set out below:

Group In thousands of Nigerian Naira	Jun-20 Pre-tax	Jun-20 Post-tax	Jun-19 Pre-tax	Jun-19 Post-tax
Decrease	791,135	679,743	864,705	740,360
Increase	(791,135)	(679,743)	(864,705)	(740,360)
Parent				
In thousands of Nigerian Naira	Jun-20 Pre-tax	Jun-20 Post-tax	Jun-19 Pre-tax	Jun-19 Post-tax
Decrease	791,135	692,322	862,199	754,251
Increase	(791,135)	(692,322)	(862,199)	(754,251)

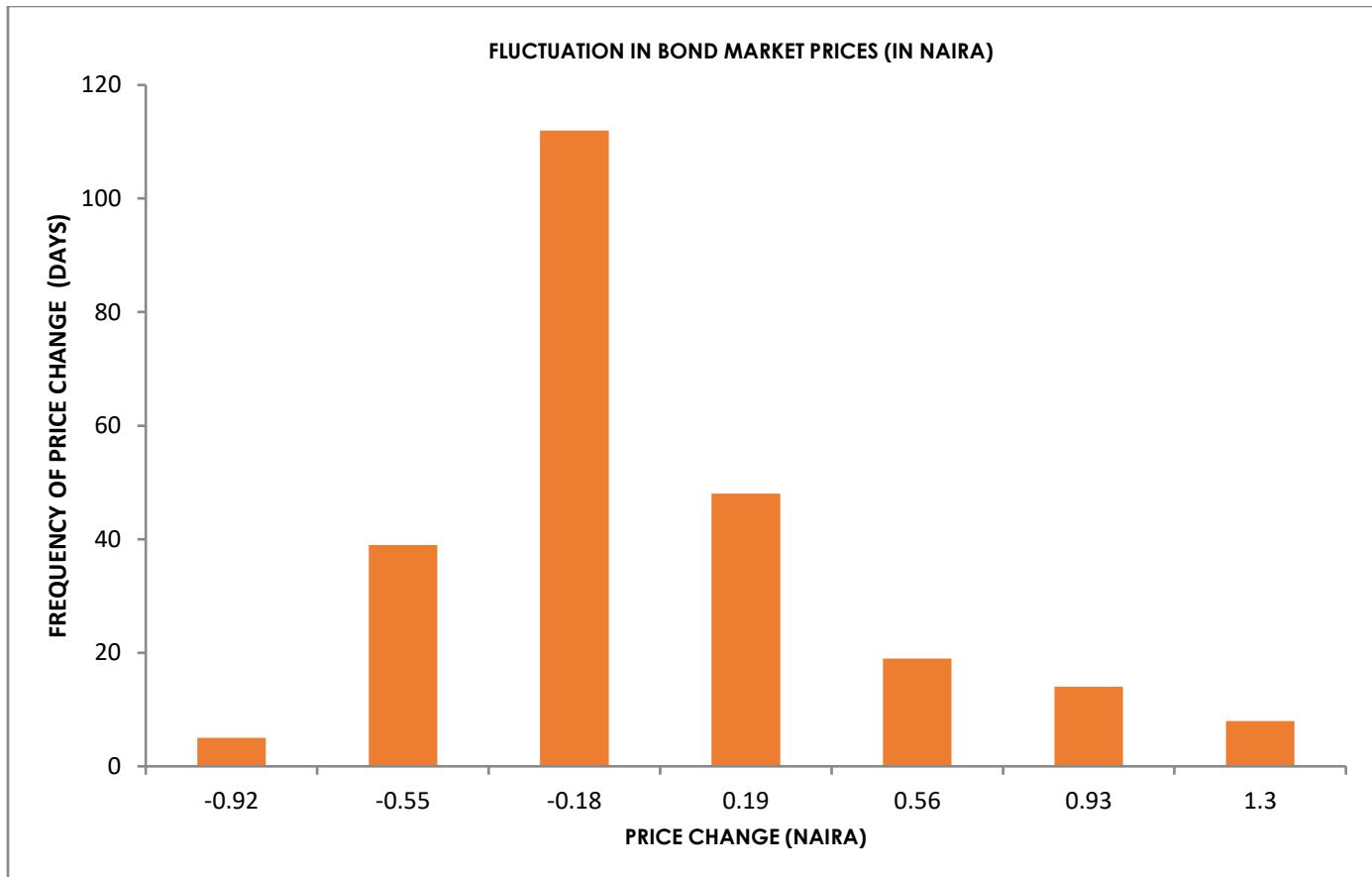
(v) Sensitivity Analysis of Fair Value Through Other Comprehensive Income Portfolio to Price

1. Financial Instrument held as Fair Value through Other Comprehensive Income

The Group recognized fair value changes for FVOCI Bonds, Bills and Equities as at 30 June 2020 and the comparative period in 2019. The Group carried out the following in determining sensitivity of its other comprehensive income to fluctuations in market prices of the financial assets:

Bonds to be Fair Valued through Other Comprehensive Income

- Daily bond prices were obtained and trended for the different series of Bonds in issue as at the reporting date.
- A reasonably possible change of (+1.30/-0.92) Naira was determined based on the distribution of one-year daily change in market prices. The results were that fluctuations were in the range of (+1.30/-0.92) Naira.
- The chosen reasonable change in market prices was then applied to the bank's holding of bonds designated as FVOCI as at end of the period.



The result of the price sensitivity i.e. impact on other comprehensive income as at 30 June 2020, when price of bonds designated as FVOCI increased or decreased by one Naira with all other variables held constant, would have been as set out in the tables below:

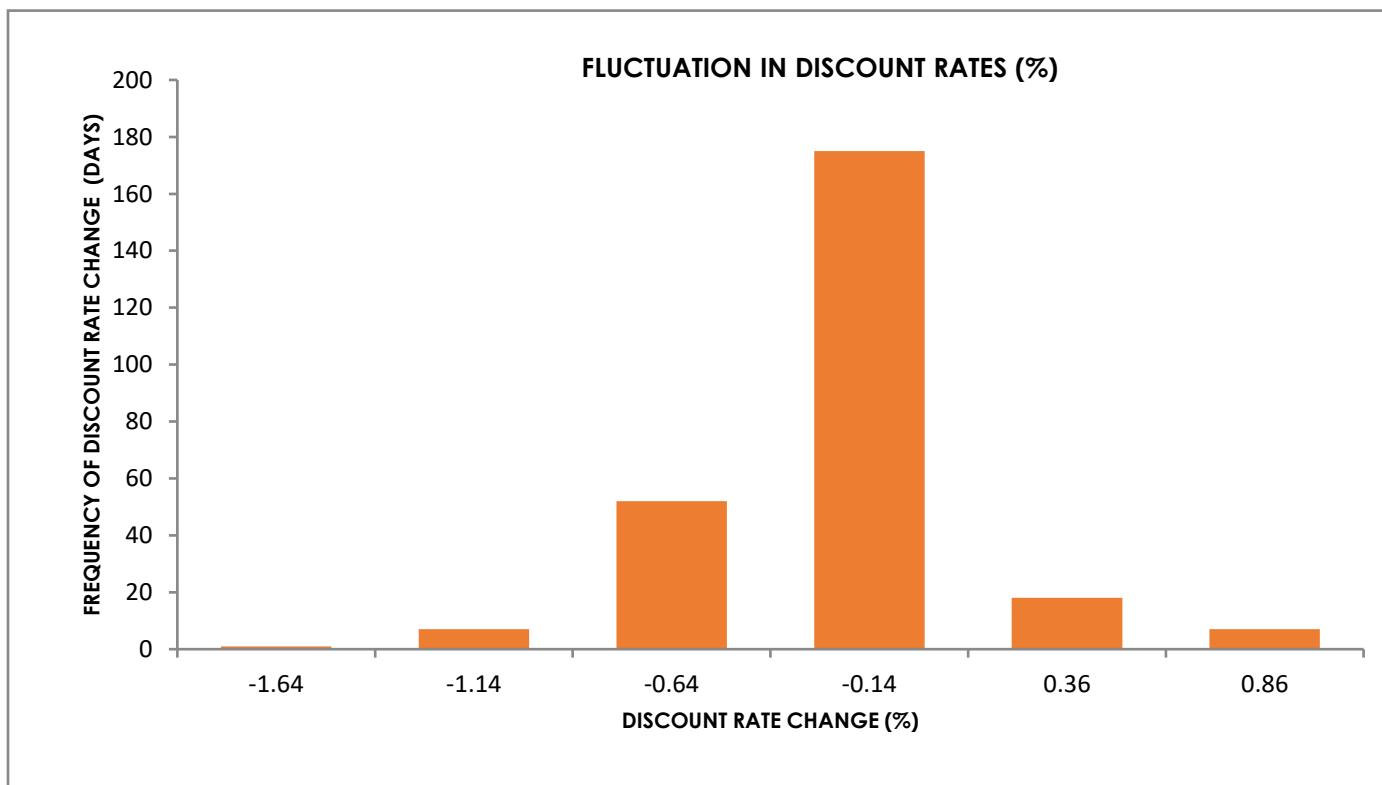
Group in N'000	Jun-20	Jun-20	Jun-19	Jun-19
	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease	(130,881)	(112,453)	(146,863)	(125,744)
Increase	173,116	148,741	150,343	128,724

Parent in N'000	Jun-20	Jun-20	Jun-19	Jun-19
	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease	(102,252)	(89,481)	(126,143)	(110,350)
Increase	144,486	126,440	126,143	110,350

Treasury Bills to be Fair Valued through Other Comprehensive Income OCI

The Group carried out the following in determining sensitivity of the Group's profit to fluctuations in market prices of treasury bills:

- Daily market discount rates were obtained and trended for the different maturities of treasury bills in issue as at the reporting date.
- A reasonably possible change of (+0.86/-1.64) was determined based on the distribution of one year daily change in discount rates on treasury bills. A large proportion of changes in discount rates falls in the range of (+0.86/-1.64).
- The chosen reasonable change in market discount rates was then applied to the bank's holding of Fair value through other comprehensive income treasury bills at end of the period.



The result of the price sensitivity i.e. impacts on other comprehensive income as at 30 June 2020, if discount rates of treasury bills designated as FVOCI, converted to prices, increased or reduced by (+0.86/-1.64) with all other variables held constant, would have been as set out in the tables below:

Group In thousands of Nigerian Naira	Jun-20 Pre-tax	Jun-20 Post-tax	Jun-19 Pre-tax	Jun-19 Post-tax
Decrease	2,879,836	2,474,355	2,509,000	2,148,206
Increase	(2,376,943)	(2,042,269)	(2,621,524)	(2,244,548)
Parent In thousands of Nigerian Naira	Jun-20 Pre-tax	Jun-20 Post-tax	Jun-19 Pre-tax	Jun-19 Post-tax
Decrease	2,047,493	1,791,761	1,839,022	1,608,777
Increase	(1,544,600)	(1,351,680)	(1,839,022)	(1,608,777)

(vi) Sensitivity analysis of level 3 equity Instruments and its impact on OCI

The estimated fair value per share of each of the unquoted equity instruments has been determined using the relevant valuation models (where applicable/suitable). IFRS 13 outlines three approaches to fair value measurements. We have adopted the income approach in determining the fair values of these investments. Among the significant inputs into the models are the following:

- 1. Risk free rate (Rf)
- 2. Beta (B) coefficient
- 3. Market return (Rm)
- 4. Free cash flow (FCF)
- 5. Cost of debt/equity etc.

The inputs were used to determine appropriate weighted cost of capital which subsequently was used to discount the free cash flow of the company before arriving at the appropriate fair value of the share of the unquoted equity.

In determining the sensitivity of the fair value of the share of the unquoted equity to changes to the various inputs, we have assumed a 100 basis points increase or decrease to the risk free rate, the resultant impact to pre-tax and post-tax results arising from the sensitivity analysis are as shown in the table below:

Impact on Other Comprehensive Income

Group		Jun-20	Jun-20	Jun-19	Jun-19
	In thousands of Nigerian Naira	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		162,566	137,222	86,623	74,167
Increase		(139,732)	(117,948)	(75,572)	(64,705)

Parent

	In thousands of Nigerian Naira	Jun-20	Jun-20	Jun-19	Jun-19
		Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		162,466	142,174	86,529	75,696
Increase		(139,633)	(122,193)	(75,478)	(66,028)

Impact on Income statement

Group

	In thousands of Nigerian Naira	Jun-20	Jun-20	Jun-19	Jun-19
		Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		406,837	343,411	394,034	337,372
Increase		(345,056)	(291,262)	(326,787)	(279,795)

Parent

	In thousands of Nigerian Naira	Jun-20	Jun-20	Jun-19	Jun-19
		Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		406,837	356,023	394,034	344,701
Increase		(345,056)	(301,958)	(326,787)	(285,873)

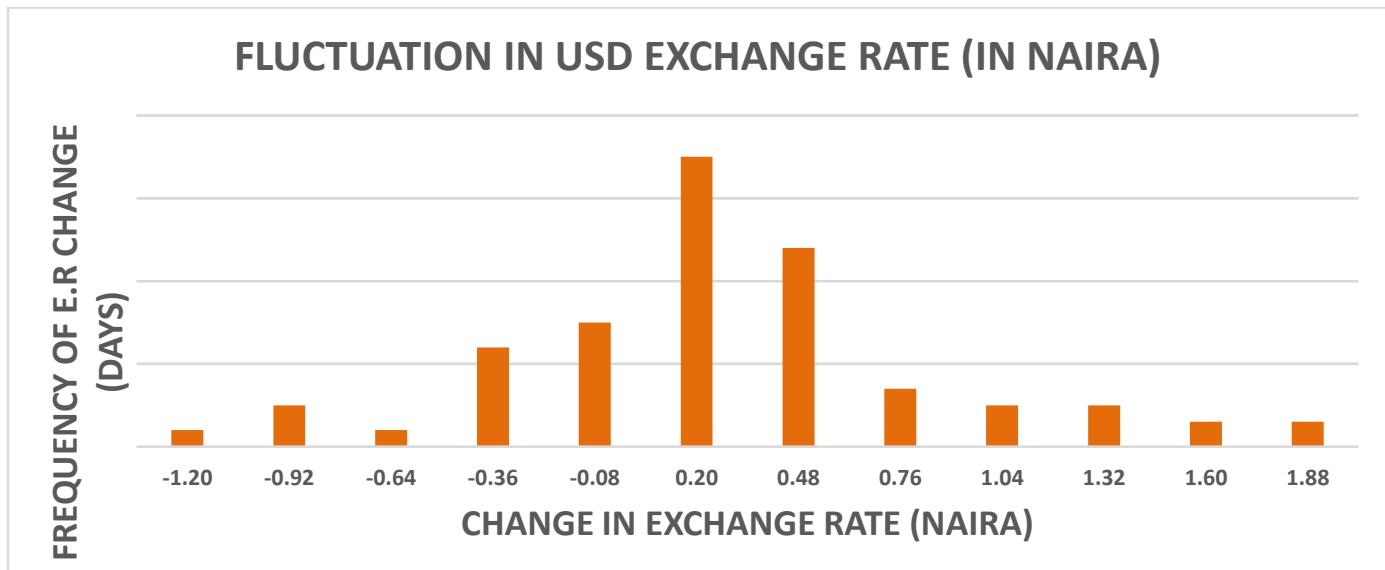
(iv) Exposure to foreign currency risk

The group operates internationally and is exposed to foreign exchange risk arising from various currency exposures primarily with respect to the US dollar, UK pound and Euro. Foreign exchange risk represents exposures to changes in the values of current holdings and future cash flows denominated in other currencies. The types of instruments exposed to this risk include investments in foreign subsidiaries, foreign currency-denominated loans and securities, future cash flows in foreign currencies arising from foreign exchange transactions, foreign currency denominated debt amongst others. The value of these instruments fluctuates with changes in the level or volatility of currency exchange rates or foreign interest rates. The Group deploys foreign derivative instruments whose values hedges currency debts to foreign currency loans and advances to eliminate exchange exposures on such borrowings.

Foreign exchange profit or loss (Dollars)

The Group carried out the following in determining sensitivity of the Group's profit to fluctuations in exchange rate of dollars:

- Daily dollar exchange rates were obtained for one year and trended
- A reasonably possible change of -1.20/1.88 (June 2019: -0.30/0.30) was determined based on the distribution of one-year daily change in exchange rates. The graph below indicates that large proportion of changes in price falls in the range of -1.20/1.88 (June 2019: -0.30/0.30)
- The chosen reasonable change in exchange rates was then applied to the bank's dollar position at the end of the period.



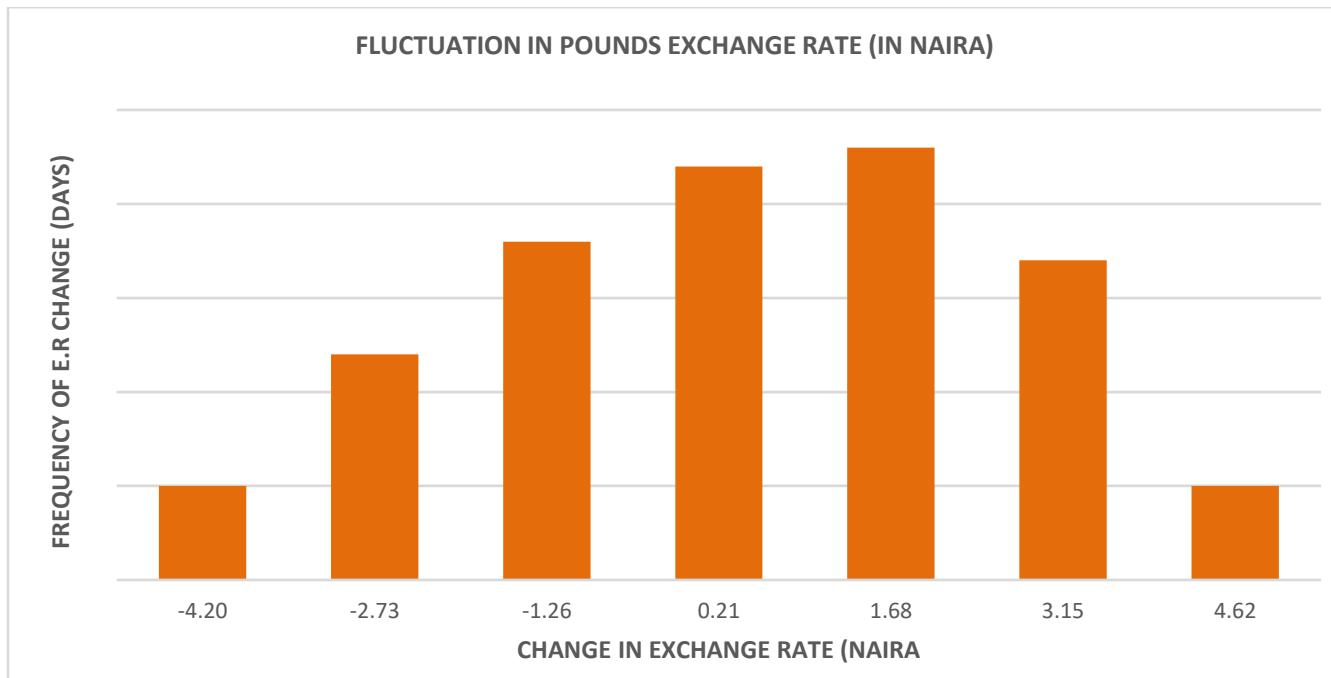
At 30 June 2020, if the Naira had strengthened/weakened by -1.20/1.88 Naira against the Dollar with all other variables held constant, the pre-tax and post-tax profit for the period would have increased/(decreased) as set out in the table below mainly as a result of foreign exchange gains or losses on the translation

Group In thousands of Nigerian Naira	June-2020	June-2020	June-2019	June-2019
	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease	(1,212,336)	(1,041,639)	(17,273)	(14,789)
Increase	1,899,326	1,631,901	17,273	14,789
Parent				
In thousands of Nigerian Naira	June-2020	June-2020	June-2019	June-2019
	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease	(1,201,993)	(1,051,864)	(16,206)	(14,177)
Increase	1,883,122	1,647,920	16,206	14,177

Foreign exchange profit or loss (Pounds)

The Group carried out the following in determining sensitivity of the Group's profit to fluctuations in exchange rate of pounds:

- Daily pound exchange rates were obtained and trended
- A reasonably possible change of -4.20/4.62 (June 2019: -5.17/5.65) was determined based on the distribution of one-year daily change in exchange rates. The graph below indicates that large proportion of changes in price falls in the range of -4.20/4.62 (June 2019: -5.17/5.65)
- The chosen reasonable change in exchange rates was then applied to the bank's position as at end of the period.



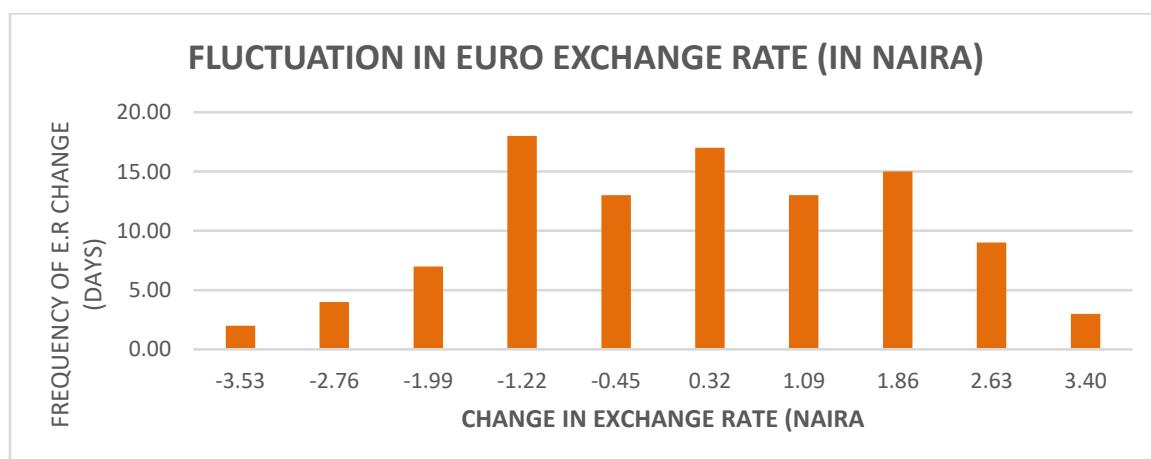
At 30 June 2020, if the Naira had weakened/strengthened by -4.20/4.62 Naira against the Pounds with all other variables held constant the pre-tax and post-tax profit for the period would have increased/(decreased) as set out in the table below mainly as a result of foreign exchange gains or losses on the translation.

Group In thousands of Nigerian Naira	June-2020	June-2020	June-2019	June-2019
	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease	8,945	7,686	(63,701)	(54,541)
Increase	(9,839)	(8,454)	58,246	49,870
Parent In thousands of Nigerian Naira				
June-2020	June-2020	June-2019	June-2019	June-2019
	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease	8,253	7,222	(67,871)	(59,374)
Increase	(9,079)	(7,945)	62,059	54,289

Foreign exchange profit or loss (Euros)

The Group carried out the following in determining sensitivity of the Group's profit to fluctuations in exchange rate of Euro:

- Daily Euro exchange rates were obtained and trended
- A reasonably possible change of -3.53/3.40 (June 2019: -2.59/2.98) was determined based on the distribution of one-year daily change in exchange rates. The graph below indicates that large proportion of changes in price falls in the range of -3.53/3.40 (June 2019: -2.59/2.98).
- The chosen reasonable change in exchange rates was then applied to the bank's euro position as at end of the period.



At 30 June 2020, if the Naira had weakened/strengthened by -3.53/3.40 Naira against the Euro with all other variables held constant, the pre-tax and post-tax profit for the period would have increased/(decreased) as set out in the table below mainly as a result of foreign exchange gains or losses on the translation.

Group		June-2020	June-2020	June-2019	June-2019
	In thousands of Nigerian Naira	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		73,744	63,361	(12,737)	(10,905)
Increase		(71,029)	(61,028)	11,080	9,487
Parent					
	In thousands of Nigerian Naira	June-2020	June-2020	June-2019	June-2019
		Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		77,976	68,237	(10,260)	(8,976)
Increase		(75,104)	(65,724)	8,926	7,808

Foreign Exchange Profit or Loss (Other Currencies)

At 30 June 2020, if Naira had weakened/strengthened by 3.30/-2.98 (June 2019: 2.69/-2.98) against the other currencies with all other variables held constant the pre-tax and post-tax profit for the period, the impact of possible fluctuations in exchange rates on the overall foreign exchange revaluation profit of the bank is as shown below:

Group		June-2020	June-2020	June-2019	June-2019
	In thousands of Nigerian Naira	Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		(4,786)	(4,112)	(6,637)	(5,682)
Increase		5,306	4,559	5,989	5,128
Parent					
	In thousands of Nigerian Naira	June-2020	June-2020	June-2019	June-2019
		Pre-tax	Post-tax	Pre-tax	Post-tax
Decrease		(5,197)	(4,548)	(5,597)	(4,896)
Increase		5,762	5,042	5,050	4,418

(ix) Sensitivity analysis of derivative valuation

The fair value of foreign exchange contracts varies largely due to changes in foreign currency exchange rates. For the purpose of assessing specific risks, the Group carried out a sensitivity analysis to determine the effects that market risk exposures may have on the fair value of the Group's derivative financial instruments and results of operations. To perform the sensitivity analysis, daily U.S. Dollar exchange rates were obtained from the Nigeria Interbank Foreign Exchange (NIFEX) and trended with all other variables kept constant. A proportional foreign exchange rate movement of ±₦0.5 (Jun 2020: ±₦0.5) depreciation of the Nigerian Naira and ±₦0.5 (Jun 2019: ±₦0.5) appreciation of the Nigerian Naira against the U.S. Dollar have been considered to be reasonably possible based on the distribution of six months daily change in exchange rates of the U.S. Dollar.

The following table summarizes our derivatives financial instruments as at 30 June, 2020 and analyzes the sensitivity of their fair values to an immediate change in foreign currency rates. Fair values represent the present value of forecasted future cash flows at market foreign currency exchange rates. A favourable change indicates a weakening of the Nigerian Naira against the U.S. Dollar and an unfavourable change indicates a strengthening of the Nigerian Naira against the U.S. Dollar. The selection of ± ₦0.5(Jun 2019: ±₦0.5) favourable or unfavourable change in foreign currency exchange rates should not be construed as a prediction by the Group of future market events, but rather, to illustrate the potential impact of such an event. The modeling technique used to calculate the exposure does not take into account correlation among foreign currency exchange rates, or correlation among various markets such as the foreign exchange, equity and fixed-income markets. Actual experience may differ from the results in the table below due to the correlation assumptions utilized, or if events occur that were not included in the methodology, such as significant liquidity or market events.

The net impact of sensitivity for both favorable and unfavorable exchange rate of ± ₦0.5 will be ₦300,017,000 and (₦300,017,000) respectively.

Group
Jun-20
Total derivatives

<i>In thousands of Nigerian Naira</i>	Notional Contract Amount	Fair Value	Asset/ (Liability)	Favourable changes (Pre-tax)	Unfavourable changes (Pre-tax)	Favourable changes (Post-tax)	Unfavourable changes (Post-tax)
				Income Statement	Income Statement	Income Statement	Income Statement
Derivative Assets	280,977,556	34,843,563	Asset	355,101	(355,101)	305,103	(305,103)
Derivative Liabilities	42,789,500	(2,459,980)	Liability	55,084	(55,084)	47,328	(47,328)

Jun-19
Total derivatives

<i>In thousands of Nigerian Naira</i>	Notional Contract Amount	Fair Value	Asset/ (Liability)	Favourable changes (Pre-tax)	Unfavourable changes (Pre-tax)	Favourable changes (Post-tax)	Unfavourable changes (Post-tax)
				Income Statement	Income Statement	Income Statement	Income Statement
Derivative Assets	20,204,638	1,546,323	Asset	27,634	(27,634)	23,660	(23,660)
Derivative Liabilities	20,204,638	(1,518,045)	Liability	27,634	(27,634)	23,660	(23,660)

Please refer to Note 25 for components of the Derivative assets/liabilities.

Notes to the financial statements

Guaranty Trust Bank and Subsidiary Companies

Parent
Jun-20
Total derivatives

				Favourable changes (Pre-tax)	Unfavourable changes (Pre-tax)	Favourable changes (Post-tax)	Unfavourable changes (Post-tax)
	Notional Contract Amount	Fair Value	Asset / (Liability)	Income Statement	Income Statement	Income Statement	Income Statement
<i>In thousands of Nigerian Naira</i>							
Derivative Assets	280,977,556	34,843,563	Asset	355,101	(355,101)	310,749	(310,749)
Derivative Liabilities	42,789,500	(2,459,980)	Liability	55,084	(55,084)	48,204	(48,204)

Jun-19
Total derivatives

				Favourable changes (Pre-tax)	Unfavourable changes (Pre-tax)	Favourable changes (Pre-tax)	Unfavourable changes (Pre-tax)
	Notional Contract Amount	Fair Value	Asset/ (Liability)	Income Statement	Income Statement	Income Statement	Income Statement
<i>In thousands of Nigerian Naira</i>							
Derivative Assets	20,204,638	1,546,323	Asset	27,634	(27,634)	24,174	(24,174)
Derivative (liabilities)	20,204,638	(1,518,045)	Liability	27,634	(27,634)	24,174	(24,174)

Please refer to Note 25 for components of the Derivative assets/liabilities.

Sensitivity analysis on ECL Model

The following are the most significant assumption affecting the ECL allowance:

Corporate Portfolios

- I. Crude Oil Prices, given the significant impact on the performance of companies in the oil and gas sector.
- II. Exchange rate, given the significant impact on companies' ability to meet contractual payments denominated in foreign currency.
- III. Inflation, given its significant impact on collateral valuations.
- IV. GDP, given its impact on companies' performance and collateral valuations.
- V. Interest rate, given its impact on the ability of companies to meet contractual cashflows on both local and foreign currency denominated obligations.

Retail Portfolios

- I. Unemployment, given the impact it has on individual borrowers' ability to meet contractual payment.
- II. Inflation, given its significant impact on purchasing power of individual borrowers and ultimately, the capacity to repay obligations.
- III. Interest rate, given its impact on the ability of individual borrowers to meet contractual cashflows on both local and foreign currency denominated obligations.

In sensitising the variables above to determine their impact on Expected Credit Losses (ECL), the Group adjusted its Forward-Looking Information forecast as follows

- 1% Increase / Decrease in GDP growth rate over forecasted GDP growth rate
- 1% Decrease / Increase in inflation rate over Inflation rate forecast
- 1% Decrease / Increase in interest rate over Interest rate forecast
- Decrease / Increase in USD/NGN exchange rate by ₦5 over forecasted exchange rate
- Increase / Decrease in Crude Oil Price by \$5pbbl over forecasted Crude Oil Price

Set out below are the changes to the ECL as at 30 June 2020 and 31 December 2019 that would result from the possible changes in these parameters from the actual assumptions used in the Group's economic variables assumption.

Group

Jun-20

In thousands of naira	Improvement		Worsening	
	Pre-Tax	Post Tax	Pre-Tax	Post Tax
COMMERCIAL	(1,782,226)	(1,247,558)	2,988,788	2,092,152
CORPORATE	(3,934,398)	(2,754,079)	5,089,971	3,562,979
PUBLIC SECTOR	(174,458)	(122,121)	69,668	48,768
RETAIL	(456,805)	(319,764)	394,898	276,429
SME	(83,194)	(58,236)	74,827	52,379
	(6,431,082)	(4,501,757)	8,618,153	6,032,707

Parent

Jun-20

In thousands of naira	Improvement		Worsening	
	Pre-Tax	Post Tax	Pre-Tax	Post Tax
COMMERCIAL	(1,743,861)	(1,220,703)	2,924,450	2,047,115
CORPORATE	(3,739,922)	(2,617,945)	4,838,375	3,386,863
PUBLIC SECTOR	(173,246)	(121,272)	69,184	48,429
RETAIL	(419,165)	(293,415)	362,358	253,651
SME	(78,723)	(55,106)	70,806	49,564
	(6,154,916)	(4,308,441)	8,265,173	5,785,621

Group

Dec-19

In thousands of naira	Improvement		Worsening	
	Pre-Tax	Post Tax	Pre-Tax	Post Tax
COMMERCIAL	(1,667,313)	(1,167,119)	409,260	286,482
CORPORATE	(2,013,504)	(1,409,453)	4,455,107	3,118,575
PUBLIC SECTOR	(91,547)	(64,083)	1,162,334	813,634
RETAIL	(383,446)	(268,412)	327,622	229,335
SME	(32,763)	(22,934)	25,947	18,163
	(4,188,573)	(2,932,001)	6,380,270	4,466,189

Parent

Dec-19

In thousands of naira	Improvement		Worsening	
	Pre-Tax	Post Tax	Pre-Tax	Post Tax
COMMERCIAL	(1,560,274)	(1,092,192)	382,986	268,090
CORPORATE	(1,819,370)	(1,273,559)	4,025,563	2,817,894
PUBLIC SECTOR	(90,278)	(63,195)	1,146,231	802,361
RETAIL	(322,857)	(226,000)	275,854	193,098
SME	(29,336)	(20,535)	23,233	16,263
	(3,822,115)	(2,675,481)	5,853,867	4,097,707

The table below summaries the Group's financial instruments at carrying amount, categorised by currency:

Group

Jun-2020

Financial instruments by currency

In thousands of Nigerian Naira

	Note	Total	Naira	USD	GBP	Euro	Others
Cash and bank balances	23	758,814,019	224,936,842	416,560,340	43,772,486	20,452,126	53,092,225
Financial assets at fair value through profit or loss	24	140,798,445	112,457,361	-	-	-	28,341,084
Derivative financial assets	25	34,843,563	-	34,843,563	-	-	-
Investment securities:							
– Fair Value through other comprehensive Income	26	532,894,811	433,908,531	26,510,994	10,491,224	-	61,984,062
– Held at amortised cost	26	125,422,021	2,002,659	6,984,757	-	-	116,434,605
Assets pledged as collateral	27	61,426,454	61,201,518	-	-	-	224,936
Loans and advances to banks	28	1,131,576	65,324	291,523	-	-	774,729
Loans and advances to customers	29	1,623,095,262	595,778,226	875,661,696	27,221,970	1,758,892	122,674,478
Restricted deposits and other assets ¹	34	998,711,060	939,294,064	35,736,893	13,824	3,430,981	20,235,298
		4,277,137,211	2,369,644,525	1,396,589,766	81,499,504	25,641,999	403,761,417
Deposits from banks	35	84,927,490	14,944	77,731,626	3,489,360	3,254,315	437,245
Deposits from customers	36	3,001,339,833	1,880,277,092	745,831,696	65,047,028	21,781,375	288,402,642
Derivative financial liabilities	25	2,459,980	2,459,980	-	-	-	-
Other liabilities ²	38	521,936,007	456,943,209	42,749,256	2,527,764	3,571,664	16,144,114
Other borrowed funds	40	145,354,878	100,758,181	44,596,697	-	-	-
		3,756,018,188	2,440,453,406	910,909,275	71,064,152	28,607,354	304,984,001
Financial Instrument Gap		521,119,023	(70,808,881)	485,680,491	10,435,352	(2,965,355)	98,777,416

¹ Excludes prepayments

² Excludes Deferred Income and impact of non-monetary items in Non-Financial Instruments (NFI)

The above table does not give representation of the On-Balance sheet gap of the Group in terms of currency (foreign and local currencies) because non-monetary items in NFI are not taken into consideration as it falls outside the IFRS 7 disclosure requirement. On the Asset side Property, Plant & Equipment, Intangible Assets and Prepayment are not included while on the Liability side, Deferred income, Tax payable and Deferred tax and Positions have also been excluded.

Group
Dec-2019

Financial instruments by currency

In thousands of Nigerian Naira

	Note	Total	Naira	USD	GBP	Euro	Others
Cash and bank balances	23	593,551,117	88,173,156	371,955,025	53,303,748	30,160,906	49,958,282
Financial assets at fair value through profit or loss	24	73,486,101	44,717,688	-	-	-	28,768,413
Derivative financial assets	25	26,011,823	-	26,011,823	-	-	-
Investment securities:							
– Fair value through profit or loss	26	29,834,367	-	29,834,367	-	-	-
– Fair Value through other comprehensive							
Income	26	584,197,391	494,546,405	26,663,932	8,601,440	-	54,385,614
– Held at amortised cost	26	145,561,232	2,003,583	6,499,818	-	-	137,057,831
Assets pledged as collateral	27	58,036,855	57,790,749	-	-	-	246,106
Loans and advances to banks	28	1,513,310	71,735	364,355	-	-	1,077,220
Loans and advances to customers	29	1,500,572,047	507,570,994	843,584,781	30,467,481	1,956,103	116,992,688
Restricted deposits and other assets ¹	34	518,275,514	489,135,624	17,397,067	15,338	3,381,304	8,346,181
		3,531,039,757	1,684,009,934	1,322,311,168	92,388,007	35,498,313	396,832,335
Deposits from banks	35	107,518,398	15,200	76,565,896	8,438,293	5,861,038	16,637,971
Deposits from customers	36	2,532,540,384	1,539,297,430	656,145,050	61,558,226	19,909,375	255,630,303
Financial liabilities at fair value through profit or loss	37	1,615,735	1,615,735	-	-	-	-
Derivative financial liabilities	25	2,315,541	2,315,541	-	-	-	-
Other liabilities ²	38	226,621,182	176,540,798	31,932,062	1,321,368	3,515,903	13,311,051
Other borrowed funds	40	162,999,909	110,485,069	52,514,840	-	-	-
		3,033,611,149	1,830,269,773	817,157,848	71,317,887	29,286,316	285,579,325
Financial Instrument Gap		497,428,608	(146,259,839)	505,153,320	21,070,120	6,211,997	111,253,010

¹ Excludes prepayments

² Excludes Deferred Income and impact of non-monetary items in Non-Financial Instruments (NFI)

The above table does not give representation of the On-Balance sheet gap of the Group in terms of currency (foreign and local currencies) because non-monetary items in NFI are not taken into consideration as it falls outside the IFRS 7 disclosure requirement. On the Asset side Property, Plant & Equipment, Intangible Assets and Prepayment are not included while on the Liability side, Deferred income, Tax payable and Deferred tax and Positions have also been excluded.

Parent

Jun-2020

Financial instruments by currency*In thousands of Nigerian Naira*

	Note	Total	Naira	USD	GBP	Euro	Others
Cash and bank balances	23	506,748,104	221,913,204	256,274,411	22,591,813	5,288,247	680,429
Financial assets at fair value through profit or loss	24	112,457,361	112,457,361	-	-	-	-
Derivative financial assets	25	34,843,563	-	34,843,563	-	-	-
Investment securities:							
– Fair Value through other comprehensive Income	26	433,908,531	433,908,531	-	-	-	-
– Held at amortised cost	26	2,002,659	2,002,659	-	-	-	-
Assets pledged as collateral	27	61,201,518	61,201,518	-	-	-	-
Loans and advances to banks	28	65,772	65,324	448	-	-	-
Loans and advances to customers	29	1,416,782,749	595,778,226	820,561,817	-	442,706	-
Restricted deposits and other assets ¹	34	976,084,006	939,294,064	33,341,387	13,824	3,424,674	10,057
		3,544,094,263	2,366,620,887	1,145,021,626	22,605,637	9,155,627	690,486
Deposits from banks	35	14,944	14,944	-	-	-	-
Deposits from customers	36	2,493,671,939	1,880,277,092	574,731,998	23,460,706	15,201,285	858
Derivative financial liabilities	25	2,459,980	2,459,980	-	-	-	-
Other liabilities ²	38	489,178,353	445,530,317	40,106,886	76,121	3,451,838	13,191
Other borrowed funds	40	145,354,878	100,758,181	44,596,697	-	-	-
		3,130,680,094	2,429,040,514	659,435,581	23,536,827	18,653,123	14,049
Financial Instrument Gap		413,414,169	(62,419,627)	485,586,045	(931,190)	(9,497,496)	676,437

¹ Excludes prepayments² Excludes Deferred Income and impact of non-monetary items in Non-Financial Instruments (NFI)

The above table does not give representation of the On-Balance sheet gap of the Group in terms of currency (foreign and local currencies) because non-monetary items in NFI are not taken into consideration as it falls outside the IFRS 7 disclosure requirement. On the Asset side Property, Plant & Equipment, Intangible Assets and Prepayment are not included while on the Liability side, Deferred income, Tax payable and Deferred tax and Positions have also been excluded.

Parent

Dec-2019

Financial instruments by currency

In thousands of Nigerian Naira

	Note	Total	Naira	USD	GBP	Euro	Others
Cash and bank balances	23	396,915,777	87,932,568	265,986,561	27,411,396	14,874,552	710,700
Financial assets at fair value through profit or loss	24	44,717,688	44,717,688	-	-	-	-
Derivative financial assets	25	26,011,823	-	26,011,823	-	-	-
Investment securities:							
– Fair value through profit or loss	26	29,834,367	-	29,834,367	-	-	-
– Fair Value through other comprehensive							
Income	26	494,546,405	494,546,405	-	-	-	-
– Held at amortised cost	26	2,003,583	2,003,583	-	-	-	-
Assets pledged as collateral	27	57,790,749	57,790,749	-	-	-	-
Loans and advances to banks	28	72,451	71,735	716	-	-	-
Loans and advances to customers	29	1,300,820,648	507,570,994	793,176,200	12	73,442	-
Restricted deposits and other assets ¹	34	507,981,561	489,135,624	15,421,125	15,338	3,366,295	43,179
		2,860,695,052	1,683,769,346	1,130,430,792	27,426,746	18,314,289	753,879
Deposits from banks	35	15,200	15,200	-	-	-	-
Deposits from customers	36	2,086,810,070	1,539,297,430	512,505,507	21,497,728	13,508,401	1,004
Financial liabilities at fair value through profit or loss	36	1,615,735	1,615,735	-	-	-	-
Derivative financial liabilities	25	2,315,541	2,315,541	-	-	-	-
Other liabilities ²	38	199,536,392	165,467,836	30,553,107	75,463	3,393,259	46,727
Other borrowed funds	40	162,742,565	110,485,069	52,257,496	-	-	-
		2,453,035,503	1,819,196,811	595,316,110	21,573,191	16,901,660	47,731
Financial Instrument Gap		407,659,549	(135,427,465)	535,114,682	5,853,555	1,412,629	706,148

¹ Excludes prepayments² Excludes Deferred Income and impact of non-monetary items in Non-Financial Instruments (NFI)

The above table does not give representation of the On-Balance sheet gap of the Group in terms of currency (foreign and local currencies) because non-monetary items in NFI are not taken into consideration as it falls outside the IFRS 7 disclosure requirement. On the Asset side Property, Plant & Equipment, Intangible Assets and Prepayment are not included while on the Liability side, Deferred income, Tax payable and Deferred tax and Positions have also been excluded.



5. Capital management and other risks

(a) Regulatory capital

The Bank's lead regulator, the Central Bank of Nigeria (CBN), sets and monitors capital requirements for the Bank. The parent company and individual banking operations are directly supervised by the Central Bank of Nigeria (CBN) and the respective regulatory authorities in the countries in which the subsidiary banking operations are domiciled.

The Bank's Capital Adequacy Ratio have been computed in line with the CBN's guidance on Regulatory capital, Credit risk, Market risk and Operational risk under the Basel II Framework. With effect from July 1, 2017, the CBN requires that banks designated as Domestic Systemically Important Banks (D-SIBs) maintain additional Higher Loss Absorbency (HLA) of 1% in respect of their capital, which will require that D-SIBs maintain a minimum capital adequacy ratio of 16%.

(b) Capital Adequacy Position in line with Basel II Accord

The International Convergence of Capital Measurement and Capital Standards: a Revised Framework, popularly known as the Basel II Framework was introduced in 2004 as a new set of international standards and best practices that define the minimum capital requirements for internationally active banks. The Basel II framework stipulates a minimum level of capital that banks must maintain to ensure that they can meet their obligations, cover unexpected losses; and can, very importantly, promote public confidence.

Basel II is a three-pronged approach relying on three Pillars -Minimum Capital Requirements (Pillar 1), Supervisory Review Process (Pillar 2) and Market Discipline (Pillar 3).

Pillar 1 Minimum Capital Requirements: It prescribes the capital allocation methodology against the core traditional credit, market and operational risks to ensure these are adequately measured and that banks have adequate capital to mitigate these risks.

Pillar 2 Supervisory Review: It requires banks to establish a risk management framework to identify, assess and manage major risks inherent in the institution and allocate adequate capital against those risks. It emphasizes that supervisors should be able to evaluate the soundness of these assessments.

Pillar 3 Market Discipline: It sets out to encourage market discipline by requiring a number of disclosure requirements in respect of a bank's risk exposures, risk assessment process and capital adequacy.

The CBN specifies approaches for quantifying the risk weighted assets for credit, market and operational risk for the purpose of determining regulatory capital. Although the computations are consistent with the requirements of Pillar 1 Basel II Accord, certain sections have been adjusted to reflect the peculiarities of the Nigerian environment. In compliance with CBN, the Bank adopted the Standardized Approach (SA) in determining capital charge for Credit Risk and Market Risk while capital charge for Operational Risk was determined using the Basic Indicator Approach (BIA).

Pillar 1 focuses mainly on CAR, also known as Capital to Risk (Weighted) Assets Ratio (CRAR). This is the ratio of a bank's capital to its risk. CBN requires the minimum requirement of 10% or 15% of Capital to risk weighted assets be maintained by Nigerian banks or banking groups with regional/national license and international banking license respectively.



CAR is measured as:

Total Capital

(Credit Risk Weighted Assets + Market Risk Weighted Assets + Operational Risk Weighted Assets)

The Bank's regulatory capital is analysed into two tiers:

Tier 1 capital includes ordinary share capital, share premium, retained earnings, statutory reserves, and other reserves excluding regulatory reserves. Intangible assets and investments in subsidiaries were also deducted from Tier I capital for capital adequacy purposes.

Tier 2 capital comprises Fair Value Reserves.

The Bank and its individually regulated operations have complied with all externally imposed capital requirements throughout the period. There have been no material changes in the Bank's management of capital during the period.

Period under review

A fundamental part of the Bank's overall business strategy is its sound capital management practices. It adopts a capital planning process that ensures that regulatory capital remains within approved ranges or above target levels across economic and business cycles. The Bank is appropriately capitalized under normal and severe scenarios as well as a range of stress events.

Stress-testing models are used to gauge vulnerability of the bank to exceptional yet possible events. The result of stress-testing reveals the minimum capital requirements of the bank in the event that unforeseen negative events crystallize. The critical objective underpinning the stress-testing exercise is to identify as early as possible, any shortfall in capital requirements of the Bank and take corrective actions which may be direct or indirect.

The Bank throughout the review period, operated above its targeted capitalization range and well over the CBN-mandated regulatory minimum of 16% for Domestic Systemically Important. As at June 30 2020, the Bank's capital adequacy ratio was 21.27% (December 31, 2019- 20.66%). Group capital stood at 22.93% (December 2019 – 22.51%).

The following table shows the composition of regulatory capital and risk weighted assets for the Bank:

Capital adequacy ratio

	Group				Bank			
	Transitional Arrangement Impact	Transitional Arrangement Impact	Full Impact	Full Impact	Transitional Arrangement Impact	Transitional Arrangement Impact	Full Impact	Full Impact
In thousands of Nigerian Naira	Jun-2020	Dec-2019	Jun-2020	Dec-2019	Jun-2020	Dec-2019	Jun-2020	Dec-2019
Tier 1 capital								
Share capital	14,715,590	14,715,590	14,715,590	14,715,590	14,715,590	14,715,590	14,715,590	14,715,590
Share premium	123,471,114	123,471,114	123,471,114	123,471,114	123,471,114	123,471,114	123,471,114	123,471,114
Retained profits	181,449,790	136,247,653	181,449,790	136,247,653	129,184,294	95,110,906	129,184,294	95,110,906
Statutory Reserve	331,954,276	318,116,976	331,954,276	318,116,976	310,863,167	298,877,835	310,863,167	298,877,835
SMEEIS and AGSMEIS Reserves	35,759,279	27,003,016	35,759,279	27,003,016	35,740,804	26,984,540	35,740,804	26,984,540
IFRS 9 Transitional Adjustment	34,555,266	34,555,266	-	-	33,359,963	33,359,963	-	-
RRR applied for IFRS 9 Impact	-	-	(65,490,719)	(65,490,719)	-	-	(65,490,719)	(65,490,719)
Non-Controlling Interest	14,621,039	13,730,024	14,621,039	13,730,024	-	-	-	-
Tier 1 Sub-Total	736,526,354	667,839,639	636,480,369	567,793,654	647,334,932	592,519,948	548,484,250	493,669,266
Less Regulatory deductions :								
Other intangible assets	(11,835,091)	(11,560,876)	(11,835,091)	(11,560,876)	(9,899,359)	(9,546,253)	(9,899,359)	(9,546,253)
Goodwill	(8,685,106)	(8,684,356)	(8,685,106)	(8,684,356)	-	-	-	-
Deferred Tax	(2,361,175)	(2,256,570)	(2,361,175)	(2,256,570)	-	-	-	-
Treasury Shares	(6,531,749)	(6,531,749)	(6,531,749)	(6,531,749)	-	-	-	-
100% of investments in unconsolidated Banking and financial subsidiary/associate companies	-	-	-	-	(56,903,032)	(55,814,032)	(56,903,032)	(55,814,032)
Unsecured Lending to subsidiaries within the same Group	-	-	-	-	(7,762,478)	(11,068,788)	(7,762,478)	(11,068,788)
Net Total Tier 1 Capital (A)	707,113,233	638,806,088	607,067,248	538,760,103	572,770,063	516,090,875	473,919,381	417,240,193
Tier 2 capital								
Foreign Exchange Adjustments	14,531,948	13,410,450	14,531,948	13,410,450	-	-	-	-
Fair Value Reserves	13,725,435	1,979,715	13,725,435	1,979,715	13,016,964	1,411,977	13,016,964	1,411,977
Net Total Tier 2 Capital (B)	28,257,383	15,390,165	28,257,383	15,390,165	13,016,964	1,411,977	13,016,964	1,411,977
Total Qualifying Capital (C= A+B)	735,370,616	654,196,253	635,324,631	554,150,268	585,787,027	517,502,852	486,936,345	418,652,170
Composition of Risk-Weighted Assets								
Credit Risk	2,236,347,784	1,979,577,948	2,170,857,065	1,914,087,229	1,862,502,091	1,631,274,034	1,797,011,372	1,565,783,315
Operational Risk	589,711,798	539,463,656	589,711,798	539,463,656	485,248,749	454,625,285	485,248,749	454,625,285
Market Risk	10,053,901	8,522,112	10,053,901	8,522,112	7,568,144	5,993,961	7,568,144	5,993,961
Aggregate	2,836,113,483	2,527,563,716	2,770,622,764	2,462,072,997	2,355,318,983	2,091,893,281	2,289,828,264	2,026,402,562
Total Risk-Weighted Capital Ratio	25.93%	25.88%	22.93%	22.51%	24.87%	24.74%	21.27%	20.66%
Tier 1 Risk-Based Capital Ratio	24.93%	25.27%	21.91%	21.88%	24.32%	24.67%	20.70%	20.59%

TRANSITIONAL ARRANGEMENTS TREATMENT OF IFRS 9 EXPECTED CREDIT LOSS FOR REGULATORY PURPOSES BY BANKS IN NIGERIA

The Central Bank of Nigeria (CBN) issued a circular to provide guidance on the treatment of ECL provisions for regulatory purpose and introduced a four-year transitional arrangement to cushion the effect on tier 1 regulatory capital. The summary of the guidance is as follows:

1) Utilisation of Regulatory Risk Reserve (RRR) to cushion the impact of IFRS 9 ECL Provisions on Transition Date

In order to cushion the impact of IFRS 9 on regulatory capital banks are required, in the first instance, to apply the balance in their RRR to reduce the additional ECL provisions to be recognized in the opening retained earnings on January 1, 2018. The amount to be deducted from RRR shall be limited to the excess of ECL provisions over the IAS 39 provisions on the transition date. Accordingly, banks are required to effect appropriate accounting entries to reflect the transfer from RRR to the retained earnings.

2) Transitional Arrangement of the ECL Accounting Provisions for Regulatory Capital Purpose

Where the additional IFRS 9 ECL provision as stated in (1) above is higher than the balance in RRR, Banks are required to amortise the excess in line with the transitional arrangements provided by CBN. For the purpose of the transitional arrangement, the excess of the ECL provisions over IAS 39 provisions adjusted for the RRR is termed “Adjusted Day One Impact”, using the Static Approach. This approach requires banks to hold static the Adjusted Day One Impact and amortise on a straight-line basis over the four-year transition period by writing back to the Tier 1 capital as indicated in the table below:

Period	Provisions to be written back
Year 0 (January 1, 2018)	4/5 of Adjusted Day One Impact
Year 1 (December 31, 2018)	3/5 of Adjusted Day One Impact
Year 2 (December 31, 2019)	2/5 of Adjusted Day One Impact
Year 3 (December 31, 2020)	1/5 of Adjusted Day One Impact
Year 4 (December 31, 2021)	Nil

Where the RRR fully absorbs the additional ECL provision, this transitional arrangement shall not apply.

The outcome of the application of the CBN guidance on the treatment of IFRS 9 ECL provisions is as presented in the capital adequacy computation on page 216.

(c) Capital allocation

The allocation of capital between specific operations and activities is, to a large extent, driven by optimization of the return achieved on the capital allocated. The amount of capital allocated to each operation or activity is based primarily upon the regulatory capital, but in some cases, the regulatory requirements do not reflect fully the varying degree of risk associated with different activities. In such cases, the capital requirements may be flexed to reflect differing risk profiles, subject to the overall level of capital to support a particular operation or activity not falling below the minimum required for regulatory purposes. The process of allocating capital to specific operations and activities is undertaken independently of those responsible for the operation, by the Group Enterprise Risk Management Division, and is subject to review by the Group Credit Committee or ALMAC as appropriate.

Although maximisation of the return on risk-adjusted capital is the principal basis used in determining how capital is allocated within the Group to particular operations or activities, it is not the sole basis used for decision making. Consideration is also given to synergies with other operations and activities, the availability of management and other resources, and the fit of the activity with the Group's longer term strategic objectives. The Group's policies in respect of capital management and allocation are reviewed regularly by the Board of Directors.

6. Use of estimates and judgments

These disclosures supplement the commentary on financial risk management (see note 4).

(a) Key sources of estimation uncertainty

Measurement of the expected credit losses

The measurement of impairment losses under IFRS 9 across all categories of financial assets requires judgement, in particular, in the application of forward-looking information, the estimation of the amount and timing of future cash flows and collateral values when determining impairment losses and the assessment of a significant increase in credit risk. These estimates are driven by a number of factors, changes in which can result in different levels of allowances.

The measurement of the expected credit loss allowance for financial assets measured at amortised cost and FVOCI is as described in accounting policy 3b (j)(v).

Determining fair values

The determination of fair value for financial assets and liabilities for which there is no observable market price requires the use of valuation techniques as described in accounting policy 3b (j)(vii). For financial instruments that trade infrequently and have little price transparency, fair value is less objective, and requires varying degrees of judgement depending on liquidity, concentration, uncertainty of market factors, pricing assumptions and other risks affecting the specific instrument.

(b) Critical accounting judgements in applying the Group's accounting policies

Critical accounting judgements made in applying the Group's accounting policies include:

Financial asset and liability classification

The Group's accounting policies provide scope for assets and liabilities to be designated on inception into different accounting categories in certain circumstances:

1. In classifying financial assets as measured at amortised cost, the Group has determined that it meets the

description of financial assets set out in accounting policy **3b(j)(ii)(a)**.

2. In designating financial assets as measured at FVOCI, the Group has determined that it has met the criteria for this designation set out in accounting policy **3b(j)(ii)(b)**.
3. In classifying financial assets as measured at FVTPL, the Group has determined that it meets the description of financial assets set out in accounting policy **3b(j)(ii)(c)**.
4. In accounting for financial liabilities as FVTPL, the Group has determined that it meets the description of financial liabilities set out in accounting policy **3b(j)(ii)(e)**.
5. In carrying financial liabilities at amortised cost, the Group has determined that it meets the description of financial liabilities set out in accounting policy **3b(j)(ii)(f)**.

Depreciation and carrying value of property and equipment

The estimation of the useful lives of assets is based on management's judgement. Any material adjustment to the estimated useful lives of items of property and equipment will have an impact on the carrying value of these items.

Determination of impairment of property and equipment, and intangible assets

Management is required to make judgements concerning the cause, timing and amount of impairment. In the identification of impairment indicators, management considers the impact of changes in current competitive conditions, cost of capital, availability of funding, technological obsolescence, discontinuance of services and other circumstances that could indicate that impairment exists. The Group applies the impairment assessment to its separate cash generating units. This requires management to make significant judgements and estimates concerning the existence of impairment indicators, separate cash generating units, remaining useful lives of assets, projected cash flows and net realisable values. Management's judgement is also required when assessing whether a previously recognised impairment loss should be reversed.

Translation of FX position during the period: This is referenced to Nigeria Interbank Foreign Exchange (NIFEX) rate quoted on FMDQ.

Defined benefits plan

The present value of the retirement benefit obligations depends on a number of factors that are determined on an actuarial basis using a number of assumptions. Any changes in these assumptions will impact the carrying amount of pension obligations.

The assumptions used in determining the net cost (income) for pensions include the discount rate. The Group determines the appropriate discount rate at the end of each year. This is the interest rate that should be used to determine the present value of estimated future cash outflows expected to be required to settle the pension obligations. In determining the appropriate discount rate, the Group considers the market yields on Government Bonds of medium duration as compiled by the Debt Management Organisation that are denominated in the currency in which the benefits will be paid and that have terms to maturity approximating the terms of the related pension liability. Other key assumptions for pension obligations are based in part on current market conditions.

**Impairment of Goodwill**

The Group tests annually whether goodwill has suffered any impairment in accordance with the accounting policy in note 3(q). The recoverable amounts of cash generating units have been determined based on value in use calculations. These calculations require the use of estimates. Goodwill and Goodwill Impairment testing are shown in note 32(c) below.

Valuation of equity financial instruments

The Group's accounting policy on fair value measurements is discussed under note 3b (j)(iib).

The Group measures fair values using the following hierarchy of methods.

Level 2: Valuation techniques based on observable inputs. This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for similar instruments in markets that are considered less than active; or other valuation techniques where all significant inputs are directly or indirectly observable from market data.

Level 3: This includes financial instruments, the valuation of which incorporate significant inputs for the asset or liability that is not based on observable market data (unobservable inputs). Unobservable inputs are those not readily available in an active market due to market illiquidity or complexity of the product. These inputs are generally determined based on inputs of a similar nature, historic observations on the level of the input or analytical techniques.

The table below analyses financial instruments measured at fair value at the end of the reporting period, by the level in the fair value hierarchy into which the fair value measurement is categorised:

All fair values are on a recurring basis. The sensitivity of investments and derivatives to fluctuation in market prices and yields are disclosed in note 4(i) under market risk above.

Group
Jun-2020
In thousands of Nigerian Naira

Assets	Note	Level 1	Level 2	Level 3	Total
Financial assets at fair value through profit or loss:					
-Debt securities					
-Debt securities	24	140,798,445	-	-	140,798,445
Derivative financial assets	25	-	34,843,563	-	34,843,563
Investment securities:					
-Debt securities at FVOCI					
-Debt securities at FVOCI	26	532,894,811	-	-	532,894,811
-Equity securities at FVOCI					
-Equity securities at FVOCI	26	-	-	1,195,471	1,195,471
-Equity securities FVTPL					
-Equity securities FVTPL	26	-	-	3,250,000	3,250,000
Assets pledged as collateral	27	61,426,454	-	-	61,426,454
Total assets		735,119,710	34,843,563	4,445,471	774,408,744
Liabilities					
Derivative financial liabilities	25	-	2,459,980	-	2,459,980
Total liabilities			2,459,980		2,459,980

Group
Dec-2019
In thousands of Nigerian Naira

Assets	Note	Level 1	Level 2	Level 3	Total
Financial assets at fair value through profit or loss:					
-Debt securities					
-Debt securities	24	73,486,101	-	-	73,486,101
Derivative financial assets	25	-	26,011,823	-	26,011,823
Investment securities:					
-Debt securities at FVOCI					
-Debt securities at FVOCI	26	584,197,391	-	-	584,197,391
-Equity securities at FVOCI					
-Equity securities at FVOCI	26	-	-	1,194,857	1,194,857
-Investment securities - FVPL Notes					
-Investment securities - FVPL Notes	26	-	29,834,367	-	29,834,367
-Equity securities FVTPL					
-Equity securities FVTPL	26	-	-	3,250,000	3,250,000
Assets pledged as collateral	27	58,036,855	-	-	58,036,855
Total assets		715,720,347	55,846,190	4,444,857	776,011,394
Liabilities					
Financial liabilities at fair value through profit or loss	37	1,615,735	-	-	1,615,735
Derivative financial liabilities	25	-	2,315,541	-	2,315,541
Total liabilities		1,615,735	2,315,541		3,931,276

Parent**Jun-2020***In thousands of Nigerian Naira*

Assets	Note	Level 1	Level 2	Level 3	Total
Financial assets at fair value through profit or loss:					
-Debt securities					
-Debt securities	24	112,457,361	-	-	112,457,361
Derivative financial assets	25	-	34,843,563	-	34,843,563
Investment securities:					
-Debt securities at FVOCI					
-Debt securities at FVOCI	26	433,908,531	-	-	433,908,531
-Equity securities at FVOCI	26	-	-	1,185,527	1,185,527
-Equity securities FVTPL	26	-	-	3,250,000	3,250,000
Assets pledged as collateral	27	61,201,518	-	-	61,201,518
Total assets		607,567,410	34,843,563	4,435,527	646,846,500
Liabilities					
Derivative financial liabilities	25	-	2,459,980	-	2,459,980
Total liabilities			2,459,980		2,459,980

Parent**Dec-2019***In thousands of Nigerian Naira*

Assets	Note	Level 1	Level 2	Level 3	Total
Financial assets at fair value through profit or loss:					
-Debt securities					
-Debt securities	24	44,717,688	-	-	44,717,688
Derivative financial assets	25	-	26,011,823	-	26,011,823
Investment securities:					
-Debt securities at FVOCI					
-Debt securities at FVOCI	26	494,546,405	-	-	494,546,405
-Equity securities at FVOCI	26	-	-	1,185,527	1,185,527
-Investment securities - FVPL Notes	26	-	29,834,367	-	29,834,367
-Equity securities FVTPL	26	-	-	3,250,000	3,250,000
Assets pledged as collateral	27	57,790,749	-	-	57,790,749
Total assets		597,054,842	55,846,190	4,435,527	657,336,559

Liabilities

Financial liabilities at fair value through profit or loss	37	1,615,735	-	-	1,615,735
Derivative financial liabilities	25	-	2,315,541	-	2,315,541
Total liabilities		1,615,735	2,315,541		3,931,276

There were no transfers between levels or changes in valuation techniques during the period.

Reconciliation of Level 3 Items

-Investment Securities (unquoted equity securities)

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Opening balance	4,444,857	3,710,796	4,435,527	3,701,416
Effect of exchange rate fluctuations	614	(50)	-	-
Total unrealised gains or (losses) in Profit and Loss	-	629,800	-	629,800
Total unrealised gains or (losses) in OCI	-	54,311	-	54,311
Additional investment during the period	-	50,000	-	50,000
	4,445,471	4,444,857	4,435,527	4,435,527

(e) Disclosure Requirement for Level 2 and 3 Financial Instruments**Valuation control framework**

The key elements of the control framework for the valuation of financial instruments include model validation, product implementation review and independent price verification. These functions are carried out by an appropriately skilled finance team, independent of the business area responsible for the products.

Model validation covers both qualitative and quantitative elements relating to new models. In respect of new products, model validation examines the explanatory power of the implemented model, actively monitoring model parameters and comparing in-house pricing to external sources.

Independent price verification procedures cover financial instruments carried at fair value. The frequency of the review is matched to the availability of independent data, monthly being the minimum. Valuation differences in breach of established thresholds are escalated to senior management. The results from independent pricing and valuation reserves are reviewed monthly by senior management.

Valuation technique and Input used in Level 2 Fair Value Measurement

Where there is limited trading activity in financial instruments, the Group uses valuation models, consensus pricing information from third party pricing services and quotes to determine an appropriate valuation.

Disclosure Requirements for Level 3 Financial Instruments**Valuation Technique:**

The investment valuation policy (IVP) of the Group provides the framework for accounting for the Group's investment in unquoted equity securities while also providing a broad valuation guideline to be adopted in valuing them. Furthermore, the IVP details how the group decides its valuation policies and procedures and analyses changes in fair value measurements from period to period.

IFRS 13 - Fair Value Measurement outlines three approaches for valuing unquoted equity instruments; market approach, the income approach and the cost approach. The Group estimated the fair value of its investment in each of the unquoted equity securities at the end of the financial period using the income approach.

The Discounted Cash flow (DCF) technique of the income approach was adopted in valuing each of these equity investments taken into cognizance the suitability of the model to each equity investment and the available financial information.

Description of Valuation Methodology and inputs:**Discounted Cash flow Technique (DCF)**

The fair value of the other unquoted equity securities were derived using the Discounted Cash Flow technique. The steps involved in estimating the fair value of the Group's investment in each of the investees (i.e. unquoted equity securities) are as follows:

Step 1: A five-year forecast of the Free Cash Flow to the Firm (FCFF) for each of the equity investments was made (see (a) below for the definition, explanation and derivation of FCFF).

Step 2: The yearly FCFF forecasts were discounted to present value using the company's WACC. (See (b) below for the definition, explanation and derivation of WACC).

Step 3: The terminal value at year five was estimated by dividing the compounded (with 'g') year five FCFF by the capitalization rate (please see (c) below).

Step 4: The terminal value was discounted to present value using the company's WACC.

Step 5: The firm value was obtained by adding the present value of the five-year FCFF obtained in step (2) above to the present value of terminal value obtained in step (4) above.

Step 6: The equity value of the firm was obtained by deducting the value of the debt of the company from the firm value obtained in step (5) above (i.e. Firm value minus market value of debt = Equity value).

Step 7: The equity value per share was obtained by dividing the Equity value obtained in step (6) above by the number of shares outstanding in the company.

Step 8: The fair value of the group's investment in each of the relevant unquoted equity securities was derived by multiplying the number of the Groups' shares in the investee by the value per share obtained in step (7) above.

a. Free Cash flow to the Firm (FCFF):

A measure of financial performance that expresses the net amount of cash that is generated for the firm, consisting of expenses, taxes and changes in net working capital and investments. Free cash flow to the firm is the cash available to all investors, both equity and debt holders.

$$\text{FCFF} = \text{NI} + \text{NCC} + [\text{Int} \times (1-\text{tax rate})] - \text{Changes in FCI}_{\text{Inv}} - \text{Changes in WCI}_{\text{Inv}}$$

Where:

NI = Net Income

NCC = Non- Cash Charges

Int = Interest

T= tax rate

FCI = Fixed Capital Investment

WCI = Working Capital Investment

b. Weighted average Cost of Capital (WACC):

This is the average cost of both equity and debt capital used in financing a business.

$$\text{WACC} = \{(D/D+E) \times K_d(1-T)\} + \{(E/D+E) \times K_e\}$$

Where:

D = Value of Debt

E = Equity value

Ke = Cost of equity

Kd = Cost of debt

T = Tax rate

c. *Capitalization Rate* = $WACC - g$

Terminal value = $(FCFF_5 * (1+g)) / (WACC - g)$

Where:

FCFF = Year₅ FCFF

g = Growth rate

WACC = *Weighted average Cost of Capital*

Valuation Assumptions – Discounted Cash flow

1. The Bank applies Capital Asset Pricing Model in determining the cost of equities for its various unquoted equities which were fair valued at the reporting period.
2. The risk-free rate was determined using the yield on the 10-year Nigerian Government bond (for unquoted securities denominated in Naira) of 10.97% and the yield on the 10-year US Government bond (for unquoted securities denominated in US \$) of 0.653%.
3. Market premium of 6.01% was adopted based on trend analysis and research of market premiums across the globe by Aswath Damodaran.
4. Beta = 1
5. Growth rate used is growth rate in earnings between the latest and prior period.

Summary of carrying amounts of equity Securities at fair value through equity

<i>In thousands of Nigerian Naira</i>	Jun-20	Dec-19
Historical cost	201,831	201,831
Cumulative Unrealized Fair Value Gain recognized in Equity (OCI)	983,695	983,695
Fair value	1,185,526	1,185,526

The movement in equity securities at fair value through equity during the period is as follows:

<i>In thousands of Nigerian Naira</i>	Group Jun-20	Group Dec-19	Parent Jun-20	Parent Dec-19
Balance, beginning of the period	1,194,857	1,090,596	1,185,526	1,081,215
Effect of exchange rate fluctuation	-	(50)	-	-
Derecognition via sales option	-	-	-	-
Additional investment during the period	-	50,000	-	50,000
Fair value movement recognised in OCI	-	54,311	-	54,311
Balance, end of the period	1,194,857	1,194,857	1,185,526	1,185,526

The movement in equity securities fair value through profit and loss during the period is as follows:

<i>In thousands of Nigerian Naira</i>	Group Jun-20	Group Dec-19	Parent Jun-20	Parent Dec-19
Balance, beginning of the period	3,250,000	2,620,200	3,250,000	2,620,200
Derecognition via purchase option			-	-
Fair value movement recognised in profit	-	629,800	-	629,800
Balance, end of the period	3,250,000	3,250,000	3,250,000	3,250,000

Derivatives

Where the Group's derivative assets and liabilities are not traded on an exchange, they are valued using the discounted cash flow model. The future cash flow to be received is discounted using the appropriate Libor rates.

The Group estimated the fair value of its Foreign exchange derivatives as at 30 June 2020 using the Discounted Cash Flow Model and disclosed it under Level 2 Fair Value Hierarchy.

The Group is eligible to present net on the balance sheet, certain financial assets and liabilities according to criteria described in Note 3 on Offsetting Financial Instruments. For the financial assets and liabilities subject to enforceable master netting arrangements or similar arrangements above, each agreement between the Group and the counterparty allows for net settlement of the relevant financial assets and liabilities.

The following financial assets and liabilities are subject to offsetting, enforceable master netting arrangements and similar agreements.

Group

Jun-2020 <i>In thousands of Nigerian Naira</i>	Gross amounts of Financial Assets/liabilities	Gross amounts set off on the SOFP	Net amounts presented on the SOFP	Related amount not set off in the SOFP	Cash collateral		Net amount
					Cash collateral	Net amount	
<i>Financial assets</i>							
Cash and bank balances (a)	79,906,574	(1,317,905)	78,588,669	-	-	-	78,588,669
Other Assets (b)	9,233,733	-	9,233,733	-	9,233,733	-	-
	89,140,307	(1,317,905)	87,822,402	-	9,233,733	78,588,669	
<i>Financial liabilities</i>							
Other Liabilities (b)	9,233,733	-	9,233,733	9,233,733	-	-	-
	9,233,733	-	9,233,733	9,233,733	-	-	
Dec-2019 <i>In thousands of Nigerian Naira</i>	Gross amounts of Financial Assets/liabilities	Gross amounts set off on the SOFP	Net amounts presented on the SOFP	Related amount not set off in the SOFP	Cash collateral		Net amount
					Cash collateral	Net amount	
<i>Financial assets</i>							
Cash and bank balances (a)	41,622,010	(14,657,848)	26,964,162	-	-	-	26,964,162
Other Assets (b)	15,800,229	-	15,800,229	-	15,800,229	-	-
	57,422,239	(14,657,848)	42,764,391	-	15,800,229	26,964,162	
<i>Financial liabilities</i>							
Other Liabilities (b)	15,800,229	-	15,800,229	15,800,229	-	-	-
	15,800,229	-	15,800,229	15,800,229	-	-	

Parent Jun-2020	Gross amounts of Financial Assets/liabilities	Gross amounts set off on the SOFP	Net amounts presented on the SOFP	Related amount		
				not set off in the SOFP	Cash collateral	Net amount
<i>In thousands of Nigerian Naira</i>						
<i>Financial assets</i>						
Cash and bank balances (a)	79,906,574	(1,317,905)	78,588,669	-	-	78,588,669
Other Assets (b)	9,233,733	-	9,233,733	-	9,233,733	-
	89,140,307	(1,317,905)	87,822,402	-	9,233,733	78,588,669
<i>Financial liabilities</i>						
Other Liabilities (b)	9,233,733	-	9,233,733	9,233,733	-	-
	9,233,733	-	9,233,733	9,233,733	-	-
Parent Dec-2019	Gross amounts of Financial Assets/liabilities	Gross amounts set off on the SOFP	Net amounts presented on the SOFP	Related amount not set off in the SOFP	Cash collateral	Net amount
<i>In thousands of Nigerian Naira</i>						
<i>Financial assets</i>						
Cash and bank balances (a)	41,622,010	(14,657,848)	26,964,162	-	-	26,964,162
Other Assets (b)	15,800,229	-	15,800,229	-	15,800,229	-
	57,422,239	(14,657,848)	42,764,391	-	15,800,229	26,964,162
<i>Financial liabilities</i>						
Other Liabilities (b)	15,800,229	-	15,800,229	15,800,229	-	-
	15,800,229	-	15,800,229	15,800,229	-	-

(a) Standard terms of clearing in Nigeria include provisions allowing net settlements of payments in the normal course of business.

(b) Certain customers provide monies to the Bank to serve as cash collateral for their LC transactions. The Bank simultaneously increases its balances with the correspondent banks to reflect this. As such, the Bank intends to realise the asset and settle the liability simultaneously.

7. Operating segments

The Group has five reportable segments, as described below, which are the Group's strategic business units. The strategic business units offer varied products and services and are managed separately based on the Group's management and internal reporting structure. For each of the strategic business units, the Executive Management Committee reviews internal management reports on at least a quarterly basis.

The following summary describes the operations in each of the Group's reportable segments:

- **Corporate banking** – Incorporates current accounts, deposits, overdrafts, loans and other credit facilities, foreign currency and derivative products offered to very large corporate customers and blue chips.
- **Commercial banking** – Incorporates current accounts, deposits, overdrafts, loans and other credit facilities, foreign currency and derivative products for mid-size and fledgling corporate customers.
- **Retail banking** – Incorporates private banking services, private customer current accounts, savings deposits, investment savings products, custody, credit and debit cards, consumer loans and mortgages.
- **SME banking** – Incorporates current accounts, deposits, overdrafts, loans and other credit facilities, foreign currency and derivative products for small and medium-size enterprises and ventures.
- **Public Sector** – Incorporates current accounts, deposits, overdrafts, loans and other credit facilities, foreign currency and derivative products for Government Ministries, Departments and Agencies.

Information regarding the results of each reportable segment is included below. Performance is measured based on segment profit before income tax, as included in the internal management reports that are reviewed by the Executive Management Committee. Segment profit is used to measure performance as management believes that such information is the most relevant in evaluating the results of certain segments relative to other entities that operate within these industries. Inter-segment pricing is determined on an arm's length basis.

No single external customer accounts for 10% or more of the Group's revenue.

The measurement policies the Group uses for segment reporting are the same as those used in its financial statements, except that activities of Staff Investment Trust have not been consolidated in arriving at the operating profit, assets and liabilities of the operating segment (see note 30(b)). There have been no changes from prior periods in the measurement methods used to determine reported segment profit or loss.

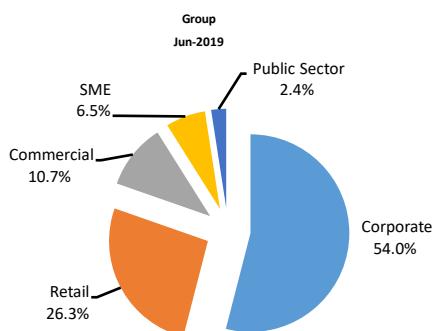
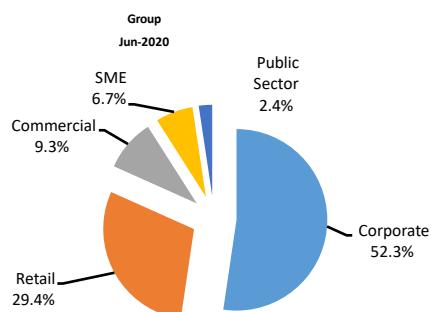
Operating segments (Continued)**Information about operating segments****Group****Jun-2020**

<i>In thousands of Nigerian Naira</i>	Corporate Banking	Retail Banking	Commercial Banking	SME Banking	Public Sector Banking	Total
Revenue:						
Derived from external customers	116,629,075	65,545,398	20,703,449	14,849,604	5,311,998	223,039,524
Derived from other business segments	99,445	(66,692)	(12,821)	(17,459)	(2,473)	-
Total revenue	116,728,520	65,478,706	20,690,628	14,832,145	5,309,525	223,039,524
Interest expenses	(20,364,610)	(3,079,871)	(1,239,757)	(680,857)	(727,922)	(26,093,017)
Fee and commission expenses	(452,655)	(1,702,879)	(146,255)	(120,035)	(13,207)	(2,435,031)
Net operating income	95,911,255	60,695,956	19,304,616	14,031,253	4,568,396	194,511,476
Expense:						
Operating expenses	(15,642,850)	(31,522,724)	(10,704,326)	(8,820,334)	(2,593,006)	(69,283,240)
Net impairment loss on financial assets	(1,486,423)	(1,354,867)	(572,473)	(157,943)	(17,309)	(3,589,015)
Depreciation and amortisation	(3,106,402)	(5,344,366)	(2,664,764)	(2,463,546)	(445,592)	(14,024,670)
Total cost	(20,235,675)	(38,221,957)	(13,941,563)	(11,441,823)	(3,055,907)	(86,896,925)
Profit before income tax from reportable segments	75,675,580	22,473,999	5,363,053	2,589,430	1,512,489	107,614,551
Tax	(10,859,549)	(3,225,049)	(769,605)	(371,587)	(217,044)	(15,442,834)
Profit after income tax from reportable segments	64,816,031	19,248,950	4,593,448	2,217,843	1,295,445	92,171,717
Assets and liabilities:						
Total assets	3,246,357,384	685,056,697	276,502,013	169,777,335	133,630,180	4,511,323,609
Total liabilities	(1,390,579,164)	(1,609,674,873)	(366,881,377)	(366,840,007)	(45,016,314)	(3,778,991,735)
Net assets/ (liabilities)	1,855,778,220	(924,618,176)	(90,379,364)	(197,062,672)	88,613,866	732,331,874
Additions to Non-Current Assets	4,750,700	8,173,274	4,075,290	3,767,563	681,455	21,448,282
Assets:						
Loans and advances to banks	1,131,576	-	-	-	-	1,131,576
Loans and advances to customers	1,242,555,825	146,850,516	110,062,789	29,644,595	93,981,537	1,623,095,262
Others	2,002,669,983	538,206,181	166,439,224	140,132,740	39,648,643	2,887,096,771
	3,246,357,384	685,056,697	276,502,013	169,777,335	133,630,180	4,511,323,609
Liabilities:						
Deposits from banks	84,927,490	-	-	-	-	84,927,490
Deposits from customers	642,246,803	1,628,242,685	333,158,511	368,691,565	29,000,269	3,001,339,833
Others	663,404,871	(18,567,812)	33,722,866	(1,851,558)	16,016,045	692,724,412
	1,390,579,164	1,609,674,873	366,881,377	366,840,007	45,016,314	3,778,991,735

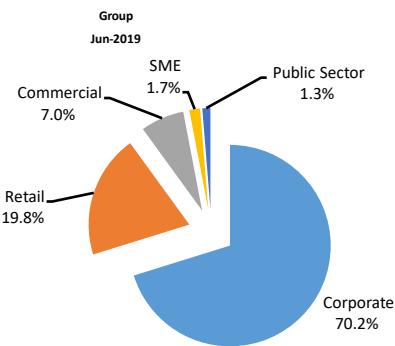
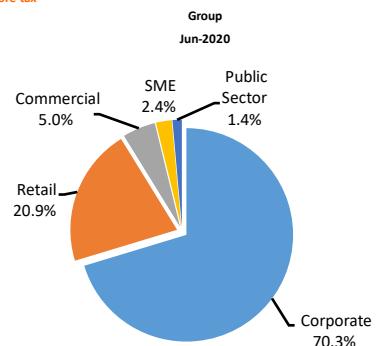
Group Jun-2019	Corporate Banking	Retail Banking	Commercial Banking	SME Banking	Public Sector Banking	Total
In thousands of Nigerian Naira						
Revenue:						
Derived from external customers	144,751,829	40,874,772	20,827,920	9,747,730	4,473,469	220,675,720
Derived from other business segments	(25,559,335)	17,252,917	2,782,955	4,612,414	911,049	-
Total revenue	119,192,494	58,127,689	23,610,875	14,360,144	5,384,518	220,675,720
Interest expenses	(23,921,057)	(4,017,881)	(2,065,885)	(1,162,509)	(1,460,572)	(32,627,904)
Fee and commission expenses	(519,061)	(798,540)	(118,134)	(61,326)	(8,077)	(1,505,138)
Net operating income	94,752,376	53,311,268	21,426,856	13,136,309	3,915,869	186,542,678
Expense:						
Operating expenses	(11,296,638)	(25,659,444)	(11,143,724)	(8,978,822)	(2,170,084)	(59,248,712)
Net impairment loss on financial assets	(493,625)	(1,090,165)	(238,883)	(318,006)	63,091	(2,077,588)
Depreciation and amortisation	(2,514,076)	(3,877,590)	(2,034,514)	(1,865,195)	(331,486)	(10,622,861)
Total cost	(14,304,339)	(30,627,199)	(13,417,121)	(11,162,023)	(2,438,479)	(71,949,161)
Profit before income tax from reportable segments	80,448,037	22,684,069	8,009,735	1,974,286	1,477,390	114,593,517
Tax	(11,691,674)	(3,296,721)	(1,164,071)	(286,927)	(214,712)	(16,654,105)
Profit after income tax from reportable segments	68,756,363	19,387,348	6,845,664	1,687,359	1,262,678	97,939,412
Dec-2019						
Assets and liabilities:						
Total assets	2,410,338,566	766,112,333	275,678,247	189,396,649	118,234,955	3,759,760,750
Total liabilities	(1,056,310,518)	(1,356,668,143)	(300,328,094)	(306,998,102)	(40,194,623)	(3,060,499,480)
Net assets/ (liabilities)	1,354,028,048	(590,555,810)	(24,649,847)	(117,601,453)	78,040,332	699,261,270
Additions to Non-Current Assets	5,582,082	13,788,522	6,008,457	5,699,757	1,005,609	32,084,427
Dec-2019						
Assets:						
Loans and advances to banks	1,513,310	-	-	-	-	1,513,310
Loans and advances to customers	1,122,611,651	153,667,857	112,439,002	31,454,492	80,399,044	1,500,572,046
Others	1,286,213,605	612,444,476	163,239,245	157,942,157	37,835,911	2,257,675,394
	2,410,338,566	766,112,333	275,678,247	189,396,649	118,234,955	3,759,760,750
Liabilities:						
Deposits from banks	107,518,398	-	-	-	-	107,518,398
Deposits from customers	596,930,676	1,340,627,049	266,293,611	302,760,652	25,928,396	2,532,540,384
Others	351,861,444	16,041,094	34,034,483	4,237,450	14,266,227	420,440,698
	1,056,310,518	1,356,668,143	300,328,094	306,998,102	40,194,623	3,060,499,480

Operating segments (Continued)
Information about operating segments

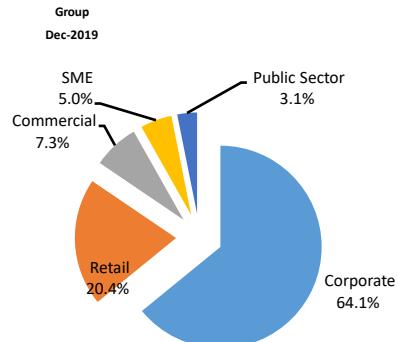
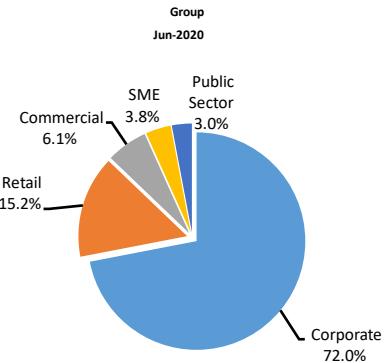
Revenue



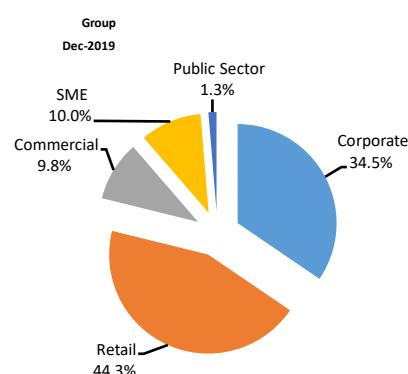
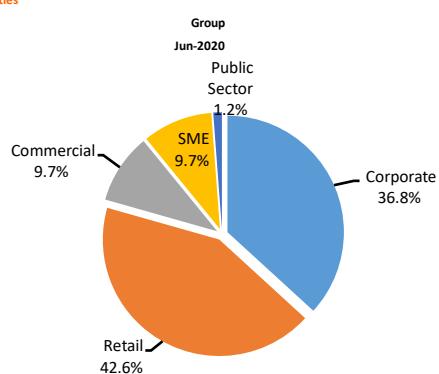
Profit before tax



Assets



Liabilities



Operating segments (Continued)

Information about operating segments

Parent

Jun-2020

<i>In thousands of Nigerian Naira</i>	Corporate Banking	Retail Banking	Commercial Banking	SME Banking	Public Sector Banking	Total
Revenue:						
Derived from external customers	96,073,938	51,884,284	16,509,541	11,690,220	4,263,977	180,421,960
Derived from other business segments	49,723	(33,346)	(6,411)	(8,730)	(1,236)	-
Total revenue	96,123,661	51,850,938	16,503,130	11,681,490	4,262,741	180,421,960
Interest expenses	(15,881,892)	(2,401,921)	(966,858)	(530,985)	(567,690)	(20,349,346)
Fee and commission expenses	(446,253)	(1,035,452)	(144,187)	(118,337)	(13,020)	(1,757,249)
Net operating income	79,795,516	48,413,565	15,392,085	11,032,168	3,682,031	158,315,365
Expense:						
Operating expenses	(12,254,182)	(24,819,342)	(8,144,016)	(6,722,653)	(2,034,339)	(53,974,532)
Net impairment loss on financial assets	(585,002)	(533,225)	(225,304)	(62,160)	(6,812)	(1,412,503)
Depreciation and amortisation	(2,662,863)	(4,581,285)	(2,284,282)	(2,111,795)	(381,969)	(12,022,194)
Total cost	(15,502,047)	(29,933,852)	(10,653,602)	(8,896,608)	(2,423,120)	(67,409,229)
Profit before income tax from reportable segments	64,293,469	18,479,713	4,738,483	2,135,560	1,258,911	90,906,136
Tax	(8,064,188)	(2,317,870)	(594,338)	(267,858)	(157,902)	(11,402,156)
Profit after income tax from reportable segments	56,229,281	16,161,843	4,144,145	1,867,702	1,101,009	79,503,980
Assets and liabilities:						
Total assets	2,724,829,712	575,002,263	232,081,934	142,502,587	112,162,477	3,786,578,973
Total liabilities	(1,163,820,573)	(1,347,188,842)	(307,054,863)	(307,020,239)	(37,675,606)	(3,162,760,123)
Net assets/(liabilities)	1,561,009,139	(772,186,579)	(74,972,929)	(164,517,652)	74,486,871	623,818,850
Additions to Non-Current Assets	4,391,447	7,555,203	3,767,113	3,482,656	629,923	19,826,342
Assets:						
Loans and advances to banks	65,772	-	-	-	-	65,772
Loans and advances to customers	1,084,613,885	128,184,267	96,072,649	25,876,455	82,035,493	1,416,782,749
Others	1,640,150,055	446,817,996	136,009,285	116,626,132	30,126,984	2,369,730,452
	2,724,829,712	575,002,263	232,081,934	142,502,587	112,162,477	3,786,578,973
Liabilities:						
Deposits from banks	14,944	-	-	-	-	14,944
Deposits from customers	546,080,985	1,327,893,456	289,274,079	306,328,461	24,094,958	2,493,671,939
Others	617,724,644	19,295,386	17,780,784	691,778	13,580,648	669,073,240
	1,163,820,573	1,347,188,842	307,054,863	307,020,239	37,675,606	3,162,760,123

Parent
Jun-2019

<i>In thousands of Nigerian Naira</i>	Corporate Banking	Retail Banking	Commercial Banking	SME Banking	Public Sector Banking	Total
Revenue:						
Derived from external customers	110,127,283	37,291,876	17,814,805	8,661,295	3,821,073	177,716,332
Derived from other business segments	(12,779,667)	8,626,459	1,391,477	2,306,207	455,524	-
Total revenue	97,347,616	45,918,335	19,206,282	10,967,502	4,276,597	177,716,332
Interest expenses	(19,059,124)	(3,201,251)	(1,645,996)	(926,230)	(1,163,712)	(25,996,313)
Fee and commission expenses	(215,273)	(248,581)	(48,994)	(25,412)	(3,350)	(541,610)
Net operating income	78,073,219	42,468,503	17,511,292	10,015,860	3,109,535	151,178,409
Expense:						
Operating expenses	(8,369,852)	(19,549,039)	(8,276,048)	(6,658,357)	(1,635,714)	(44,489,010)
Net impairment loss on financial assets	(311,466)	(687,870)	(150,730)	(200,655)	39,809	(1,310,912)
Depreciation and amortisation	(1,991,762)	(3,071,999)	(1,611,833)	(1,477,691)	(262,618)	(8,415,903)
Total cost	(10,673,080)	(23,308,908)	(10,038,611)	(8,336,703)	(1,858,523)	(54,215,825)
Profit before income tax from reportable segments	67,400,139	19,159,595	7,472,681	1,679,157	1,251,012	96,962,584
Tax	(8,455,009)	(2,403,475)	(937,411)	(210,642)	(156,933)	(12,163,470)
Profit after income tax from reportable segments	58,945,130	16,756,120	6,535,270	1,468,515	1,094,079	84,799,114

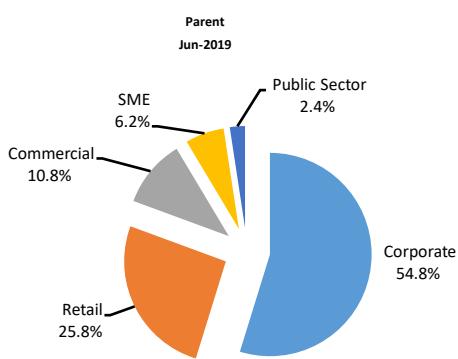
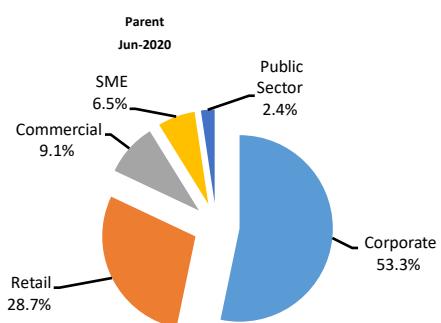
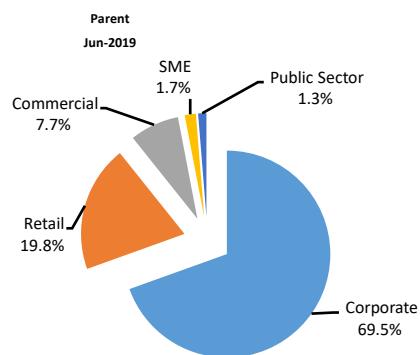
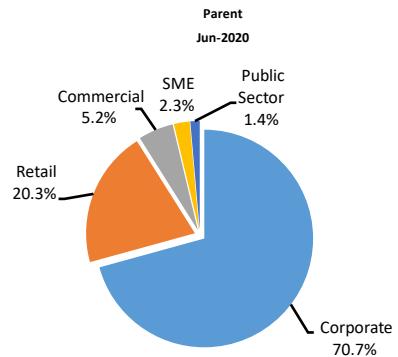
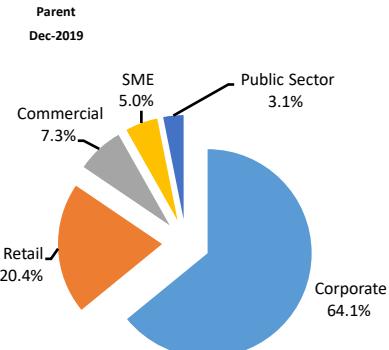
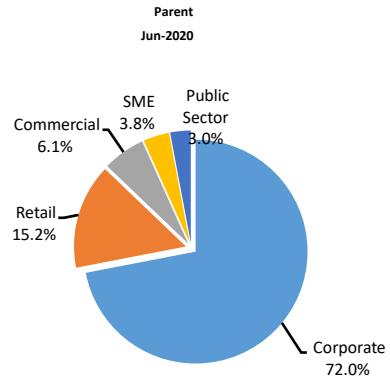
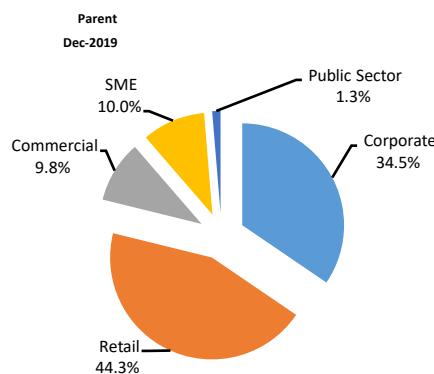
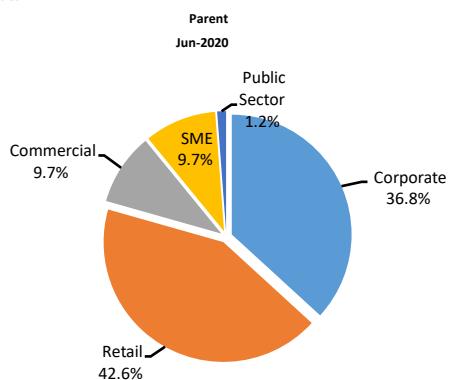
Dec-2019

Assets and liabilities:						
Total assets	1,985,360,720	631,256,064	227,151,501	156,057,771	97,422,439	3,097,248,495
Total liabilities	(859,875,531)	(1,104,377,658)	(244,478,090)	(249,907,722)	(32,719,898)	(2,491,358,899)
Net assets/ (liabilities)	1,125,485,189	(473,121,594)	(17,326,589)	(93,849,951)	64,702,541	605,889,596

Additions to Non-Current Assets	1,457,451	2,304,534	1,193,714	1,063,137	191,945	6,210,781
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Dec-2019

Assets:						
Loans and advances to banks	72,451	-	-	-	-	72,451
Loans and advances to customers	973,173,146	133,212,078	97,471,478	27,267,370	69,696,575	1,300,820,647
Others	1,012,115,123	498,043,986	129,680,023	128,790,401	27,725,864	1,796,355,397
	1,985,360,720	631,256,064	227,151,501	156,057,771	97,422,439	3,097,248,495
Liabilities:						
Deposits from banks	15,200	-	-	-	-	15,200
Deposits from customers	502,304,174	1,083,806,890	229,859,647	249,474,394	21,364,965	2,086,810,070
Others	357,556,157	20,570,768	14,618,443	433,328	11,354,933	404,533,629
	859,875,531	1,104,377,658	244,478,090	249,907,722	32,719,898	2,491,358,899

Operating segments (Continued)**Information about operating segments****Revenue****Profit before tax****Assets****Liabilities**

Operating segments (Continued)

The following is an analysis of the Group's revenue and gains from continuing operations by products and services;

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Bonds	1,585,941	1,696,393	1,273,748	1,360,144
Placements	5,144,235	9,022,619	4,131,591	7,234,208
Treasury Bills	58,613,453	57,370,549	47,075,382	45,998,893
Loans	130,991,310	148,495,081	105,205,641	119,061,251
Contingents	28,803,878	5,284,903	23,133,835	4,237,361
	225,138,817	221,869,545	180,820,197	177,891,857

Contingents relates to Bonds and Guarantees, Letters of Credit

Reconciliation of reportable segment revenues, operating expenses, profit or loss and assets and liabilities

Reconciliation of revenues

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
<i>Continuing Operations:</i>				
Total revenue from reportable segments	223,039,524	220,675,720	180,421,960	177,716,332
Consolidation and adjustments:				
- Other operating income	2,009,265	1,011,048	-	-
Revenue from continuing operations	225,048,789	221,686,768	180,421,960	177,716,332

Revenue from continuing operations as shown above is made up of:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Interest income	153,708,481	148,992,664	126,401,389	122,399,132
Fee and commission income	24,729,059	35,348,970	15,871,300	26,648,016
Net gains on financial instruments classified as held for trading	10,791,307	9,488,464	4,101,032	2,896,698
Other operating income	35,909,970	28,039,447	34,446,476	25,948,011
Revenue and gains from continuing operations	225,138,817	221,869,545	180,820,197	177,891,857
Less gains:				
- Gain on disposal of fixed assets	(8,247)	(32,643)	(1,606)	(25,391)
- Dividends income	(81,781)	(150,134)	(396,631)	(150,134)
Revenue from continuing operations	225,048,789	221,686,768	180,421,960	177,716,332

Reconciliation of operating expenses

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
<i>Continuing Operations:</i>				
Total operating expense from reportable segments	69,283,240	59,248,712	53,974,532	44,489,010
Operating expense from continuing operations	69,283,240	59,248,712	53,974,532	44,489,010

Operating expense from continuing operations as shown above is made up of:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Personnel expenses (See Note17)	18,775,719	18,578,601	12,001,799	11,624,608
Operating lease expenses	958,621	1,230,467	403,084	358,131
Other operating expenses (See Note20)	49,548,900	39,439,644	41,569,649	32,506,271
	69,283,240	59,248,712	53,974,532	44,489,010

Reconciliation of profit or loss

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
<i>Continuing Operations:</i>				
Total profit or loss for reportable segments	107,614,551	114,593,517	90,906,136	96,962,584
Consolidation and adjustments:				
- Other operating income	2,009,265	1,011,048	-	-
Gains:				
- Gain on disposal of fixed assets	8,247	32,643	1,606	25,391
- Dividends income	81,781	150,134	396,631	150,134
Profit before income tax from continuing operations	109,713,844	115,787,342	91,304,373	97,138,109

Reconciliation of assets

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
<i>Continuing Operations:</i>				
Total assets for reportable segments	4,511,323,609	3,759,760,750	3,786,578,973	3,097,248,495
Consolidation and adjustments	-	(841,980)	-	-
Total assets	4,511,323,609	3,758,918,770	3,786,578,973	3,097,248,495

Reconciliation of liabilities

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
<i>Continuing Operations:</i>				
Total liabilities for reportable segments	3,778,991,735	3,060,499,480	3,162,760,123	2,491,358,899
Consolidation and adjustments	11,398,007	11,081,822	-	-
Total liabilities	3,790,389,742	3,071,581,302	3,162,760,123	2,491,358,899

Geographical segments

The Group operates in four geographic regions, being:

- Nigeria
- Rest of West Africa (comprising Ghana, Gambia, Sierra Leone, Liberia, Cote D'Ivoire)
- East Africa (comprising Kenya, Uganda, Rwanda and Tanzania)
- Europe (UK and the Netherlands)

Jun-2020

<i>In thousands of Nigerian Naira</i>	Nigeria	Rest of West Africa	East Africa	Europe	Total
Derived from external customers	180,358,368	32,602,896	9,356,322	2,821,231	225,138,817
Derived from other segments	-	-	-	-	-
Total Revenue	180,358,368	32,602,896	9,356,322	2,821,231	225,138,817
Interest expense	(20,349,346)	(3,207,899)	(1,963,977)	(571,795)	(26,093,017)
Fee and commission expenses	(1,757,249)	(191,030)	(486,752)	-	(2,435,031)
Net interest margin	158,251,773	29,203,967	6,905,593	2,249,436	196,610,769
Profit before income tax	90,842,545	17,225,440	1,878,549	(232,690)	109,713,844

Assets and liabilities:

Total assets	3,714,899,271	439,849,652	171,286,628	185,288,058	4,511,323,609
Total liabilities	(3,174,107,405)	(327,170,286)	(127,673,763)	(161,438,288)	(3,790,389,742)
Net assets/(liabilities)	540,791,866	112,679,366	43,612,865	23,849,770	720,933,867

Jun-2019

<i>In thousands of Nigerian Naira</i>	Nigeria	Rest of West Africa	East Africa	Europe	Total
Derived from external customers	177,714,478	31,786,100	8,095,824	4,273,143	221,869,545
Derived from other segments	-	-	-	-	-
Total Revenue	177,714,478	31,786,100	8,095,824	4,273,143	221,869,545
Interest expense	(25,996,315)	(4,102,564)	(1,804,361)	(724,664)	(32,627,904)
Fee and commission expenses	(541,606)	(600,347)	(363,185)	-	(1,505,138)
Net interest margin	151,176,557	27,083,189	5,928,278	3,548,479	187,736,503
Profit before income tax	96,960,739	16,920,936	1,243,697	661,970	115,787,342

Dec-2019

Assets and liabilities:					
Total assets	3,021,583,996	378,947,780	166,810,795	191,576,199	3,758,918,770
Total liabilities	(2,502,392,684)	(281,538,856)	(125,833,263)	(161,816,499)	(3,071,581,302)
Net assets/(liabilities)	519,191,312	97,408,924	40,977,532	29,759,700	687,337,468

8 Financial assets and liabilities

Accounting classification measurement basis and fair values

The table below sets out the Group's classification of each class of financial assets and liabilities and their fair values.

In thousands of Nigerian Naira	Note	Carrying amount					Fair Value			
		Fair value through profit or loss	Held at amortised cost	Fair value through other comprehensive income	Other financial assets / liabilities at amortised cost	Total carrying amount	Level 1	Level 2	Level 3	Total Fair value
Loans and advances to banks	28	-	1,131,576	-	-	1,131,576	-	1,131,928	-	1,131,928
Loans and advances to customers	29	-	1,623,095,262	-	-	1,623,095,262	-	1,444,564,774	190,178,196	1,634,742,970
Financial assets at fair value through profit or loss	24	140,798,445	-	-	-	140,798,445	140,798,445	-	-	140,798,445
Derivative financial assets	25	34,843,563	-	-	-	34,843,563	-	34,843,563	-	34,843,563
Assets pledged as collateral	27	224,936	-	61,201,518	-	61,426,454	61,426,454	-	-	61,426,454
Investment securities:										
– Fair value through profit or loss	26	3,250,000	-	-	-	3,250,000	-	-	3,250,000	3,250,000
– Fair Value through other comprehensive Income	26	-	-	534,090,282	-	534,090,282	532,894,811	-	1,195,471	534,090,282
Restricted deposits and other assets ¹	34	-	998,711,060	-	-	998,711,060	-	998,711,060	-	998,711,060
		179,116,944	2,622,937,898	595,291,800	-	3,397,346,642	735,119,710	2,479,251,325	194,623,667	3,408,994,702
Deposits from banks	35	-	-	-	84,927,490	84,927,490	-	83,751,850	-	83,751,850
Deposits from customers	36	-	-	-	3,001,339,833	3,001,339,833	-	2,997,985,821	-	2,997,985,821
Derivative financial liabilities	25	2,459,980	-	-	-	2,459,980	-	2,459,980	-	2,459,980
Other borrowed funds	40	-	-	-	145,354,878	145,354,878	-	145,354,878	-	145,354,878
Other liabilities ²	38	-	-	-	521,936,007	521,936,007	-	521,936,007	-	521,936,007
		2,459,980	-	-	3,753,558,208	3,756,018,188	-	3,751,488,536	-	3,751,488,536

¹Excludes prepayments

² Excludes Deferred Income and Provision for Litigations

Group
Dec-2019

In thousands of Nigerian Naira	Note	Carrying amount						Fair Value			
		Fair value through profit or loss	Held at ammortised cost	Fair value			Total carrying amount	Level 1	Level 2	Level 3	
				through other comprehensive income	at amortised cost	Other financial assets / liabilities					
Loans and advances to banks	28	-	1,513,310	-	-	-	1,513,310	-	2,737,535	-	2,737,535
Loans and advances to customers	29	-	1,500,572,046	-	-	-	1,500,572,046	-	1,318,064,389	191,781,174	1,509,845,563
Financial assets at fair value through profit or loss	24	73,486,101	-	-	-	-	73,486,101	73,486,101	-	-	73,486,101
Derivative financial assets	25	26,011,823	-	-	-	-	26,011,823	-	26,011,823	-	26,011,823
Assets pledged as collateral	27	246,106	-	57,790,749	-	-	58,036,855	58,036,855	-	-	58,036,855
Investment securities:											
– Fair value through profit or loss	26	33,084,367	-	-	-	-	33,084,367	-	29,834,367	3,250,000	33,084,367
– Fair Value through other comprehensive Income	26	-	-	585,392,248	-	-	585,392,248	584,197,391	-	1,194,857	585,392,248
Restricted deposits and other assets ¹	34	-	518,275,514	-	-	-	518,275,514	-	518,275,514	-	518,275,514
		132,828,397	2,020,360,870	643,182,997			2,796,372,264	715,720,347	1,894,923,628	196,226,031	2,806,870,006
Deposits from banks	35	-	-	-	-	107,518,398	107,518,398	-	107,453,803	-	107,453,803
Deposits from customers	36	-	-	-	-	2,532,540,384	2,532,540,384	-	2,525,357,187	-	2,525,357,187
Financial liabilities at fair value through profit or loss	37	1,615,735	-	-	-	-	1,615,735	1,615,735	-	-	1,615,735
Derivative financial liabilities	25	2,315,541	-	-	-	-	2,315,541	-	2,315,541	-	2,315,541
Other borrowed funds	40	-	-	-	-	162,999,909	162,999,909	-	162,157,928	-	162,157,928
Other liabilities ²	38	-	-	-	-	226,621,182	226,621,182	-	226,621,182	-	226,621,182
		3,931,276				3,029,679,873	3,033,611,149	1,615,735	3,023,905,641		3,025,521,376

¹Excludes prepayments² Excludes Deferred Income and Provision for Litigations

Parent
Jun-2020

In thousands of Nigerian Naira	Note	Carrying amount					Fair Value				
		Fair value through profit or loss	Held at ammortised cost	Fair value			Total carrying amount	Level 1	Level 2	Level 3	
				through other comprehensive income	at amortised cost	Other financial assets / liabilities					
Loans and advances to banks	28	-	65,772	-	-	-	65,772	-	65,772	-	65,772
Loans and advances to customers	29	-	1,416,782,749	-	-	-	1,416,782,749	-	1,280,688,048	141,792,931	1,422,480,979
Financial assets at fair value through profit or loss	24	112,457,361	-	-	-	-	112,457,361	112,457,361	-	-	112,457,361
Derivative financial assets	25	34,843,563	-	-	-	-	34,843,563	-	34,843,563	-	34,843,563
Assets pledged as collateral	27	-	-	61,201,518	-	-	61,201,518	61,201,518	-	-	61,201,518
Investment securities:											
– Fair value through profit or loss	26	3,250,000	-	-	-	-	3,250,000	-	-	3,250,000	3,250,000
– Fair Value through other comprehensive Income	26	-	-	435,094,058	-	-	435,094,058	433,908,531	-	1,185,527	435,094,058
Restricted deposits and other assets ¹	34	-	976,084,006	-	-	-	976,084,006	-	976,084,006	-	976,084,006
		150,550,924	2,392,932,527	496,295,576	-	3,039,779,027	607,567,410	2,291,681,389	146,228,458	3,045,477,257	
Deposits from banks	35	-	-	-	-	14,944	14,944	-	14,944	-	14,944
Deposits from customers	36	-	-	-	-	2,493,671,939	2,493,671,939	-	2,492,200,443	-	2,492,200,443
Derivative financial liabilities	25	2,459,980	-	-	-	-	2,459,980	-	2,459,980	-	2,459,980
Other borrowed funds	40	-	-	-	-	145,354,878	145,354,878	-	145,354,878	-	145,354,878
Other liabilities ²	38	-	-	-	-	489,178,353	489,178,353	-	489,178,353	-	489,178,353
		2,459,980	-	-	3,128,220,114	3,130,680,094	-	3,129,208,598	-	3,129,208,598	

¹Excludes prepayments² Excludes Deferred Income and Provision for Litigations

Parent
Dec-2019

In thousands of Nigerian Naira	Note	Carrying amount					Fair Value				
		Fair value through profit or loss	Held at ammortised cost	Fair value			Total carrying amount	Level 1	Level 2	Level 3	
				through other comprehensive income	at amortised cost	Other financial assets / liabilities					
Loans and advances to banks	28	-	72,451	-	-	-	72,451	-	78,363	-	78,363
Loans and advances to customers	29	-	1,300,820,647	-	-	-	1,300,820,647	-	1,166,601,342	141,792,931	1,308,394,273
Financial assets at fair value through profit or loss	24	44,717,688	-	-	-	-	44,717,688	44,717,688	-	-	44,717,688
Derivative financial assets	25	26,011,823	-	-	-	-	26,011,823	-	26,011,823	-	26,011,823
Assets pledged as collateral	27	-	-	57,790,749	-	-	57,790,749	57,790,749	-	-	57,790,749
Investment securities:											
– Fair value through profit or loss	26	33,084,367	-	-	-	-	33,084,367	-	29,834,367	3,250,000	33,084,367
– Fair Value through other comprehensive Income	26	-	-	495,731,932	-	-	495,731,932	494,546,405	-	1,185,527	495,731,932
Restricted deposits and other assets ¹	34	-	507,981,561	-	-	-	507,981,561	-	507,981,561	-	507,981,561
		103,813,878	1,808,874,659	553,522,681	-	2,466,211,218	597,054,842	1,730,507,456	146,228,458	2,473,790,756	
Deposits from banks	35	-	-	-	-	15,200	15,200	-	15,200	-	15,200
Deposits from customers	36	-	-	-	-	2,086,810,070	2,086,810,070	-	2,084,427,531	-	2,084,427,531
Financial liabilities at fair value through profit or loss	37	1,615,735	-	-	-	1,615,735	1,615,735	-	-	-	1,615,735
Derivative financial liabilities	25	2,315,541	-	-	-	2,315,541	-	2,315,541	-	-	2,315,541
Other borrowed funds	40	-	-	-	162,742,565	162,742,565	-	162,742,564	-	-	162,742,564
Other liabilities ²	38	-	-	-	199,536,392	199,536,392	-	199,536,392	-	-	199,536,392
		3,931,276	-	-	2,449,104,227	2,453,035,503	1,615,735	2,449,037,228	-	2,450,652,963	

¹Excludes prepayments² Excludes Deferred Income and Provision for Litigations

Fair value of loans and advances

The fair values of non retail loans have been determined based on observable market data (transactions) (level 2) whilst those of retail loans have been 'estimated using Discounted Cash Flow (DCF) valuation models (level 3).

Inputs into this valuation technique include: expected cash flows, expected losses, tenor and interest rates, risk premium between interest rate on the loan and risk free rate in the economy.

The expected cash flows (estimated recoverable amount from receivables, collateral and otherwise) are thus discounted to obtain the fair value of the retail loans. To improve the accuracy of fair value of retail loans, these loans are grouped into homogenous portfolio along product and customer type.

Fair value of customers' deposits

Fair values of customers' deposits have been determined using discounted cash flow techniques applying the rates on deposits of similar maturities and terms to discount the contractual cash flows.

Accounting classification measurement basis and fair values (continued)

Financial instruments at fair value (including those FVTPL and FVOCI) are either priced with reference to a quoted market price for that instrument or by using a valuation model. Where the fair value is calculated using a valuation model, the methodology is to calculate the expected cash flows under the terms of each specific contract and then discount these values back to present value. The expected cash flows for each contract are determined either directly by reference to actual cash flows implicit in observable market prices or through modelling cash flows using appropriate financial markets pricing models. Wherever possible these models use as their basis observable market prices and rates including, for example, interest rate yield curves and prices.

9 Interest income

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Interest income calculated using effective interest rate				
Loans and advances to banks	915,291	1,672,351	7,842	10,702
Loans and advances to customers	92,820,314	87,418,020	79,768,981	75,272,841
	93,735,605	89,090,371	79,776,823	75,283,543
Cash and cash equivalents	2,682,593	6,299,177	2,472,571	5,623,309
Investment securities:				
– Investment Securities FVOCI	40,611,187	36,801,366	38,062,540	34,900,589
– Investment securities at amortised cost	9,557,610	9,685,787	164,175	163,644
Assets pledged as collateral	3,899,448	4,572,204	3,899,448	4,572,204
	150,486,443	146,448,905	124,375,557	120,543,289

Interest income on financial assets FVTPL

Investment securities FVTPL	3,222,038	2,543,759	2,025,832	1,855,843
	3,222,038	2,543,759	2,025,832	1,855,843
Total interest income	153,708,481	148,992,664	126,401,389	122,399,132

Geographical location

Interest income earned in Nigeria	125,658,922	116,690,369	125,658,922	115,189,857
Interest income earned outside Nigeria	28,049,559	32,302,295	742,467	7,209,275
	153,708,481	148,992,664	126,401,389	122,399,132

10

Interest expense

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Deposit from banks	73,327	463,176	30,883	71,433
Deposit from customers	22,244,188	26,731,335	16,930,838	21,085,048
	22,317,515	27,194,511	16,961,721	21,156,481
Financial liabilities at fair value through profit or loss	277,109	1,382,990	277,109	1,382,990
Other borrowed funds	3,498,393	4,050,403	3,110,516	3,456,842
Total interest expense	26,093,017	32,627,904	20,349,346	25,996,313
Geographical location				
Interest expense paid in Nigeria	18,681,695	23,521,787	18,828,673	23,699,166
Interest expense paid outside Nigeria	7,411,322	9,106,117	1,520,673	2,297,147
	26,093,017	32,627,904	20,349,346	25,996,313

11

Loan impairment (credit) / charges

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Loans and advances to banks (Note 28)	6,797	58,110	6,694	116
Stage 1 - 12 Months ECL	(516)	57,959	(619)	(35)
Stage 2 - Lifetime ECL Not Credit Impaired	(5)	25	(5)	25
Stage 3 - Lifetime ECL Credit Impaired	7,318	126	7,318	126
Loans and advances to customers (Note 29)	6,762,296	2,127,923	4,517,683	1,673,057
Stage 1 - 12 Months ECL	(2,508,227)	784,332	(2,839,119)	(121,982)
Stage 2 - Lifetime ECL Not Credit Impaired	1,620,200	(745,683)	1,675,040	(2,248,363)
Stage 3 - Lifetime ECL Credit Impaired	7,650,323	4,020,584	5,681,762	4,043,402
Recovery of Loans previously written off	-	(1,931,310)	-	-
	6,769,093	2,186,033	4,524,377	1,673,173

12 Fee and commission income

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Credit related fees and commissions	3,352,333	6,564,956	1,713,524	4,625,481
Account maintenance charges	5,540,887	5,709,232	4,629,868	4,760,031
Corporate finance fees	1,188,184	5,053,908	1,188,184	4,965,735
E-business Income	4,836,667	7,134,775	3,671,661	6,123,795
Commission on foreign exchange deals	3,042,180	3,389,909	2,702,687	3,108,180
Commission on touch points	929,511	865,439	681,596	684,358
Income from financial guarantee contracts issued	1,122,600	1,330,151	781,693	1,022,880
Account services, maintenance and ancillary banking charges	3,063,620	3,948,356	502,087	1,357,556
Transfers related charges	1,653,077	1,352,244	-	-
	24,729,059	35,348,970	15,871,300	26,648,016

13 Fee and commission expense

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Bank charges	1,600,295	656,854	1,186,158	355,524
Loan recovery expenses	834,736	848,284	571,091	186,086
	2,435,031	1,505,138	1,757,249	541,610

14 Net trading gains on financial instruments held at FVPL

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Bonds FVPL	2,200,476	2,515,310	392,301	6,808
Treasury bills FVPL	940,120	1,643,849	940,120	1,643,849
Foreign exchange trading gain	7,650,711	5,329,305	2,768,611	1,246,041
Net trading income	10,791,307	9,488,464	4,101,032	2,896,698

15 Other income

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Mark to market gains on trading investments	2,824,298	1,122,894	2,824,298	581,747
FVPL notes income	31,736	3,402,214	31,736	3,402,214
Foreign exchange revaluation gain	21,902,992	2,660,875	20,541,262	1,846,187
Gain on disposal of fixed assets	8,247	32,643	1,606	25,391
Discounts and recoverables (FX)	6,955,600	7,670,974	6,927,216	7,646,883
Mark - up exchange income	-	1,509,801	-	1,509,801
Valuation income on repossessed collateral	804,728	1,040,200	804,728	1,040,200
Recoveries and others	3,300,588	10,449,712	2,918,999	9,745,454
Dividends income	81,781	150,134	396,631	150,134
	35,909,970	28,039,447	34,446,476	25,948,011

16 Net impairment (reversal) / charge on other financial assets

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Impairment charges/(reversal) on investment securities	(68,289)	221,487	-	4,740
Impairment charges/(reversal) on other assets	415	(57,374)	330	(57,374)
Impairment charges/(reversal) on placements	(293,345)	261,409	(293,345)	261,409
Impairment charges/(reversal) on contingents	(2,818,859)	(533,967)	(2,818,859)	(571,036)
	(3,180,078)	(108,445)	(3,111,874)	(362,261)

17 Personnel expenses

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Wages and salaries	16,665,983	16,227,650	11,395,036	11,070,757
Contributions to defined contribution plans	758,194	749,020	406,505	414,610
Defined benefit gains	25,134	34,880	-	-
Cash-settled share-based payments (see 17(b) below)	-	-	-	-
Staff welfare expenses	1,326,408	1,567,051	200,258	139,241
	18,775,719	18,578,601	12,001,799	11,624,608

Staff Welfare Expenses:

This is an estimate determined as required by IAS 19 in view of Loans granted to Staff at interest rate lower than the market interest rate. These loans are measured at fair value at initial recognition. The difference between the PV of cash flows discounted at the contractual rate and PV of cash flows discounted at market rate has been recognised as prepaid employee estimates which is amortised to personnel expense (staff welfare expenses) over the life of the loan.

Cash-settled share-based payments

This relates to estimated gains at the point of exit of employees from the share based scheme, it is calculated as the difference between the Cost and expected Market price of the underlying shares purchased by employee at the point of exit discounted to present value. This is in line with IFRS 2 as these estimated gains are deemed to be directly attributable to the fact that employee within the Scheme provides services to the Bank. the estimated gain resulted from the operation of cash settled payment by the Group operates a cash-settled share based compensation plan (share appreciation rights (SARs)) and profit-sharing scheme (PSS) for its management personnel. The management personnel are entitled to share appreciation rights after spending ten years in the Bank while PSS is paid on a deferred basis. Qualified employees must have been in the scheme for five years and must have held the shares for at least three years. The amount of cash payment is determined based on the fair value of the shares of the Bank. The details of SARs granted at the reporting date are provided below:

In thousands	Number of shares
SARs granted to senior management employees at 30 Jun 2020	376,070
SARs granted to senior management employees at 31 Dec 2019	365,454

(b) Employee expenses for share-based payments

<i>In thousands of Nigerian Naira</i>	Note	Group Jun-2020	Group Dec-2019
Total carrying amount of liabilities for cash-settled arrangements	38	11,398,007	11,081,822

- (i) The average number of persons employed during the period was as follows:

	Group Jun-2020 Number	Group Jun-2019 Number	Parent Jun-2020 Number	Parent Jun-2019 Number
Executive directors	6	6	6	6
Management	181	196	55	57
Non-management	5,397	5,435	3,421	3,493
	5,584	5,637	3,482	3,556

- (ii) The average number of persons in employment during the period is shown below:

	Group Jun-2020 Number	Group Jun-2019 Number	Parent Jun-2020 Number	Parent Jun-2019 Number
Administration	156	95	44	45
Commercial Banking Abuja	29	35	29	35
Commercial Banking Lagos	160	184	160	184
Commercial Banking North East	51	51	51	51
Commercial Banking North West	49	55	49	55
Commercial Banking South East	47	47	47	47
Commercial Banking South South	39	44	39	44
Communication and External Affairs	70	106	21	27
Compliance Group	63	48	43	40
Digital Banking Division	146	109	100	106
Emerging Technologies Division	21	22	21	22
Enterprise Risk Management	170	160	75	81
Chief Executive Officer	1	1	1	1
Financial Control, Group Reporting & Strategy	77	77	28	33
Human Resources	42	33	28	27

Institutional Banking	292	285	60	67
International Banking	23	28	23	24
Operations	251	225	178	181
Procurement & Expense Control	17	18	16	15
Public Sector Abuja	30	34	30	34
Public Sector Lagos	18	19	18	19
Retail Lagos	183	187	183	187
Retail Abuja	65	63	65	63
South West Division	113	106	113	106
Retail South-South	64	60	64	60
SME Abuja	48	51	48	51
SME Division - Lagos	107	122	107	122
SME Division - South East	38	33	38	33
Systems and Control	150	141	90	88
Technology	247	237	156	165
Transaction Services	1,889	1,773	1,342	1,327
Wholesale Banking	56	44	26	31
Commercial Banking Subsidiaries	118	134	-	-
Retail Subsidiaries	201	212	-	-
Public Sector Subsidiaries	22	25	-	-
Other Support Services Subsidiaries	325	585	-	-
Customer Experience Management Division	67	65	67	65
Data Analytics Division	8	7	8	7
Fintech and Innovation Division	11	9	11	9
Legal Group	44	28	31	25
Financial Institutions & Telecoms	30	29	30	29
Oil & Gas Divison	46	50	42	50
	5,584	5,637	3,482	3,556

(iii) Average number of employees other than directors, earning more than N720,000 per annum, received emoluments (excluding pension contributions and certain benefits) in the following ranges:

	Group Jun-2020 Number	Group Jun-2019 Number	Parent Jun-2020 Number	Parent Jun-2019 Number
N720,001 - ₦1,400,000	912	913	-	-
₦1,400,001 - ₦2,050,000	500	500	5	5
₦2,190,001 - ₦2,330,000	158	887	-	650
₦2,330,001 - ₦2,840,000	731	17	711	-
₦2,840,001 - ₦3,000,000	84	84	-	-
₦3,001,001 - ₦3,830,000	79	1,196	-	1,112
₦3,830,001 - ₦4,530,000	1,243	40	1,165	-
₦4,530,001 - ₦5,930,000	57	660	-	605
₦6,000,001 - ₦6,800,000	539	415	532	408
₦6,800,001 - ₦7,300,000	13	13	-	-
₦7,300,001 - ₦7,800,000	465	29	356	-
₦7,800,001 - ₦8,600,000	8	309	-	301
₦8,600,001 - ₦11,800,000	498	371	457	321
Above ₦11,800,000	291	197	250	148
	5,578	5,631	3,476	3,550

18 Right-of-use asset amortisation

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Right-of-use assets amortisation ¹	958,621	1,230,467	403,084	358,131
	958,621	1,230,467	403,084	358,131

¹This relates to amortisation on Right-of-use assets in line with IFRS 16. Please refer to Note 34 (iii) for more information.

19 Depreciation and amortisation

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Amortisation of intangible assets (see note 32)	1,858,547	1,290,950	1,552,593	1,005,193
Depreciation of property, plant and equipment (see note 31)	12,166,123	9,331,911	10,469,601	7,410,710
	14,024,670	10,622,861	12,022,194	8,415,903

20 Other operating expenses

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Finance costs	212,195	87,004	-	3,067
Deposit insurance premium	8,261,082	4,030,460	8,199,611	3,967,117
Other insurance premium	777,889	454,589	629,726	319,337
Auditors' remuneration	408,843	390,913	250,000	237,500
Professional fees and other consulting costs	652,548	881,466	369,153	414,159
AMCON expenses	17,200,292	15,486,989	17,200,292	15,486,989
Stationery and postage	559,075	448,227	411,226	271,079
Business travel expenses	167,554	345,643	102,863	222,953
Advert, promotion and corporate gifts	3,263,939	1,772,756	2,795,374	1,231,333
Repairs and maintenance	1,951,013	1,861,803	1,030,655	1,019,440
Occupancy costs ¹	2,912,576	3,199,104	2,338,140	2,419,872
Directors' emoluments	424,712	424,679	115,650	160,007
Outsourcing services ²	5,100,452	5,029,744	4,197,336	4,133,665
Administrative expense	3,549,818	1,647,102	1,486,187	716,398
Communications and sponsorship related expense	2,493,689	1,538,003	1,574,211	652,100
Human capital related expenses	611,684	1,071,916	544,077	977,751
Customer service related expenses	1,001,539	769,246	325,148	273,504
	49,548,900	39,439,644	41,569,649	32,506,271

¹This relates to diesel, fuel, and electricity cost as well as ground rates and water cost

²Outsourcing services relates to salaries paid to outsourced contract staff

21

Income tax expense
recognised in the Income statement

	<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
a) Current tax expense:					
Company income tax	10,173,922	9,035,328	6,975,691	5,449,394	
Education Tax	789,621	828,687	789,621	828,687	
Police Trust Fund Levy	4,027	-	4,027	-	
NITDA Levy	913,044	971,381	913,044	971,381	
	11,880,614	10,835,396	8,682,383	7,249,462	
Prior year's under provision	40,709	(9,961,023)	40,709	(9,961,023)	
Dividend tax	-	10,239,526	-	10,239,526	
Deferred tax expense:					
Origination of temporary differences	3,521,511	5,540,206	2,679,064	4,635,505	
	15,442,834	16,654,105	11,402,156	12,163,470	

Reconciliation of effective tax rate

Group		Jun-2020	Jun-2020	Jun-2019	Jun-2019
<i>In thousands of Nigerian Naira</i>					
Profit before income tax	109,713,844			115,787,342	
Income tax using the domestic corporation tax rate	32,914,153	30.0%	34,736,203	30.0%	
Effect of tax rates in foreign jurisdictions	(1,482,163)	-1.4%	(1,104,137)	-1.0%	
Tax reliefs/WHT Credits	(314,846)	-0.3%	(173,468)	-0.1%	
Non-deductible expenses	5,289,498	4.8%	2,943,671	2.5%	
Education tax levy	789,621	0.7%	828,687	0.7%	
Police Trust Fund Levy	4,027	0.0%	-	0.0%	
NITDEF tax levy	913,044	0.8%	971,381	0.8%	
Tax exempt income	(22,437,296)	-20.5%	(21,535,321)	-18.6%	
Deductible expenses	(273,913)	-0.2%	(291,414)	-0.3%	
Dividend tax	-	0.0%	10,239,526	8.8%	
Prior year's under provision	40,709	0.0%	(9,961,023)	-8.6%	
Total income tax expense	15,442,834	14.1%	16,654,105	14.4%	

Reconciliation of effective tax rate

Parent

In thousands of Nigerian Naira	Jun-2020	Jun-2020	Jun-2019	Jun-2019
Profit before income tax	91,304,373		97,138,109	
Income tax using the domestic corporation tax rate	27,391,312	30.0%	29,141,431	30.0%
Tax reliefs/WHT Credits	(314,846)	-0.3%	(173,468)	-0.2%
Non-deductible expenses ¹	5,289,498	5.8%	2,943,671	3.0%
Education tax levy	789,621	0.9%	828,687	0.9%
Police Trust Fund Levy	4,027	0.0%	-	0.0%
NITDEF tax levy	913,044	1.0%	971,381	1.0%
Tax exempt income ²	(22,437,296)	-24.6%	(21,535,321)	-22.2%
Deductible expenses	(273,913)	-0.3%	(291,414)	-0.3%
Dividend tax	-	0.0%	10,239,526	10.5%
Prior year's under provision	40,709	0.0%	(9,961,023)	0.1%
Total income tax expense	11,402,156	12.5%	12,163,470	12.5%

¹ Non-deductible expense include depreciation, stage 1 impairment, non-allowable donations ,etc

² Tax exempt income include FX translation gains, Dividends, Interest earned on treasury bills and bonds etc

Income tax recognised in other comprehensive income

In thousands of Nigerian Naira	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Income tax relating to Foreign currency translation differences for foreign operations	541,953	(1,778,970)	-	-
Income tax relating to Net change in FVOCI financial assets	5,014,248	2,200,888	4,973,566	1,907,018
5,556,201	421,918	4,973,566	1,907,018	

(b) Current income tax payable

The movement on the current income tax payable account during the period was as follows:

In thousands of Nigerian Naira	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Balance, beginning of the period	20,597,088	22,650,861	19,748,074	22,511,233
Exchange difference on translation	(147,260)	(373,137)	-	-
Charge for the period	11,880,614	28,682,874	8,682,383	19,748,078
Prior period's under provision	40,709	814,880	40,709	814,880
Payments during the period	(22,871,441)	(31,178,390)	(19,788,789)	(23,326,117)
Balance, end of the period	9,499,710	20,597,088	8,682,377	19,748,074

22

Basic and Diluted earnings per share

Basic earnings per share is calculated by dividing the net profit attributable to equity holders of the company by the weighted average number of ordinary shares in issue during the period, excluding the average number of ordinary shares purchased by the company and held as treasury shares.

The calculation of basic earnings per share for the reporting period was based on the profit attributable to ordinary shareholders of N93,366,687,000 and a weighted average number of ordinary shares outstanding of 28,084,989,000 (after adjusting for Treasury shares) for the Group and 29,431,179,000 for the Parent.

Profit attributable to ordinary shareholders

	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
In thousands of Nigerian Naira				
Net profit attributable to equity holders of the Company	93,366,687	98,339,509	79,902,217	84,974,639
Net profit used to determine diluted earnings per share	93,366,687	98,339,509	79,902,217	84,974,639

Number of ordinary shares

	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
In thousands of shares				
Weighted average number of ordinary shares in issue	28,084,989	28,108,749	29,431,179	29,431,179
Basic earnings per share (expressed in naira per share)	3.32	3.50	2.71	2.89

The Group does not have any dilutive potential ordinary shares. Therefore, Basic EPS and Diluted EPS for continuing operations are the same for the Group.

23 Cash and bank balances

	<i>In thousands of Nigerian Naira</i>	Group	Group	Parent	Parent
		Jun-2020	Dec-2019	Jun-2020	Dec-2019
(a)	Cash in hand	57,650,131	60,273,825	33,597,910	38,649,960
	Balances held with other banks	217,395,369	212,812,153	92,884,386	87,974,144
	Unrestricted balances with central banks	150,405,326	131,090,460	117,482,726	87,429,812
	Money market placements	333,498,670	189,803,396	262,866,226	183,238,350
		758,949,496	593,979,834	506,831,248	397,292,266
	Impairment on Placements	(135,477)	(428,717)	(83,144)	(376,489)
		758,814,019	593,551,117	506,748,104	396,915,777
	Current	758,814,019	593,551,117	506,748,104	396,915,777
	Non-current	-	-	-	-
(b)	Cash and cash equivalents in statement of cash flows includes:				
	<i>In thousands of Nigerian Naira</i>	Group	Group	Parent	Parent
		Jun-2020	Dec-2019	Jun-2020	Dec-2019
	Cash and bank balances	758,814,019	593,551,118	506,748,104	396,915,777
	Cash and bank balances above three months	(37,055,673)	(8,395,097)	(34,084,723)	(1,837,998)
		721,758,346	585,156,021	472,663,381	395,077,779
	Movement in Impairment on Cash and bank balances				
	<i>In thousands of Nigerian Naira</i>	Group	Group	Parent	Parent
		Jun-2020	Dec-2019	Jun-2020	Dec-2019
	Opening balance	428,717	159,817	376,489	115,080
	Addition during the period	(293,240)	268,900	(293,345)	261,409
	Closing balance	135,477	428,717	83,144	376,489

24 Financial assets at fair value through profit or loss

	<i>In thousands of Nigerian Naira</i>	Group	Group	Parent	Parent
		Jun-2020	Dec-2019	Jun-2020	Dec-2019
Financial assets Fair Value through Profit or Loss:					
	Bonds - (see note 24(b) below)	10,292,899	16,543,481	1,259,110	835,307
	Treasury Bills - (see note 24(c) below)	130,505,546	56,942,620	111,198,251	43,882,381
		140,798,445	73,486,101	112,457,361	44,717,688
	Current	129,793,480	58,335,285	111,198,251	43,882,381
	Non-current	11,004,965	15,150,816	1,259,110	835,307

(b) Bonds FVPL are analysed below:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
FGN Bond 16.25 18-Apr-2037/20Y	3,062	-	3,062	-
FGN Bond 12.15 18-Jul-2034/20Y	310	-	310	-
FGN Bond 12.75 27-Apr-2023/5Y	1	-	1	-
FGN Sukuk 11.20 16-Jun-2027/7Y	1,255,737	-	1,255,737	-
11th FGN Bond Series 2 (12.15%)	-	282	-	282
14th FGN Bond Series 2 (16.25%)	-	2,686	-	2,686
14th FGN Bond Series 1 (16.29%)	-	1,010	-	1,010
16th FGN Bond Series 2 (14.80%)	-	831,329	-	831,329
Non-Nigerian trading bonds	9,033,789	15,708,174	-	-
	10,292,899	16,543,481	1,259,110	835,307

(c) Treasury bills FVPL is analysed below:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Nigerian treasury bills' maturities:				
02-January-2020	-	662,371	-	662,371
09-January-2020	-	1,566,511	-	1,566,511
16-January-2020	-	763,729	-	763,729
23-January-2020	-	170,912	-	170,912
30-January-2020	-	1,131,367	-	1,131,367
06-February-2020	-	324,334	-	324,334
13-February-2020	-	577,058	-	577,058
20-February-2020	-	208,420	-	208,420
27-February-2020	-	1,319,278	-	1,319,278
05-March-2020	-	238,554	-	238,554
12-March-2020	-	125,852	-	125,852
19-March-2020	-	24,109	-	24,109
26-March-2020	-	24,160	-	24,160
02-April-2020	-	70,789	-	70,789
09-April-2020	-	22,267	-	22,267
16-April-2020	-	296,202	-	296,202
23-April-2020	-	481,918	-	481,918
30-April-2020	-	405,660	-	405,660
14-May-2020	-	69,901	-	69,901
28-May-2020	-	9,721,537	-	9,721,537
04-June-2020	-	14,403	-	14,403
11-June-2020	-	8,723	-	8,723
18-June-2020	-	276,006	-	276,006
02-July-2020	10,556	41,637	10,556	41,637
16-July-2020	19,291	994,410	19,291	994,410
30-July-2020	87,537	73,776	87,537	73,776

13-August-2020	25,062	115,127	25,062	115,127
20-August-2020	35	360,199	35	360,199
27-August-2020	14,536	230,922	14,536	230,922
03-September-2020	58,461	54,131	58,461	54,131
10-September-2020	4,041,560	58,777	4,041,560	58,777
17-September-2020	2,985,374	55,265	2,985,374	55,265
24-September-2020	30,230	27,718	30,230	27,718
01-October-2020	111,228	79,967	111,228	79,967
08-October-2020	1,981,026	327,820	1,981,026	327,820
15-October-2020	1,052,423	1,665,924	1,052,423	1,665,924
22-October-2020	2,958,042	-	2,958,042	-
27-October-2020	24,630,660	-	24,630,660	-
29-October-2020	47,343	3,853	47,343	3,853
12-November-2020	190,450	40,842	190,450	40,842
24-November-2020	1,859,325	-	1,859,325	-
26-November-2020	8,467	141,157	8,467	141,157
01-December-2020	976,799	17,620,199	976,799	17,620,199
08-December-2020	66,439,344	-	66,439,344	-
10-December-2020	49,660	-	49,660	-
15-December-2020	975,133	873,547	975,133	873,547
22-December-2020	1,392,885	2,613,049	1,392,885	2,613,049
29-December-2020	972,998	-	972,998	-
31-December-2020	506	-	506	-
05-January-2021	34,401	-	34,401	-
14-January-2021	10,679	-	10,679	-
28-January-2021	29,206	-	29,206	-
11-February-2021	1,775	-	1,775	-
15-April-2021	932	-	932	-
29-April-2021	15,453	-	15,453	-
13-May-2021	937	-	937	-
27-May-2021	39	-	39	-
10-June-2021	171,430	-	171,430	-
17-June-2021	14,468	-	14,468	-
Non-Nigerian treasury bills	19,307,295	13,060,239	-	-
	130,505,546	56,942,620	111,198,251	43,882,381

25

Derivative financial instruments

(a)	Group Jun-2020 <i>In thousands of Nigerian Naira</i>	Notional Contract Amount	Fair Value Assets	Fair Value Liability
Foreign Exchange Derivatives:				
	Foreign exchange forward	280,977,556	34,843,563	(2,459,980)
	Derivative assets/(liabilities)	280,977,556	34,843,563	(2,459,980)
Group Dec-2019 <i>In thousands of Nigerian Naira</i>				
Foreign Exchange Derivatives:				
	Foreign exchange forward	188,589,544	26,011,823	(2,315,541)
	Derivative assets/(liabilities)	188,589,544	26,011,823	(2,315,541)
Parent Jun-2020 <i>In thousands of Nigerian Naira</i>				
Foreign Exchange Derivatives:				
	Foreign exchange forward	280,977,556	34,843,563	(2,459,980)
	Derivative assets/(liabilities)	280,977,556	34,843,563	(2,459,980)
Parent Dec-2019 <i>In thousands of Nigerian Naira</i>				
Foreign Exchange Derivatives:				
	Foreign exchange forward	188,589,544	26,011,823	(2,315,541)
	Derivative assets/(liabilities)	188,589,544	26,011,823	(2,315,541)

(b) All derivatives are settled in less than one year.

(c) **Foreign exchange derivatives and Options**

The Group enters into forward foreign exchange contracts and currency swaps designated as held for trading.

A forward foreign exchange contract is an agreement by two counterparties to exchange currencies at a pre-determined rate on some future date. No funds change hands when a typical forward foreign exchange contract originates; a funds flow occurs only at the contract's stated future delivery time. Additionally the Group offers its customers derivatives in connection with their risk management objectives to transfer or reduce market risk (commodity price) for their own trading purpose. The hedge transaction with the customer is backed by visible trade transaction. The foreign currency forward and option contracts are subject to the same risk management policies. The Group's foreign exchange derivatives do not qualify for hedge accounting; therefore all gains and losses from changes in their fair values are recognised immediately in the income statement and are reported in 'Net gains/(losses) on financial instruments at fair value through profit or loss'.

26

Investment securities

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
(a) (i)				
Investment securities at fair value through OCI				
Debt securities - Treasury bills FVOCI	517,513,315	570,020,227	420,724,672	482,514,386
Debt securities - Bonds FVOCI	15,437,972	14,233,642	13,235,433	12,083,593
Investment securities - Equity (See note 26(a)(ii) below)	1,195,471	1,194,857	1,185,527	1,185,527
	534,146,758	585,448,726	435,145,632	495,783,506
12 month ECL on Bonds	(553)	(551)	(280)	(280)
12 month ECL on Treasury Bills	(55,923)	(55,927)	(51,294)	(51,294)
Total	534,090,282	585,392,248	435,094,058	495,731,932
Investment securities at fair value through profit or loss				
Investment securities - FVPL Notes	-	29,834,367	-	29,834,367
Investment securities - Equity	3,250,000	3,250,000	3,250,000	3,250,000
	3,250,000	33,084,367	3,250,000	33,084,367
Investment securities at amortised cost:				
- Bonds	63,639,060	41,934,937	2,007,213	2,008,137
- Treasury bills	62,128,081	104,039,702	-	-
	125,767,141	145,974,639	2,007,213	2,008,137
12 month ECL on Bonds - Amortised Cost	(183,624)	(168,167)	(4,554)	(4,554)
12 month ECL on Treasury Bills - Amortised Cost	(161,496)	(245,240)	-	-
Total Investment securities at amortised cost	125,422,021	145,561,232	2,002,659	2,003,583
Total investment securities	662,762,303	764,037,847	440,346,717	530,819,882
Current	593,098,513	719,575,322	420,673,377	512,297,458
Non-current	69,663,790	44,462,525	19,673,340	18,522,424

(a) (ii) Equity investment securities is analysed below:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
FVOCI equity instrument				
- GIM UEMOA	9,944	9,330	-	-
- SANEF	50,000	50,000	50,000	50,000
- Unified Payment Services Limited ¹	272,704	272,704	272,704	272,704
- Nigeria Automated Clearing Systems	756,479	756,479	756,479	756,479
- Afrexim	106,344	106,344	106,344	106,344
	1,195,471	1,194,857	1,185,527	1,185,527
FVTPL equity instrument				
- Africa Finance Corporation ¹	3,250,000	3,250,000	3,250,000	3,250,000
	3,250,000	3,250,000	3,250,000	3,250,000
	4,445,471	4,444,857	4,435,527	4,435,527

¹ Unified Payment Services Limited was formerly known as Valucard Nigeria Plc

Except for African Finance Corporation (AFC) that is held for trading, all other equity investments are designated at FVOCI.

Kindly refer to Note 6e for the movement in the value of equity securities at fair value during the period.

(b) Movement in Impairment on investment securities

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Opening balance	469,885	635,226	56,128	288,335
Reversal during the period	(68,289)	(165,341)	-	(232,207)
Closing balance	401,596	469,885	56,128	56,128

27 Assets pledged as collateral

(a)		Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
	<i>In thousands of Nigerian Naira</i>				
	Financial assets held for trading				
	- Treasury bills	224,936	246,106	-	-
	Investment Securities - FVOCI (See note (c) below):				
	- Treasury bills	61,209,337	57,798,568	61,209,337	57,798,568
	12 months ECL on pledged assets	(7,819)	(7,819)	(7,819)	(7,819)
	Total Investment Securities - FVOCI	61,201,518	57,790,749	61,201,518	57,790,749
	Total Assets Pledged as Collateral	61,426,454	58,036,855	61,201,518	57,790,749
	Current	61,426,454	58,036,855	61,201,518	57,790,749
	Non-current	-	-	-	-
(b)	Assets pledged as collateral for both periods relate to assets pledged to Federal Inland Revenue Service (FIRS), Nigerian Interbank Settlement System (NIBSS), Interswitch Nigeria Limited, Unified payment Services Ltd and Bank Of Industries Limited for collections and other transactions. The Bank is required to pledge the funds in order to have continuous access to the collection and settlement platforms, as well as the underlying transactions. There are no readily determinable associated liabilities to these pledged assets.				
(c)	Gross Treasury Bills pledged as collateral of N61,209,337,000 (December 2019: N57,798,568,000) have been reclassified from treasury bills FVOCI.				
(d)	Assets pledged as collateral are based on prices in an active market.				
(e)	Movement in Impairment on pledged assets				
	<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
	Opening balance	7,819	6,899	7,819	6,899
	Addition during the period	-	920	-	920
	Closing balance	7,819	7,819	7,819	7,819

28 Loans and advances to banks

		Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
	<i>In thousands of Nigerian Naira</i>				
	Loans and advances to banks	1,206,214	1,581,489	81,220	81,205
	Less Impairment:				
	Stage 1 Loans	(59,301)	(60,155)	(111)	(730)
	Stage 2 Loans	-	(5)	-	(5)
	Stage 3 Loans	(15,337)	(8,019)	(15,337)	(8,019)
		1,131,576	1,513,310	65,772	72,451
	Current	1,131,576	1,513,310	65,772	72,451
	Non-current	-	-	-	-

Reconciliation of allowance accounts for losses on loans and advances to banks**Jun-2020****Group**

	Impairment on Stage2 -			Total allowance for impairment
	Impairment on Stage 1 - 12 Months ECL	Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	
In thousands of Nigerian Naira				
Balance at 1 January 2020	60,155	5	8,019	68,179
Foreign currency translation and other adjustments	(338)	-	-	(338)
Increase/(reversal) in impairment allowances	(516)	(5)	7,318	6,797
	59,301	-	15,337	74,638

Jun-2020**Parent**

	Impairment on Stage2 -			Total allowance for impairment
	Impairment on Stage 1 - 12 Months ECL	Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	
In thousands of Nigerian Naira				
Balance at 1 January 2020	730	5	8,019	8,754
Increase/(reversal) in impairment allowances	(619)	(5)	7,318	6,694
	111	-	15,337	15,448

Dec-2019**Group**

	Impairment on Stage2 -			Total allowance for impairment
	Impairment on Stage 1 - 12 Months ECL	Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	
In thousands of Nigerian Naira				
Balance at 1 January 2019	39	-	2,625	2,664
Foreign currency translation and other adjustments	2,000	-	-	2,000
Increase/(reversal) in impairment allowances	58,116	5	5,394	63,515
	60,155	5	8,019	68,179

Dec-2019**Parent**

	Impairment on Stage2 -			Total allowance for impairment
	Impairment on Stage 1 - 12 Months ECL	Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	
In thousands of Nigerian Naira				
Balance at 1 January 2019	39	-	2,625	2,664
Increase/(reversal) in impairment allowances	691	5	5,394	6,090
	730	5	8,019	8,754

Reconciliation of allowance accounts for losses on loans and advances to banks

Group

Jun-2020

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total		
	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment					
Balance at 1 January	60,040	-	1,527	61,567	115	5	6,492	6,612	-	-	-	-	60,155	5	8,019	68,179					
Foreign currency translation and other adjustments	(338)	-	-	(338)	-	-	-	-	-	-	-	-	(338)	-	-	(338)					
Increase/(reversal) in impairment allowances	(457)	-	3,445	2,988	(59)	(5)	3,873	3,809	-	-	-	-	(516)	(5)	7,318	6,797					
Balance, end of period	59,245	-	4,972	64,217	56	-	10,365	10,421	-	-	-	-	59,301	-	15,337	74,638					

Group

Dec-2019

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total		
	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment					
Balance at 1 January	-	-	1,637	1,637	39	-	988	1,027	-	-	-	-	39	-	2,625	2,664					
Increase/(reversal) in impairment allowances	2,000	-	-	2,000	-	-	-	-	-	-	-	-	2,000	-	-	2,000					
Financial assets derecognised	58,040	-	(110)	57,930	76	5	5,504	5,585	-	-	-	-	58,116	5	5,394	63,515					
Balance, end of year	60,040	-	1,527	61,567	115	5	6,492	6,612	-	-	-	-	60,155	5	8,019	68,179					

Parent

Jun-2020

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total		
	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment					
Balance at 1 January	615	-	1,527	2,142	115	5	6,492	6,612	-	-	-	-	730	5	8,019	8,754					
Increase/(reversal) in impairment allowances	(560)	-	3,445	2,885	(59)	(5)	3,873	3,809	-	-	-	-	(619)	(5)	7,318	6,694					
Balance, end of period	55	-	4,972	5,027	56	-	10,365	10,421	-	-	-	-	111	-	15,337	15,448					

Parent

Dec-2019

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total		
	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage 2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment					
Balance at 1 January	-	-	1,637	1,637	39	-	988	1,027	-	-	-	-	39	-	2,625	2,664					
Increase/(reversal) in impairment allowances	615	-	(110)	505	76	5	5,504	5,585	-	-	-	-	691	5	5,394	6,090					
Balance, end of year	615	-	1,527	2,142	115	5	6,492	6,612	-	-	-	-	730	5	8,019	8,754					

29 Loans and advances to customers

In thousands of Nigerian Naira	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Loans to individuals:				
Loans	173,715,096	189,960,935	126,694,955	141,654,126
Overdrafts	19,144,613	15,334,947	17,839,369	13,723,877
Others ¹	59,880	70,364	-	-
Gross loans	192,919,589	205,366,246	144,534,324	155,378,003
Loans	(1,095,348)	(1,044,129)	(578,329)	(516,377)
Overdrafts	(561,684)	(483,894)	(457,816)	(119,406)
Others ¹	-	-	-	-
Impairment on Stage 1 - 12 Months ECL	(1,657,032)	(1,528,023)	(1,036,145)	(635,783)
Loans	(76,681)	(46,233)	(13,129)	(1,726)
Overdrafts	(163,118)	(108,747)	(69,066)	(52,237)
Others ¹	-	-	-	-
Impairment on Stage 2 - Life Time ECL Not Credit Impaired	(239,799)	(154,980)	(82,195)	(53,963)
Loans	(5,119,685)	(3,234,052)	(4,326,434)	(2,821,813)
Overdrafts	(9,583,772)	(2,887,650)	(9,507,936)	(2,868,550)
Others ¹	-	(1,124)	-	-
Impairment on Stage 3 - Non Performing Loans	(14,703,457)	(6,122,826)	(13,834,370)	(5,690,363)
Loans	(6,291,714)	(4,324,414)	(4,917,892)	(3,339,916)
Overdrafts	(10,308,574)	(3,480,291)	(10,034,818)	(3,040,193)
Others ¹	-	(1,124)	-	-
Total impairment	(16,600,288)	(7,805,829)	(14,952,710)	(6,380,109)
Loans	167,423,382	185,636,521	121,777,063	138,314,210
Overdrafts	8,836,039	11,854,656	7,804,551	10,683,684
Others ¹	59,880	69,240	-	-
Carrying amount	176,319,301	197,560,417	129,581,614	148,997,894
Loans to Non-individuals:				
Loans	1,326,758,482	1,207,788,617	1,202,274,740	1,094,986,500
Overdrafts	145,583,363	117,818,159	98,757,609	70,530,750
Others ¹	31,386,477	36,784,509	30,793,689	36,170,993
Gross loans	1,503,728,322	1,362,391,285	1,331,826,038	1,201,688,243
Loans	(2,443,187)	(4,736,305)	(926,335)	(3,907,089)
Overdrafts	(930,753)	(2,122,903)	(381,350)	(552,233)
Others ¹	(898)	(88,744)	(898)	(88,744)
Impairment on Stage 1 - 12 Months ECL	(3,374,838)	(6,947,952)	(1,308,583)	(4,548,066)
Loans	(4,363,195)	(5,994,255)	(3,741,867)	(5,328,688)
Overdrafts	(3,877,352)	(638,076)	(3,408,768)	(133,714)
Others ¹	-	(41,424)	-	(41,424)
Impairment on Stage 2 - Life Time ECL Not Credit Impaired	(8,240,547)	(6,673,755)	(7,150,635)	(5,503,826)
Loans	(35,984,599)	(25,477,432)	(28,949,037)	(21,460,405)
Overdrafts	(9,351,568)	(20,168,214)	(7,216,648)	(18,352,534)
Others ¹	(809)	(112,303)	-	(659)
Impairment on Stage 3 - Non Performing Loans	(45,336,976)	(45,757,949)	(36,165,685)	(39,813,598)
Loans	(42,790,981)	(36,207,992)	(33,617,239)	(30,696,182)
Overdrafts	(14,159,673)	(22,929,193)	(11,006,766)	(19,038,481)
Others ¹	(1,707)	(242,471)	(898)	(130,827)
Total impairment	(56,952,361)	(59,379,656)	(44,624,903)	(49,865,490)
Loans	1,283,967,501	1,171,580,625	1,168,657,501	1,064,290,318
Overdrafts	131,423,690	94,888,966	87,750,843	51,492,269
Others ¹	31,384,770	36,542,038	30,792,791	36,040,166
Carrying amount	1,446,775,961	1,303,011,629	1,287,201,135	1,151,822,753
Total carrying amount (individual and non individual)	1,623,095,262	1,500,572,046	1,416,782,749	1,300,820,647

¹ Others include Usances and Usances Settlement

Current	891,660,709	722,380,821	749,839,546	600,797,993
Non-current	731,434,553	536,629,538	666,943,203	467,206,266

Reconciliation of allowance accounts for losses on loans and advances to INDIVIDUALS
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In thousands of Nigerian Naira	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment
Balance at 1 January 2020	1,528,023	154,980	6,122,826	7,805,829
Foreign currency translation and other adjustments	39,508	3,818	208,857	252,183
Net impairment allowances due to origination/derecognition of financial instruments	23,598	48,364	8,836,455	8,908,417
Recovery	-	-	(366,141)	(366,141)
Transfer between stages	65,903	32,637	(98,540)	-
Financial assets derecognised	-	-	-	-
Balance, end of period	1,657,032	239,799	14,703,457	16,600,288

Recovery

Jun-2020**Parent**

In thousands of Nigerian Naira	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment
Balance at 1 January 2020	635,783	53,963	5,690,363	6,380,109
Net impairment allowances due to origination/derecognition of financial instruments	400,362	28,232	8,510,148	8,938,742
Recovery	-	-	(366,141)	(366,141)
Transfer between stages	-	-	-	-
Financial assets derecognised	-	-	-	-
Balance, end of period	1,036,145	82,195	13,834,370	14,952,710

Reconciliation of allowance accounts for losses on loans and advances to INDIVIDUALS (Cont'd)

Dec-2019**Group**

In thousands of Nigerian Naira	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment
Balance at 1 January 2019	1,939,547	55,638	5,385,491	7,380,676
Foreign currency translation and other adjustments	34,962	13,185	3,086	51,233
Net impairment allowances due to origination/derecognition of financial instruments	868,910	515,057	1,405,864	2,789,831
Transfer between stages	(1,315,396)	(428,900)	1,744,296	-
Financial assets derecognised	-	-	(2,415,911)	(2,415,911)
Balance, end of year	1,528,023	154,980	6,122,826	7,805,829

Dec-2019**Parent**

In thousands of Nigerian Naira	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment
Balance at 1 January 2019	37,539	20,448	5,001,254	5,059,241
Net impairment allowances due to origination/derecognition of financial instruments	598,244	33,515	1,134,055	1,765,814
Financial assets derecognised	-	-	(444,946)	(444,946)
Balance, end of year	635,783	53,963	5,690,363	6,380,109

Reconciliation of allowance accounts for losses on Loans to NON - INDIVIDUALS

Jun-2020
Group

In thousands of Nigerian Naira	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment
Balance at 1 January 2020	6,947,952	6,673,755	45,757,949	59,379,656
Foreign currency translation and other adjustments	76,920	45,157	763,879	885,956
Net impairment allowances due to origination/derecognition of financial instruments	(2,531,825)	1,571,836	(1,186,132)	(2,146,121)
Recovery	-	-	(853,222)	(853,222)
Transfer between stages	(1,118,209)	(50,202)	1,168,411	-
Financial assets derecognised	-	-	(313,909)	(313,909)
Balance, end of period	3,374,838	8,240,546	45,336,976	56,952,360

Jun-2020
Parent

In thousands of Nigerian Naira	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment
Balance at 1 January 2020	4,548,066	5,503,826	39,813,599	49,865,491
Foreign currency translation and other adjustments	-	-	33,694	33,694
Net impairment allowances due to origination/derecognition of financial instruments	(3,239,483)	1,646,808	(2,828,386)	(4,421,061)
Recovery	-	-	(853,222)	(853,222)
Transfer between stages	-	-	-	-
Financial assets derecognised	-	-	-	-
Balance, end of period	1,308,583	7,150,634	36,165,685	44,624,902

Reconciliation of allowance accounts for losses on Loans to NON - INDIVIDUALS (Cont'd)

Dec-2019

Group

In thousands of Nigerian Naira	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment
Balance at 1 January 2019	5,682,596	11,224,567	75,777,491	92,684,654
adjustments	(42,343)	64,051	2,844,738	2,866,446
origination/derecognition of financial	(333,820)	(4,478,576)	534,475	(4,277,921)
Transfer between stages	1,641,519	(136,287)	(1,505,232)	-
Financial assets derecognised	-	-	(31,893,523)	(31,893,523)
Balance, end of year	6,947,952	6,673,755	45,757,949	59,379,656

Dec-2019

Parent

In thousands of Nigerian Naira	Impairment on Stage 1 - 12 Months ECL	Impairment on Stage2 - Life Time ECL Not Credit Impaired	Impairment on Stage 3 - Non Performing Loans	Total allowance for impairment
Balance at 1 January 2019	5,141,742	11,114,060	69,666,741	85,922,543
Foreign currency translation and other adjustments	-	-	182,274	182,274
origination/derecognition of financial	(593,676)	(5,610,234)	(1,576,238)	(7,780,148)
Financial assets derecognised	-	-	(28,459,178)	(28,459,178)
Balance, end of year	4,548,066	5,503,826	39,813,599	49,865,491

Reconciliation of allowance accounts for losses on loans and advances to INDIVIDUALS

Group
Jun-2020

	Loans				Overdrafts				Others				Total					
	Impairment on Stage 2 - Life		Impairment on Stage 3 - Non Performing Loans		Impairment on Stage 2 - Life		Impairment on Stage 3 - Non Performing Loans		Impairment on Stage 1 - 12 Months ECL		Impairment on Stage 2 - Life		Impairment on Stage 3 - Non Performing Loans		Impairment on Stage 2 - Life		Impairment on Stage 3 - Non Performing Loans	
	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment
In thousands of Nigerian Naira																		
Balance at 1 January	1,044,129	46,233	3,234,052	4,324,414	483,894	108,747	2,887,650	3,480,291	-	-	1,124	1,124	1,528,023	154,980	6,122,826	7,805,829		
Foreign currency translation and other adjustments Increase/ (reversal) in impairment allowances due to derecognition	26,116	1,221	72,723	100,060	13,392	2,597	136,134	152,123	-	-	-	-	39,508	3,818	208,857	252,183		
Recovery	(18,461)	18,791	1,847,221	1,847,551	42,059	29,573	6,990,358	7,061,990	-	-	(1,124)	(1,124)	23,598	48,364	8,836,455	8,908,417		
Transfer between stages	-	-	-	-	-	-	(366,141)	(366,141)	-	-	-	-	-	-	(366,141)	(366,141)		
Financial assets derecognised	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Balance, end of period	1,095,348	76,681	5,119,685	6,291,714	561,684	163,118	9,583,772	10,308,574	-	-	-	-	-	-	1,657,032	239,799	14,703,457	16,600,288

Group
Dec-2019

	Loans				Overdrafts				Others				Total					
	Impairment on Stage 2 - Life		Impairment on Stage 3 - Non Performing Loans		Impairment on Stage 2 - Life		Impairment on Stage 3 - Non Performing Loans		Impairment on Stage 1 - 12 Months ECL		Impairment on Stage 2 - Life		Impairment on Stage 3 - Non Performing Loans		Impairment on Stage 2 - Life		Impairment on Stage 3 - Non Performing Loans	
	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Total allowance for impairment
In thousands of Nigerian Naira																		
Balance at 1 January	1,916,492	35,515	3,199,913	5,151,920	23,055	20,123	2,185,578	2,228,756	-	-	-	-	-	-	1,939,547	55,638	5,385,491	7,380,676
Foreign currency translation and other adjustments Increase/ (reversal) in impairment allowances due to derecognition	23,890	3,933	1,630	29,453	11,072	9,252	1,455	21,779	-	-	1	1	34,962	13,185	3,086	51,233		
Transfer between stages	419,143	423,375	(658,421)	184,097	449,767	91,682	2,062,800	2,604,249	-	-	1,485	1,485	868,910	515,057	1,405,864	2,789,831		
Financial assets derecognised	-	-	(1,041,056)	(1,041,056)	-	-	(1,374,493)	(1,374,493)	-	-	(362)	(362)	-	-	(2,415,911)	(2,415,911)		
Balance, end of year	1,044,129	46,233	3,234,052	4,324,414	483,894	108,747	2,887,650	3,480,291	-	-	1,124	1,124	1,528,023	154,980	6,122,826	7,805,829		

Reconciliation of allowance accounts for losses on loans and advances to INDIVIDUALS (Cont'd)

Parent
Jun-2020

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total						
	Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 1 - 12 Months ECL			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 2 - Life			
	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	
Balance at 1 January	516,377	1,726	2,821,813	3,339,916	119,406	52,237	2,868,550	3,040,193	-	-	-	-	-	-	-	-	635,783	53,963	5,690,363	6,380,109					
Increase/(reversal) in impairment allowances due to derecognition																									
Recovery	61,952	11,403	1,504,621	1,577,976	338,410	16,829	7,005,527	7,360,766	-	-	-	-	-	-	-	-	400,362	28,232	8,510,148	8,938,742					
(366,141)																									
Financial assets derecognised	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Balance, end of period	578,329	13,129	4,326,434	4,917,892	457,816	69,066	9,507,936	10,034,818	-	-	-	-	-	-	-	-	1,036,145	82,195	13,834,370	14,952,710					

Parent
Dec-2019

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total						
	Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 1 - 12 Months ECL			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 2 - Life			
	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Impaired	Credit Impaired	Total allowance for impairment	
Balance at 1 January	16,169	332	2,817,927	2,834,428	21,370	20,116	2,183,327	2,224,813	-	-	-	-	-	-	-	-	37,539	20,448	5,001,254	5,059,241					
Increase/(reversal) in impairment allowances due to derecognition																									
500,208	1,394	3,886	505,488	98,036	32,121	1,130,169	1,260,326	-	-	-	-	-	-	-	-	598,244	33,515	1,134,055	1,765,814						
(444,946)																									
Financial assets derecognised	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	(444,946)	(444,946)	-	-	
Balance, end of year	516,377	1,726	2,821,813	3,339,916	119,406	52,237	2,868,550	3,040,193	-	-	-	-	-	-	-	-	635,783	53,963	5,690,363	6,380,109					

Reconciliation of allowance accounts for losses on Loans to NON - INDIVIDUALS

Group
Jun-2020

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total															
	Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 1 - 12 Months ECL			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans															
	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment													
Balance at 1 January	4,736,305	6,035,679	25,477,431	36,290,839	2,122,903	638,076	20,168,214	22,929,193	88,744	-	112,303	201,047	6,947,952	6,715,179	45,757,948	59,421,079																		
Foreign currency translation and other adjustments Increase/ (reversal) in impairment allowances due to derecognition Recovery	55,686	23,910	613,252	692,848	21,214	21,247	150,614	193,075	20	-	13	33	76,920	45,157	763,879	885,956	(1,539,286)	(1,669,813)	9,215,685	6,006,586	(904,971)	3,241,649	(10,290,295)	(7,953,617)	(87,569)	-	(111,522)	(199,091)	(2,531,826)	1,571,836	(1,186,132)	(2,146,122)	(853,222)	(853,222)
Transfer between stages	(809,518)	(26,581)	927,384	91,285	(308,393)	(23,621)	241,006	(91,008)	(298)	-	21	(277)	(1,118,209)	(50,202)	1,168,411	-																		
Financial assets derecognised	-	-	(249,154)	(249,154)	-	-	(64,749)	(64,749)	-	-	(6)	(6)	-	-	(313,909)	(313,909)																		
Balance, end of period	2,443,187	4,363,195	35,984,599	42,790,980	930,753	3,877,352	9,351,568	14,159,672	898	-	809	1,706	3,374,837	8,240,546	45,336,975	56,952,358																		

Group
Dec-2019

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total						
	Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 1 - 12 Months ECL			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans						
	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment				
Balance at 1 January	4,904,087	8,143,678	31,601,089	44,648,854	560,642	3,080,889	44,040,086	47,681,617	217,869	-	136,316	354,185	5,682,598	11,224,567	75,777,491	92,684,656									
Foreign currency translation and other adjustments	(28,865)	57,889	1,664,700	1,693,724	(12,938)	6,162	1,173,504	1,166,728	(541)	-	6,533	5,992	(42,344)	64,051	2,844,737	2,866,444									
Increase/ (reversal) in impairment allowances due to derecognition	(1,203,398)	(2,056,479)	(5,038,017)	(8,297,894)	1,029,167	(2,422,097)	5,590,915	4,197,985	(159,591)	-	(18,422)	(178,013)	(333,822)	(4,478,576)	534,476	(4,277,922)									
Transfer between stages	1,064,481	(109,409)	(838,142)	116,930	546,032	(26,878)	(663,396)	(144,242)	31,007	-	(3,695)	27,312	1,641,520	(136,287)	(1,505,233)	-									
Financial assets derecognised	-	-	(1,912,199)	(1,912,199)	-	-	(29,972,895)	(29,972,895)	-	-	(8,429)	(8,429)	-	-	(31,893,523)	(31,893,523)									
Balance, end of year	4,736,305	5,994,255	25,477,431	36,249,415	2,122,903	638,076	20,168,214	22,929,193	88,744	-	112,303	201,047	6,947,952	6,673,755	45,757,948	59,379,655									

Reconciliation of allowance accounts for losses on Loans to NON - INDIVIDUALS (Cont'd)

Parent
Jun-2020

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total				
	Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 1 - 12 Months ECL			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans				
	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Life Time ECL	Not Credit Impaired	Performing Loans	Total allowance for impairment	
Balance at 1 January	3,907,089	5,328,688	21,460,405	30,696,182	552,233	133,714	18,352,534	19,038,481	88,744	41,424	659	130,827	4,548,066	5,503,826	39,813,598	49,865,490							
Foreign currency translation and other adjustments	-	-	33,694	33,694	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	33,694	33,694		
Increase/ (reversal) in impairment allowances due to derecognition	(2,980,754)	(1,586,821)	7,454,938	2,887,363	(170,883)	3,275,053	(10,282,664)	(7,178,494)	(87,846)	(41,424)	(659)	(129,929)	(3,239,483)	1,646,808	(2,828,385)	(4,421,060)							
Recovery	-	-	-	-	-	-	(853,222)	(853,222)	-	-	-	-	-	-	-	-	-	-	-	(853,222)	(853,222)		
Financial assets derecognised	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Balance, end of period	926,335	3,741,867	28,949,037	33,617,239	381,350	3,408,767	7,216,648	11,006,765	898	-	-	-	898	1,308,583	7,150,634	36,165,685	44,624,902						

Parent
Dec-2019

In thousands of Nigerian Naira	Loans						Overdrafts						Others						Total				
	Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans			Impairment on Stage 1 - 12 Months ECL			Impairment on Stage 2 - Life			Impairment on Stage 3 - Non Performing Loans				
	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Impairment on Stage 1 - 12 Months ECL	Time ECL Not Credit Impaired	Total allowance for impairment	Life Time ECL	Not Credit Impaired	Performing Loans	Total allowance for impairment	
Balance at 1 January	4,431,267	8,058,286	26,001,613	38,491,166	492,606	3,055,774	43,528,812	47,077,192	217,869	-	136,316	354,185	5,141,742	11,114,060	69,666,741	85,922,543							
Foreign currency translation and other adjustments	-	-	182,274	182,274	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	182,274	182,274		
Increase/ (reversal) in impairment allowances due to	(524,178)	(2,729,598)	(4,723,482)	(7,977,258)	59,627	(2,922,060)	3,282,901	420,468	(129,125)	41,424	(135,657)	(223,358)	(593,676)	(5,610,234)	(1,576,238)	(7,780,148)							
Financial assets derecognised	-	-	-	-	-	-	(28,459,178)	(28,459,178)	-	-	-	-	-	-	-	-	-	-	(28,459,178)	(28,459,178)			
Balance, end of year	3,907,089	5,328,688	21,460,405	30,696,182	552,233	133,714	18,352,535	19,038,482	88,744	41,424	659	130,827	4,548,066	5,503,826	39,813,599	49,865,491							

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Investment in subsidiaries

- (a) (i) Investment in subsidiaries comprises:

	Parent Jun-2020 % ownership	Parent Dec-2019 % ownership	Parent Jun-2020 ₦'000	Parent Dec-2019 ₦'000
GTB Gambia	77.81	77.81	574,278	574,278
GTB Sierra Leone	83.74	83.74	594,109	594,109
GTB Ghana	98.32	98.32	18,142,127	18,142,127
GTB UK Limited	100.00	100.00	9,597,924	9,597,924
GTB Liberia Limited	99.43	99.43	1,947,264	1,947,264
GTB Cote D'Ivoire Limited	100.00	100.00	5,077,458	5,077,458
GTB Kenya Limited	70.00	70.00	17,131,482	17,131,482
GTB Tanzania	76.20	70.00	3,838,390	2,749,390
			56,903,032	55,814,032
Non-current			56,903,032	55,814,032

- (a) (ii) The movement in investment in subsidiaries during the period is as follows:

<i>In thousands of Nigerian Naira</i>	Parent Jun-2020	Parent Dec-2019
Balance, beginning of the period	55,814,032	55,814,032
Additions during the period	1,089,000	-
Balance, end of the period	56,903,032	55,814,032

- (a) (iii) Additions during the period relates to:

- Additional investments of N1,089,000,000 in GTB Tanzania

Please refer to Note 44 for more information on the Group structure

Condensed results of consolidated entities

(b) Condensed results of the consolidated entities as at 30 June 2020, are as follows:

Full period profit and loss

Jun-2020

In thousands of Nigerian Naira	Staff Investment Trust	GT Bank Ghana	GT Bank Sierra Leone	GT Bank Liberia	GT Bank UK	GT Bank Gambia	GT Bank Cote D'Ivoire	GT Bank Kenya	GT Bank Tanzania
Operating income	2,009,265	18,579,550	3,666,268	2,698,042	2,102,458	2,415,796	1,859,849	6,630,579	259,475
Operating expenses	-	(5,387,132)	(1,746,358)	(1,350,173)	(2,482,127)	(1,224,744)	(989,225)	(3,599,568)	(463,654)
Loan impairment charges	-	(135,397)	(458,342)	(390,459)	-	(53,713)	(258,524)	(943,542)	(4,741)
Profit before tax	2,009,265	13,057,021	1,461,568	957,410	(379,669)	1,137,339	612,100	2,087,469	(208,920)
Taxation	-	(3,923,773)	(438,470)	(239,346)	(184,998)	(307,070)	1,656,747	(603,768)	-
Profit after tax from continuing operations	2,009,265	9,133,248	1,023,098	718,064	(564,667)	830,269	2,268,847	1,483,701	(208,920)

Condensed financial position

Jun-2020

In thousands of Nigerian Naira	Staff Investment Trust	GT Bank Ghana	GT Bank Sierra Leone	GT Bank Liberia	GT Bank UK	GT Bank Gambia	GT Bank Cote D'Ivoire	GT Bank Kenya	GT Bank Tanzania
Assets									
Cash and bank balances	3,019,931	79,276,544	17,737,939	10,332,305	129,094,855	11,739,792	2,684,908	26,800,871	275,373
Loans and advances to banks	-	-	-	-	135,567	-	-	-	930,237
Loans and advances to customers	-	43,059,154	17,027,680	26,573,033	27,093,199	8,182,800	10,878,478	71,551,901	1,946,269
Financial assets at fair value through profit or loss	-	28,341,084	-	-	-	-	-	-	-
Investment securities:									
– Fair Value through other comprehensive Income	6,531,749	-	-	-	37,002,489	27,308,210	9,944	34,675,582	-
– Held at amortised cost	-	68,363,393	15,138,720	1,600,110	-	2,901,596	21,313,927	13,280,500	821,116
Assets pledged as collateral	-	-	-	-	-	-	-	224,936	-
Restricted deposits and other assets	-	18,967,317	471,210	6,937,297	1,879,260	4,378,189	1,491,899	2,388,686	498,346
Property and equipment	-	4,249,179	1,307,342	2,582,116	741,992	2,208,447	2,522,543	4,498,051	1,366,257
Intangible assets	-	243,712	33,530	63,773	-	104,770	49,226	1,207,369	312,473
Deferred tax assets	-	131,429	2,984	-	273,162	-	1,736,792	1,953,599	-
Total assets	9,551,680	242,631,812	51,719,405	48,088,634	196,220,524	56,823,804	40,687,717	156,581,495	6,150,071
Financed by:									
Deposits from banks	-	-	-	-	109,759,225	-	108,703	3,687,322	203,172
Deposits from customers	-	174,171,729	38,077,330	35,392,192	66,631,008	46,474,645	28,479,207	116,528,165	1,964,344
Current income tax liabilities	-	512,679	(35,568)	245,041	(5,228)	100,409	-	-	-
Other liabilities	11,398,007	4,858,510	2,091,763	1,695,576	2,858,582	3,852,275	1,645,067	4,650,648	278,909
Deferred tax liabilities	-	231,958	-	277,507	81,597	57,038	-	320,395	-
Total liabilities	11,398,007	179,774,876	40,133,525	37,610,316	179,325,184	50,484,367	30,232,977	125,186,530	2,446,425
Equity and reserve	(1,846,327)	62,856,936	11,585,880	10,478,318	16,895,340	6,339,437	10,454,740	31,394,965	3,703,646
	9,551,680	242,631,812	51,719,405	48,088,634	196,220,524	56,823,804	40,687,717	156,581,495	6,150,071

Condensed cash flow

Jun-2020

In thousands of Nigerian Naira	Staff Investment Trust	GT Bank Ghana	GT Bank Sierra Leone	GT Bank Liberia	GT Bank UK	GT Bank Gambia	GT Bank Cote D'Ivoire	GT Bank Kenya	GT Bank Tanzania
Net cash flow:									
- from operating activities	(31,554,980)	10,369,603	5,125,804	3,604,459	(3,128,067)	1,943,173	5,324,752	6,354,046	283,450
- from investing activities	35,765,978	40,172,234	(5,234,383)	(499,049)	(2,005,844)	(3,035,941)	(6,268,059)	(6,501,227)	(240,097)
- from financing activities	(1,427,528)	-	-	(272,869)	-	(450,253)	-	-	-
Increase in cash and cash equivalents	2,783,470	50,541,837	(108,579)	2,832,541	(5,133,911)	(1,543,021)	(943,307)	(147,181)	43,353
Cash balance, beginning of period	236,461	27,912,490	16,975,572	7,214,382	134,998,215	12,963,225	3,516,631	26,743,190	220,248
Effect of exchange difference	-	822,217	870,946	285,382	(769,449)	319,588	111,584	204,862	11,773
Cash balance, end of period	3,019,931	79,276,544	17,737,939	10,332,305	129,094,855	11,739,792	2,684,908	26,800,871	275,374

Condensed results of the consolidated entities of the GT Bank Kenya Group as at 30 June 2020, are as follows:

Profit and loss

Jun-2020

In thousands of Nigerian Naira	GT Bank Kenya	GT Bank Uganda	GT Bank Rwanda
Operating income	3,600,506	969,859	2,060,225
Operating expenses	(1,798,855)	(783,905)	(1,016,806)
Loan impairment charges	(721,507)	1,421	(223,452)
Profit before tax	1,080,144	187,375	819,967
Taxation	(324,042)	(33,736)	(245,990)
Profit after tax	756,102	153,639	573,977

Condensed financial position

Jun-2020

In thousands of Nigerian Naira	GT Bank Kenya	GT Bank Uganda	GT Bank Rwanda
Assets			
Cash and bank balances	4,773,176	8,680,840	13,346,855
Loans and advances to customers	45,733,214	9,072,864	16,745,823
Investment securities:			
– Fair Value through other comprehensive Income	34,675,582	-	-
– Held at amortised cost	1,844,014	3,137,808	8,298,678
Assets pledged as collateral	-	224,936	-
Restricted deposits and other assets	1,183,430	338,107	440,956
Investment in subsidiaries	12,246,083	-	-
Property and equipment	1,939,945	844,493	2,139,806
Intangible assets	530,617	267,023	330,608
Deferred tax assets	1,245,697	707,902	-
Total assets	104,171,758	23,273,973	41,302,726
Financed by:			
Deposits from banks	3,649,366	37,956	-
Deposits from customers	65,923,946	18,318,915	32,285,304
Other liabilities	1,724,181	752,754	2,173,713
Deferred tax liabilities	139,090	-	181,305
Total liabilities	71,436,583	19,109,625	34,640,322
Equity and reserve	32,735,175	4,164,348	6,662,404
	104,171,758	23,273,973	41,302,726

Condensed results of the consolidated entities as at 30 June 2019, are as follows:

Jun-2019

In thousands of Nigerian Naira	Staff Investment Trust	GTB Finance B.V.	GT Bank Ghana	GT Bank Sierra Leone	GT Bank Liberia	GT Bank UK	GT Bank Gambia	GT Bank Cote D'Ivoire	GT Bank Kenya	GT Bank Tanzania
Condensed profit and loss										
Operating income	1,744,758	-	16,649,509	4,129,549	2,633,599	3,371,100	2,190,865	1,477,117	5,522,606	154,400
Operating expenses	(733,710)	-	(4,418,695)	(1,784,627)	(1,506,682)	(2,828,613)	(1,259,171)	(856,831)	(3,867,494)	(444,553)
Loan impairment charges	-	-	203,083	(316,484)	(135,591)	(57,895)	(30,996)	(53,714)	(116,458)	(4,804)
Profit before tax	1,011,048	-	12,433,897	2,028,438	991,326	484,592	900,698	566,572	1,538,654	(294,957)
Taxation	-	-	(3,961,638)	(608,532)	(247,938)	(80,306)	(243,185)	(8,391)	(340,644)	-
Profit after tax	1,011,048	-	8,472,259	1,419,906	743,388	404,286	657,513	558,181	1,198,010	(294,957)

Condensed results of the consolidated entities as at 31 December 2019, are as follows:

Dec-2019

In thousands of Nigerian Naira	Staff									
	Investment Trust	GTB Finance B.V.	GT Bank Ghana	GT Bank Sierra Leone	GT Bank Liberia	GT Bank UK	GT Bank Gambia	GT Bank Cote D'Ivoire	GT Bank Kenya	GT Bank Tanzania
Condensed financial position										
Assets										
Cash and bank balances	236,461	-	27,912,490	16,975,572	7,214,382	134,998,215	12,963,225	3,516,631	26,743,190	220,248
Loans and advances to banks	-	-	-	-	-	216,358	-	-	-	1,224,502
Loans and advances to customers	-	-	37,515,874	16,778,353	24,261,536	30,330,016	7,713,958	8,162,287	74,435,337	1,396,018
Financial assets at fair value through profit or loss	-	-	28,768,413	-	-	-	-	-	-	-
Investment securities:										
– Fair Value through other comprehensive Income	40,288,462	-	-	-	-	35,265,886	22,974,485	9,330	31,410,616	-
– Held at amortised cost	-	-	104,830,946	9,997,463	1,137,271	-	2,966,834	14,057,600	10,139,260	428,275
Assets pledged as collateral	-	-	-	-	-	-	-	-	246,106	-
Other assets	1,300,000	-	11,670,562	636,170	5,752,697	573,700	398,307	2,119,095	2,675,504	209,992
Property and equipment	-	-	4,330,998	705,365	2,415,608	820,695	2,607,801	2,446,650	4,442,935	1,371,441
Intangible assets	-	-	254,240	31,550	59,600	-	110,714	52,534	1,238,984	345,375
Deferred tax assets	-	-	92,483	45,341	-	390,797	-	-	1,727,950	-
Total assets	41,824,923	-	215,376,006	45,169,814	40,841,094	202,595,667	49,735,324	30,364,127	153,059,882	5,195,851
Financed by:										
Deposits from banks	-	-	15,897,679	-	-	117,283,836	-	69,137	8,172,052	177,532
Deposits from customers	-	-	141,559,884	33,239,816	29,484,485	65,859,894	42,422,284	20,309,437	110,624,646	2,277,904
Current income tax liabilities	-	-	151,489	118,012	492,426	(5,258)	92,340	-	-	-
Other liabilities	11,081,822	-	4,337,507	1,782,641	889,769	1,675,121	1,200,323	2,395,138	4,144,305	110,121
Other borrowed funds	1,427,528	-	-	-	257,344	-	-	-	-	-
Deferred tax liabilities	-	-	243,459	-	124,662	59,603	104,539	-	279,546	-
Total liabilities	12,509,350	-	162,190,018	35,140,469	31,248,686	184,873,196	43,819,486	22,773,712	123,220,549	2,565,557
Equity and reserve	29,315,573	-	53,185,988	10,029,345	9,592,408	17,722,471	5,915,838	7,590,415	29,839,333	2,630,294
	41,824,923	-	215,376,006	45,169,814	40,841,094	202,595,667	49,735,324	30,364,127	153,059,882	5,195,851

Jun-2019

In thousands of Nigerian Naira	Staff Investment Trust	GTB Finance B.V.	GT Bank Ghana	GT Bank Sierra Leone	GT Bank Liberia	GT Bank UK	GT Bank Gambia	GT Bank Cote D'Ivoire	GT Bank Kenya	GT Bank Tanzania
Condensed cash flow										
Net cash flow:										
- from operating activities	(39,223,615)	-	58,255,115	136,850	104,023	1,704,842	5,563,438	1,658,827	18,715,644	9,497
- from investing activities	40,560,626	-	(38,069,639)	(1,350,083)	(796,903)	21,521	(3,506,494)	(2,408,759)	(9,484,599)	78,326
- from financing activities	(717,337)	-	(414,945)	-	(254,000)	-	(274,957)	-	-	-
Increase in cash and cash equivalents										
	619,674	-	19,770,531	(1,213,233)	(946,880)	1,726,363	1,781,987	(749,932)	9,231,045	87,823
Cash balance, beginning of period	195,861	8,611	61,983,571	16,428,420	6,353,309	141,716,358	14,729,744	2,240,276	24,035,996	171,330
Effect of exchange difference	-	47	(4,612,700)	(598,197)	21,590	429,063	(182,941)	1,180	12,116	2,055
Cash balance, end of period	815,535	8,658	77,141,402	14,616,990	5,428,019	143,871,784	16,328,790	1,491,524	33,279,157	261,208

Condensed results of the consolidated entities of the GT Bank Kenya Group as at 30 June 2019, are as follows:

Profit and loss

Jun-2019

In thousands of Nigerian Naira	GT Bank Kenya	GT Bank Uganda	GT Bank Rwanda
Operating income	2,853,951	817,302	1,851,363
Operating expenses	(1,887,722)	(810,764)	(1,168,997)
Loan impairment charges	265	(3,903)	(112,819)
Profit before tax	966,494	2,635	569,547
Taxation	(289,941)	(50,703)	-
Profit after tax	676,553	(48,068)	569,547

Condensed financial position

Dec-2019

In thousands of Nigerian Naira	GT Bank Kenya	GT Bank Uganda	GT Bank Rwanda
Assets			
Cash and cash equivalents	4,934,991	9,470,002	12,338,197
Loans and advances to customers	48,664,699	8,310,035	17,460,603
Investment securities:			
– Fair Value through other comprehensive Income	31,410,616	-	-
– Held at amortised cost	1,835,634	2,777,671	5,525,955
Assets pledged as collateral	-	246,106	-
Other assets	1,514,083	277,759	580,937
Investment in subsidiaries	12,129,937	-	-
Property and equipment	2,078,695	792,749	1,988,589
Intangible assets	542,611	264,472	353,530
Deferred tax assets	1,049,172	678,778	-
Total assets	104,160,438	22,817,572	38,247,811
Financed by:			
Deposits from banks	7,762,241	265	409,546
Deposits from customers	62,726,528	18,144,021	29,754,097
Other liabilities	1,911,018	814,955	1,418,332
Deferred tax liabilities	126,931	-	152,615
Total liabilities	72,526,718	18,959,241	31,734,590
Equity and reserve	31,633,720	3,858,331	6,513,221
	104,160,438	22,817,572	38,247,811

31 Property and equipment

(a) Group

In thousands of Nigerian Naira	Leasehold improvement and buildings ¹	Land	Furniture & equipment	Motor vehicle	Aircraft	Capital work-in - progress ²	Total
Cost							
Balance at 1 January 2020	98,719,230	-	111,272,579	13,680,069	13,036,574	14,280,632	250,989,084
Exchange difference	531,864	-	479,974	118,821	-	76,334	1,206,993
Additions	7,315,919	-	8,333,427	1,253,330	154,193	2,306,389	19,363,258
Disposals/Reclass	(283,940)	-	(230,698)	(766,793)	-	-	(1,281,431)
Transfers	993,577	-	769,449	-	-	(1,763,026)	-
Balance at 30 June 2020	107,276,650	-	120,624,731	14,285,427	13,190,767	14,900,329	270,277,904
Balance at 1 January 2019	62,507,128	14,327,056	90,163,092	12,291,035	12,802,852	18,495,284	210,586,447
Exchange difference	(288,954)	(57,367)	(350,836)	(163,645)	-	(66,218)	(927,020)
Additions	29,899,147	-	22,592,594	2,890,304	233,722	9,093,599	64,709,366
Disposals	(324,975)	-	(6,211,153)	(1,511,196)	-	-	(8,047,324)
Transfers	6,926,884	1,028,281	5,078,882	173,571	-	(13,207,618)	-
Reclassifications to other assets	-	(15,297,970)	-	-	-	(34,415)	(15,332,385)
Balance at 31 December 2019	98,719,230	-	111,272,579	13,680,069	13,036,574	14,280,632	250,989,084

¹ Of this amount as at June 2020, Leasehold improvement accounts for N26,427,069,000 (24.6%) while Buildings accounts for N80,849,575,000 (75.4%)

² Capital work in progress refers to capital expenditure incurred on items of Property, Plant and Equipment which are however not ready for use and as such are not being depreciated.

Property and equipment (continued)

Group	Depreciation	Leasehold improvement and buildings	Land	Furniture & equipment	Motor vehicle	Aircraft	Capital work-in progress	Total
<i>In thousands of Nigerian Naira</i>								
Balance at 1 January 2020		17,900,407	-	72,558,504	8,347,794	10,407,516	-	109,214,221
Exchange difference		118,397	-	363,996	74,351	-	-	556,744
Charge for the period		2,263,118	-	7,736,352	1,148,533	1,018,120	-	12,166,123
Disposal		(279,082)	-	(181,289)	(757,688)	-	-	(1,218,059)
Balance at 30 June 2020		20,002,840	-	80,477,563	8,812,990	11,425,636	-	120,719,029
Balance at 1 January 2019		15,133,561	1,257,036	65,911,583	7,957,686	8,500,666	-	98,760,532
Exchange difference		(92,934)	(5,328)	(239,770)	(98,536)	-	-	(436,568)
Charge for the year		3,484,320	-	12,504,279	1,936,358	1,906,850	-	19,831,807
Disposal		(624,540)	-	(5,617,588)	(1,447,714)	-	-	(7,689,842)
Reclassifications to other assets		-	(1,251,708)	-	-	-	-	(1,251,708)
Balance at 31 December 2019		17,900,407	-	72,558,504	8,347,794	10,407,516	-	109,214,221
Carrying amounts:								
Balance at 30 June 2020		87,273,810	-	40,147,168	5,472,437	1,765,131	14,900,329	149,558,875
Balance at 31 December 2019		80,818,823	-	38,714,075	5,332,275	2,629,058	14,280,632	141,774,863

Property and equipment (continued)**(b) Parent**

In thousands of Nigerian Naira	Leasehold improvement and buildings ¹	Land	Furniture & equipment	Motor vehicle	Aircraft	Capital work-in progress ²	Total
Cost							
Balance at 1 January 2020	83,057,156	-	94,789,164	10,435,319	13,036,574	12,400,787	213,719,000
Additions	7,365,742	-	7,396,949	1,169,148	154,193	1,834,611	17,920,643
Disposals/Reclass	-	-	(388,931)	(702,742)	-	-	(1,091,673)
Transfers	843	-	548,933	-	-	(549,776)	-
Balance at 30 June 2020	90,423,741	-	102,346,115	10,901,725	13,190,767	13,685,622	230,547,970
Balance at 1 January 2019	51,185,367	13,409,632	73,617,701	9,004,521	12,802,852	17,275,940	177,296,013
Additions	25,916,930	-	20,278,507	2,363,467	233,722	7,217,568	56,010,194
Disposals	-	-	(4,058,000)	(1,091,294)	-	-	(5,149,294)
Transfers	5,954,859	1,028,281	4,950,956	158,625	-	(12,092,721)	-
Reclassifications to other assets	-	(14,437,913)	-	-	-	-	(14,437,913)
Balance at 31 December 2019	83,057,156	-	94,789,164	10,435,319	13,036,574	12,400,787	213,719,000

¹ Of this amount as at June 2020, Leasehold improvement accounts for N22,275,438,000 (24.6%) while Buildings accounts for N68,148,296,000 (75.4%)

² Capital work in progress refers to capital expenditure incurred on items of Property, Plant and Equipment which are however not ready for use and as such are not being depreciated.

Property and equipment (continued)**Parent**

Depreciation In thousands of Nigerian Naira	Leasehold improvement and buildings	Land	Furniture & equipment	Motor vehicle	Aircraft	Capital work-in - progress	Total
Balance at 1 January 2020	13,998,763	-	60,235,129	6,444,154	10,407,516	-	91,085,562
Charge for the period	1,699,836	-	6,880,159	871,486	1,018,120	-	10,469,601
Disposal	-	-	(388,930)	(701,315)	-	-	(1,090,245)
Balance at 30 June 2020	15,698,599	-	66,726,358	6,614,325	11,425,636	-	100,464,918
Balance at 1 January 2019	11,676,256	1,143,927	53,704,321	5,970,305	8,500,666	-	80,995,475
Charge for the year	2,322,507	-	10,588,699	1,522,358	1,906,850	-	16,340,414
Disposal	-	-	(4,057,891)	(1,048,509)	-	-	(5,106,400)
Reclassifications to other assets	-	(1,143,927)	-	-	-	-	(1,143,927)
Balance at 31 December 2019	13,998,763	-	60,235,129	6,444,154	10,407,516	-	91,085,562
Carrying amounts:							
Balance at 30 June 2020	74,725,142	-	35,619,757	4,287,400	1,765,131	13,685,622	130,083,052
Balance at 31 December 2019	69,058,393	-	34,554,035	3,991,165	2,629,058	12,400,787	122,633,438

(c) The Bank and Group had capital commitments of N483,218,000 (31 December 2019: N284,851,000) as at the reporting date in respect of authorized and contractual capital projects.

(d) There were no capitalised borrowing costs related to the acquisition of plant and equipment during the period (2019: nil)

32 Intangible assets**(a) Group**

In thousands of Nigerian Naira	Goodwill	Purchased Software	Total
Cost			
Balance at 1 January 2020	8,684,356	26,275,095	34,959,451
Exchange translation differences	750	139,812	140,562
Additions	-	2,085,024	2,085,024
Disposals	-	19,032	19,032
Balance at 30 June 2020	8,685,106	28,518,963	37,204,069
Balance at 1 January 2019	8,682,937	19,796,914	28,479,851
Exchange translation differences	1,419	8,786	10,205
Additions	-	6,692,435	6,692,435
Disposals	-	(223,040)	(223,040)
Balance at 31 December 2019	8,684,356	26,275,095	34,959,451
Amortisation and impairment losses			
Balance at 1 January 2020	-	14,714,219	14,714,219
Exchange translation differences	-	92,074	92,074
Amortisation for the period	-	1,858,547	1,858,547
Disposals	-	19,032	19,032
Balance at 30 June 2020	-	16,683,872	16,683,872
Balance at 1 January 2019	-	12,077,230	12,077,230
Exchange translation differences	-	(3,916)	(3,916)
Amortisation for the year	-	2,860,832	2,860,832
Disposals	-	(219,927)	(219,927)
Balance at 31 December 2019	-	14,714,219	14,714,219
Carrying amounts:			
Balance at 30 June 2020	8,685,106	11,835,091	20,520,197
Balance at 31 December 2019	8,684,356	11,560,876	20,245,232

Goodwill is reviewed annually for impairment, or more frequently when there are indications that impairment may have occurred. There was no impairment identified in the period ended June 2020 (2019: nil).

(b) Parent

In thousands of Nigerian Naira

**Purchased
Software**
Cost

Balance at 1 January 2020	20,739,355
Additions	1,905,699
Balance at 30 June 2020	22,645,054

Balance at 1 January 2019	14,528,575
Additions	6,210,780
Balance at 31 December 2019	20,739,355

Amortisation and impairment losses

Balance at 1 January 2020	11,193,102
Amortisation for the period	1,552,593
Balance at 30 June 2020	12,745,695

Balance at 1 January 2019	8,892,970
Amortisation for the year	2,300,132
Balance at 31 December 2019	11,193,102

Carrying amounts:

Balance at 30 June 2020	9,899,359
Balance at 31 December 2019	9,546,253

(c) Impairment testing for cash-generating units containing Goodwill

For the purpose of impairment testing, goodwill acquired through business combinations is allocated to each of the cash-generating units or groups of cash-generating units that is expected to benefit from the synergies of the combination.

Goodwill is allocated to the Cash Generating Units (CGUs) as shown below:

In thousands of Nigerian Naira

Cash Generating Units	Jun-20	Dec -19
Rest of West Africa:		
- Corporate Banking	46,311	41,274
- Commercial Banking	3,965	4,774
- Retail Banking	9,824	13,302
East Africa:		
- Corporate Banking	6,646,039	5,998,039
- Commercial Banking	569,077	693,839
- Retail Banking	1,409,891	1,933,126
	8,685,108	8,684,355

No impairment loss on goodwill was recognised for the period ended 30 June 2020 (31 December 2019: nil).

The recoverable amounts for the CGUs have been determined based on value-in-use calculations, using cash flow projections covering a five-year period and appropriate discount rates.

Cash Flow Forecasts

The cash flow projections are based on future cash flows and the 5-year business plan appropriately approved by senior management. Cash flows to perpetuity were estimated using a 10-year average growth of GDP in the countries where the subsidiaries operate; 3.9 per cent and 6.2 per cent for CGUs in West Africa and East Africa regions respectively. The constant growth rates are based on the long term forecast of GTBank's growth in the countries in which the CGU's operate centred on past performance, current industry trend and management's expectations of market development. The forecast period is based on the Group's medium to long term perspective with respect to the operations of these units.

Valuation Assumptions and Other Disclosures

For each of the CGUs to which the goodwill was allocated, the key assumptions used in Value-in-use calculations are as follows:

The recoverable amounts of the East Africa region for which goodwill were allocated have been based on their value in use which were determined by discounting the projected cash flows generated by the segments in the region with the weighted discount rate of 18.62% derived using CAPM approach. It would require over N1.80billion change in the recoverable amount of the most vulnerable CGU (East Africa – Commercial) before goodwill allocated to the identified CGU can be assumed impaired.

785 basis point increase in the discount rate will make the recoverable amount of the East Africa region Commercial segment equal to its carrying amount.

2020-Key Assumptions	Rest of West Africa			East Africa		
	Corporate	Commercial	Retail	Corporate	Commercial	Retail
Revenue Growth Rate (%)	55.86%	56.86%	57.36%	11.70%	11.70%	11.70%
Operating Income Growth Rate (%)	60.11%	60.61%	62.11%	0.50%	0.50%	2.00%
Other Operating Costs (₦'Million)	26,063	2,232	5,529	5,145	441	1,091
Capital Expenditure (₦'Million)	20,559	1,760	4,361	1,294	111	275
Recoverable Amount (₦'Million)	535,073	45,816	113,510	48,063	4,115	10,196
Long Term Growth Rate (%)	4%- 5%	4%- 5%	4%- 5%	6%- 7%	6%- 7%	6%- 7%
Discount Rate (%)	25.70%	25.70%	25.70%	18.62%	18.62%	18.62%
2019-Key Assumptions	Rest of West Africa			East Africa		
	Corporate	Commercial	Retail	Corporate	Commercial	Retail
Revenue Growth Rate (%)	42.81%	43.81%	44.31%	5.66%	5.66%	5.66%
Operating Income Growth Rate (%)	46.30%	46.80%	48.30%	0.50%	0.50%	2.00%
Other Operating Costs (₦'Million)	23,643	2,735	7,620	4,945	572	1,594
Capital Expenditure (₦'Million)	15,494	1,792	4,994	1,362	158	439
Recoverable Amount (₦'Million)	281,641	32,580	90,771	22,599	2,614	7,283
Long Term Growth Rate (%)	4%- 5%	4%- 5%	4%- 5%	6%- 7%	6%- 7%	6%- 7%
Discount Rate (%)	25.39%	25.39%	25.39%	18.47%	18.47%	18.47%

The key assumptions described above may change as economic and market conditions change. The Group estimates that reasonably possible changes in these assumptions are not expected to cause the recoverable amount of the subsidiaries (from which the goodwill arose) to decline below their carrying amount.

33 Deferred tax assets and liabilities

Deferred tax assets and liabilities are attributable to the following:

Group

Deferred tax assets

In thousands of Nigerian Naira

	Jun-2020			Dec-2019		
	Assets	Liabilities	Net	Assets	Liabilities	Net
Property and equipment, and software	2,229,746	-	2,229,746	2,164,087	-	2,164,087
Allowances for loan losses	131,429	-	131,429	92,483	-	92,483
Revaluation gain and other assets	1,736,792	-	1,736,792	-	-	-
Net deferred tax assets/(liabilities)	4,097,967	-	4,097,967	2,256,570	-	2,256,570

In thousands of Nigerian Naira

Jun-2020 Dec-2019

Deferred tax assets:

-Deferred tax assets to be recovered within 12 months	1,868,221	92,483
-Deferred tax assets to be recovered after more than 12 months	2,229,746	2,164,087

Group**Deferred tax liabilities***In thousands of Nigerian Naira*

	Jun-2020			Dec-2019		
	Assets	Liabilities	Net	Assets	Liabilities	Net
Property and equipment, and software	-	20,563,441	20,563,441	-	19,711,487	19,711,487
Fair value reserves	-	5,376,738	5,376,738	-	403,172	403,172
Allowances for loan losses	1,890,515	-	(1,890,515)	3,222,713	-	(3,222,713)
Defined benefit obligation/actuarial loss	1,209,299	-	(1,209,299)	1,837,460	-	(1,837,460)
Revaluation gain and other assets	2,006,225	-	(2,006,225)	4,485,952	-	(4,485,952)
Net deferred tax (assets)/liabilities	5,106,039	25,940,179	20,834,140	9,546,125	20,114,659	10,568,534

In thousands of Nigerian Naira

Jun-2020

Dec-2019

Deferred tax assets:

-Deferred tax assets to be recovered within 12 months 5,106,039 9,546,125

Deferred tax liabilities:

-Deferred tax liabilities to be recovered within 12 months 8,230,158 2,615,784

-Deferred tax liabilities to be recovered after more than 12 months 17,710,021 17,498,875

Parent**Deferred Tax Liabilities***In thousands of Nigerian Naira***Jun-2020****Dec-2019**

	Assets	Liabilities	Net	Assets	Liabilities	Net
Property and equipment, and software	-	19,594,945	19,594,945	-	18,899,678	18,899,678
Fair value reserves	-	5,376,738	5,376,738	-	403,172	403,172
Allowances for loan losses	1,890,515	-	(1,890,515)	3,222,713	-	(3,222,713)
Defined benefit obligation/actuarial loss	1,209,299	-	(1,209,299)	1,837,460	-	(1,837,460)
Revaluation gain and other assets	1,925,353	-	(1,925,353)	1,948,791	-	(1,948,791)
Net deferred tax (assets)/liabilities	5,025,167	24,971,683	19,946,516	7,008,964	19,302,850	12,293,886

*In thousands of Nigerian Naira***Jun-2020****Dec-2019**

Deferred tax assets		
-Deferred tax assets to be recovered within 12 months		5,025,167
Deferred tax liabilities		7,008,964
-Deferred tax liabilities to be recovered within 12 months	8,123,623	2,526,486
-Deferred tax liabilities to be recovered after more than 12 months	16,848,060	16,776,365

Movements in deferred tax assets during the period

Group
Jun-2020

In thousands of Nigerian Naira

	Property and equipment, and software	Fair value reserves	Allowances for loan losses	Mark to market loss on valuation of securities	Defined benefit obligation	Revaluation gain and Other assets	Foreign currency translation difference	Total
Balance at 1 January 2020	2,164,087	-	92,483	-	-	-	-	2,256,570
Exchange difference	-	-	-	-	-	70,611	-	70,611
Recognised in profit or loss	65,659	-	38,946	-	-	1,666,181	-	1,770,786
Balance at 30 June 2020	2,229,746	-	131,429	-	-	1,736,792	-	4,097,967

Movements in deferred tax liabilities during the period

Group
Jun-2020

In thousands of Nigerian Naira

	Property and equipment, and software	Fair value reserves	Allowances for loan losses	Mark to market loss on valuation of securities	Defined benefit obligation	Revaluation gain and Other assets	Foreign currency translation difference	Total
Balance at 1 January 2020	19,711,487	403,171	(3,222,713)	-	(1,837,460)	(4,485,952)	-	10,568,533
Exchange difference	(183,293)	684,788	100,469	-	-	(839,128)	(345,727)	(582,891)
Recognised in profit or loss	1,035,247	(725,469)	1,231,729	-	628,161	3,318,855	(196,226)	5,292,297
Other comprehensive income	-	5,014,248	-	-	-	-	541,953	5,556,201
Balance at 30 June 2020	20,563,441	5,376,738	(1,890,515)	-	(1,209,299)	(2,006,225)	-	20,834,140

Movements in deferred tax assets during the year

Group
Dec-2019

In thousands of Nigerian Naira

	Property and equipment, and software	Fair value reserves	Allowances for loan losses	Mark to market loss on valuation of securities	Defined benefit obligation	Revaluation gain and Other assets	Foreign currency translation difference	Total
Balance at 1 January 2019	2,169,819	-	-	-	-	-	-	2,169,819
Recognised in profit or loss	(5,732)	-	92,483	-	-	-	-	86,751
Balance at 31 December 2019	2,164,087	-	92,483	-	-	-	-	2,256,570

Movements in deferred tax liabilities during the year

Group
Dec-2019

In thousands of Nigerian Naira

	Property and equipment, and software	Fair value reserves	Allowances for loan losses	Mark to market loss on valuation of securities	Defined benefit obligation	Revaluation gain and Other assets	Foreign currency translation difference	Total
Balance at 1 January 2019	14,153,585	(874,104)	(1,553,797)	-	(1,069,948)	(3,579,780)	-	7,075,956
IFRS 16 adjustment	-	-	-	-	-	(23,439)	-	(23,439)
Exchange difference	(173,677)	648,860	95,197	-	-	(795,102)	(327,587)	(552,309)
Recognised in profit or loss	5,731,579	(810,349)	(1,764,113)	-	(139,351)	(87,631)	2,524,469	5,454,604
Other comprehensive income	-	1,438,764	-	-	(628,161)	-	(2,196,882)	(1,386,279)
Balance at 31 December 2019	19,711,487	403,171	(3,222,713)	-	(1,837,460)	(4,485,952)	-	10,568,533

Parent
Jun-2020

In thousands of Nigerian Naira

	Property and equipment, and software	Fair value reserves	Allowances for loan losses	Mark to market loss on valuation of securities	Defined benefit obligation	Revaluation gain and Other assets	Foreign currency translation difference	Total
Balance at 1 January 2020	18,899,680	403,171	(3,222,713)	-	(1,837,460)	(1,948,792)	-	12,293,886
Exchange difference	-	-	-	-	-	-	-	-
Recognised in profit or loss	695,265	-	1,332,198	-	628,161	23,439	-	2,679,063
Other comprehensive income	-	4,973,567	-	-	-	-	-	4,973,567
Balance at 30 June 2020	19,594,945	5,376,738	(1,890,515)	-	(1,209,299)	(1,925,353)	-	19,946,516

Parent
Dec-2019

In thousands of Nigerian Naira

	Property and equipment, and software	Fair value reserves	Allowances for loan losses	Mark to market loss on valuation of securities	Defined benefit obligation	Revaluation gain and Other assets	Foreign currency translation difference	Total
Balance at 1 January 2019	13,419,628	(874,103)	(1,553,797)	-	(1,069,948)	(2,743,219)	-	7,178,561
IFRS 16 adjustment	-	-	-	-	-	(23,439)	-	(23,439)
Recognised in profit or loss	5,480,052	-	(1,668,916)	-	(139,351)	817,866	-	4,489,651
Other comprehensive income	-	1,277,274	-	-	(628,161)	-	-	649,113
Balance at 31 December 2019	18,899,680	403,171	(3,222,713)	-	(1,837,460)	(1,948,792)	-	12,293,886

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Restricted deposits and other assets

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Repossessed collaterals	11,931,542	11,036,061	9,243,888	8,439,161
Prepayments	28,497,243	35,576,690	19,951,970	25,981,006
Accounts Receivable	53,708,682	14,445,319	33,894,333	6,816,192
Stocks	2,568,060	-	2,568,060	-
Foreign Banks - cash collateral	9,342,543	15,855,099	9,233,733	15,800,229
Restricted deposits with central banks (See note 34(i) below)	881,685,962	443,652,883	881,666,770	443,636,961
Contribution to AGSMEIS (See note 34(ii) below)	31,508,326	22,752,062	31,508,326	22,752,062
Recognised assets for defined benefit obligations (See note 39)	10,799,957	10,799,957	10,799,957	10,799,957
	1,030,042,315	554,118,071	998,867,037	534,225,568
Right-Of-Use Assets (See note 34(iii) below)	24,498,585	23,580,802	18,643,710	18,143,188
	1,054,540,900	577,698,873	1,017,510,747	552,368,756
Impairment on other assets (See note 34(v) below)	(265,952)	(265,867)	(263,001)	(263,001)
	1,054,274,948	577,433,006	1,017,247,746	552,105,755
Current	1,016,028,609	542,146,605	985,236,019	522,617,077
Non-current	38,246,339	35,286,401	32,011,727	29,488,678

- (i) Restricted deposits with central banks are not available for use in the Group's day-to-day operations. The Bank had restricted balances of N881,666,770,000 with the Central Bank of Nigeria (CBN) as at 30 June 2020 (December 2019: N443,636,961,000). This balance is CBN cash reserve requirement. The cash reserve ratio represents a mandatory total Naira deposits which should be held with the Central Bank of Nigeria as a regulatory requirement.
- (ii) This represents contribution to Agri-Business/Small and Medium Enterprises Investment Scheme aimed at supporting the Federal Government's effort at promoting agricultural businesses as well as Small and Medium Enterprises. It is an initiative of the Bankers' Committee in which Banks are required to set aside 5% of their Profit After Tax for investment in qualified players. The fund is domiciled with the Central Bank of Nigeria.

(iii) Right-of-use-assets¹

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Opening balance	23,580,802	-	18,143,188	-
Reclassification from Prepayments	-	6,751,459	-	5,092,389
Reclassification from PPE	-	13,178,503	-	12,426,227
IFRS 16 Adjustment		73,215		73,215
Additions during the period	1,876,404	5,691,632	903,606	1,472,967
Amortisation during the period	(958,621)	(2,071,840)	(403,084)	(879,443)
Short term leases recognised on a straight-line basis as expense	-	(42,167)	-	(42,167)
Closing balance	24,498,585	23,580,802	18,643,710	18,143,188

For the Group and Parent, the right-of-use assets relates to Property and lease rentals on branches. The amortisation during the period is shown in Note 18.

(v) Movement in impairment of other financial assets:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Opening Balance	265,867	320,375	263,001	320,375
Charge/(reversal) for the period	85	(54,508)	-	(57,374)
Closing Balance	265,952	265,867	263,001	263,001

35 Deposits from banks

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Money market deposits	2,959,384	22,439,806	-	-
Other deposits from banks	81,968,106	85,078,592	14,944	15,200
	84,927,490	107,518,398	14,944	15,200
Current	84,927,490	107,518,398	14,944	15,200
Non-current	-	-	-	-

36 Deposits from customers

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Retail customers:				
Term deposits	136,461,629	170,607,419	88,200,449	126,067,457
Current deposits	486,020,521	426,371,243	426,050,146	357,866,791
Savings	928,236,293	676,354,756	822,396,992	580,888,269
Corporate customers:				
Term deposits	261,443,931	211,770,999	207,379,683	165,762,456
Current deposits	1,189,177,459	1,047,435,967	949,644,669	856,225,097
	3,001,339,833	2,532,540,384	2,493,671,939	2,086,810,070
Current	2,989,058,453	2,531,213,037	2,493,506,169	2,086,801,362
Non-current	12,281,380	1,327,347	165,770	8,708

37 Financial liabilities at fair value through profit or loss

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Treasury bills short positions	-	1,615,735	-	1,615,735
	-	1,615,735	-	1,615,735
Current	-	1,615,735	-	1,615,735
Non-current	-	-	-	-

38 Other liabilities

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Cash settled share based payment liability				
(Note 38(c))	11,398,007	11,081,822	-	-
Lease liabilities (Note 38(f))	7,120,068	5,275,289	449,622	151,396
Liability for defined contribution obligations				
(Note 38(a))	399,985	402,749	33	33
Deferred income on financial guarantee contracts	127,196	91,554	23,103	34,874
Litigation claims provision (Note 38(d))	259,256	250,665	190,200	189,870
Certified cheques	9,054,583	5,799,807	5,378,666	4,909,666
Customers' deposit for foreign trade (Note 38(b))	28,799,184	16,626,361	28,794,604	16,393,689
Customers' escrow balances	362,862,833	120,397,846	362,341,444	119,851,339
Account payables	57,936,944	33,542,379	53,121,013	30,351,050
Creditors and agency services	43,904,526	33,032,814	38,633,094	27,417,104
Customers deposit for shares of other Corporates	459,877	462,115	459,877	462,115
Impairment on contingents (Note 38(e))	3,651,252	6,462,312	3,237,833	6,056,692
	525,973,711	233,425,713	492,629,489	205,817,828
Current	507,697,724	215,329,151	488,728,731	199,326,183
Non-current	18,275,987	18,096,562	3,900,758	6,491,645

- (a) The Bank and its employees each contribute a minimum of 10% and 8% respectively of basic salary, housing and transport allowance to each employee's retirement savings account maintained with their nominated pension fund administrators.
- (b) This represents the Naira value of foreign currencies held on behalf of customers in various foreign accounts to cover letters of credit transactions. The corresponding balance is included in Foreign Banks - Cash Collateral in other assets.
- (c) Movements in the number of share options outstanding and their related weighted average exercise prices are as follows:

	Jun-2020		Dec-2019	
	Average Exercise Price Per Share	Share Rights (thousands)	Average Exercise Price Per Share	Share Rights (thousands)
At 1 January	30.32	365,454	27.12	363,918
Granted	12.97	16,688	17.41	23,436
Exercised	23.43	(6,072)	30.08	(21,900)
As at end of the period	30.31	376,070	30.32	365,454

The total unit of shares of the scheme stood at 1,356,514,000 as at June 2020 (Dec 2019: 1,356,514,000), out of which 376,070,000 (Dec 2019: 365,454,000) have been granted. Out of the 376,070,000 Share Appreciation Right (SARs) granted as at June 2020 (Dec 2019: 365,454,000 SARs), 282,176,000 SARs (Dec 2019: 272,723,000) have met the vesting criteria. SARs exercised in 2020 resulted in 6,072,000 shares (Dec 2019:21,900,000) being granted at a weighted average price of N23.43 each (Dec 2019: N30.08 each)

The fair value of SAR was determined using a multi-factor model which entails using average share price for vested shares and multiple combination of 4.30% probability of exits, number of employees years in the scheme and in the organization for non-vested shares.

As at 30th June 2020, the impact of the SAR on the statement of financial position of the Group stood at N11,398,007,000 (2019: N11,081,822,000).

The Share Appreciation Right is a cash settled share based compensation scheme managed by a Special Purpose Vehicle (SPV) - Guaranty Trust Bank Staff Investment Trust. The scheme was introduced as a compensation plan for the bank's qualifying personnel to enhance employee retention, by offering the shares acquired by the SPV to qualifying members of staff at the prevailing net book value of the bank. Under the terms of the plan, the shares vest only if a member has spent 10 years in the bank, 5 years in the scheme and the purchased shares are up to 3 years old from the date of purchase. Upon exit if a member meets vesting conditions, the shares would be repurchased from the staff by the scheme.

The liability for the SARs is measured, initially and at the end of each reporting period until settled, at the fair value of the SARs, by applying an option pricing model, taking into account the terms and conditions on which the SARs were granted, and the extent to which the employees have rendered services to date. The expected life used in the model has been adjusted based on management's best estimate for the effects of exercise restrictions (including the probability of meeting market conditions attached to the option), and behavioural considerations. Expected volatility is based on the historical share price volatility over the past 3 years.

As at 30 Jun 2020, the impact of the SAR on the statement of financial position of the Group stood at N11,398,007,000 (2019:N11,081,822,000). Of this amount, the liability on vested but unexercised SARs was N9,748,678,000 (2019: N9,586,920,000).

Share options outstanding at the end of the period have the following expiry date and exercise prices:

Grant-Vest	Exercise price		Share options (thousands of Naira)	
	Jun-2020	Dec-2019	Jun-2020	Dec-2019
2004-2009	34.49	35.08	3,994,915	4,063,147
2004-2017	32.40	33.40	145,890	143,705
2005-2010	31.98	32.19	594,488	584,916
2005-2013	33.22	33.33	781,296	783,676
2006-2011	33.36	33.08	178,171	176,687
2006-2014	33.86	34.80	337,280	340,331
2007-2012	32.46	33.11	896,671	884,831
2007-2013	31.93	31.62	100,905	99,937
2007-2014	32.33	32.91	158,561	158,626
2007-2015	33.54	33.89	67,093	67,778
2007-2016	31.51	29.49	250,398	234,497
2008-2013	31.48	31.08	525,050	511,383
2008-2014	32.06	31.12	81,885	79,468
2008-2015	29.99	30.22	94,557	95,424
2008-2017	32.88	32.83	66,974	63,021
2009-2014	29.63	29.70	115,924	109,748
2009-2015	23.04	27.48	16,378	19,126
2008-2026	25.28	23.97	11,028	10,359
2010-2015	26.00	25.77	32,474	32,184
2010-2016	31.59	31.42	97,470	95,173
2010-2017	34.55	35.15	35,037	35,650
2010-2018	29.75	28.87	63,466	61,591
2010-2019	34.55	35.15	77,428	78,782
2011-2016	28.00	27.73	588,305	578,444
2011-2017	30.90	32.68	51,390	50,280
2011-2018	32.67	32.13	65,345	64,254
2011-2019	25.69	26.09	88,639	80,997
2011-2020	25.23	24.85	58,037	52,178
2012-2017	26.72	27.62	58,266	147,687
2012-2018	30.78	31.11	24,931	25,199
2012-2021	32.30	31.40	9,690	9,419
2019-2024	5.99	4.99	24,566	17,546
2013-2018	26.87	26.24	378,737	345,609
2014-2019	27.14	25.80	220,371	230,227
2014-2022	19.50	17.12	7,731	6,787
2015-2020	25.87	24.05	269,955	232,780
2015-2022	27.48	25.25	74,189	63,117
2015-2023	21.00	16.49	11,408	8,957
2015-2024	16.22	13.31	1,444	1,185
2016-2021	22.65	17.66	594,525	341,450
2016-2025	11.62	10.37	16,993	13,450
2017-2022	15.72	10.13	73,379	46,060
2017-2023	24.94	9.25	4,988	1,849
2018-2026	-	5.37	-	513
2018-2023	8.53	6.83	44,758	33,793
2020-2025	4.72	-	7,020	-
			11,398,007	11,081,822

- (d) Provision for litigation arose from the assessment carried out by the Solicitors of the Bank of all the pending litigations the Bank was involved in as at June 30, 2020. Please see Note 43 for further information on Litigations.

Movement in provision for litigation claims during the period is as follows:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Opening Balance	250,665	91,720	189,870	91,720
Increase/(reversal) during the period	8,591	158,945	330	98,150
Closing Balance	259,256	250,665	190,200	189,870

This relates to provision on pending cases that the bank is currently involved in. Please refer to Note 43 for more information. Timing of resulting outflows of economic resources with respect to the provision can not readily be determined.

- (e) **Movement in impairment on contingents during the period is as follows:**

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Opening balance	6,462,312	7,100,889	6,056,692	6,713,128
Effect of exchange rate fluctuation	7,799	(103,953)	-	-
Charge/(Reversal) for the period	(2,818,859)	(534,624)	(2,818,859)	(656,436)
Closing Balance	3,651,252	6,462,312	3,237,833	6,056,692

- (f) The Group leases a number of properties to serve as its branch outlets.

The Group and Parent has applied 10.97% as the weighted average incremental borrowing rate to lease liability on transition date.

The period of future economic outflows of the lease liabilities is analysed below:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Less than 3 months	63,739	133,349	4,025	3,827
3-6 months	77,531	22,928	4,896	658
6-12 months	348,448	195,024	22,004	5,597
1-5years	681,678	1,398,267	43,047	40,129
More than 5 years	5,948,672	3,525,722	375,650	101,185
7,120,068	5,275,290	449,622	151,396	

39 Defined benefit obligations

The Bank operates a non-contributory, funded lump sum defined benefit gratuity scheme. Employees are automatically admitted into the scheme after completing 10 consecutive years of service with the Bank. Employees' terminal benefits are calculated based on number of years of continuous service, limited to a maximum of 10 years. The defined benefit obligation valuation was carried out by Alexander Forbes Consulting Actuaries.

- (a) The amounts recognised in the statement of financial position are as follows:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Present value of funded obligations	(4,030,995)	(4,030,995)	(4,030,995)	(4,030,995)
Total present value of defined benefit obligations	(4,030,995)	(4,030,995)	(4,030,995)	(4,030,995)
Fair value of plan assets	14,830,952	14,830,952	14,830,952	14,830,952
Present value of net asset/(obligations)	10,799,957	10,799,957	10,799,957	10,799,957
Recognized asset/(liability) for defined benefit obligations	10,799,957	10,799,957	10,799,957	10,799,957

The bank has a right to the surplus on its plan assets. There are no unrecognised actuarial gains and losses. The defined benefit scheme is not open to asset ceiling, therefore, there is no need to determine any difference between net defined benefit asset and asset ceiling. Recognised asset for defined benefit obligations is included within Restricted deposits and other assets in note 34

(b) Movement in the present value of defined benefit obligations:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
(Deficit)/surplus on defined benefit obligations, beginning of period	10,799,957	11,012,687	10,799,957	11,012,687
Net (Expense) / Income recognised in Profit and Loss	-	1,736,134	-	1,736,134
Re-measurements recognised in Other Comprehensive Income	-	(2,093,871)	-	(2,093,871)
Contributions paid	-	145,007	-	145,007
(Deficit)/surplus for defined benefit obligations, end of period	10,799,957	10,799,957	10,799,957	10,799,957

(c) Plan assets consist of the following:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Equity securities:				
- Quoted	2,964,386	2,964,386	2,964,386	2,964,386
Government securities				
- Quoted	2,160,418	2,160,418	2,160,418	2,160,418
Cash and bank balances				
- Unquoted	9,706,148	9,706,148	9,706,148	9,706,148
	14,830,952	14,830,952	14,830,952	14,830,952

Group <i>In thousands of Nigerian Naira</i>	Jun-2020	Dec-2019
Equity securities	2,964,386	20%
Government securities	2,160,418	15%
Cash and bank balances	9,706,148	65%
	14,830,952	100%
		14,830,952
		100%

Parent <i>In thousands of Nigerian Naira</i>	Jun-2020	Dec-2019
Equity securities	2,964,386	20%
Government securities	2,160,418	15%
Cash and bank balances	9,706,148	65%
	14,830,952	100%
		14,830,952
		100%

The defined benefit plan assets are under the management of Pension Fund Custodians - Crusader Sterling Pension Limited

The N2,964,386,000 equity investments of the scheme includes the Group's ordinary shares with a fair value of N2,766,735,000 (Dec 2019: N2,766,735,000). Additionally, out of the cash and bank balances of N9,706,148,000 an amount with a fair value of N9,043,019,000 (Dec 2019: N9,043,019,000) represents deposit with the Group.

Expected contributions to post-employment benefit plans for the year ending 31 December 2020 are N175,384,000 (December 2019: N167,502,000) while gratuity payments are estimated to be N175,384,000 (December 2019: N167,502,000)

(d) Defined benefit cost for period ending June 2021 is expected to be as follows:

	Parent Parent	Parent Parent
Current service cost	106,961	70,307
Net Interest on Net benefit liability	(1,487,735)	(1,808,285)
Expense/(Income) recognised in profit or loss	<u>(1,380,774)</u>	<u>(1,737,978)</u>

Components of net interest on defined benefit liability for the period ending June 2021 is estimated to be as follows:

	Parent Parent	Parent Parent
Interest cost on defined benefit obligation	558,936	543,516
Interest income on assets	(2,046,671)	(2,351,801)
Total net interest cost	<u>(1,487,735)</u>	<u>(1,808,285)</u>

Plan assets are valued at current market value. The expected return on plan assets is determined by considering the expected returns available on the assets underlying the current investment policy. Expected yields on fixed interest investments are based on gross redemption yields as at the date of the consolidated statement of financial position. Expected returns on equity reflect long-term real rates of return experienced in the respective markets.

(e) Movement in plan assets:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Fair value of plan assets, beginning of the period	14,830,952	14,340,252	14,830,952	14,340,252
Contributions paid into/(withdrawn from) the plan	-	145,007	-	145,007
Benefits paid by the plan	-	(145,007)	-	(145,007)
Actuarial loss	-	(1,861,101)	-	(1,861,101)
Return on plan assets	-	2,351,801	-	2,351,801
Fair value of plan assets, end of the period	14,830,952	14,830,952	14,830,952	14,830,952

Actual return on plan asset is made up of expected return on plan assets and actuarial gains / losses.

(f) Movement in present value of obligations:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Present value of obligation, beginning of the period	4,030,995	3,327,565	4,030,995	3,327,565
Interest cost	-	545,360	-	545,360
Current service cost	-	70,307	-	70,307
Benefits paid	-	(145,007)	-	(145,007)
Actuarial loss on obligation	-	232,770	-	232,770
Present value of obligation at end of the period	4,030,995	4,030,995	4,030,995	4,030,995

(g) Actuarial assumptions

Principal actuarial assumptions at the reporting date (expressed as weighted averages):

	2020	2019
Discount rate	13.8%	13.8%
Salary increase rate	12.5%	12.5%
Inflation	14.4%	14.4%
Retirement age for both male and female	60 years	60 years
Withdrawal Rate: 18 – 29	4.5%	4.5%
Withdrawal Rate: 30 – 44	6.0%	6.0%
Withdrawal Rate: 45 – 50	5.0%	5.0%
Withdrawal Rate: 51	4.5%	4.5%
Withdrawal Rate: 52	4.0%	4.0%
Withdrawal Rate: 53	3.5%	3.5%
Withdrawal Rate: 54	3.0%	3.0%
Withdrawal Rate: 55	2.5%	2.5%
Withdrawal Rate: 56	2.0%	2.0%
Withdrawal Rate: 57	1.5%	1.5%
Withdrawal Rate: 58	1.0%	1.0%
Withdrawal Rate: 59	0.5%	0.5%
Withdrawal Rate: 60	100.0%	100.0%

Assumptions regarding future mortality before retirement are based on A1949/52 ultimate table published by the Institute of Actuaries of United Kingdom.

The overall expected long-term rate of return on assets is 16.4%. The expected long-term rate of return is based on the portfolio as a whole and not on the sum of the returns on individual asset categories. The return is based entirely on current market yields on Nigerian Government Bonds. The component of the rate of remuneration increase based on seniority and promotion is an average of 12.5% per annum. The inflation component has been worked out at 14.4% per annum.

For members in active service as at the valuation date, the projected unit credit method of valuation as required under the IFRS has been adopted.

(h) Reasonably possible changes at the reporting date of discount rate, salary increase rate and mortality rate would have affected the defined benefit obligation by the amounts shown below:

Group**Group***In thousands of Nigerian Naira except percentages***Impact on defined benefit obligation**

	Change in assumption	Defined benefit obligation	
		Increase	Decrease
Discount rate	1.00%	(3,772,387)	4,323,922
Salary increase rate	1.00%	4,333,003	(3,759,841)
Mortality rate	1 year	4,031,500	(4,030,534)

Group**Group***In thousands of Nigerian Naira except percentages***Impact on defined benefit obligation**

	Change in assumption	Defined benefit obligation	
		Increase	Decrease
Discount rate	1.00%	(3,131,092)	3,546,989
Salary increase rate	1.00%	3,558,762	(3,117,582)
Mortality rate	1 year	3,330,247	(3,325,131)

Parent**Group***In thousands of Nigerian Naira except percentages***Impact on defined benefit obligation**

	Change in assumption	Defined benefit obligation	
		Increase	Decrease
Discount rate	1.00%	(3,772,387)	4,323,922
Salary increase rate	1.00%	4,333,003	(3,759,841)
Mortality rate	1 year	4,031,500	(4,030,534)

Parent**Group***In thousands of Nigerian Naira except percentages***Impact on defined benefit obligation**

	Change in assumption	Defined benefit obligation	
		Increase	Decrease
Discount rate	1.00%	(3,131,092)	3,546,989
Salary increase rate	1.00%	3,558,762	(3,117,582)
Mortality rate	1 year	3,330,247	(3,325,131)

In practice, changing an actuarial assumption while holding other assumptions constant is unlikely to occur as changes in some of the assumptions may be correlated.

(i) Expected maturity analysis of undiscounted pension and post-employment benefits:

In thousands of Nigerian Naira	Less than 1 year	Between 1-2 years	Between 2-5 years	Over 5 years	Total
Present value of the defined benefit obligation	-	87,672	41,188	72,436,367	72,565,227
	-	87,672	41,188	72,436,367	72,565,227

(j) Historical information

In thousands of Nigerian Naira	Jun-2020	Dec-2019	Dec-2018	Dec-2017	Dec-2016
Present value of the defined benefit obligation	(4,030,995)	(3,798,225)	(3,303,826)	(2,621,754)	(3,613,593)
Fair value of plan assets	14,830,952	16,692,053	14,555,441	11,441,106	9,216,954
Experience adjustments on plan liabilities	-	(232,770)	(23,739)	(354,815)	1,290,766
Experience adjustments on plan assets	-	(1,861,101)	(215,189)	1,193,825	612,175
Surplus/(deficit)	10,799,957	10,799,957	11,012,687	9,658,362	7,506,302

(k) Defined Benefit Risk Management

The Group's exposure to risks through its defined benefit plan is mitigated through a number of strategies. Most important of them is the asset-liability matching strategy. Thus, fluctuations in macro-economic variables have minimal impact on its exposure to the plan.

Over the years, the Group not only ensures that it has sufficient plan assets to fund its defined benefit obligation but also adopts a robust strategy that ensures that the macro-economic variables affecting the obligations are similar to those of the plan assets. The significant risks inherent in the Group's defined benefit plan are detailed below:

Asset volatility

Post employment benefit obligations are calculated using a discount rate determined with reference to market yields on high quality bonds. The Group ensures that the plan assets do not underperform this yield. This is achieved through maintaining an efficient portfolio of investments in plan assets significantly made up of high quality equities and government securities. Consequently, the yield on the Group's plan assets has consistently outperformed interest cost on plan obligations. The Group also ensures that as tenured investments in plan assets mature, they are replaced with top quality investments which better match the liabilities.

Overall, the Group's defined benefit investment strategy aims at reducing investment risks while maintaining the right mix of investments in high quality equities, debt and near cash instruments void of impairment threats. The choice of investment in equities stems from the long term nature of the Group's defined benefit plan and expected maturity of the plan's liabilities.

Changes in bond yields

The rate used to discount post-employment benefit obligations is determined with reference to market yields at the balance sheet date on high quality corporate bonds. In countries where there is no deep market in such bonds, the market yields on government bonds are used. The Group is of the opinion that there is no deep market in Corporate Bonds in Nigeria and as such assumptions underlying the determination of discount rate are referenced to the yield on Nigerian Government bonds of medium duration, as compiled by the Debt Management Organisation. A decrease in Nigerian Government Bond yields will increase the plan's liabilities. However, this growth is offset by an increase in the value of the plan assets.

Inflation risk

We believe this is less a material risk given the accretion to the Group's plan assets arising from continuous contribution to the plan and improved yield. Growth in inflation, all other things being equal, should lead to increased basic salaries (which is an important determinant of the Group's defined benefit liability) and consequently higher plan liabilities. This growth in liabilities should be offset with increased plan assets.

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Other borrowed funds

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Due to IFC (see note (i) below)	37,504,243	43,883,237	37,504,243	43,883,237
Due to BOI (see note (ii) below)	27,877,930	32,104,591	27,877,930	32,104,591
Due to CACS (see note (iii) below)	14,001,498	16,003,270	14,001,498	16,003,270
Due to Proparco (see note (iv) below)	7,092,455	8,631,603	7,092,455	8,374,259
MSME Development Fund (see note (v) below)	32,071	47,391	32,071	47,391
Excess Crude Account -Secured Loans Fund (see note (vi) belc	13,767,666	13,860,702	13,767,666	13,860,702
RSSF on lending (see note (vii) below)	24,218,268	25,313,433	24,218,268	25,313,433
SANEF Intervention Fund (see note (viii) below)	1,003,229	1,005,100	1,003,229	1,005,100
NESF Fund (see note (ix) below)	1,407,697	1,658,801	1,407,697	1,658,801
Due to DBN Intervention Fund (see note (x) below)	18,449,821	20,491,781	18,449,821	20,491,781
	145,354,878	162,999,909	145,354,878	162,742,565
Current	46,597,981	45,394,838	46,597,981	45,137,494
Non-current	98,756,897	117,605,071	98,756,897	117,605,071

- i). The amount of N37,504,243,000 (USD 97,036,000) (December 2019: N43,883,237,000 ; USD 143,686,000) represents the outstanding balance on the Tranche 4 and Tranche 5 dollar term loan granted to the Parent by the International Finance Corporation (IFC). The Tranche 4 facility was disbursed in December 2011(USD 170,000,000) for a period of 8 years and the Tranche 5 was availed in December 2014(USD 175,000,000) equally for a period of 8 years. The principal amount is repayable semi annually from December 2013 for Tranche 4 and December 2016 for Tranche 5. The pricing of the Tranche 4 facility is 5.5% and Libor plus 4% for the Tranche 5. Interest is paid semi annually on the two tranches.
- ii). The amount of N27,877,930,000 (December 2019: N32,104,591,000) represents the outstanding balance on the wholesale funding granted to the Parent for the refinancing/restructuring of SME/Manufacturing loan portfolio under the Small and Medium Enterprise Refinancing and Restructuring Fund (SMERRF) and to fasttrack the development of power projects and aviation sector so as to improve power supply, under the Power and Airline Intervention Fund (PAIF). The SMERRF and PAIF are administered at an all-in interest rate /charge of 5% per annum payable on a quarterly basis. The BOI is entitled to 1% management fee payable quarterly by the Parent. The Loans have a maximum life of 15 years and/or working capital facility of one year with the provision for roll over subject to a maximum tenor of 5 years. The tenor of the facilities as at the end of the period range between 5 years to 13 years.
- iii). The amount of N14,001,498,000 (December 2019: N16,003,270,000) represents the outstanding balance on the on-lending facilities granted to the Parent by the Central Bank of Nigeria in collaboration with the Federal Government of Nigeria (FGN) under the Commercial Agriculture Credit Scheme (CACS). The FGN is represented by the Federal Ministry of Agriculture and Rural Development (FMARD) who has the aim of providing concessionary funding for agriculture so as to promote commercial agricultural enterprises in Nigeria. The Facility is for a period of 7 years at 1% p.a cost to the Parent. The maximum interest rate to the borrowers under the Scheme is 5% p.a inclusive of all charges.

- iv). The amount of N7,092,455,000 (USD 18,350,000) (December 2019: N8,374,259,000 ; USD 22,974,000) represents the outstanding balance on the facility granted to the Parent by PROPARCO, the private sector financing arm of Agence Francaise de Development(AfD). The facilities were disbursed in two tranches with the first tranche in December 2011 (USD 50,000,000) and the second tranche in January 2015(USD 50,000,000). The principal amount is repayable semi annually from January 2012 for the first tranche and April 2017 for the second tranche. Interest is paid on a semi-annual basis with the first tranche priced at 4.46% and second tranche at Libor plus 4.26%. The first tranche matured in January 2016 while the second tranche will mature in April 2022.
- v). The amount of N32,071,000 (December 2019: N47,391,000) represents the outstanding balance on the lending facility granted by the Central Bank of Nigeria targeted at the growth and development of the Micro, Small and Medium Scale sub sector of the economy by providing single digit low interest rate funds. The facility is granted at an interest rate of 1% to the Parent . The maximum rate, inclusive of all charges, to the eligible MSMEs is 5% p.a. and the tenor of the facility ranges from 1 to 3 years depending on the type of enterprise.
- vi). The amount of N13,767,666,000 (December 2019: N13,860,702,000) represents the outstanding balance on the concessionary loans granted by the Central Bank of Nigeria to State Governments for the execution of developmental and infrastructure projects. The facility is secured by the balance due to State Governments from the Excess Crude Account. The facility is priced at 1% p.a payable on a monthly basis. The loan is granted to the States at 5% p.a inclusive of all charges. The principal is repayable monthly from the Federal Account Allocation Committee(FAAC) allocation of those States as a first line charge upon the issuance of an Irrevocable Standing Payment Order(ISPO) by those States. The tenor of the facility is 20 years.
- vii). The amount of N24,218,268,000 (December 2019: N25,313,433,000) represents the outstanding balance on the Real Sector Support Facility (RSSF). The Facility is given by the Central Bank of Nigeria to support large enterprises for startups and expansion financing needs. The real sector activities targeted by the Facility are manufacturing, agricultural value chain and selected service sub-sectors. The Facility is administered at an all-in Interest rate/charge of 5% per annum payable on quarterly basis.
- xiii). The Shared Agent Network Facility (SANEF) is an intervention fund under the MSME Development Fund to provide ten (10) year loans to CBN Licensed and pre-qualified Mobile Money and Super- Agent operators for the purposes of rolling out of a Shared Agent Network. The objective of the Shared Agent Network is to deepen financial inclusion in the country with the offering of basic financial services such as Cash-in, Cash-out, Funds, Bills Payments, Airtime Purchase, Government disbursements as well as remote enrollment on BMS infrastructure (BVN). The facility is for 10 years inclusive of a 2-year moratorium on principal and 1- year moratorium on Interest. The facility is disbursed at a single digit, all-inclusive interest rate of 5% per annum.
- ix). The Non Oil Export Stimulation Facility (NESF) was introduced by the Central Bank of Nigeria (CBN) to diversify the revenue base of the economy and promote growth of the non-oil export sector. The facility is granted at an all-inclusive interest rate of 5% p.a. payable on a quarterly basis. NESF can have a tenor of up to 10 years not exceeding 31st December, 2027 and the principal amount is repayable quarterly over the tenure of the facility.
- x). Due to DBN intervention fund is a scheme in which the Development Bank of Nigeria (DBN) availed the Parent a facility to meet the financing need of entrepreneurs in the Micro, Small and Medium Enterprises sector. The facility attracts an interest rate of 7.6% per annum for 3 years tenor.

40b Reconciliation of Financial Liabilities

For the Period ended 30 June 2020

Group**Jun-2020**

In thousands of Nigerian Naira	Long term borrowings
Opening Balance	162,999,909
Cash inflow - Principal	1,500,000
Cash outflow - Principal	(22,394,521)
Cash outflow - Interest	(3,402,640)
Effect of exchange rate fluctuation	3,178,049
Other non-cash	3,474,081
Closing Balance	<u>145,354,878</u>

Group**Jun-2019**

In thousands of Nigerian Naira	Long term borrowings
Opening Balance	178,566,800
Cash inflow - Principal	30,522,143
Cash outflow - Principal	(22,394,521)
Cash outflow - Interest	(3,444,924)
Effect of exchange rate fluctuation	358,517
Other non-cash	4,684,406
Closing Balance	<u>188,292,421</u>

Parent**Jun-2020**

In thousands of Nigerian Naira	Long term borrowings
Opening Balance	162,742,565
Cash inflow - Principal	1,500,000
Cash outflow - Principal	(22,121,652)
Cash outflow - Interest	(3,256,578)
Effect of exchange rate fluctuation	3,162,524
Other non-cash	3,328,019
Closing Balance	<u>145,354,878</u>

Parent**Jun-2019**

In thousands of Nigerian Naira	Long term borrowings
Opening Balance	177,361,218
Cash inflow - Principal	30,522,143
Cash outflow - Principal	(20,484,898)
Cash outflow - Interest	(3,431,157)
Effect of exchange rate fluctuation	389,757
Other non-cash	3,429,961
Closing Balance	<u>187,787,024</u>

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Capital and reserves

Share capital

The holders of ordinary shares are entitled to receive dividends as declared from time to time and are entitled to vote at meetings of the Group. All ordinary shares and GDR shares rank pari-passu with the same rights and benefits at meetings of the Group.

		Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
	<i>In thousands of Nigerian Naira</i>				
(a)	Authorised:				
	50,000,000,000 ordinary shares of 50k each				
	(31 December 2019: 50,000,000,000 of 50k each)	25,000,000	25,000,000	25,000,000	25,000,000
	<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
(b)	Issued and fully paid:				
	29,431,179,224 ordinary shares of 50 kobo each (31 December 2019: 29,431,179,224 ordinary shares of 50k each)	14,715,590	14,715,590	14,715,590	14,715,590
	<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
	27,779,601,437 ordinary shares (Non-GDR) of 50k each (31 December 2019: 27,310,572,137)	13,655,286	13,655,286	13,655,286	13,655,286
	1,651,577,787 ordinary shares (GDR) of 50k each (31 December 2019: 2,120,607,087)	1,060,304	1,060,304	1,060,304	1,060,304
		14,715,590	14,715,590	14,715,590	14,715,590

The movement on the value of issued and fully paid-up share capital (Non GDR and GDR) account during the period was as follows:

		Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
	<i>In thousands of Nigerian Naira</i>				
	Balance, beginning of period	14,715,590	14,715,590	14,715,590	14,715,590
	Balance, end of period	14,715,590	14,715,590	14,715,590	14,715,590

Share capital

Movement in the components of share capital is as shown below:

	Number of shares (thousands)	Ordinary shares	Share premium	Treasury shares
At January 2019	29,431,180	14,715,590	123,471,114	(5,583,635)
(Purchases)/sales of treasury shares	-	-	-	(948,114)
At 31 December 2019/1 January 2020	29,431,180	14,715,590	123,471,114	(6,531,749)
(Purchases)/sales of treasury shares	-	-	-	-
At 30 June 2020	29,431,180	14,715,590	123,471,114	(6,531,749)

Share premium

Share premium is the excess paid by shareholders over the nominal value for their shares.

Other regulatory reserves

The other regulatory reserve includes movements in the statutory reserves and the small and medium enterprises equity investment reserve.

- (i) **Statutory Reserves:** Nigerian banking regulations require the Bank to make an annual appropriation to a statutory reserve. As stipulated b S.16(1) of the Banks and Other Financial Institution Act of 1991 (amended), an appropriation of 30% of 'profit after tax is made if the statutory reserve is less than paid-up share capital and 15% of profit after tax if the statutory reserve is greater than the paid up share capital. In the current period, the bank appropriated N11,985,333,000 representing 15% of its profit after tax to statutory reserves. Total statutory reserves was N310,863,168,000 at the end of the period.
- (ii) **Small and medium enterprises equity investment reserve (SMEES):** The SMEES reserve is maintained to comply with the Central Bank of Nigeria (CBN) requirement that all licensed banks set aside a portion of the profit after tax in a fund to be used to finance equity investment in qualifying small and medium scale enterprises. Under the terms of the guideline (amended by CBN letter dated 11 July 2006 the contributions will be 10% of profit after tax and shall continue after the first 5 years but banks' contributions shall thereafter reduce to 5% of profit after tax. However, this requirement is no longer mandatory. The small and medium scale industries equity investment scheme reserves are non-distributable. Total SMEES reserves was N4,232,478,000 at the end of the period.
- (iii) **Treasury shares:** Treasury shares in the sum of N6,531,749,000 (31 December 2019:N6,531,749,000) represents the Bank's shares held by Staff Investment Trust as at 30 June 2020.
- (iv) **Fair value reserve:** The fair value reserve includes the net cumulative change in the fair value of fair value through other comprehensive income investments until the investment is derecognised or impaired.
- (v) **Regulatory risk reserve:** The regulatory risk reserves warehouses the difference between the impairment balance on loans and advances determined in accordance with the provisions of Prudential guidelines of Central Bank of Nigeria when compared with the assessment in line with the requirement of IFRS 9 Expected credit loss model. The key component of CBN Prudential Guidelines (PG) is the setting aside of additional 2% provision on all performing loans assessed under the PG. This 2% provision is not required under IFRS 9. Therefore it has been recognised in Regulatory Risk Reserve. The Parent's total balance in Regulatory Risk Reserve is N62,317,634,000.
- (vi) **Retained earnings:** Retained earnings are the carried forward recognised income net of expenses plus current year profit attributable to shareholders.

(vii) **Non-controlling interest**

The analysis of non-controlling interest per subsidiary is as shown below:

	Group Jun-2020 %	Group Dec-2019 %	Group Jun-2020 ₦'000	Group Dec-2019 ₦'000
GTB (Gambia) Limited	22.19	22.19	1,433,915	1,345,364
GTB (Sierra Leone) Limited	16.26	16.26	1,839,432	1,718,292
GTB (Ghana) Limited	1.68	1.68	1,055,066	920,640
GTB Liberia	0.57	0.57	59,092	55,363
GTB Kenya Limited	30.00	30.00	9,392,128	8,906,873
GTB Tanzania	23.80	30.00	841,406	783,492
			14,621,039	13,730,024

Please refer to Note 44 for more information on the Group structure

- (viii) **Agri-Business/Small and Medium Enterprises Investment Scheme (AGSMEIS):** The AGSMEIS is maintained to support the Federal Government's effort at promoting Agricultural businesses and Small and Medium Enterprises. Effective 2017 all Deposit Money Banks (DMBs) are required to set aside 5% of their Profit After Tax for equity investment in permissible activities as stipulated in the scheme guidelines. The fund is domiciled with CBN.

(ix) **Other regulatory reserves breakdown**

	Parent Jun-2020			
	Statutory Reserves	SMEEIS Reserves	AGSMEIS Reserves	Total
In thousands of Nigerian Naira				
Opening Balance	298,877,835	4,232,478	22,752,062	325,862,375
Total comprehensive income for the period:				
Transfers for the period	11,985,333	-	8,756,264	20,741,597
Total transactions with equity holders	11,985,333	-	8,756,264	20,741,597
Balance as at 30 June 2020	310,863,168	4,232,478	31,508,326	346,603,972

	Parent Dec-2019			
	Statutory Reserves	SMEEIS Reserves	AGSMEIS Reserves	Total
In thousands of Nigerian Naira				
Opening Balance	272,609,043	4,232,478	14,406,074	291,247,595
Total comprehensive income for the year:				
Transfers for the year	26,268,792	-	8,345,988	34,614,780
Total transactions with equity holders	26,268,792	-	8,345,988	34,614,780
Balance as at 31 December 2019	298,877,835	4,232,478	22,752,062	325,862,375

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Dividends

The following dividends were declared and paid by the Group during the period ended:

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Balance, beginning of period	-	-	-	-
Final dividend declared ¹	73,639,082	72,177,687	73,577,950	72,106,389
Interim dividend declared	-	8,829,354	-	8,829,354
Payment during the period	(73,639,082)	(81,007,041)	(73,577,950)	(80,935,743)
Balance, end of period	-	-	-	-

¹This relates to the final dividend declared for the 2019 financial year.

Subsequent to the balance sheet date, the Board of directors proposed an interim dividend of 30k per share (Jun 2019: 30k per share) on the issued ordinary shares of 29,431,179,224 of 50k each.

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Contingencies*Claims and litigation*

The Bank, in its ordinary course of business, is presently involved in 647 cases as a defendant (31 December 2019: 512) and 443 cases as a plaintiff (31 December 2019: 436). The total amount claimed in the 647 cases against the Bank is estimated at N436.67 Billion and \$59.41 Million (31 December 2019: N462.09 Billion and \$39.03 Million) while the total amount claimed in the 443 cases instituted by the Bank is N109.70 Billion (31 December 2019: N109.30 Billion). However, the solicitors of the Bank are of the view that the probable liability which may arise from the cases pending against the Bank is not likely to exceed N190.20 Million (31 December 2019: N189.87 Million). This probable liability has been fully provided for by the Bank (please refer to Note 38).

Contingent liabilities and commitments

In common with other banks, the Group conducts business involving transaction related bonds and indemnities. Contingent liabilities and Commitments comprise guarantees and letters of credit.

Nature of instruments

Guarantees and letters of credit are given as security to support the performance of a customer to third parties. As the Group will only be required to meet these obligations in the event of the customer's default, the cash requirements of these instruments are expected to be considerably below their nominal amounts.

Other contingent liabilities include transaction related customs and performances bond and are, generally, commitments to third parties which are not directly dependent on the customer's creditworthiness.

Documentary credits commit the Group to make payments to third parties on production of documents, which is usually reimbursed immediately by customers. The following tables summarise the nominal amount of contingent liabilities and commitments with off-financial position risk.

Acceptances, bonds, guarantees and other obligations for the account of customers:

a. These comprise:

In thousands of Nigerian Naira	Group Group	Group Group	Parent Parent	Parent Parent
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Contingent liabilities:

Transaction related bonds and guarantees	417,304,543	351,764,791	349,712,400	320,056,325
	417,304,543	351,764,791	349,712,400	320,056,325

Commitments:

Clean line facilities and letters of credit	52,924,279	57,673,046	15,387,202	22,753,615
Other commitments	4,312,642	3,903,752	-	-
	57,236,921	61,576,798	15,387,202	22,753,615

b. 49% (N171,822,613,000) of all the transaction related bonds and guarantees are collaterised (December 2019: 50% (N161,289,804,000)) while the balance of N177,889,787,000 (December 2019: N158,766,520,000) is non-collateralized

44. Group entities

The Group is controlled by Guaranty Trust Bank Plc “the ultimate Parent” (incorporated in Nigeria). The controlling interest of Guaranty Trust Bank Plc in the Group entities is disclosed in the table below:

i Significant subsidiaries		Country of incorporation	Ownership		Ownership	
			Interest	Jun-20	Jun-20	Dec-19
				Jun-20	Dec-19	Dec-19
1	Guaranty Trust Bank Gambia Limited	Gambia	77.81%	22.19%	77.81%	22.19%
2	Guaranty Trust Bank Sierra Leone Limited	Sierra Leone	83.74%	16.26%	83.74%	16.26%
3	Guaranty Trust Bank Ghana Limited	Ghana	98.32%	1.68%	98.32%	1.68%
4	Guaranty Trust Bank UK Limited	United Kingdom	100.00%	0.00%	100.00%	0.00%
5	Guaranty Trust Bank Liberia Limited	Liberia	99.43%	0.57%	99.43%	0.57%
6	Guaranty Trust Bank Cote D'Ivoire S.A	Cote D'Ivoire	100.00%	0.00%	100.00%	0.00%
7	Guaranty Trust Bank Kenya Limited	Kenya	70.00%	30.00%	70.00%	30.00%
8	Guaranty Trust Bank Tanzania Limited	Tanzania	76.20%	23.80%	70.00%	30.00%
Special purpose entity:						
	Staff Investment Trust	Nigeria	100.00%	0.00%	100.00%	0.00%
ii Indirect investment in Subsidiaries						
		Country of incorporation	Ownership		Ownership	
			interest	Jun-20	Jun-20	NCI
				Jun-20	Dec-19	Dec-19
1	Guaranty Trust Bank Rwanda Limited	Rwanda	67.20%	32.80%	67.20%	32.80%
2	Guaranty Trust Bank Uganda Limited	Uganda	70.00%	30.00%	70.00%	30.00%

The subsidiaries and sub-subsidiaries of the Group are all involved in banking business only.

- (a) GTB Gambia was incorporated in April 2001 and commenced operations in March 2002.
- (b) GTB Sierra Leone was incorporated in September 2001 and commenced operations in January 2002.
- (c) Guaranty Trust Bank (Ghana) was incorporated in October 2004 and commenced operations in March 2006.
- (d) Guaranty Trust Bank (UK) Limited was incorporated in February 2007 and commenced operations in January 2008.
- (e) Guaranty Trust Bank (Liberia) Limited was incorporated in September 2008 and commenced operations in March 2009.
- (f) Guaranty Trust Bank (Cote D'Ivoire) is Guaranty Trust Bank Plc's first subsidiary in Francophone West Africa. The Bank was licensed by the Central Bank of Cote D'Ivoire to offer banking services to the

Ivorian public and commenced operations on April 16, 2012.

- (g) The Group extended its regional presence in Africa in December 2013 by acquiring 70% stake in Fina Bank Limited, a commercial bank incorporated in Kenya with subsidiaries in Uganda and Rwanda. The bank has been re-branded as Guaranty Trust Bank Kenya Limited.
- (h) Guaranty Trust Bank (Tanzania) was incorporated in July 14th 2016 and commenced operations in December 2017 to spread its delivery of superior financial services to its East African customers.
- (i) Staff Investment Trust (SIT) is the Special Purpose Vehicle (SPV) set up to operate the Share-Based Payment compensation scheme of the Bank.

Significant restrictions

There are no significant restrictions (contractual or otherwise) on the Group's ability to access or use the assets and settle the liabilities of any member of the Group to the extent that regulation does not inhibit/prohibit the group from having access, and in liquidation scenario, the Group's liability will be limited to its level of investment in the entity .

Non -controlling interest of significant subsidiaries

The following relates to accumulated non-controlling interest and profit or loss allocated to non-controlling interest for significant subsidiaries for the period ended 30 June, 2020:

Significant subsidiaries	Principal place of business	Accumulated Non-controlling Interest		Profit or loss Allocated to Non-controlling Interest	
		Jun-20	Dec-19	Jun-20	Jun-19
In thousands of Nigerian Naira					
1 Guaranty Trust Bank Gambia Limited	Gambia	1,433,915	1,345,364	184,254	145,917
2 Guaranty Trust Bank Sierra Leone Ltd	Sierra Leone	1,833,222	1,718,292	160,237	230,868
3 Guaranty Trust Bank Ghana Limited	Ghana	1,056,121	916,945	154,756	142,575
4 Guaranty Trust Bank Liberia Limited	Liberia	57,888	55,363	4,069	4,213
5 Guaranty Trust Bank Kenya Limited	Kenya	9,392,128	8,906,873	444,170	358,644
6 Guaranty Trust Bank Tanzania Limited	Tanzania	841,406	783,492	(48,218)	(88,487)

45. Unconsolidated interests in structured entities

The table below describes the types of structured entities that the Group does not consolidate but in which it holds an interest.

Name of the entity	3 Peat Investment Ltd
Percentage holding	70%
Nature of entity	Hotel & Leisure
Purpose of investment	Government-induced investment
Activities of entity	Provision of hospitality services
Line item in SOFP	Investment securities-FVOCI***
Loans granted	N3,197,943,000 (Dec-2019: N3,028,958,000)
**Maximum exposure to loss	N3,197,943,000 (Dec-2019: N3,028,958,000)
Source of Financing	Equity financing and loans from financial institutions

** Maximum exposure comprises the cost of investment and total facilities granted at arm's length to the entity.

***Fair Value through Other Comprehensive Income.

The Bank does not provide financial support to the unconsolidated structured entity and has no plans to provide financial support to the entity in the future. However, the bank extended loans to the entity in the normal course of business at arm's length.

The Bank does not have the rights to direct the entity to enter into, or veto any changes to transactions for the benefit of the Bank. In addition, the bank does not exercise decision-making rights that give the bank the ability to direct the relevant activities of the entity. Furthermore, there is no inter-change of personnel between the Bank and the entity. Likewise, the Bank does not have any form of control or influence on decision making apparatus of the entity. Accordingly, the account of the entity is not consolidated.

46. Related parties**(a) Related party transactions**

Parties are considered to be related if one party has the ability to control the other party or exercise influence over the other party in making financial and operational decisions, or another party controls both. The definition includes subsidiaries, associates, joint ventures and the Group's pension schemes, as well as key management personnel.

(b) Subsidiaries

Transactions between Guaranty Trust Bank Plc and its subsidiaries also meet the definition of related party transactions. These transactions are eliminated on consolidation, hence, they are not disclosed in the consolidated financial statements but are disclosed in the books of the Bank.

The Bank has receivables from GTBank Gambia, GTBank Liberia and GTBank Kenya to the tune of ₦1,464,000, ₦316,000 and ₦286,000 respectively as at 30 June, 2020 (December 2019: GTBank Tanzania: ₦39,946,000; GTBank Sierra Leone: ₦1,168,000; GTBank Gambia: ₦538,000). The Bank also received interest of ₦146,978,000 on its placement with GTBank UK (June 2019: ₦177,379,000).

(c) Transactions with key management personnel

The Group's key management personnel, and persons connected with them, are also considered to be related parties. The definition of key management include the close family members of key personnel and any entity over which they exercise control. The key management personnel have been identified as the Assistant General Managers, Deputy General Managers, General Managers, Executive and Non-Executive directors of the Group. Close family members are those family members who may be expected to influence, or be influenced by that individual in their dealings with Guaranty Trust Bank Plc and its subsidiaries.

(d) Risk assets outstanding 30 June 2020

During the period the Bank granted various credit facilities to companies whose directors are also directors of Guaranty Trust Bank Plc (Director Related) or related to a Key Management Personnel (Insider Related) at rates and terms comparable to other facilities in the Bank's portfolio. An aggregate of N108,438,000 (31 December 2019:N155,615,000) was outstanding on these facilities at the end of the period. The bank earned a sum of N10,157,000 (Jun 2019: N14,802,000) on insider related facilities during the period. The outstanding balance and status of performance of each facility is as shown below:

Name of company /individual In thousands of Nigerian Naira	Relationship	Facility type	Status	Nature of Security	Parent Jun-2020	Parent Dec-2019
Jaykay Pharmacy Ltd	Director Related		Performing	Mortgage Debenture	-	-
Mediabloc Consulting Nigeria Ltd.	Insider Related		Performing	Domiciliation; Personal Guarantee	-	-
Ahukanna Godson Okechukwu	Insider Related		Performing		-	696
School Kits Limited	Insider Related	Time Loan / Term Loan	Performing	Tripartite Legal Mortgage,Personal Guarantee	28,102	47,249
Hassan Ibrahim	Director Related	Gt Mortgage	Performing	Legal Mortgage	31,133	69,174
Agusto, Olabode Mubasheer	Director Related	Term Loan	Performing	Legal Mortgage	22,677	38,496
Agusto, Obafunmilayo & Funmito	Director Related	Overdraft	Performing	Cash In Pledged Funds	26,526	-
						108,438
						155,615

(e)

Director/insiders related deposit liabilities

Name of company/Individual In thousands of Nigerian Naira	Relationship	Type of Deposit	Parent Jun-2020	Parent Dec-2019
Agusto & Co. Limited	Director Related	Demand Deposit	45,066	28,930
Alliance Consulting	Director Related	Demand Deposit	168	167
Comprehensive Project Mgt. Servic	Director Related	Demand Deposit	13,489	14,662
Cubic Contractors Limited	Director Related	Demand Deposit	2,241	2,194
Eterna Plc	Director Related	Demand Deposit	29,918	64,858
IBFC Limited	Director Related	Demand Deposit	50	50
Jaykay Pharmacy Limited	Director Related	Demand Deposit	50	50
Kresta Laurel Limited	Director Related	Demand/Time Deposits	187,444	219,806
Main One Cable Company Ltd	Director Related	Demand Deposit	16,950	770
WSTC Financial Services Ltd	Director Related	Demand/Time Deposits	119,361	186,123
WSTC Nominee Limited	Director Related	Demand Deposit	431	431
Wstc Securities Limited	Director Related	Demand Deposit	85,724	91,300
International Travel Express Ltd	Director Related	Demand Deposit	16	16
Mediabloc Consulting Nigeria Ltd.	Insider Related	Demand Deposit	26	26
Ahukanna Godson Okechukwu	Insider Related	Demand Deposit	39	125
Polystyrene Industries Ltd	Director Related	Demand Deposit	17,977	3,417
Touchdown Travels Limited	Director Related	Demand/Time Deposits	8,301	13,921
Agbaje, Olufemi Augustus	Director Related	Demand Deposit	27,415	10,553
Adeola Razack Adeyemi	Director Related	Demand Deposit	17,700	14,594
IBFC Alliance	Director Related	Demand Deposit	10,022	989
Fcsl Asset Mgt Company Ltd	Director Related	Demand Deposit	15,669	20,921
Ithena Logic Limited	Director Related	Demand Deposit	-	1
School Kits Limited	Insider Related	Demand Deposit	3,477	1,516
Uzoewulu, Lisa Obiageli	Insider Related	Demand Deposit	12	3
Adeola Fola	Director Related	Demand Deposit	1,107,505	749,489
Hassan Ibrahim	Director Related	Demand Deposit	14,301	919
Agusto, Olabode Mubasheer	Director Related	Demand Deposit	23,579	3,313
Downtown Hotel & Cat. Services	Director Related	Demand Deposit	1,150	1,149
			1,748,081	1,430,293

Interest expense on insider related deposits was N15,729,000 (Jun 2019: N27,466,000) during the period.

(f) Subsidiaries' deposit account balances

Name of company/Individual In thousands of Nigerian Naira	Relationship	Type of Deposit	Jun-2020	Dec-2019
GTB Sierra Leone	Subsidiaries	Domiciliary	1,430	1,349
GTB Ghana	Subsidiaries	Demand Deposit	3,462	3,462
GTB Ghana	Subsidiaries	Domiciliary	45,834	43,226
			50,726	48,037

- (g) Key management personnel and their immediate relatives engaged in the following transactions with the Group during the period:

Loans and advances:

In thousands of Nigerian Naira	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Secured loans	108,438	155,615	108,438	155,615

Deposits:

In thousands of Nigerian Naira	Group Jun-2020	Group Dec-2019	Parent Jun-2020	Parent Dec-2019
Total deposits	1,748,081	1,430,293	1,748,081	1,430,293

Interest rates charged on balances outstanding are at rates that would be charged in the normal course of business. The secured loans granted are secured over real estate, equity and other assets of the respective borrowers. No impairment losses have been recorded against balances outstanding during the period with key management personnel, and no specific allowance has been made for impairment losses on balances with key management personnel and their immediate relatives at the end of the period.

- (h) Key management personnel compensation for the period comprises:

In thousands of Nigerian Naira	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Wages and salaries	851,181	837,987	792,421	754,535
Post-employment benefits	7,949	10,122	7,949	10,122
Share-based payments	85,771	463,335	85,771	463,335
Increase /(decrease) in share appreciation rights	(21,348)	466,798	-	-
	923,553	1,778,242	886,141	1,227,992

- (i) (i) Directors' remuneration

Directors' remuneration excluding pension contributions and certain benefits was provided as follows:

In thousands of Nigerian Naira	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Fees as directors	192,324	160,113	33,000	33,000
Other allowances	232,389	264,566	82,650	127,007
	424,713	424,679	115,650	160,007
Executive compensation	416,143	408,033	416,143	408,033
	840,856	832,712	531,793	568,040

- (ii) The directors' remuneration shown above includes:

In thousands of Nigerian Naira	Parent Jun-2020	Parent Jun-2019
Chairman	12,061	29,720
Highest paid director	172,348	172,348

- (iii) The emoluments of all other directors fell within the following ranges:

	Parent Jun-2020	Parent Jun-2019
N6,500,001 - N11,000,000	4	2
N12,000,001 - N12,500,000	1	-
N13,500,001 - N22,500,000	2	3
Above N22,500,001	7	9
	14	14

47 Contraventions

INFRACTION	AMOUNT
Customer's use of FX sourced from official market for textile importation	N81,000,000

48 Subsequent events

Aside from the interim dividend of 30k per share declared by the Board of Directors, there were no other events subsequent to the financial position date which require adjustment to, or disclosure in, these financial statements.



Other National disclosures/Other Information

Regulatory Requirements under the IFRS Regime

In addressing the challenges faced by the Nigerian Banking industry which was at the brink of a crisis as a result of spiral effects of the global financial meltdown, the CBN undertook a review of the prudential guidelines. In the revised guidelines, which became effective 1st of July, 2010, the CBN provided for the adaptation of the prudential guidelines to IFRS after it has been adopted in Nigeria. Paragraph 12.4 of the revised Prudential Guidelines for Deposit Money Banks in Nigeria stipulates that Banks would be required to make provisions for loans as prescribed in the relevant IFRS Standards when IFRS is adopted. However, Banks would be required to comply with the following:

(a) Provisions for loans recognized in the profit and loss account should be determined based on the requirements of IFRS. However, the IFRS provisions should be compared with provisions determined under prudential guidelines and the expected impact/changes in general reserve should be treated as follows:

- i. Prudential Provisions is greater than IFRS provisions; transfer the difference from the general reserve to a non-distributable regulatory reserve.
- ii. Prudential Provisions is less than IFRS provisions; the excess charges resulting should be transferred from the regulatory reserve account to the general reserve to the extent of the non-distributable reserve previously recognized.

(b) The non-distributable reserve should be classified under Tier 1 as part of core capital.

The group has fully complied with the requirements of the guidelines.

Provisioning as recommended by Prudential Guideline

Loan provisioning is segregated along two (2) categories as detailed below:

1. Loans other than Specialized Loans

The provisioning policy for 'loans other than specialized loans' covers the following:

- i. Commercial Loans
- ii. Commodities Financing
- iii. Corporate Loans
- iv. Retail & Consumer Credits
- v. Facilities granted to Federal, State and Local governments and their parastatals.
- vi. Facilities not specifically classified as specialized loans by the CBN.

The bank's provisioning benchmark for 'loans other than specialized loans' is highlighted in the table below:

No of Days Overdrawn	Classification	% Provision taken
90 – 180	Substandard	10
180 – 360	Doubtful	50
Over 360	Lost	100

As soon as an account is classified as non-performing, the interest is accounted for on non-accrual basis i.e. interest is not recognized as income but suspended.

Furthermore, if the occurrence of a loss event is certain, appropriate provisions will be made regardless of the fact that such loans does not fall in any of the above categories.

2. Specialized Loans

The provisioning policy for specialized loans covers the following:

- i. Agriculture Finance
- ii. Mortgage Loan
- iii. Margin Loan
- iv. Project Finance
- v. Object Finance
- vi. SME Loan
- vii. Real Estate Loan (Commercial and Residential)

The bank's provisioning benchmarks are spelt out below under each of the specialized loan types:

i. Agriculture Finance

- a. Agriculture Finance - short term facilities (purchase of seeds, fertilizers, WC, and other Inputs)

Category	Classification	Days past due	% provision
1	Watchlist	Markup / interest or principal past due by up to 90days	0% of total outstanding balance
1A	Substandard	Markup / interest or principal past due by 90days to 1year	25% of total outstanding balance
2	Doubtful	Markup / interest or principal past due by 1 to 1.5 years	50% of total outstanding balance
3	Very Doubtful	Markup / interest or principal past due by 1.5 to 2 years	75% of total outstanding balance
4	Lost	Markup / interest or principal past due by more than 2 years	100% of total outstanding balance

- b. Agriculture Finance – long term facilities (Farm development finance, purchase of machinery, livestock financing)

Category	Classification	Days past due	% provision
1	Watchlist	Markup / interest or principal past due by up to 90days	0% of total outstanding balance
1A	Substandard	Markup / interest or principal past due by 90days to 1year	25% of total outstanding balance
2	Doubtful	Markup / interest or principal past due by 1 to 2years	50% of total outstanding balance
3	Very Doubtful	Markup / interest or principal past due by 2 to 3 years	75% of total outstanding balance
4	Lost	Markup / interest or principal past due by more than 3 years	100% of total outstanding balance



ii. Mortgage Loans

Category	Classification	Days past due	Treatment of Unrealised Markup / Interest income	% provision
1	Watchlist	Markup / Interest or principal Days past due by more than 90 days	Suspend	0% of total outstanding balance
2	Substandard	Markup / interest or principal past due by more than 180days	Suspend	10% of total outstanding balance
3	Doubtful	Markup / interest or principal past due by more than 1year	Suspend	Un-provided balance should not exceed 50% of NRV of security.
4	Lost	Markup / interest or principal past due by more than 2 years	Suspend	100% of total outstanding balance

iii. Margin Loans

The shares backing margin facilities shall be marked to market on a daily basis in order to determine the potential loss in the portfolio. Provisions shall be made periodically for the excess of loan balance over the market value of the underlining shares. Any increase in the mark to market value from the previous valuation shall be recognized to the extent of the previous charge-off made.

iv. Project Finance

Category	Classification	Days past due	Treatment of Income	% provision
1	Watchlist	Repayment on obligation between 60% and 75% of amount due or installment up to 180days past due	Suspend interest and realize on cash basis	0% of total outstanding balance
1A	Substandard	Repayment below 60% of amount due or installment btw 180days to 2years past due	As above	25% of total outstanding balance
2	Doubtful	Repayment below 60% of amount or installment overdue by 2 to 3 years	As above	50% of total outstanding balance
3	Very Doubtful	Repayment below 60% of amount due or installment overdue by 3 to 4 years	As above	75% of total outstanding balance
4	Lost	Repayment below 60% of amount due or installment overdue by more than 4 years	As above	100% of total outstanding balance

v. Object Finance

Category	Classification	Days past due	Treatment of Income	% provision
1	Watchlist	Repayment on obligation between 60% and 75% of amount due or installment up to 180days past due	Suspend interest and realize on cash basis	0% of total outstanding balance
1A	Substandard	Repayment below 60% of amount due or installment btw 180 to 1year past due	As above	25% of total outstanding balance
2	Doubtful	Repayment below 60% of amount or installment overdue by 1 to 2 years	As above	50% of total outstanding balance
3	Very Doubtful	Repayment below 60% of amount due or installment over due by 2 to 3 years	As above	75% of total outstanding balance
4	Lost	Repayment below 60% of amount due or installment overdue by more than 3 years	As above	100% of total outstanding balance

vi. SME Loan

a. SME Loan - SME short term facilities (Maturities of 1 year)

Category	Classification	Days past due	% provision
1	Watchlist	Markup / interest or principal past due by up to 90days	0% of total outstanding balance
1A	Substandard	Markup / interest or principal past due by 90days to 1year	25% of total outstanding balance
2	Doubtful	Markup / interest or principal past due by 1 to 1.5 years	50% of total outstanding balance
3	Very Doubtful	Markup / interest or principal past due by 1.5 to 2 years	75% of total outstanding balance
4	Lost	Markup / interest or principal past due by more than 2 years	100% of total outstanding balance

b. SME Loan - SME Long term facilities (Maturities of more than 1 year)

Category	Classification	Days past due	% provision
1	Watchlist	Markup / interest or principal past due by up to 90days	0% of total outstanding balance
1A	Substandard	Markup / interest or principal past due by 90days to 1year	25% of total outstanding balance
2	Doubtful	Markup / interest or principal past due by 1 to 2years	50% of total outstanding balance
3	Very Doubtful	Markup / interest or principal past due by 2 to 3 years	75% of total outstanding balance
4	Lost	Markup / interest or principal past due by more than 3 years	100% of total outstanding balance

vii. Real Estate Loan (Commercial and Residential)

Category	Classification	Days past due	Treatment of Income	% provision
1	Watchlist	Repayment on obligation between 60% and 75% of amount due or installment up to 180days past due	Suspend interest and realize on cash basis	0% of total outstanding balance
1A	Substandard	Repayment below 60% of amount due or installment btw 180 to 1year past due	As above	25% of total outstanding balance
2	Doubtful	Repayment below 60% of amount or installment overdue by 1 to 2 years	As above	50% of total outstanding balance
3	Very Doubtful	Repayment below 60% of amount due or installment over due by 2 to 3 years	As above	75% of total outstanding balance
4	Lost	Repayment below 60% of amount due or installment overdue by more than 3 years	As above	100% of total outstanding balance

(e) Statement of Prudential Adjustment

The Bank's provision level adequately meets the recommended provision by the Regulators. The reassessed CBN recommended provision as at June 30, 2020 amounted to N124,311,946,000. Of the amount recommended by the Central Bank of Nigeria, N39,023,460,000 largely relates to 2% General Loan Loss Provision on performing loans and contingents, while N511,206,000 relates to Other Known Losses. The Bank maintained a Regulatory Risk Reserve of N62,317,634,000 at the end of the period. Regulatory risk reserve represents the difference between the Central Bank of Nigeria (CBN) recommended Provision for Loan Losses under the Prudential Guideline and the Loan Impairment allowance determined in accordance with provisions of IFRS.

The Reconciliation between the CBN Recommended provisions and that under IFRS as at June 2020 is as shown in the table below:

<i>In thousands of Nigerian Naira</i>	Reference	Specific	General	Total
a Loans and Advances:				
Provision per CBN Prudential Guidelines		84,777,280	39,023,460	123,800,740
Provision for Other Known Losses – CBN recommended		511,206	-	511,206
Total recommended provision per CBN (A)		85,288,486	39,023,460	124,311,946
Impairment allowance per IFRS 9:				
(Stages 1,2,3)	(Note 28 & 29)	(59,593,061)	-	(59,593,061)
Impairment allowance on contingents	(Note 38)	(3,237,833)	-	(3,237,833)
Other Assets	(Note 34)	(263,001.00)	-	(263,001)
Total IFRS Provision (B)		(63,093,895)	-	(63,093,895)
Required Amount in Risk Reserve (A-B)				61,218,051
Amount in Regulatory Risk Reserve¹	SOCIE – (Page 67)			62,317,634
Excess over required regulatory provisions.				1,099,583

¹Regulatory Risk Reserve refers to the difference between the Provision assessment under CBN Prudential Guideline and impairment assessment under IFRS

b Movement in Regulatory Reserves

	Specific	General	Others	Total
Balance as at 1 January	-	62,069,429	248,205	62,317,634
Movement during the period	-	-	-	-
Balance, end of the period	-	62,069,429	248,205	62,317,634

Operational Risk Management

Guaranty Trust Bank defines Operational Risk (OpRisk) as “the direct or indirect risk of loss resulting from inadequate and/or failed internal processes, people, and systems or from external events”. These risks originate from the actions of the Bank’s staff, its processes and systems, activities of interested parties and events that have direct or indirect impact on the Bank.

In GTBank, Operational Risk Management involves the review and monitoring of all strategies and initiatives deployed in its people management, process engineering and re-engineering, technology investment and deployment, management of all regulatory responsibilities, engagement of third-party services, and response to major disruptions and external threats.

The Bank manages Operational risk by using appropriate qualitative & quantitative methods in day to day management processes and adopts various risk mitigating strategies. The following practices, tools and methodologies have been deployed in the Bank for the purpose of Operational Risk Management implementation:

Loss Incident Reporting

Loss incidents are reported to the Operational Risk Management Group by all business areas in the Bank to enable collection of internal OpRisk losses and near misses. All staff are encouraged to report operational risk events as they occur in their respective business spaces whether these risks crystallize into actual losses or not. As a result, the Bank maintains a robust OpRisk loss database detailing relevant OpRisk loss data for ten years. Information collated is analyzed for identification of risk concentrations, appropriate OpRisk risk profiling and capital estimation.

Risk and Control Self Assessment (RCSA)

This is a qualitative risk identification tool deployed bank-wide. A risk-based approach has been adopted for the frequency of RCSAs to be conducted by branches, departments, groups and divisions of the Bank. All branches and Head-Office departments are required to complete the Risk Self-Assessment process at least once a year. These assessments enable risk profiling and risk mapping of prevalent operational risks across the Bank. A detailed risk register cataloguing key risks identified and controls for implementation is also developed and maintained from this process.

Risk Assessments of the Bank’s key processes, new and existing products, services, branches and vendors/contractors are also carried out. This process identifies inherent operational risks and tests the quality of controls the Bank has in place to mitigate likely risks.

Key Risk Indicators (KRI)

These are quantitative parameters defined for the purpose of monitoring operational risk trends across the Bank and its subsidiaries. A comprehensive KRI Dashboard set with thresholds is in place and it is supported by specific KRIs for key departments in the Bank. Medium to High risk trends are reported in

the Monthly and Quarterly Operational Risk Status reports circulated to Management and key stakeholders.

Fraud Risk Management Initiatives – Causal analysis of key fraud and forgeries incidents identified in the Bank or prevalent in local and global business environments are carried out and reported. Likely and unlikely loss estimations are also determined in the process as input in the OpRisk capital calculation process. The focus in Fraud Risk Management is to ensure that processes for preventing, deterring, detecting fraud and forgeries incidents, and sanctioning offenders are effective.

Business Continuity Management (BCM) in line with ISO 22301 Standards – To ensure the resilience of our business to any disruptive eventuality, the Bank has in place a robust Business Continuity Management System (BCMS). This system assures timely resumption of critical business activities with minimal financial losses or reputational damage and continuity of service to the Bank's customers, vendors and regulators. GTBank has remained certified ISO 22301 BC compliant by the globally recognized Professional Evaluation and Certification Board (PECB) for 5 years and continually improving in its BCM maturity, thereby signifying that the Bank has instituted internationally accepted processes, structures and systems that demonstrate its capacity to resume business within a short timeframe in the event of any business disruption.

Part of the BCMS is a Business Continuity Plan (BCP), which is reviewed and updated periodically to ensure reliability and relevance of information contained.

The Business Continuity Plan also details the Bank's Preparedness and Response to managing a pandemic outbreak. This ensures a recovery plan is in place for each WHO Alert phase for disease epidemic/ pandemic that may become widespread and affect the Bank's service. Well defined strategies in line with the Bank's BCP have been implemented in the course of the year for managing the impact of the Covid-19 on the Bank, staff, internal and external stakeholders.

The Bank continues to monitor the Covid-19 pandemic closely and review the effectiveness of the implemented strategies for adequacy.

Various BCP testing and exercising programs are conducted bank-wide to ensure that recovery coordinators are aware of their roles and responsibilities.

Occupational Health and Safety Procedure Initiatives – In line with ISO 45001 and global best practices, the bank commits to ensuring the health, safety and welfare of all staff, customers and 3rd parties visiting the Bank's premises. Branch Risk Assessments and Fire Risk Assessments are conducted in branches to identify health and safety hazards in order to recommend adequate control measures for identified risks; Branches are mandated to conduct fire drills on a quarterly basis, for areas with high security risks, Table Talk Fire Drills are implemented to ensure staff are apprised of their roles and responsibilities during emergency evacuations. In the last quarter, as a result of the COVID-19 pandemic, the regular and table talk fire drills have been temporarily suspended and replaced with virtual / alternative awareness presentations to enlighten the staff on emergency preparedness and response procedures.

Health and Safety related incidents reported to Operational Risk Management are thoroughly investigated for identification of causal factors and implementation of appropriate mitigants to forestall reoccurrence. In addition, awareness on health and safety issues are presented periodically on the intranet and via other forum.

Operational Risk Champions & BCM Champions – Members of staff from various teams bankwide are selected and undergo intensive Operational Risk management trainings. They become Operational Risk ambassadors in their various departments/ Groups, they further enshrine the OpRisk standards, culture and practices. The same is done in selecting Business continuity Champions (BCM).

Strategic and Reputational Risk Monitoring – To ensure a holistic framework is implemented; Operational Risk Management also monitors Strategic and Reputational Risks from a broad perspective.

GTBank considers strategic risk as the risks that not only affects but are created by the Bank's strategic decision. It is the possibility that the Bank's strategy may be inappropriate to support its long-term corporate goals due to the inadequacy of its strategic planning and/or decision-making process, inadequate implementation of such strategies and strategy failure due to unexpected circumstances.

The Bank aligns strategy and risk by identifying, assessing and managing risks and uncertainties, affected by internal and external events or factors, which could inhibit the Bank's ability to achieve its strategic objectives. This is done with the ultimate goal of creating and protecting stakeholder value.

A specialized template is deployed for tracking key business activities designed or defined by the Bank to measure and monitor performance in the achievement of its strategic intent in the short, medium and long term.

The Bank regards Reputational Risk as the current and prospective adverse impact on earnings and capital arising from negative public opinion. It measures the change in perception of the Bank by its stakeholders. It is linked with customers' expectations regarding the Bank's ability to conduct business securely and responsibly. A detailed template with internal and external factors that might impact the Bank adversely is used to monitor the Bank's exposure to reputational risk. All adverse trends identified are reported to relevant stakeholders for timely redress.

Operational Risk Management Philosophy and Principles

Approach to Managing OpRisk – Guaranty Trust Bank continually adopts operational risk procedures and practices that are "fit for purpose" this increases the efficiency and effectiveness of the Bank's resources, minimize losses and utilize opportunities.

This outlook entrenches OpRisk practices in the bank's day-to-day business activities.

It also aligns the Bank's Operational Risk Management framework with sound practices recommended by various local and globally-accepted regulatory agencies such as Basel II Accord's "Sound Practices for the Management and Supervision of Operational Risk", Committee of Sponsoring Organizations (COSO) and International Organization for Standardization (ISO).

Operational Risk Capital Calculation – In line with the directive of the regulator, the Bank has adopted the Basic Indicator Approach (BIA) under Basel II Pillar 1 for the calculation of its Operational Risk Economic Capital for internal risk monitoring and decision-making. However, the Bank has the required OpRisk loss data to migrate to other capital calculation methods i.e. the Standardized Approach, the application of the BIA is in line with the Central Bank of Nigeria's (CBN) recommendation for all banks in Nigeria.

The estimated OpRisk Capital Charge is reported to the Board and Management for guidance in Capital Planning and decision making.

Governance Structure – The Board through its Board Risk Committee (BRC) oversees the operational risk function in the Bank and reviews OpRisk reports on a quarterly basis. It ensures that the OpRisk policy is robust and provides an updated framework for the Bank's OpRisk profile and limits. It also determines the adequacy and completeness of the Bank's risk detection, measurement systems and mitigants whilst ensuring review and approval of the bank's contingency plans for Specific risks. The Board lays down the principles on how operational risk incidents are to be identified, assessed, controlled, monitored and measured.

The Management Risk Committee monitors and ensures the implementation of the guiding OpRisk framework bank-wide. It considers and approves key decisions relating to Operational Risk before presentation to the Board. The Committee ensures that all departments in the Bank are fully aware of the risks embedded in respective process flows and business activities.

All process owners are responsible for the day-to-day management of OpRisk prevalent in their respective Departments, Groups, Divisions and Regions.

The Internal Audit function conducts independent reviews on the implementation of OpRisk Policies and Procedures bank-wide.

TREATMENT OF OPERATIONAL RISKS

GTBank has maintained several risk treatment strategies to mitigate identified operational risks. These mitigants are applied to achieve a residual risk level aligned with the Bank's risk tolerances. In line with best practices, the cost of risk treatments introduced must not exceed the reward. OpRisk treatment options adopted by the Bank include Risk Acceptance / Reduction, Risk Transfer, Risk Sharing and Risk Avoidance.

Operational Risk Reporting – Weekly, Monthly and Quarterly reports are circulated to relevant stakeholders highlighting key operational risks identified for awareness and timely implementation of mitigation strategies. Reports are also generated and circulated on a need-basis.

To ensure timely and comprehensive reporting of prevalent OpRisk exposures in the Bank, an OpRisk Management software/application is being used by the Bank. This is to aid data collation and information gathering, analysis, escalation and reporting of key OpRisk incidents or emerging trends observed. Current processes are also being automated.

Agents and Locations

LIST OF AGENTS AND LOCATIONS		
S/N	NAME	LOCATION
1	DE PRINCE SUPERMARKET	3A ADEJOKUN STREET, ISHERI-MAGODO
SELECT HUBMART SUPERMARKETS IN LAGOS		
2	HUBMART SUPERMARKET ADEOLA-ODEKU VICTORIA ISLAND	PLOT 1263, ADEOLA-ODEKU STREET, VICTORIA ISLAND LAGOS
3	HUBMART SUPERMARKET IKEJA	ISAAC-JOHN STREET IKEJA LAGOS
SELECT FORTE OIL FILLING STATIONS IN LAGOS		
4	FORTE OIL, BANK ROAD	1, BANK ROAD OPPOSITE FEDERAL SECRETARIAT ALAGBON IKOYI LAGOS
5	FORTE OIL, OLD AIRPORT ROAD	MURITALA MOHAMMED 2, LOCAL AIRPORT ROAD, IKEJA
6	FORTE OIL, KINGSWAY ROAD APAPA	72 KOFO ABAYOMI ROAD, KINGSWAY AVENUE APAPA LAGOS.
7	FORTE OIL, MUSHIN ISOL0	259, AGEGE MOTOR ROAD, MUSHIN, LAGOS
8	FORTE OIL, FESTAC TOWN	21, ROAD, FESTAC TOWN, LAGOS
9	FORTE OIL, SHOMOLU	138, IKORODU ROAD ONIPANU BUS STOP, SHOMOLU LAGOS
10	FORTE OIL, WHARF ROAD APAPA	BARRACKS BUS STOP, WHARF ROAD, APAPA, LAGOS
11	FORTE OIL, IKORODU ROUND ABOUT	2, SAGAMU ROAD, IKORODU
12	FORTE OIL, JEBBA	80, HERBERT MACAULAY ROAD, JEBBA EBUTE - METTA, LAGOS
13	FORTE OIL CAMPUS ROAD	1, IGBOSERE ROAD, CAMPOS LAGOS ISLAND
14	FORTE OIL, OSHODI APAPA (MILE 2)	BERGER YARD B/STOP OSHODI-APAPA EXPRESSWAY, MILE 2, LAGOS
15	FORTE OIL, WESTERN AVENUE	113/115, FUNSHO WILLIAMS AVENUE, SURULERE
16	FORTE OIL, OLD APAPA ROAD, COSTAIN	80, OLD APAPA ROAD EBUTE METTA WEST , COSTAIN LAGOS
17	FORTE OIL, OGBA	OBA OGUNJI ROAD, PEN CINEMA, OGBA LAGOS
18	FORTE OIL, OBA-AKRAN	39, OBA AKRAN AVENUE IKEJA LAGOS
19	FORTE OIL, LADIPO-MUSHIN	110, LADIPO STREET , MATORI INDUSTRIAL ESTATE MUSHIN
20	FORTE OIL, BARIGA	6/ 8 FETUGA STREET, BARIGA
21	FORTE OIL, AJIWE-AJAH	BLOCK A, PLOT 7, BUDO FARM LAYOUT, AJIWE-AJAH LAGOS
22	FORTE OIL, OKOTA	51 OKOTA ROAD OPPOSITE POLICE BARRACKS, OKOTA
23	FORTE OIL, IDIMU	222 EGBEDA-IDIMU ROAD, CARWASH BUS-STOP, IDIMU
24	FORTE OIL, AWOLOWO ROAD	111 – 113 AWOLOWO ROAD, IKOYI
25	FORTE OIL, EGBE	71, EGBE ROAD, POWERLINE B/STOP, EJIGBO-LAGOS
26	FORTE OIL IDIMU 2	215/217 IDIMU IKOTUN ROAD, IKOTUN- LAGOS.
27	FORTE OIL, TANTALIZERS LEKKI	ADMIRALTY WAY, LEKKI PHASE 1 LAGOS
28	FORTE OIL ALIMOSHO IKOTUN	47 IDIMU ROAD, PONLE BUST STOP, EGBEDA, LAGOS.
29	FORTE OIL, IWAYA MAKOKO	IWAYA-MAKOKO ROAD YABA-LAGOS
30	FORTE OIL, CEMENT IPAJA	CEMENT BUS-STOP IPAJA LAGOS
31	FORTE OIL IPAJA AYOB0	IPAJA- AYOB0 ROAD LAGOS
32	FORTE OIL MILE 12 KETU	MILE 12 BUS-STOP, KETU ALAPERE LAGOS
33	FORTE OIL SABO OGUNSHI IKORODU	SABO OGUNSHI IKORODU LAGOS
SELECT FORTE OIL FILLING STATIONS IN OGUN STATE		
34	FORTE OIL, IYANA IYESI- SANGO OTTA	IYANA IYESI ROAD, SANGO OTTA
35	FORTE OIL, ILO AWELA - SANGO OTTA	11, ILO AWELA ROAD, SANGO OTTA
SELECT FORTE OIL FILLING STATIONS IN PORT-HARCOURT		
36	FORTE OIL, RUMUBEKWE PH	PH/ABA EXPRESSWAY BY SHELL RA , PORT HARCOURT
37	FORTE OIL, MOSCOW ROAD PH	11, MOSCOW ROAD OPP RIVERS ST HOUSE OF ASSEMBLY, PORT HARCOURT
38	FORTE OIL MILE 5 PH	BY RUMUOKWUTA ROUND ABOUT, PORT HARCOURT
39	FORTE OIL AGGREY ROAD 2, PH	AGGREY ROAD 2, PORT HARCOURT.
40	FORTE OIL, LARRY PARK, PH	29 STATION ROAD, LAGOS BUSTOP, PORT HARCOURT

Agents and Agent Locations

SELECT TOTAL NIGERIA PLC FILLING STATIONS IN PORT-HARCOURT		
41	TOTAL TRANSAMADI PH	SLAUGHTER MARKET ROAD, TRANSAMADI INDUSTRIAL LAYOUT PORT-HARCOURT.
42	TOTAL RUMOBIAKANI PH	RUBOBIAKANI ROAD, PORT-HARCOURT.
SELECT FORTE OIL FILLING STATIONS IN ABUJA		
43	FORTE OIL, NEW NYANYA ABUJA	NEW NYANYA BUS-STOP ABUJA
44	FORTE OIL, KARU JIKWOYI BY LIVING FAITH	KARU ROAD, JIKWOYI BY LIVING FAITH ABUJA
45	FORTE OIL, JIKWOYI KARISHI WAY ABUJA	JIKWOYI KARISHI WAY ABUJA
SELECT FORTE OIL FILLING STATION IN AKWA-IBOM UYO		
46	FORTE OIL, AKWAIBOM-UYO	154, IKOT-EKPENE ROAD UYO
SELECT TOTAL NIGERIA PLC FILLING STATIONS IN LAGOS		
47	TOTAL, SURA - LAGOS ISLAND	4 SIMPSON STREET BESIDE SURA SHOPPING COMPLEX, LAGOS ISLAND
48	TOTAL, OGIGO - IKORODU	KM 12 SAGAMU EXPRESS ROAD, IKORODU OGIGO OGUN STATE
49	TOTAL STATION, MM WAY, EBUTE METTA	150/152 MM WAY, EBUTE METTA
50	TOTAL STATION, ITIRE	23/25 ITIRE RD, LAWANSON
51	TOTAL OJOTA	IKORODU ROAD OJOTA BUS-STOP LAGOS
52	TOTAL TINCAN APAPA	APAPA OSHODI EXPRESSWAY BERGER CEMENT BUS-STOP
53	TOTAL IJEBU ITOKIN	IJEBU ITOKIN ROAD PARAFA IKORODU
54	TOTAL LAKOWE LAKES AJAH	LAKOWE LAKES AJAH.
SELECT FORTE OIL FILLING STATIONS IN KANO		
55	FORTE OIL CLUB ROAD	CLUB ROAD KANO
56	FORTE OIL ZARIA ROAD	ZARIA ROAD KANO
SELECT TOTAL NIGERIA PLC FILLING STATIONS IN KANO		
57	TOTAL HOTORO ROAD	HOTORO ROAD KANO
SELECT TOTAL NIGERIA PLC FILLING STATIONS IN IBADAN		
59	TOTAL ELEYELE IBADAN	JERICHO RD. IBADAN, ALONG ONIREKE/JERICHO RD
59	TOTAL SABO OYO IBADAN	SABO ROAD, OYO STATE.
60	TOTAL OJOO IBADAN	OYO RD. OJOO (BY ODOGBO ARMY BARRACK)

BANK *737# CASH-OUT LOCATIONS

LIST OF BANK *737# CASH-OUT LOCATIONS		
S/N	STATION NAME	ADDRESS
SELECT LOCATIONS ON LAGOS ISLAND		
1	TOTAL STATION, AGUNGI	LEKKI/EPE EXP WAY, AFTER JAKANDE ROUND-ABOUT AJAH, LAGOS.
2	TOTAL STATION, AJAH AJIWEH	LEKKI/ EPE EXP WAY BY ABRAHAM ADESANYA ESTATE AJAH, LAGOS.
3	TOTAL STATION, CAMPBELL	CAMPBELL STREET, LAGOS ISLAND, LAGOS.
4	TOTAL STATION, AWOLOWO	33 AWOLOWO ROAD, IKOYI, LAGOS
5	TOTAL STATION, LAKOWE LAKES	LAKOWE LAKES, IBEJU LEKKI, LAGOS
6	TOTAL STATION, LEKKI 2	PLOT 42 OBA ELEGUSI STREET, IKATE, LEKKI, LAGOS
7	TOTAL STATION, LEKKI 1	ONIRU ESTATE LEKKI SHOPRITE
8	TOTAL STATION, LEWIS	34 LEWIS STREET SANDGROUSE, LAGOS
9	TOTAL STATION, EPE TOWN LAGOS	EPE TOWN, EPE, LAGOS
10	TOTAL STATION SURA LAGOS	SIMPSON STREET, LAGOS ISLAND, LAGOS.
11	TOTAL STATION ADDOH ROAD 1	ADDOH ROAD, OFF LEKKI/EPE LAGOS.AFTER JAKANDE ROUNDABOUT, LEKKI/ EXPRESS
12	TOTAL STATION IBEJU LEKKI	LEKKI/EPE EXPRESS WAY, IBEJU, LAGOS.IBEJU LOCAL GOVT. SECRETARIAT, IBEJU LEKKI.
13	TOTAL STATION SANGOTEDO	SANGOTEDO BUSTOP, BESIDE GOLDEN PARK ESTATE, LEKKI-AJAH
SELECT LOCATIONS ON LAGOS MAINLAND		
14	TOTAL STATION, AJEGUNLE	MOBIL ROAD, AJEGUNLE
15	TOTAL STATION, AKOKA	52, ST FINBARRS ROAD, AKOKA, LAGOS
16	TOTAL STATION, ALAPERE	139/143 DEMURIN STREET, KETU.
17	TOTAL STATION, ALAPERE 2	IBADAN-LAGOS EXPRESSWAY,ALAPERE BUS STOP, LAGOS
18	TOTAL STATION, ALAUSA	MOBOLAJI JOHNSON WAY, ALAUSA
19	TOTAL STATION, BENSON BUS STOP	27 LAGOS RD IKORODU
20	TOTAL STATION, BONNY	BONNY, MARINE BEACH APAPA LAGOS
21	TOTAL STATION, CHALLENGE	282 AGEGE MOTOR RD, MUSHIN
22	TOTAL STATION, COATES	19 COATES STREET, OYINGBO, YABA
23	TOTAL STATION, DIYA	49, DIYA STREET, IFAKO-GBAGADA, LAGOS
24	TOTAL STATION, IGANDO	IKOTUN ROAD, IGANDO
25	TOTAL STATION, IJORA	4 CAUSE WAY, IJORA
26	TOTAL STATION, IKEJA	19 TOYIN STREET, IKEJA
27	TOTAL STATION, IKORODU ROAD	193, IKORODU ROAD, PALGROOVE, LAGOS
28	TOTAL STATION, IKOSI ROAD	54, IKOSI ROAD, KETU, LAGOS
29	TOTAL STATION, ILUPEJU	INDUSTRIAL AVENUE, ILUPEJU
30	TOTAL STATION, LASU IDIMU	KM 4 LASU IDIMU ROAD, IDIMU
31	TOTAL STATION, M M WAY	150/152 MM WAY, EBUTE METTA
32	TOTAL STATION, MILE 2	MILE 2 BUS STOP AMUWO ODOFIN, BADADRY E/WAY
33	TOTAL STATION, MUSHIN	217 AGEGE MOTOR RD, MUSHIN
34	TOTAL STATION, OGBA 2	11B METAL BOX ROAD, OGBA
35	TOTAL STATION, OJOTA 1	1, IKORODU ROAD, OJOTA, LAGOS

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

36	TOTAL STATION, OJOTA 2	430, IKORODU ROAD, OJOTA, LAGOS
37	TOTAL STATION, OJUELEGBA	36 OJUELEGBA ROAD, SURULERE, LAGOS
38	TOTAL STATION, OKE AFA	3 OKOTA ROAD, OKE AFA, LAGOS
39	TOTAL STATION, OLD OJO ROAD	118 OLD OJO RD. AGBOJU MAZA-MAZA ORIADE LCDA
40	TOTAL STATION, OLD TOLL GATE	LAGOS/IBADAN EXPRESSWAY, ALAUSA
41	TOTAL STATION, ONIGBAGBO	25 MOBOLAJI BANK ANTHONY WAY, IKEJA
42	TOTAL STATION, OSHODI	OSHODI APAPA EXPRESSWAY, OSHODI
43	TOTAL STATION, SURULERE	LUTH ISHAGA RD, SURULERE
44	TOTAL STATION, TIN CAN	APAPA OSHODI EXPRESS WAY
45	TOTAL STATION, TOYIN	39 TOYIN STREET, IKEJA
46	TOTAL STATION, WESTERN AVENUE	115, FUNSHO WIILIAMS ROAD, IPORI, LAGOS
47	TOTAL STATION, WHARF ROAD	294 WHARF ROAD, APAPA
48	TOTAL STATION, MOSALASI	22/23 MOSHALASHI, EGBEDA IDIMU, LAGOS
49	TOTAL STATION, H/MACAULAY	272 HERBERT MACAULAY ROAD, YABA, LAGOS
50	TOTAL STATION, OREGUN	47 KUDIRAT ABIOLA WAY, OREGUN, LAGOS
51	TOTAL STATION, ISOLO 2	201 MUSHIN ROAD, ISOLO, LAGOS
52	TOTAL STATION, IGOBI	136/138 IKORODU ROAD, LAGOS
53	TOTAL STATION, TINUBU VILLAGE	52 IKORODU ROAD, LAGOS
54	TOTAL STATION, ABULE EGBA	ABEOKUTA EXPRESS ROAD ABULE-EGBA LAGOS
55	TOTAL STATION, AGEGE	142, ABEOKUTA/AGEGE MOTOR ROAD
56	TOTAL STATION ALAKUKO	LAGOS ABEOKUTA EXPRESS ROAD ALAKUKO
57	TOTAL STATION ATAN	SOKOTO BADAGRY EXP. AGBARA-ATAN
58	TOTAL STATION IKORODU TOWN	6 SAGAMU RD IKORODU
59	TOTAL STATION IYANA MEIRAN	MEIRAN ROAD MEIRAN LAGOS
60	TOTAL STATION OGIVO	KM6 SAGMU RD OGIVO
61	TOTAL STATION OJOKORO	KM 14 LAGOS ABEOKUTA EXPRESS OJOKORO
62	TOTAL STATION OKE ODO	LAGOS ABEOKUTA EXPRESS RD, OKE-ODO
63	TOTAL STATION OKO OBA	OLD ABEOKUTA MOTOR RD, OKO-OBA
64	TOTAL STATION PENCINEMA	18, BALOGUN STREET AGEGE
65	TOTAL STATION AJANGBADI	273 OJO IJEDe RD AJANGBADI
66	TOTAL STATION IJANIKIN	KM28 BADAGRY EXPWAY IJANIKIN
67	TOTAL STATION OKOKOMAIKO	KM22 BADAGRY EXPRESSWAY
68	TOTAL STATION SEME-BADAGRY	SEA BEACH SEME BADAGRY
69	TOTAL STATION ITIRE	23/25 ITIRE RD, LAWANSONALONG ITIRE RD, BY LAWANSON B/STOP
70	TOTAL STATION "KM 40 PSS (low volume and on the highway)"	KM 40, IBADAN-LAGOS EXPRESSWAY, MOWE, OGUN STATE.REDEEMED CAMP
71	TOTAL STATION LASU IBA	LASU/IBA ROAD. IBA
72	TOTAL STATION TOGAZANU	ALONG TOGA ROAD, BADAGRY
73	TOTAL STATION AJARA TOPA	ALONG LAGOS BADAGRY EXPRESSWAY, BY CEMETRY ROADOPPOSITE TOPA ROAD
SELECT LOCATIONS IN OGUN STATE		
74	TOTAL STATION, ODE REMO	KM 55 ODE-REMO SAGAMU- IBADAN EXPRESS RD

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

75	TOTAL STATION, SAGAMU CENTRE	152, AKARIGBO STREET, SAGAMU
76	TOTAL STATION EPE GARAGE	EPE GARAGE, IJEBU ODE
77	TOTAL STATION IPARA	146 OLD IBADAN RD IPARA
78	TOTAL STATION ISHARA	43 ODEREMO RD ISHARA
79	TOTAL STATION OPIC	OPIC ESTATE AGBARA-OGUN STATE
80	TOTAL STATION SAGAMU LAGOS ROAD	185 AKARIGBO STREET IJKO SAGAMU
81	TOTAL STATION SANGO OTTA	ABEOKUTA EXPRESS ROAD SANGO
82	TOTAL STATION IDIROKO	IDIROKO
83	TOTAL STATION KM2	KM2 SAGAMU BENIN EXPRESS WAY
84	TOTAL STATION IJEBU ITOKIN ROAD	ITOKIN RD KASOLERRI IKORODU
85	TOTAL STATION IFO	LAGOS-ABEOKUTA EXPRESS-WAY,IFO
86	TOTAL STATION ADATAN ABEOKUTA	75, IBADAN ROAD, ABEOKUTA.
87	TOTAL STATION IKEREKU ABEOKUTA	70, MAJEKODUNMI STREET, IKEREKU
88	TOTAL STATION ILARO 1 ABEOKUTA	5, ONA-OLA STREET, ILARO
89	TOTAL STATION LAFENWA ABEOKUTA	8, BRIDGE STREET, LAFENWA ABEOKUTA
90	TOTAL STATION OKEITOKU ABEOKUTA	48, OSHOLE STREET, ABEOKUTA
91	TOTAL STATION OWODE ABEOKUTA	OWODE-ILARO RD
92	TOTAL STATION WASIMI ABEOKUTA	LAGOS-ABEOKUTA EXPRESS-WAY, WASIMI
93	TOTAL STATION ABEOKUTA RD IJEBU	TOTAL SERVICE STATION, ABEOKUTA ROAD, IJEBU-ODE.
94	TOTAL STATION IBADAN RD IJEBU	12 IBADAN ROAD, IJEBU-ODE.
95	TOTAL STATION IJEBU IGBO	TOTAL FILLING STATION, IJEBU-IGBO.
96	TOTAL STATION IKANGBA IJEBU	TOTAL FILLING STATION, IKANGBA HOUSING ESTATE, IKANGBA.
97	TOTAL STATION IPERU IJEBU	TOTAL FILLING STATION, IPERU-REMO
98	TOTAL STATION MAMU IJEBU	TOTAL FILLING STATION, MAMU.
99	TOTAL STATION ORU IJEBU	TOTAL SERVICE STATION, ORU ROAD, IJEBU-IGBO.
100	TOTAL STATION ARIGBAJO PSS	LAGOS-ABEOKUTA EXPRESS-WAY, ARIGBAJO AFTER RAILWAY CROSSING ARIGBAJO, OPPOSITE ARIGBAJO MARKET
101	TOTAL STATION EJIRIN PFS	TOTAL SERVICE STATION, EJIRIN ROAD. 2KM AFTER IJEBU-ODE ROUND ABOUT
102	TOTAL STATION IKENNE PSS	TOTAL SERVICE STATION, AWOLOWO WAY, IJEBU-ODE. ALONG AWOLOWO WAY, OFF IJEBU-SAGAMU EXPRESS
103	TOTAL STATION JUBILEE ESTATE	ALONG IKORODU-SHAGAMU ROAD, OPPOSITE BOT EVENT PALACE
104	TOTAL STATION OLOFIN ROAD, ILISAN	ALONG OLOFIN ROAD, OPP ILISAN MICRO FINANCE BANK, OFF IKENNE ILISAN ROAD.
105	TOTAL STATION OPP GOVT COLL	244 LAGOS RD IKORODUSTATION IS OPPOSITE GOVERMENT COLLEGE IKORODU
106	TOTAL STATION SAGAMU JUNCTION	SAGAMU JUNCTION LAGOS BENIN EXPRESSPOPULAR JUNCTION TO ENTER SAGAMU TOWN
107	TOTAL STATION EWEKORO	LAGOS ABEOKUTA EXPRESS RD, EWEKORO
SELECT LOCATIONS IN IBADAN , OYO STATE		
108	TOTAL STATION, NEW RESERVATION	IYAGANKU RD, AREA POLICE COMMAND, IBADAN
109	TOTAL STATION, SANGO STATION	OYO ROAD, SANGO, IBADAN
110	TOTAL STATION OKE ADO IBADAN	MOLETE RD., OKE ADO MOLETE-OKE BOLA RD
111	TOTAL STATION OLD LAGOS ROAD IBADAN	OLD LAGOS RD, IBADAN
112	TOTAL STATION ELEIYELE I IBADAN	JERICHO RD. IBADAN, ALONG ONIREKE/JERICHO RD

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

113	TOTAL STATION ADAMASINGBA IBADAN	FAJUYI RD. IBADAN, ALONG DUGBE-MOKOLA RD
114	TOTAL STATION ELEIYELE II IBADAN	JERICHO RD. IBADAN, ALONG ELEYELE-SANGO RD
115	TOTAL STATION RING ROAD S/S	LIBERTY RD. IBADAN, OLUSANYA AREA, RING ROAD
116	TOTAL STATION ORITA CHALLENGE IBADAN	OLD LAGOS RD. IBADAN, IYANA-ODOONA, ORITA CHALLENGE
117	TOTAL STATION ILUGUN IBADAN	ABEOKUTA RD., ABEOKUTA-ERUWA RD, ILUGUN TOWN
118	TOTAL STATION OLUYOLE IBADAN	OLUYOLE ESTATE, ALAAFIN AVENUE, OLUYOLE ESTATE
119	TOTAL STATION AGODI IBADAN	AGODI JUNCTION , GATE, IBADAN
120	TOTAL STATION MOKOLA IBADAN	MOKOLA ROUNDABOUT, MOKOLA, IBADAN
121	TOTAL STATION IWO ROAD IBADAN	IWO ROAD, IBADAN
122	TOTAL STATION NEW IFE RD IBADAN	NEW IFE ROAD ROUNDABOUT, NEW IFE ROAD
123	TOTAL STATION OLODE IBADAN	ALAKIA EXPRESS WAY, OLODE, ALAKIA
124	TOTAL STATION BODIJA IBADAN	SECRETARIAT-AGODIROAD, BESIDE BODIJA MARKET, IBADAN
125	TOTAL STATION ASHI IBADAN	ASHI ROAD, IBADAN, OPP CHRIST CHAPEL INTERNATIONAL CHURCH, ASHI, IBADAN
126	TOTAL STATION AGO TAPA F/S IBADAN	SANGO RD, MOKOLA
127	TOTAL STATION AKANRAN S/S IBADAN	WESLEY COLLEGE RD. LABO
128	TOTAL STATION ITUTABA F/S IBADAN	AKINLOYE WAY
129	TOTAL STATION OJE MKT S/S IBADAN	OJE MARKET, IBADAN
130	TOTAL STATION OJOO IBADAN	OYO RD. OJOO (BY ODOGO ARMY BARRACK)
131	TOTAL STATION QUEEN ELIZABETH S/S IBADAN	TOTAL GARDEN
132	TOTAL STATION TRAILER PARK S/S IBADAN	POLY RD, IJOKODO
133	TOTAL STATION APATAPETE S/S IBADAN	ABEOKUTA RD.
134	TOTAL STATION GAISER S/S IBADAN	UMC ROAD, MOLETE
135	TOTAL STATION KINGS MKT F/S IBADAN	MOLETE RD., OJA OBA
136	TOTAL STATION RING ROAD IBADAN	LIBERTY RD. IBADAN (OLUSANYA AREA, RING ROAD)
137	TOTAL STATION WORKSHOP S/S IBADAN	KM 7, OLD LAGOS RD. IBADAN
138	TOTAL STATION EDE RD. OSHOGBO OYO	EDE ROAD, OSHOGBO.
139	TOTAL STATION EDE TOWN OYO	EDE TOWN
140	TOTAL STATION IBADAN RD. OYO	IBADAN RD. IFE
141	TOTAL STATION IGBETI OYO	IGBETTI TOWNSHIP
142	TOTAL STATION IKIRUN MP OYO	OTAEFUN, OSHOGBO
143	TOTAL STATION ISEYIN RD S/S OYO	ISEYIN RD, OYO
144	TOTAL STATION IWO M/P OYO	IWO TOWNSHIP
145	TOTAL STATION LAUTECH OYO	OPP.LADOKE AKINTOLA UNIVERSITY OGBOMOSHO
146	TOTAL STATION OSHOGBO MP OYO	STATION ROAD, OSHOGBO
147	TOTAL STATION OSHOGBO SERV. STN OYO	OLD GARAGE, OSHOGBO
148	TOTAL STATION OYO CENTER OYO	OYO TOWNSHIP
149	TOTAL STATION OYO RD. OGBOMOSHO OYO	OGBOMOSHO TOWNSHIP
150	TOTAL STATION SABO RD OYO	SABO RD,OYO
151	TOTAL STATION SHAKI OYO	SHAKI TOWNSHIP

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

152	TOTAL STATION AIYETORO	ALONG ORITA SABO-AYETORO ROAD, CLOSE TO OJUOLAPE SHOPPING COMPLEX
153	TOTAL STATION APATAPETE S/S	ABEOKUTA RD .AFTER TURNING TO NNPC DEPOT
154	TOTAL STATION BARRACKS ROAD S/S	2, BARRACKS ROAD, SHAKI, OYO STATE
155	TOTAL STATION IGBOHO P,S,S	IGBOHO TOWNSHIPHEALTH CENTRE ROAD, IGHODO
156	TOTAL STATION ILORIN RD, IKIRUN	ALONG OSHOGBO-IKIRUN RD, CLOSE TO AFORUSH SUPERMARKETAROUND THE AREA OF PHCN
157	TOTAL STATION IRESE-APA RD SS	ALONG OGBOMOSHO/IKIRUN, EJIGBO ROAD OYOCLOSE TO AJILETE HOUSING ESTATE OGBOMOSHO
158	TOTAL STATION J,ALLEN (COCOA HOUSE)	1, OBAFEMI AWOLOWO WAY, J-ALLEN,DUGBE, IBADAN.
159	TOTAL STATION NEW IFE RD, S/S	NEW GBAGI RD UNDER BRIDGE, NEW GBAGI RD
160	TOTAL STATION OLD IFE RD, S/S	'OLD IFE ROAD
161	TOTAL STATION OSHOGBO SERV, STN	OSHOGBO ROAD ILESHA ISOKUN STREET
162	TOTAL STATION RANDAN OGBOMOSHO	RANDAN, ALAO-AKALA RD, OGBOMOSHOCLOSE TO BOWEN UNIVERSITY TEACHING HOSPITAL
163	TOTAL STATION SANGO U.I ROAD	SANGO-UI ROAD, OPPOSITE HALLELUYA FILLING STATION, SAMONDA, IBADAN
164	TOTAL STATION UCH PFS	UCH IBADAN

SELECT LOCATIONS IN KADUNA

165	TOTAL STATIONUNGWAN RIMI	KADUNA UNGWA RIMI, KADUNA NORTH
166	TOTAL STATION SOUTH BRIDGE	KADUNA SOUTH
167	TOTAL STATIONKADUNA ZARIA	ZARIA RD,KADUNA NORTH
168	TOTAL STATIONWAFF RD	WAFF RD,KADUNA, KADUNA NORTH
169	TOTAL STATIONKACHIA RD 1	KACHIA RD,KADUNA SOUTH
170	TOTAL STATIONREFINERY RD	REFINERY RD, KADUNA SOUTH
171	TOTAL STATIONKADARA SS	KADARA, KADUNA SOUTH
172	TOTAL STATIONDOKA CRS SS	DOKA CRESCENT, KADUNA NORTH
173	TOTAL STATIONBARNAWA	MOZAMBIQUE ROAD BARNAWA
174	TOTAL STATIONMALALI	KADUNA NORTH
175	TOTAL STATION COURT HOUSE ROAD KADUNA	COURT HOUSE RD-ALONG PZ ROAD OPPSITE UNION BANK ZARIA
176	TOTAL STATION FUNTUA BYEPASS KADUNA	BYPASS FUNTUA
177	TOTAL STATION FUNTUA MOTOR PARK KADUNA	BYPASS FUNTUA-GUSAU BYPASS ALONG GUSAU FUNTUA RD
178	TOTAL STATION HANWA JUNCTION KADUNA	HANWA JUNCTION
179	TOTAL STATION HOSPITAL ROAD ZARIA KADUNA	ALONG HOSPITAL ROAD (OPP OLD TEACHING HOSPITAL)
180	TOTAL STATION MAIN STREET KADUNA	1.MAIN ST. RD
181	TOTAL STATION MALUMFASHI KADUNA	KANO RD. MALUFASHI
182	TOTAL STATION NEW BRIDGE KADUNA	NEW BRIDGE RD
183	TOTAL STATION UNGWAN TV PSS	H 1, UNGWAN TELEVISIONTOWARDS COMMAND SECONDARY SCHOOL

SELECT LOCATIONS IN ABUJA

184	TOTAL STATIONASOKORO	OPP POLICE HQTR, AREA 11 JUNCTION
185	TOTAL STATIONJS TARKA	4 JS TARKA STREET, AREA 2
186	TOTAL STATIONKURUDU	KURUDU ROAD, KURUDU, ABUJA

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

187	TOTAL STATION NEW KARU	NEW NYANYAN, KEFFI ROAD, ABUJA
188	TOTAL STATION MASAKA 2	KUCHIKAWU, KEFFI ROAD, ABUJA
189	TOTAL STATION UKE	UKE, KEFFI ROAD, ABUJA
190	TOTAL STATION KEFFI	KEFFI ROUNDABOUT, AKWANGA ROAD, ABUJA
191	TOTAL STATION MARARABA 2	BESIDE AA RANO, KEFFI ROAD, ABUJA
192	TOTAL STATION MASAKA 1	MASAKA, ABUJA ROAD, ABUJA
193	TOTAL STATION AIRPORT RD.	ABUJA AIRPORT ROAD
194	TOTAL STATION TOTAL HOUSE	TOTAL HOUSE ABUJA, OPP NNPC TOWERS, ABUJA
195	TOTAL STATION WUSE 1	ZONE 5 JUNCTION, OPP FEBSON MALL, ABUJA
196	TOTAL STATION WUSE 2	BERGER JUNCTION, ZONE 6, ABUJA
197	TOTAL STATION SULTAN ABUBAKAR	NEAR CUSTOMS, ZONE 3, ABUJA
198	TOTAL STATION HERBERT MACAULAY	OPP SKY MEMORIAL, ZONE 6, ABUJA
199	TOTAL STATION INDEPENDENT LAYOUT	IND. LAYOUT CBD, CARDASTRAL ZONE, ABUJA
200	TOTAL STATION UTAKO	UTAKO FCT ABUJA
201	TOTAL STATION KUBWA 1	22 JUNCTION KUBWA , ALONG GADO NASCO ROAD
202	TOTAL STATION ZUBA JUNCTION	ZUBA JUNCTION, ALONG SULEJA ROAD
203	TOTAL STATION MADALLA 2	ALONG ZUBA - KADUNA RD, MADALLA
204	TOTAL STATION POST OFFICE RD	MM WAY LOKOJA, ALONG POST OFFICE RD
205	TOTAL STATION GWAGWALADA	ALONG GWAGWALADA - ABAJI RD
206	TOTAL STATION GANAJA RD	ALONG GANAJA LOKOJA ROAD, OPPOSITE FIRST 200 HOUSING UNIT
207	TOTAL STATION TIPPER GARAGE	GWARIPA ABUJA ROAD
208	TOTAL STATION AJAOKUTA RD (SIBM)	LOKOJA AJAOKUTA RD, LOKOJA
209	TOTAL STATION SULEJA EXPRESS	ALONG KADUNA -ABUJA RD, LIVING FAITH CHURCH
210	TOTAL STATION GWARINPA	FIRST AVENUE GWARINPA
211	TOTAL STATION KUJE	KUJE TOWN
212	TOTAL STATION LUGBE ABUJA	2ND AVENUE, H CLOSE, LUGBE
213	TOTAL STATION GWAGWALADA ABUJA	ALONG GWAGWALADA - ABAJI RD

SELECT LOCATIONS IN KANO

214	TOTAL STATION KANO COOP	1 ZARIA ROAD,NASSARAWA,KANO
215	TOTAL STATION AIRPORT ROAD KANO	181 A AIRPORT ROAD ,KANO
216	TOTAL STATION TAXI PARK KANO	2 MIDDLE/COURT ROAD SABON GARI
217	TOTAL STATION CORONATION KANO	16,LAGOS STREET,CIVIC CENTER ,KANO
218	TOTAL STATION ZARIA ROAD KANO	ZARIA ROAD DAWAKIN KUDU
219	TOTAL STATION WUDIL ROAD KANO	KM 11 WUDIL ROAD KANO
220	TOTAL STATION DAURA TOWN KANO	DAURA TOWN,DAURA
221	TOTAL STATION CLUB ROAD KANO	181 B, AIRPORT ROAD,KANO
222	TOTAL STATION ZOO ROAD KANO	ZOO ROAD,GANDUN ALBASA, KANO
223	TOTAL STATION HOTORO KANO	KM 2 MAIDUGURI ROAD HOTORO
224	TOTAL STATION KAFAR KWAYA KATSINA	KOFAR KWAYA,KATSINA

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

225	TOTAL STATION GWARZO ROAD KANO	GWARZO RD
226	TOTAL STATION IBB WAY KATSINA TOWN KANO	IBB WAY, KATSINA TOWN
227	TOTAL STATION KATSINA ROAD KANO	KATSINA RD. BACHIRAWA
228	TOTAL STATION BUK ROAD	B5 BUK RD KANOALONG BUK RD
229	TOTAL STATION FARM CENTER	ALONG GUDA ABDULLAHI ROAD, FARM CENTRE, TARAUNI LGA, KANO STATE
230	TOTAL STATION HADEJIA ROAD, KANO	HADEJI RD. MOTOR PARKHADEJIA RD. KANO
SELECT LOCATIONS IN RIVERS IMO STATE		
231	TOTAL STATION RUMUOBIAKANI	ALONG PHC ABA EXPRESS RIVER-STATE, ALONG ABA/PHC ROAD BY MARKET JUNCTION
232	TOTAL STATION RUMUOMASI	ALONG STATION R/D P.H CITY, ALONG OLD ABA ROAD BEFORE RUMUOMASI ROUNDABOUT
233	TOTAL STATION OROGBUM	PLOT IO8 ABA R/D ALONG OROGBUM P.H, ALONG ABA/PHC ROAD BY GARRISON JUNCTION
234	TOTAL STATION MILE 2	123 IKWERE ROAD MILE 2 PHC CITY, ALONG IKWERRE ROAD, MILE 2
235	TOTAL STATION MILE 5	ALONG OBIO AKPOR PH EXPRESS P.H, ALONG IKWERRE ROAD, MILE 5
236	TOTAL STATION PH 1	EXPRESSWAY PHC, OBIO/AKPOR RIVER-STATE, ALONG ABA/PH ROAD, AFTER SHELL
237	TOTAL STATION LIBERATION DRIVE	TOTAL STATION ROAD RIVER STATE, ALONG STATION ROAD, AFTER HIGH COURT
238	TOTAL STATION ELELE ALIMINI	P.H OWERRI EXPRESS R/D ALIMINI R/STATE, ALONG PHC-WARRI EXPRESS, ALIMINI
239	TOTAL STATION GRA	PLOT 171 ABA R/D P.H EXPRESS OBIO AKPOR, ALONG ABA/PHC ROAD BY GRA JUNCTION
240	TOTAL STATION PH 2	PLOT 124 TRANS AMADI LAYOUT P.H, AT SLAUGHTER ROUND ABOUT TRANSAMADI
241	TOTAL STATION RUMUADAOLU	RUMUADAOLU-RUMUOLA ROAD, PHC
242	TOTAL STATION IGWURUTA	ALONG AIRPORT ROAD, IGWURITA
243	TOTAL STATION PALM EXPRESSWAY	N/A
SELECT LOCATIONS IN OWERRI-IMO STATE		
244	TOTAL STATION OGBAKU	OWERRI - ONITSHA EXPRESSWAY, OGBAKU TOWN
245	TOTAL STATION ARUGO PARK	OWERRI-ONITSHA EXPRESSWAY BY ARUGO PARK
246	TOTAL STATION ANARA	ISIALA ROUND ABOUT
247	TOTAL STATION DOUGLAS ROAD	ALONG OWERRI - ABA EXPRESSWAY, BY DOUGLAS
248	TOTAL STATION EGBU ROAD	OWERRI - UMUAHIA RD, BY EGBU ROAD
249	TOTAL STATION OKIGWE	69 OWERRI ROAD, NEW UMUAHIA RD.
250	TOTAL STATION OWERRI CENTRE	BY OWERRI CENTRAL MARKET, BY DOUGLAS ROAD
251	TOTAL STATION ANARA OWERRI	ISIALA MBANO ROUNDABOUT ANARA
252	TOTAL STATION RESCUE LAYOUT (SUPERPOINT)	OWERRI -PH EXPRESS , OWERRI
SELECT LOCATION IN ENUGU STATE		
253	TOTAL STATIONNSUKKA	NSUKKA ROUND ABOUT, NSUKKA
254	TOTAL STATION 9TH MILE F/S ENUGU	9TH MILE CORNER ENUGU
255	TOTAL STATION ABAKALIKI F/S ENUGU	55 OGOJA RD, ABAKALIKI
256	TOTAL STATION AGBANI ENUGU	82 AGBANI ROAD,ENUGU

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

257	TOTAL STATION AKAGBE UGWU ENUGU	ENUGU-PORT HARCOURT EXPRESSWAY, ENUGU
258	TOTAL STATION IBAGWA F/S ENUGU	IBAGWA NSUKKA
259	TOTAL STATION OGBETE ENUGU	OGBETE ROAD, COAL CAMP ENUGU
260	TOTAL STATION OJI RIVER F/S ENUGU	OLD ENUGU ROAD, OJI RIVER
261	TOTAL STATION ORBA ENUGU	KM 200, ENUGU/MAKURDI EXP, AMALLA-ORBA
262	TOTAL STATION PRESIDENTIAL RD S/S ENUGU	46/46 PRESIDENTIAL ROAD, ENUGU
263	TOTAL STATION UWANI	24 EDINBURGH ROAD, ENUGUALONG ZIKS AVE/EDINBURGH ROAD, ENUGU

SELECT LOCATIONS IN ANAMBRA STATE

264	TOTAL STATION OGUTA RD	34 OGUTA RD, ONITSHA
265	TOTAL STATION IHIALA	ALONG OWERRI - ABA EXPRESSWAY, IHIALA TOWN
266	TOTAL STATION ABAGANA ONITSHA	OYEAGU MARKET, ABAGANA, ANAMBRA STATE
267	TOTAL STATION AWKA OLD ENUGU ROAD ONITSHA	8 OLD ENUGU ROAD, AWKA, ANAMBRA
268	TOTAL STATION EKWULOBIA ONITSHA	1 AWKA ROAD, EKWULOBIA, ANAMBRA STATE
269	TOTAL STATION ENUGU ONITSHA EXP.AWKA ONITSHA	ENUGU-ONITSHA EXPRESSWAY, AWKA ANAMBRA. (NEAR AROMA JUNCTION, AWKA)
270	TOTAL STATION ENUGU ROAD ONITSHA	70 AWKA RD, ONITSHA, ANAMBRA STATE
271	TOTAL STATION ENUGU UKWU ONITSHA	OLD ONITSHA -ENUGU ROAD, ENUGU UKWU.
272	TOTAL STATION NEW MKT ROAD ONITSHA	84 NEW MARKET RD, ONITSHA
273	TOTAL STATION NKPOR JUNCTION (NEW TARZAN) ONITSHA	KM 9 ENUGU -ONITSHA EXPRESSWAY, OGIDI, ANAMBRA
274	TOTAL STATION OLD MKT ROAD ONITSHA	54 OLD MARKET RD, ONITSHA, ANAMBRA
275	TOTAL STATION ASABA COKER S/S	AFTER KOKA JUNCTION, AFTER NNPC MEGA STATION, ASABA ONITSHA EXPRESS WAY

SELECT LOCATION IN EBONYI STATE

276	TOTAL STATION KPIRI KPIRI	KPIRI KPRI , MILE 50, ABAKALIKI, EBONYI STATE
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SELECT LOCATION IN CROSSRIVER STATE

277	TOTAL STATION MARIAN ROAD	MARIAN ROAD, CALABAR
278	TOTAL STATION ABAK RD SS CALABAR	189 ABAK ROAD, UYO, AKWA IBOM STATE
279	TOTAL STATION CALABAR RD SS	12 CALABAR ROAD, CALABAR-(ALONG CALABAR RD.CALABAR)
280	TOTAL STATION IKOM-OLD DEALER CALABAR	60 CALABAR ROAD, 4 CORNER SQUARE, IKOM, CROSS RIVER STATE
281	TOTAL STATION IKOT EKPENE FS CALABAR	1 ABA ROAD, OPPOSITE MOTOR PARK, IKOT EKPENE, AKWA IBOM STATE
282	TOTAL STATION YELLOW DUKE SS CALABAR	EKPO ABASI-YELLO DUKE JUNCTION, CALABAR SOUTH
283	TOTAL STATION ORON RD	ORON RD, UYO TOWN, Along Uyo Airport RD
284	TOTAL STATION ORON TOWN	ORON-UYO ROAD OPPOSITE METHODIST SENIOR SCIENCE SCHOOL, ORON TOWN.

SELECT LOCATIONS IN ABIA STATE

285	TOTAL STATION ABA CTR.	42 ASA RD., ABA-CENTRAL
286	TOTAL STATION ABA GRA.	BRASS JUNCTION ABAYI, ABA OWR.RD.
287	TOTAL STATION ABA OWR.RD.	ABA OWR.RD.ABAYI, OPP.RHEMA UNV.
288	TOTAL STATION OGBOR HILL	1 UMUOBA ROAD, NEW UMUAHIA RD.
289	TOTAL STATION OLD ABA RD.UMUAHIA	OLD ABA ROAD, ABA

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

290	TOTAL STATION MISSION HILL	MISSION HILL ROADMISSION HILL ROAD
291	TOTAL STATION UKWA TOWN	ALONG PH-ABA EXPRESS ROAD, UKWA TOWN. OPP. 144 ARMY BATTALION, UKWA TOWN
292	TOTAL STATION AHIARA JUNCTION S/S	AHIARA JUNCTION ABIA STATE
293	TOTAL STATION UMUAHIA S/S	UMUAHIA TOWN, UMUAHIA ABIA STATE

SELECT LOCATION IN YENEGOA-BAYELSA STATE

294	TOTAL STATION BAYELSA	EPIA YENEGWE – YENAGUA ROAD, BAYELSA STATE
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SELECT LOCATIONS IN BENIN-EDO STATE

295	TOTAL STATION UGBOWO	UWASOTA JUNCTION, BENIN CITY, EDO STATE.
296	TOTAL STATION KM8	KM 8, SAPELE ROAD, BENIN CITY, EDO STATE.
297	TOTAL STATION 138 AKPAKPAVA	138 AKPAKPAVA ROAD, BENIN CITY, EDO STATE.
298	TOTAL STATION BENIN CENTRE	8 / 10 AKPAKPAVA ROAD, BENIN CITY, EDO STATE.
299	TOTAL STATION OLUKU JUNCTION	OLUKU JUNCTION, LAGOS ROAD, BENIN, EDO STATE.
300	TOTAL STATION 1ST EAST CIRCULAR	34 1ST EAST CIRCULAR ROAD, BENIN, EDO STATE.
301	TOTAL STATION LAGOS RD	14 URUBI STREET, IYARO, BENIN CITY, EDO STATE.
302	TOTAL STATION AUCHI SS	AUCHI TOWN
303	TOTAL STATION IKPOBA SLOPE BENIN	99 AKPAKPAVA ROAD, BENIN CITY
304	TOTAL STATION LORRY PARK BENIN	LORRY PARK, NEW BENIN MARKET, BENIN CITY
305	TOTAL STATION MISSION ROAD BENIN	41 MISSION ROAD,. BENIN CITY
306	TOTAL STATION OWO ROAD BENIN	OWO ROAD, OLUKU, BENIN CITY
307	TOTAL STATION WIRE ROAD BENIN	59 WIRE ROAD, BENIN CITY
308	TOTAL STATION 3RD EAST CIRCULAR RD	MURITALA MOHAMMED WAY, BENIN CITY
309	TOTAL STATION EYAEN S/S BENIN	BENIN AUCHI ROAD, EYAEN, BENIN CITY
310	TOTAL STATION USELU PSS	163 USELU LAGOS ROAD, BENIN CITY, EDO STATE.AFTER USELU MARKET, TOTAL STATION BY THE LEFT

SELECT LOCATIONS IN DELTA STATE

311	TOTAL STATION EFFURUN SS	298 EFFURUN SAPELE ROAD EFFURUN, WARRI, DELTA STATE
312	TOTAL STATION OKUMAGBA ESTATE SS	265 OKUMAGBA ESTATE, WARRI, DELTA STATE
313	TOTAL STATION AIRPORT ROAD SS	104 AIRPORT ROAD WARRI
314	TOTAL STATION OKUMAGBA AVENUE FS	1 OKUMAGBA AVENUE WARRI
315	TOTAL STATION WARRI CENTRE SS	168 WARRI SAPELE ROAD WARRI
316	TOTAL STATION AGBARHO SS WARRI	AGBARHO S/S PATANI EXP WAY
317	TOTAL STATION OSUBI	OSUBI RD BY OSUBI AIRPORT
318	TOTAL STATION BRIDGE HEAD 1	KM1 ASABA BENIN EXPRESS
319	TOTAL STATION ASABA UMUEZEI FS	ASABA UMUEZEI
320	TOTAL STATION BRIDGE HEAD 2	111 DENNIS OSADEBE WAY ASABA
321	TOTAL STATION ASABA FERRY	ASABA FERRY JUNCTION
322	TOTAL STATION BENIN/ASABA EXP SS	BENIN ASABA EXPRESS
323	TOTAL STATION OLD SEC RD PSS	OLD SECT RD ASABA
324	TOTAL STATION OGORODE FS	108 SAPELE WARRI ROAD SAPELE

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

325	TOTAL STATION OKIRIGWHRE SS	OKIRIGHWRE JUNCTION SAPELE
326	TOTAL STATION KOKO FS	KOKO EXPRESS WAY KOKO
327	TOTAL STATION MARKET ROAD UGHELLI	101 MARKET ROAD UGHELLI
328	TOTAL STATION PATANI ROAD FS	265, UGH PATANI RD UGHELLI
329	TOTAL STATION AGBOR FS	AGBOR TOWN
330	TOTAL STATION IBILLO F/S ASABA	ODO,IBILLO-FROM AUCHI,2ND TOTAL STATION BY THE RIGHT ALONG OLD UBA BANK (CLOSE TO OLD UBA IBILLO)
331	TOTAL STATION UMUNENEDE ASABA	CLOSE TO UMUNENEDE MARKET-UMUNENEDE
332	TOTAL STATION AGBOR EXPRESS PSS	ALONG BENIN/ASABA EXPRESS, AFTER OLD AGBOR TOLL GATE, AGBOR DELTA STATE.
333	TOTAL STATION BENIN/AUCHI PSS (AVIELLE)	AUCHI/BENIN EXPRESS ROAD, IYAKPI SOUTH, IBIE

SELECT LOCATIONS IN OSUN STATE

334	TOTAL STATION AKURE ROAD ILESA	AKURE RD, ILESHA
335	TOTAL STATION OSHOGBO ROAD ILESA	OSHOGBO RD, ILESHA
336	TOTAL STATION IFE ROAD ILESA	IFE RD, ILESHA
337	TOTAL STATION ILESHA CENTER SS	ILESHA CENTRE, ILESHA
338	TOTAL STATION IBADAN ROAD IFE	IBADAN RD, IFE
339	TOTAL STATION IFE CENTER	IFE CENTRE, IFE
340	TOTAL STATION IPETU IJESHA FS	IPETU IJESHA, IPETU IJESHA TOWN
341	TOTAL STATION MODAKEKE 2 PSS	MODAKEKE 2, IRAYE ROAD, MODAKEKE TOWN
342	TOTAL STATION APOMU TOWN FS ILESHA	IFE RD. APOMU
343	TOTAL STATION IBOKUN TOWN FS ILESHA	IBOKUN TOWN
344	TOTAL STATION ONDO RD. FS ILESHA	ONDO ROAD IFE
345	TOTAL STATION NAIRA & KOTO	ALONG IBADAN - IFE EXPRESSWAY, AFTER IKIRE JUNCTIONOPPOSITE MOBIL FILLING STATION

SELECT LOCATIONS IN KWARA STATE

346	TOTAL STATION JEBBA ROAD ILORIN	ALONG OLD JEBBA ROAD, ILORIN
347	TOTAL STATION GERI ALIMI ILORIN	ALONG UMAR SABO ROAD, ILORIN
348	TOTAL STATION AJASE IPO 1 S/S ILORIN	AJASE IPO TOWN OFFA EXPRESS ROAD
349	TOTAL STATION EYENKORIN ILORIN	OGBOMOSHO/ILORIN RD.
350	TOTAL STATION OFFA RD ILORIN	AJASE IPO RD, OFFA (NEW OFFA GARAGE)
351	TOTAL STATION OFFA TOWN ILORIN	OFFA TOWN
352	TOTAL STATION OGBOMOSHO RD ILORIN	OGBOMOSHO RD. SURULERE, ILORIN (BY ABDULAZEEZ ROAD)
353	TOTAL STATION OLOJE S/S ILORIN	ALONG KAIAMA ROAD (BESIDE MTN OLOJE OKE ILORIN CONNECT POINT)
354	TOTAL STATION OMUARAN TOWN ILORIN	OLORUN TOWN
355	TOTAL STATION OTUN-EKITI ILORIN	ODO OJA ROAD,OTUN EKITI (OORE PALACE)
356	TOTAL STATION STATION RD ILORIN	EMIRS ROAD, ILORIN.
357	TOTAL STATION AJASE-IPO 2	ALONG OMU-ARAN AJASSE IPO RD, KWARAADJACENT TO EXCELLENT HOTEL
358	TOTAL STATION NEW YIDI ROAD	Asadam RdAsadam Rd
359	TOTAL STATION OKO OLOWO	ALONG NEW ILORIN JEBA RD, OKO OLOWO KAWRACLOSE TO BOVAS PETROL STATION

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

360	TOTAL STATION SOBI ROAD	22,SOBI ROAD, AKEREBIATA, ILORIN
361	TOTAL STATION YAKUBA ROAD PSS	SHARE-OJA OBA RD, ALONG JEBBA ROADBY ROYAL FRIENDSHIP GUEST HOUSE AND GARDEN BAROYUN
SELECT LOCATION IN AKWA-IBOM STATE		
362	TOTAL STATION UYO TOWN	179 IKOT EKPENE ROAD, UYO
SELECT LOCATIONS IN JIGAWA STATE		
363	TOTAL STATION BIRNIN KUDU JIGAWA	BIRNIN KUDU TOWN-MAIDUGURI RD. B/KUDU-BIRNIN KUDU MARKET
364	TOTAL STATION HADEJIA TOWN JIGAWA	KOFAR AREWA HADEJIA-KANO-NGURU RD-(OLD MOTOR PARK)
365	TOTAL STATION JAMA'ARE SS JIGAWA	JAMAARE TOWN
366	TOTAL STATION MALLAM MADORI JIGAWA	HADJIA RD. MALLAM MADORI (MOTOR PARK M/MADORI)
367	TOTAL STATION WUDIL TOWN JIGAWA	GARINDAU WUDIL TOWN (BY POLICE ACADEMY MAIDUGURI ROAD)
SELECT LOCATIONS IN ZAMFARA STATE		
368	TOTAL STATION AHMADU BELLO WAY SS GUSAU	AHMADU BELLO WAY, SOKOTO BY ALIU FLY-OVER ,SOKOTO KEBBI ROUNDABOUT
369	TOTAL STATION ILLELA ROAD 2 SS GUSAU	ILLELA RD, SOKOTO
370	TOTAL STATION JEGA R/ABOUT B/KEBBI GUSAU	JEGA RD, BIRNIN KEBBI (JEGA ROUNDABOUT, BIRNIN KEBBI)
371	TOTAL STATION RAILWAY STREET FS GUSAU	RAILWAY STREET GUSAU SOKOTO ROAD (GUSAU METROPOLITAN HOTEL)
372	TOTAL STATION SOKOTO ROAD, GUSAU	GADA BIYU, SOKOTO ROAD GUSAU
373	TOTAL STATION TALATA MAFARA GUSAU	SOKOTO RD, TALATA MAFARA
374	TOTAL STATION ARGUNGU PSS	SOKOTO RD ARGUNGU, KEBBIBIRNIN KEBBI ROAD
SELECT LOCATIONS IN ADAMAWA STATE		
375	TOTAL STATION AIRPORT ROAD YOLA	AIRPORT ROAD JUNCTION,JIMETA YOLA
376	TOTAL STATION GALADIMA AMINU WAY YOLA	52,GALADIMA AMINU WAY,JIMETA YOLA
377	TOTAL STATION JALINGO S/S YOLA	80,HAMMAN RUWA WAY,JALINGO
378	TOTAL STATION MICHIKA MUBI S/S YOLA	KM 18 MUBI RD MARARABA, HONG LGA
379	TOTAL STATION MM WAY S/S YOLA	55 MOHAMMED MUSTAPHA WAY,JIMETA
380	TOTAL STATION NUMAN FERRY YOLA	NUMAN FERRY
381	TOTAL STATION RAJAB MUBI PSS YOLA	ALONG MUBI ROAD,MARARABA MUBI
382	TOTAL STATION YOLA RD YOLA	ALONG YOLA ROAD,JIMETA YOLA (BY FEDERAL SECRETARIAT)
SELECT LOCATIONS IN PLATEAU STATE		
383	TOTAL STATION BARKI LADI JOS	BARKIN LADI ALONG PANKSHINAFTER BARKIN LADI LOCAL GOVT SECRETARIATE
384	TOTAL STATION BUKURU BYE PASS SS JOS	BUKURU BYEPASS
385	TOTAL STATION DOGON DUTSE SS JOS	DOGON DUTSE FS-ALONG BAUCHI ROAD (BEFORE UNIJOS MAIN CAMPUS)
386	TOTAL STATION JOS MOTOR PARK FS JOS	JOS MOTOR PARK
387	TOTAL STATION MARKET STREET SS JOS	MARKET STREET
388	TOTAL STATION SHENDAM FS JOS	SHENDAM
389	TOTAL STATION YAKUBU GOWON WAY SS JOS	YAKUBU GOWON WAY
390	TOTAL STATION ZARIA BYE PASS SS JOS	ZARIA BYE PASS
391	TOTAL STATION MANGU	MANGU TOWN BESIDE FIRST BANK

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

392	TOTAL STATION RING ROAD JOS	BAUCHI RING ROAD JOSCLOSE TO UNIVERSITY OF JOS SENIOR STAFF QUARTERS
SELECT LOCATIONS IN BENUE STATE		
393	TOTAL STATION AKWANGA F/S MAKURDI	ALONG AKWANGA LAFIA RD
394	TOTAL STATION GBOKO F/S (MARKET ROAD) MAKURDI	ALONG MARKET RD GBOKO BY MAIN ROUND ABOUT
395	TOTAL STATION JERICO ROAD SS MAKURDI	JERICHO RD OTUKPO (AFTER AP FILLING STATION)
396	TOTAL STATION K/IBRAHIM F/S MAKURDI	ALONG KASHIM IBRAHIM RD
397	TOTAL STATION LAFIA S/S MAKURDI	ALONG AKWANGA-MAKURDI RD
398	TOTAL STATION MKD CENTRE S.S MAKURDI	MARKET RD WADATA
399	TOTAL STATION N.A. ROAD OTUKPO MAKURDI	N.A RD OTUKPO
400	TOTAL STATION OTUKPO RD. F/S MAKURDI	ALONG OTUKPO ROAD
401	TOTAL STATION WUKARI F/S MAKURDI	ALONG WUKARI IBE ROAD
SELECT LOCATIONS IN BORNO STATE		
402	TOTAL STATION AIRPORT ROAD MAIDUGURI	AIRPORT RD SS KANO ROAD MAIDUGURI
403	TOTAL STATION BAMA ROAD MAIDUGURI	UNIMAID SS BAMA ROAD BY UNIVERSITY
404	TOTAL STATION DAMATRU S/S MAIDUGURI	FEZZAN PSS-KANO ROAD BY DAMBOA ROAD-BY KANO MOTOR PARK JUNCTION, OPPOSITE BORNO EXPRESS PARK.
405	TOTAL STATION FEZZAN S/S (DAMBOA) MAIDUGURI	LARRY PARK,POTISKUM(MOHD IDRIS WAY,OPPOSITE MOTOR PARK)
406	TOTAL STATION GAMBORU RD SS MAIDUGURI	RACE COURSE
407	TOTAL STATION L/PARK POTISKUM SS MAIDUGURI	MAIDUGURI RD,POTISKUM
408	TOTAL STATION MAIDUGURI RD SS	DAMATRU SS
409	TOTAL STATION RACE COURSE MAIDUGURI	BAMA ROAD BY LAGOS STREET (ALONG UNIVERSITY OF MAIDUGURI.)
410	TOTAL STATION UNIMAID S/S MAIDUGURI	GAMBORU RD SS (ALONG CHAD BASIN CUSTOM ROUND ABOUT)
411	TOTAL STATION ANKPA F/S	ANKPA ROUND ABOUTANKPA ROUND ABOUT
412	TOTAL STATION AYANGBA F/S	ALONG DEKINA ROADOPP AYANGBA POLICE STATION
SELECT LOCATIONS IN GOMBE STATE		
413	TOTAL STATION AHMADU BELLO WAY GOMBE	AHMADU BELLO WAY, SOKOTO
414	TOTAL STATION ALKALAM SS GOMBE	BAUCHI RD,GOMBE OPPOSITE GOMBE MOTORS
415	TOTAL STATION ATBU , BAUCHI GOMBE	ALONG UNIVERSITY HOSTEL ROAD BESIDE SUG GARDEN GOMBE
416	TOTAL STATION BAUCHI R/ABOUT FS GOMBE	BAUCHI ROUND ABOUT LEADING TO KANO ROAD GIDAN-MAI
417	TOTAL STATION BAUCHI RD, GOMBE	BAUCHI RD,GOMBE CLOSE GOMBE MOTOR PARK
418	TOTAL STATION BIU RD SS GOMBE	BIU RD,GOMBE BY LIJI VILLAGE
419	TOTAL STATION JOS RD SS, BAUCHI	JOS RD,BAUCHI (OPPOSITE SHABA-WANKA ARMY BARACK)
420	TOTAL STATION YANDOKA SS GOMBE	YANDOKA RD,BAUCHI (OPPOSITE AHMADU BELLO STADIUM,BAUCHI)
421	TOTAL STATION YOLA RD, KALTUNGO GOMBE	YOLA RD,KALTUNGO
422	TOTAL STATION DUKKU RD	ALONG DUKKU ROAD, OPPOSITE MUSABA HOSPITAL
SELECT LOCATIONS IN NIGER STATE		
423	TOTAL STATION BIDA ROAD 1 SS MINNA	MARKET ROAD, BIDA-ALONG MARKET RD, BIDA
424	TOTAL STATION BOSSO ROAD SS MINNA	26 BOSSO RD, MINNA-ALONG BOSSO RD, NEAR MOBIL ROUND ABOUT (OPPOSITE OBASANJO SHOPPING COMPLEX)

Agents and Agent Locations

 Guaranty Trust Bank and Subsidiary Companies

425	TOTAL STATION KADUNA ROAD KONTAGORA MINNA	COLLEGE RD, KONTAGORA (OPPOSITE HYDRO GARAGE)
426	TOTAL STATION LAGOS ROAD, KONTAGORA MINNA	ALONG LAGOS RD, KONTAGORA (AFTER YAURI RD JUNCTION)
427	TOTAL STATION MOKWA S/S MINNA	KM 2 BIDA MOKWA RD
428	TOTAL STATION NEW BUSSA MINNA	KAINJI ROUND ABOUT
429	TOTAL STATION RIVER BASIN, MINNA	MINNA-ZUNGERU RD
430	TOTAL STATION TEGINA MINNA	KADUNA RD, TEGINA
431	TOTAL STATION TUNDUN FULANI MINNA	TUNDUNFULANI,MINNA
432	TOTAL STATION WESTERN BYE PASS, MINNA	WESTERN BYPASS, MINNA (OPPOSITE NNPC MEGA STATION)

SELECT LOCATIONS IN Ondo State

433	TOTAL STATION ADEMULEGUN RD AKURE	NO 220, ADEMULEGUN ROAD, KOLA REWIRE, ONDO TOWNSHIP
434	TOTAL STATION AKURE MOTOR PARK AKURE	CLOSE TO AKURE MOTOR PARK, ONDO TOWNSHIP, ONDO STATE
435	TOTAL STATION EREKESAN MARKET AKURE	ADESIDE ROAD, OJA MARKET, AKURE, ONDO STATE
436	TOTAL STATION HOSPITAL ROAD AKURE	OLUWATUYI RD, IJOKA AKURE
437	TOTAL STATION ILESHA ROAD AKURE	AKURE SOUTH LOCAL GOVT ROAD, AKURE ONDO STATE
438	TOTAL STATION ONDO MOTOR PARK AKURE	ODO JOMU, ONDO TOWNSHIP, ONDO STATE
439	TOTAL STATION ONDO ODOTU AKURE	ODO IJOMU, ONDO TOWNSHIP, ONDO STATE
440	TOTAL STATION ONDO YABA AKURE	EBIDO JUNCTION, YABA STREET, ONDO TOWNSHIP, ONDO STATE
441	TOTAL STATION ORE EXPRESS AKURE	IJEBU/SAGAMU EXPRESSWAY, ORE
442	TOTAL STATION ORE JUNCTION AKURE	OLD BENIN ROAD, ORE, ONDO STATE
443	TOTAL STATION ST. DAVIDS AKURE	ONDO IJOMU STREET, AKURE ONDO STATE
444	TOTAL STATION AKURE MOTOR PARK	CLOSE TO AKURE MOTOR PARK, ONDO TOWNSHIP, ONDO STATE FROM AKURE, FIRST TOTAL BY THE LEFT
445	TOTAL STATION ONDO MOTOR PARK	ODO JOMU, ONDO TOWNSHIP, ONDO STATE FROM ORE, FIRST TOTAL STATION IN ONDO TOWN
446	TOTAL STATION ONDO RD S/S	AKURE ONDO RD OPP CAC GRAMMAR SCHOOL AKURE ONDO STATE

SELECT LOCATIONS IN EKITI STATE

447	TOTAL STATION ADO IKERE EKITI	ADO IKERE RD, FAYOSE MKT, ADO EKITI
448	TOTAL STATION ADO IWOROKO EKITI	FAJUYI PARK, ALONG IWOROKO RD, ADO EKITI.
449	TOTAL STATION ADO OWO EKITI	OWO EXPRESS WAY, AKURE, ONDO STATE.
450	TOTAL STATION BIG H (FCE OKENE) EKITI	EIKA-ADAGU OTITE, ALONG DAURA RD (OKENE-LOKOJA RD), BY EID PRAYER GROUND
451	TOTAL STATION IKARE CENTRE EKITI	ILEPA STREET, BESIDE MOBIL FILLING STATION, IKARE, ONDO STATE
452	TOTAL STATION IKARE OWO ROAD EKITI	ALONG OWO ROAD, OKERUWA, IKARE AKOKO, ONDO STATE
453	TOTAL STATION IKERE EKITI	OKE IKERE, ALONG ADO AKURE RD, IKERE EKITI
454	TOTAL STATION IKOLE EKITI	OBA AYEMI ROAD, OPP FIRST BANK, IKOLE EKITI
455	TOTAL STATION OGBESE EKITI	KILO 18, AKURE OWO EXPRESS WAY, OGBESE, ONDO STATE.
456	TOTAL STATION OKENE EKITI	ABUJA LOKOJA ROAD, OKENE, KOGI STATE.
457	TOTAL STATION OWO CENTRE EKITI	NO 14 OODASA STREET, ADJACENT FIRST BANK, OWO, ONDO STATE.
458	TOTAL STATION POLY ROAD EKITI	POLY ROAD EKITI
459	TOTAL STATION AFAO ROAD	N/A

Agents and Agent Locations

 **Guaranty Trust Bank and Subsidiary Companies**

460	TOTAL STATION IDDO EKITI	NO. 94 OBARO WAY, KABBA. LOKOJA.FROM ADO EKITI, LOCATE AT ROUNDABOUT IN MAIN TOWN
461	TOTAL STATION KABBA - LOKOJA PSS	KABBA BYEPASS, OMUO EKITI, EKITI STATE.FROM OKENE, TO KABBA, ONLY TOTAL IN KABBA TOWN.
462	TOTAL STATION LOKOJA RD OKENE	EIKA-ADAGU OTITE, ALONG DAURA RD (OKENE-LOKOJA RD), BY GRACELAND MINISTRIES
463	TOTAL STATION OMUO EKITI	ILOGBO/USI ROAD, OPPOSITE EKITI PARAPO COLLEGE, IDDO EKITI.FROM KABBA, FIRST TOTAL BY THE LEFT IN OMUO
464	TOTAL STATION ORIRE JUNCTION	TOTAL ORIRE, JUNCTION ALONG ADEBAYO RD, ADO EKITI.

FORTE BANK 737 CASH OUT STATIONS

LAGOS LOCATIONS

1	FORTE OIL BANK ROAD IKOYI	1, BANK ROAD OPPOSITE FEDERAL SECRETARIAT ALAGBON IKOYI LAGOS
2	FORTE OIL MOLONEY, LAGOS ISLAND	MOLONEY , LAGOS ISLAND
3	FORTE OIL ONIRU	ONIRU LEKKI, LAGOS ISLAND
4	FORTE OIL TANTALIZERS LEKKI PHASE 1	ADMIRALTY WAY , LEKKI PHASE 1 LAGOS
5	FORTE OIL ITIRE LAWANSON	ITIRE ROAD, LAWANSON-SURULERE LAGOS
6	FORTE OIL, OLD APAPA LAGOS	80, OLD APAPA ROAD EBUTTE METTA WEST, COSTAIN LAGOS
7	FORTE OIL SHOMOLU	138 IKORODU ROAD ONIPANU BUS STOP SHOMOLU LAGOS
8	FORTE OIL WESTERN AVENUE	113/115 FUNSO WILLIAMS AVENUE SURULERE LAGOS
9	FORTE OIL LOCAL AIRPORT IKEJA	MURITALA MUHAMMED 2, LOCAL AIRPORT ROAD IKEJA LAGOS
10	FORTE OIL OBA-AKRAKAN	39, OBA AKRAN AVENUE, IKEJA LAGOS
11	FORTE OIL OGBA	OBA OGUNJI ROAD OGBA LAGOS
12	FORTE OIL WHARF	BARRACKS BUSTOP WHARF ROAD APAPA LAGOS
13	FORTE OIL FALOMO	FALOMO , IKOYI LAGOS
14	FORTE OIL AWOLOWO	111/113 AWOLOWO ROAD IKOYI

ABUJA LOCATIONS

15	FORTE OIL APO 1	VILLAGE ROADABOUT ABUJA
16	FORTE OIL APO 2	SPRING FUEL MUHAMMED BUHARI ROAD ABUJA
17	FORTE OIL GARKI ABUJA	GARKI ABUJA
18	FORTE OIL IBB WAY ABUJA	IBB WAY PLOT 30 AGUIYI IRONSI ROAD MAITAMA ABUJA
19	FORTE OIL JABI SS	OBAFEMI AWOLOWO ROAD JABI ABUJA
20	FORTE OIL NICON 1	NICON NOGA 1 ABUJA
21	FORTE OIL NICON 2	NICON 2 ABUJA
22	FORTE OIL OLUSEGUN OBASANJO WAY	OLUSEGUN OBASANJO WAY ABUJA
23	FORTE OIL TUNGA MAJI ABUJA	TUNGA MAJE ROAD ABUJA
24	FORTE OIL NEW NYANYA	NEW NYANYA BUS STOP ABUJA

5. Activities of Cards Operations

Within Nigeria and all other countries where we have a foothold, the group continues to abide by strict standards and requirements for the issuance and usage of payment cards. We carry out continuous upgrade of our card systems to ensure optimum security, absolute efficiency, cost effectiveness and customer satisfaction. Stringent fraud control measures have also been implemented to reduce financial loss to both customers and the bank.

We continually encourage the usage of our cards both locally and internationally by providing the enabling environment for smooth operations in terms of provision of modern technology, one of which is the contactless payment technology.

Presented below are the highlights of our card transaction volumes for period ended 30 June 2020.

5.1. Table below shows a summary of transactions done on GTBank Cards

Category	No. of Transactions		Value Of International Transaction		Value Of Local Transactions	
	Jun-20 '000	Dec-19 '000	Jun-20 ₦'mm	Dec-19 ₦'mm	Jun-20 ₦'mm	Dec-19 ₦'mm
Naira denominated debit cards	183,221	359,667	52,755	131,722	1,375,511	2,864,119
Foreign currency credit cards	112	346	9,544	31,250	-	-
Foreign currency debit cards	628	1,618	23,426	79,342	739	2,087

Breakdown of transactions done using GTBank Cards (Number of transactions)

In thousands	International Transactions				Local Transactions			
	ATM		POS/Web		ATM		POS/Web	
	Jun-20	Dec-19	Jun-20	Dec-19	Jun-20	Dec-19	Jun-20	Dec-19
Naira MasterCard debit	228	466	2,552	5,790	84,863	196,694	95,578	156,717
Foreign Currency Denominated Cards:								
MasterCard debit	30	93	295	798	31	25	72	194
MasterCard credit	3	10	51	144	-	-	-	-
Visa classic debit	14	40	143	439	13	9	31	19
Visa classic credit	3	11	51	168	-	-	-	-
World credit	0.2	1	3.6	13	-	-	-	-
Total	278	621	3,095	7,352	84,907	196,727	95,681	156,931

Breakdown of transactions done using GTBank Cards (Value of Transactions)

In millions of Naira	International Transactions				Local Transactions			
	ATM		POS/Web		ATM		POS/Web	
	Jun-20	Dec-19	Jun-20	Dec-19	Jun-20	Dec-19	Jun-20	Dec-19
Naira MasterCard debit	10,608	19,736	42,147	111,986	688,280	1,755,764	687,231	1,108,355
Foreign Currency Denominated Cards:								
MasterCard debit	3,134	10,578	11,923	40,773	140	360	327	668
MasterCard credit	543	1,389	3,543	9,780	-	-	-	-
Visa classic debit	1,577	4,870	6,792	23,121	81	124	190	936
Visa classic credit	494	1,442	4,352	16,022	-	-	-	-
World credit	26	107	586	2,510	-	-	-	-
Total	16,382	38,122	69,343	204,191	688,501	1,756,247	687,748	1,109,959

5.2 Type of customers' complaints and remedial measures taken

COMPLAINTS	CATEGORY OF COMPLAINT	REASONS	REMEDIAL MEASURES
Declined Transactions	Declined Transactions on International ATMs & POS/WEB	Dynamic currency conversion transactions Usage on non-EMV terminals Insufficient funds	Awareness
Complaints on delayed debits & double debits for Domestic POS & Web Transactions	Delayed Debits & Double Debits	System glitch/ Technical error from Third party processors	Continuous engagement with Third party processors to ensure adequate and effective maintenance of their systems to prevent such incidences. Escalation to the relevant department of the regulators (CBN) to assist to check the activities of processors/switches responsible for persistent incidents.
Dispense Error	Cash/Value not received for a transaction	This occurs when an ATM attempts to dispense cash after an account has been debited but fails due to network failure. This also occur when a customer's account has been debited for a certain amount for goods/services, but value is not received	Strict adherence to resolution of customers' complaints within stipulated SLA . Proactive reversal of failed transactions that are not auto reversed. Constant follow up with relevant stakeholders (e.g. switches and TPPs) to address any identified cause(s) of delayed refund.

6. Impact Assessment of COVID-19

The outbreak of the Coronavirus Disease (COVID-19) was first reported towards the end of 2019. The virus has significantly impacted the World economy and compelled various Governments to enforce either partial or total lock down of their Countries/States/Cities to curtail the transmission of the virus. The virus has taken its toll on human life, business operations and resulted in significant volatility in the Financial and Commodities markets.

During the half-year ended 2020, Nigeria recorded its first index case of Covid-19 pandemic. In the light of the challenges posed by the COVID-19 outbreak, the Federal Government of Nigeria (FGN) instituted several measures through the Presidential Task Force (PTF) and the Federal Ministry of Health to prevent the spread of the virus and protect the health of Nigerians. The Federal Government also introduces palliatives through Federal Ministry of Finance, Federal Ministry of Humanitarian Affairs Disaster Management and Social Development and the CBN to alleviate the sufferings of poor masses and lessen the impact of the Pandemic on the vulnerable Segments of the Economy.

In the same vein, Guaranty Trust Bank instituted various measures to preserve the health and well-being of its employees, customers and communities while minimizing the impact of the pandemic on its Businesses in all the jurisdiction where it operates. The Group activated its Business Continuity Plans and came up with various initiatives to prevent business disruptions while ensuring effective service delivery. Some of the measures adopted include internal awareness campaigns, enforcement of health and safety precautions, minimisation of physical access to office premises, restriction of Access to buildings to non-essential visitors, enforcement of social distancing protocols and virtual working approach to reduce exposure and replacement of face-to-face meetings with video conferences or online meetings. The Group also came up with various palliative measures to ease the difficulty encountered by obligors in identified vulnerable segments and partnered with Government on initiatives aimed at alleviating suffering brought about by COVID-19.

In accordance with the Group's business continuity plans, the IT unit granted staff access to the Bank' server from different remote locations without compromising security. This enabled us to achieve flexible work arrangements and alternate team split with some of our staff working from their respective homes. As our employees continue to work from home, we continually maintained the confidentiality of all sensitive information. While we have taken steps to keep our employees safe, we continued to leverage on our robust service platforms to enable customers carry out seamless transactions on our self-service electronic banking channels in order to reduce the number of people who visit our branches.

Impact on Capital and Liquidity

We carried out stress tests to access the impact of the Covid-19 pandemic on our Capital and Liquidity positions; and results shows that our Capital and Liquidity ratio remains well above the regulatory threshold of 16% and 30% respectively. The results indicate that under normal and stressed conditions, the Group have adequate capital buffers to mitigate against risks and ample liquidity to meet current and prospective commitments. We considered different types of liquidity risks inherent in our business activities which include unanticipated withdrawal of deposits, inability to repay maturing debt obligations. Our liquid resources are strong in all scenarios considered with stressed liquidity ratio of 39.55% from a closing position of 43.15% as at the end of H1 2020.

The strong Capital ratios under stressed conditions also attests to the quality of the underlying Assets (risk assets and otherwise) and associated collaterals. It also validates the strategy put in place regarding the institution and regular monitoring of the stringent in-house limits which is well above the regulatory requirement. As at 30 June 2020, the Group is well capitalized with normal Capital Adequacy Ratio (CAR) and Stressed CAR closing at 22.93% and 20.32% respectively.

Impact on Revenue

The COVID-19 Pandemic has impacted all sectors of the economy. However, the level of impact depends on the nature of the industry. Considering that some clients may be much more vulnerable than others, we worked closely with our credit customers to assess their liquidity and operational cash flow needs and offered different relief measures such as credit restructures, limiting the amount available for drawdown for retail credits and granting of moratoriums for customers having financial difficulty in meeting up their repayment obligations. In addition, the Group carried out a re-assessment of risk exposures on the entire loan portfolio with major focus on susceptible sectors and their performance risk.

While for the Intervention facilities which accounts for 6% of the Gross loan book, the Central Bank introduced some palliatives such as repricing of the interest rate on the facilities downward from 9% to 5% in order to support businesses experiencing cash flow challenges and further moratorium of 1 year on principal repayments on Intervention facilities.

The containment measures implemented against the COVID-19 pandemic such as lockdown measures, travel restrictions, closure of non-essential businesses, skeletal service operations, recent changes in the interest rate environment resulted in limited/reduced economic activity with consequent negative impact on transaction volumes and the Group's earnings. The Covid-19 Pandemic also came during the time that the Central Bank released a revised guide to bank charges with significant impact on fees and commission line. The Bank's E-business income reported under the Fee and Commission line was the worst hit owing to the implementation of the CBN guidelines on NIP charges.

Notwithstanding these challenges, our efficient balance sheet optimization, effective risk management strategy, robust business model, as well as our product and geographic diversification provided ample room helping to curtail the impact of the Pandemic on the Group's earnings.

Impact on Loan Impairment Charges

Considering the disruption to economic and market activities and the resultant heightened probabilities of default occasioned by the Pandemic, the Group has put in place measures to mitigate the impact which the Pandemic has on the impairment numbers as a result of worsening macro-economic variables which have been incorporated into the forward looking information (FLIs) within the ECL model used in determining impairment charges. Increased probabilities of default have a direct correlation with worsening macros, hence the institution of measures which include obtaining adequate collateral in support of Loan exposures, institution of hedges specifically for Oil and Gas exposures and application of the monetary value of the underlying collateral. These measures which were further complemented with improvement in 1 year Oil prices forecast put at > \$40/barrel helped douse the effect of heightened probabilities of default on the impairment charges.

Impact on Financial Instruments Fair Value Through Other Comprehensive Income

The impact of COVID-19 coupled with the low yield environment and attendant increase in market prices of fixed income securities, resulted in recognition of fair value gain in the sum of ₦16.71bn recognized through Other Comprehensive Income (Equity).

Impact on Operating Expense

We were able to manage our controllable cost prudently even though we incurred some unexpected Covid-19 related costs. Some of which include additional investment in technology, to enable staff work from home, cost associated with implementing enhanced safety procedures and other COVID 19 protocols. In addition, the impact of inflation was also pronounced in the first half of the year. Overall, Operating expense grew by ₦13.44bn (19.2%) from ₦69.87bn in June 2019 to ₦83.31bn in June 2020.

Impact on Subsidiary Operations

The Group has an experienced and competent Management team that is well prepared to manage risks arising from the economic realities affecting different business environment. As of today, we continue to operate in all the 10 countries we have presence, we are confident that there will be no threats of either partial or complete cessation of any of the business operations despite the impact of the Covid-19 pandemic.

Conclusion

We will continue to monitor the development of the situation locally and globally and follow recommended measures and guidelines issued by the Nigeria Centre for Disease Control (NCDC) and their Counterparts in other Jurisdiction where we are operating, World Health Organization (WHO) and other health authorities. Based on the current assessment, the Directors are confident that the Going Concern of the Group will not be threatened by COVID 19 and would be able to continue to operate in the foreseeable future.

7. Securities Trading Policy

In compliance with Rule 17.15 Disclosure of Dealings in Issuers' Shares, Rulebook of the Exchange 2015 (Issuers Rule) **Guaranty Trust Bank Plc** maintains a Security Trading Policy which guides Directors, Audit Committee members, employees and all individuals categorized as insiders as to their dealing in the Company's shares. The Policy undergoes periodic reviews by the Board and is updated accordingly. The Company has made specific inquiries of all its directors and other insiders and is not aware of any infringement of the policy during the period.

Income statements

For the 3 month period ended 30 June 2020 (Unaudited)

In thousands of Nigerian Naira	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
Interest income calculated using effective interest rate	75,126,395	73,532,863	61,948,938	59,252,059
Interest income on financial assets at fair value through profit or loss	1,545,034	975,961	1,311,949	1,033,504
Interest expense	(13,338,077)	(16,361,278)	(10,454,504)	(13,050,757)
Net interest income	63,333,352	58,147,546	52,806,383	47,234,806
Loan impairment charges	(5,545,820)	(1,534,793)	(4,339,256)	(1,237,924)
Net interest income after loan impairment charges	57,787,532	56,612,753	48,467,127	45,996,882
Fee and commission income	10,266,210	16,791,026	5,490,417	12,300,623
Fee and commission expense	(1,525,774)	(957,342)	(1,230,306)	(312,874)
Net fee and commission income	8,740,436	15,833,684	4,260,111	11,987,749
Net gains on financial instruments classified as held for trading	5,375,089	5,238,221	2,391,622	1,412,515
Other income	19,960,365	15,003,150	18,810,665	14,298,664
Net impairment reversal on other financial assets	3,181,999	108,445	3,111,874	362,261
Personnel expenses	(9,535,569)	(9,443,605)	(6,228,110)	(5,957,706)
Right-of-use ammortisation	(226,567)	(405,524)	(194,887)	(182,629)
Depreciation and amortisation	(7,174,647)	(6,031,780)	(6,149,394)	(4,450,359)
Other operating expenses	(26,598,956)	(18,112,876)	(22,193,921)	(14,587,882)
Profit before income tax	51,509,682	58,802,468	42,275,087	48,879,495
Income tax expense	(7,305,652)	(8,971,987)	(5,891,265)	(6,970,844)
Profit for the period	44,204,030	49,830,481	36,383,822	41,908,651

Profit attributable to:

Equity holders of the parent entity	43,767,206	49,426,153	36,383,822	41,908,651
Non-controlling interests	436,824	404,328	-	-
	44,204,030	49,830,481	36,383,822	41,908,651

Earnings per share for the profit from continuing operations attributable to the equity holders of the parent entity during the period (expressed in naira per share):

– Basic	1.57	1.77	1.24	1.42
– Diluted	1.57	1.77	1.24	1.42

Statements of other comprehensive income

For the 3 month period ended 30 June 2020 (Unaudited)

<i>In thousands of Nigerian Naira</i>	Group Jun-2020	Group Jun-2019	Parent Jun-2020	Parent Jun-2019
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Profit for the period	44,204,030	49,830,481	36,383,822	41,908,651
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Other comprehensive income not to be reclassified to profit or loss in subsequent periods:

Net change in fair value of equity investments FVOCI	-	54,313	-	54,313
	-	54,313	-	54,313

Other comprehensive income to be reclassified to profit or loss in subsequent periods:

Foreign currency translation differences for foreign operations	447,155	(2,896,074)	-	-
Income tax relating to foreign currency translation differences for foreign operations	(134,146)	868,822	-	-
Net change in fair value of other financial assets FVOCI	21,946,072	1,006,696	21,144,897	209,730
Income tax relating to change in fair value of other financial assets FVOCI	(6,583,821)	(302,009)	(6,343,469)	(62,920)
	15,675,260	(1,322,565)	14,801,428	146,810
Other comprehensive income for the period, net of tax	15,675,260	(1,268,252)	14,801,428	201,123
Total comprehensive income for the period	59,879,290	48,562,229	51,185,250	42,109,774

Profit attributable to:

Equity holders of the parent entity	59,340,082	48,294,748	51,185,250	42,109,774
Non-controlling interests	539,208	267,481	-	-
Total comprehensive income for the period	59,879,290	48,562,229	51,185,250	42,109,774

Value Added Statements*For the Period ended 30 June 2020***Group**

In thousands of Nigerian Naira	Jun-2020		Jun-2019		%	%
	Continuing operations	Total	Continuing operations	Total		
Gross earnings	225,138,817	225,138,817	221,869,545	221,869,545		
Interest expense:						
-Local	(18,681,695)	(18,681,695)	(23,521,787)	(23,521,787)		
- Foreign	(7,411,322)	(7,411,322)	(9,106,117)	(9,106,117)		
	199,045,800	199,045,800	189,241,641	189,241,641		
Loan impairment charges / Net impairment loss on financial assets	(3,589,015)	(3,589,015)	(2,077,588)	(2,077,588)		
	195,456,785	195,456,785	187,164,053	187,164,053		
Bought in materials and services						
- Local	(52,042,765)	(52,042,765)	(41,978,470)	(41,978,470)		
- Foreign	(899,787)	(899,787)	(196,779)	(196,779)		
Value added	142,514,233	142,514,233	100	144,988,804	144,988,804	100
Distribution						
Employees						
- Wages, salaries, pensions, gratuity and other employee benefits	18,775,719	18,775,719	13	18,578,601	18,578,601	13
Government						
- Taxation	15,442,834	15,442,834	11	16,654,105	16,654,105	11
Retained in the Group						
- For replacement of Property and equipment / intangible assets (depreciation and amortisation)	14,024,670	14,024,670	10	10,622,861	10,622,861	8
-Profit for the period (including non - controlling interest, statutory and regulatory risk reserves)	94,271,010	94,271,010	66	99,133,237	99,133,237	68
	142,514,233	142,514,233	100	144,988,804	144,988,804	100

Value Added Statements*For the Period ended 30 June 2020***Parent**

In thousands of Nigerian Naira	Jun-2020		Jun-2019		%
	Continuing operations	Total	Continuing operations	Total	
Gross earnings	180,820,197	180,820,197	177,891,857	177,891,857	
Interest expense:					
-Local	(18,828,673)	(18,828,673)	(23,699,166)	(23,699,166)	
- Foreign	(1,520,673)	(1,520,673)	(2,297,147)	(2,297,147)	
	160,470,851	160,470,851	151,895,544	151,895,544	
Loan impairment charges / Net impairment loss on financial assets	(1,412,503)	(1,412,503)	(1,310,912)	(1,310,912)	
	159,058,348	159,058,348	150,584,632	150,584,632	
Bought in materials and services					
- Local	(42,830,195)	(42,830,195)	(33,209,233)	(33,209,233)	
- Foreign	(899,787)	(899,787)	(196,779)	(196,779)	
Value added	115,328,366	115,328,366	100	117,178,620	100
Distribution					
Employees					
- Wages, salaries, pensions, gratuity and other employee benefits	12,001,799	12,001,799	10	11,624,608	11,624,608
Government					
- Taxation	11,402,156	11,402,156	10	12,163,470	12,163,470
Retained in the Bank					
- For replacement of Property and equipment / intangible assets (depreciation and amortisation)	12,022,194	12,022,194	10	8,415,903	8,415,903
- Profit for the period (including statutory and regulatory risk reserves)	79,902,217	79,902,217	70	84,974,639	84,974,639
	115,328,366	115,328,366	100	117,178,620	100

Five Year Financial Summary**Statements of financial Position**

Group	<i>In thousands of Nigerian Naira</i>	Jun-2020	Dec-2019	Dec-2018	Dec-2017	Dec-2016
Assets						
Cash and bank balances	758,814,019	593,551,117	676,989,012	641,973,784	455,863,305	
Financial assets at fair value through profit or loss	140,798,445	73,486,101	11,314,814	-	-	
Financial assets held for trading	-	-	-	23,945,661	12,053,919	
Derivative financial assets	34,843,563	26,011,823	3,854,921	2,839,078	1,042,470	
Investment securities:						
– Fair Value through profit or loss	3,250,000	33,084,367	2,620,200	-	-	
– Fair Value through other comprehensive						
Income	534,090,282	585,392,248	536,084,955	-	-	
– Available for sale	-	-	-	517,492,733	448,056,733	
– Held at amortised cost	125,422,021	145,561,232	98,619,509	-	-	
– Held to maturity	-	-	-	96,466,598	80,155,825	
Assets pledged as collateral	61,426,454	58,036,855	56,777,170	58,976,175	48,216,412	
Loans and advances to banks	1,131,576	1,513,310	2,994,642	750,361	653,718	
Loans and advances to customers	1,623,095,262	1,500,572,046	1,259,010,359	1,448,533,430	1,589,429,834	
Restricted deposits and other assets	1,054,274,948	577,433,006	508,678,702	444,946,897	371,995,835	
Property and equipment	149,558,875	141,774,863	111,825,917	98,669,998	93,488,055	
Intangible assets	20,520,197	20,245,232	16,402,621	14,834,954	13,858,906	
Deferred tax assets	4,097,967	2,256,570	2,169,819	1,666,990	1,578,427	
Total assets	4,511,323,609	3,758,918,770	3,287,342,641	3,351,096,659	3,116,393,439	
Liabilities						
Deposits from banks	84,927,490	107,518,398	82,803,047	85,430,514	125,067,848	
Deposits from customers	3,001,339,833	2,532,540,384	2,273,903,143	2,062,047,633	1,986,246,232	
Financial liabilities at fair value through profit or loss	-	1,615,735	1,865,419	-	-	
Financial liabilities held for trading	-	-	-	2,647,469	2,065,402	
Derivative financial liabilities	2,459,980	2,315,541	3,752,666	2,606,586	987,502	
Other liabilities	525,973,711	233,425,713	140,447,508	224,116,829	118,893,100	
Current income tax liabilities	9,499,710	20,597,088	22,650,861	24,147,356	17,928,279	
Debt securities issued	-	-	-	92,131,923	126,237,863	
Other borrowed funds	145,354,878	162,999,909	178,566,800	220,491,914	219,633,604	
Deferred tax liabilities	20,834,140	10,568,534	7,075,956	17,437,766	17,641,384	
Total liabilities	3,790,389,742	3,071,581,302	2,711,065,400	2,731,057,990	2,614,701,214	
Capital and reserves attributable to equity holders of the parent entity						
Share capital	14,715,590	14,715,590	14,715,590	14,715,590	14,715,590	
Share premium	123,471,114	123,471,114	123,471,114	123,471,114	123,471,114	
Treasury shares	(6,531,749)	(6,531,749)	(5,583,635)	(5,291,245)	(5,291,245)	
Retained earnings	115,959,070	119,247,653	107,248,944	123,257,080	87,062,977	
Other components of equity	458,698,803	422,704,836	323,991,767	352,403,527	272,891,094	
Capital and reserves attributable to equity holders of the parent entity	706,312,828	673,607,444	563,843,780	608,556,066	492,849,530	
Non-controlling interests in equity	14,621,039	13,730,024	12,433,461	11,482,603	8,842,695	
Total equity	720,933,867	687,337,468	576,277,241	620,038,669	501,692,225	
Total equity and liabilities	4,511,323,609	3,758,918,770	3,287,342,641	3,351,096,659	3,116,393,439	

Five Year Financial Summary Cont'd**Statements of comprehensive income**

Group	<i>In thousands of Nigerian Naira</i>	Jun-2020	Jun-2019	Jun-2018	Jun-2017	Jun-2016
Interest income	153,708,481	148,992,664	161,880,719	165,884,856	109,777,801	
Interest expense	(26,093,017)	(32,627,904)	(43,951,186)	(36,347,415)	(30,662,694)	
Net interest income	127,615,464	116,364,760	117,929,533	129,537,441	79,115,107	
Loan impairment charges	(6,769,093)	(2,186,033)	(2,031,734)	(7,212,808)	(37,546,531)	
Net interest income after loan impairment charges	120,846,371	114,178,727	115,897,799	122,324,633	41,568,576	
Fee and commission income	24,729,059	35,348,970	27,356,320	28,027,266	36,077,451	
Fee and commission expense	(2,435,031)	(1,505,138)	(1,446,593)	(965,643)	(1,268,325)	
Net fee and commission income	22,294,028	33,843,832	25,909,727	27,061,623	34,809,126	
Net gains on financial instruments classified as held for trading	10,791,307	9,488,464	12,649,671	5,663,642	2,346,369	
Other income	35,909,970	28,039,447	24,745,351	14,521,815	61,671,041	
Total other income	46,701,277	37,527,911	37,395,022	20,185,457	64,017,410	
Total Operating income	189,841,676	185,550,470	179,202,548	169,571,713	140,395,112	
Net impairment reversal / (charge) on other financial assets	3,180,078	108,445	-	(646,180)	-	
Net operating income after net impairment loss on financial assets	193,021,754	185,658,915	179,202,548	168,925,533	140,395,112	
Personnel expenses	(18,775,719)	(18,578,601)	(18,576,247)	(16,368,191)	(14,514,147)	
Right-of-use asset amortisation	(958,621)	(1,230,467)	-	-	-	
Operating lease expenses	-	-	(801,684)	(749,535)	(602,724)	
Depreciation and amortisation	(14,024,670)	(10,622,861)	(8,230,390)	(7,880,864)	(7,010,631)	
Other operating expenses	(49,548,900)	(39,439,644)	(41,961,610)	(42,826,433)	(32,579,272)	
Total expenses	(83,307,910)	(69,871,573)	(69,569,931)	(67,825,023)	(54,706,774)	
Profit before income tax	109,713,844	115,787,342	109,632,617	101,100,510	85,688,338	
Income tax expense	(15,442,834)	(16,654,105)	(14,051,037)	(17,421,102)	(13,920,717)	
Profit for the period	94,271,010	99,133,237	95,581,580	83,679,408	71,767,621	

Earnings per share for the profit from continuing operations

attributable to the equity holders of the parent entity during the period (expressed in naira per share):

– Basic	3.32	3.50	3.38	2.96	2.54
– Diluted	3.32	3.50	3.38	2.96	2.54

Five Year Financial Summary**Statements of financial Position****Bank**

<i>In thousands of Nigerian Naira</i>	Jun-2020	Dec-2019	Dec-2018	Dec-2017	Dec-2016
Assets					
Cash and cash bank balances	506,748,104	396,915,777	457,497,929	455,296,196	233,847,233
Financial assets at fair value through profit or loss	112,457,361	44,717,688	8,920,153	-	-
Financial assets held for trading	-	-	-	16,652,356	6,321,370
Derivative financial assets	34,843,563	26,011,823	3,854,921	2,839,078	1,042,470
Investment securities:					
– Fair value through profit or loss	3,250,000	33,084,367	2,620,200	-	-
– Fair Value through other comprehensive Income	435,094,058	495,731,932	459,629,259	-	-
– Available for sale	-	-	-	453,089,625	408,246,905
– Held at amortised cost	2,002,659	2,003,583	2,003,272	-	-
– Held to maturity	-	-	-	2,007,253	5,219,262
Assets pledged as collateral	61,201,518	57,790,749	56,291,739	58,961,722	48,205,702
Loans and advances to banks	65,772	72,451	46,074	43,480	29,943
Loans and advances to customers	1,416,782,749	1,300,820,647	1,067,999,019	1,265,971,688	1,417,217,952
Restricted deposits and other assets	1,017,247,746	552,105,755	494,969,807	433,528,669	364,152,777
Investment in subsidiaries	56,903,032	55,814,032	55,814,032	46,207,004	43,968,474
Property and equipment	130,083,052	122,633,438	96,300,538	84,979,798	81,710,025
Intangible assets	9,899,359	9,546,253	5,635,606	4,501,296	3,377,961
	3,786,578,973	3,097,248,495	2,711,582,549	2,824,078,165	2,613,340,074
Assets classified as held for sale and discontinued operations	-	-	938,945	850,820	-
Total assets	3,786,578,973	3,097,248,495	2,712,521,494	2,824,928,985	2,613,340,074
Liabilities					
Deposits from banks	14,944	15,200	735,929	42,360	40,438
Deposits from customers	2,493,671,939	2,086,810,070	1,865,816,172	1,697,560,947	1,681,184,820
Financial liabilities at fair value through profit or loss	-	1,615,735	1,865,419	-	-
Financial liabilities held for trading	-	-	-	2,647,469	2,065,402
Derivative financial liabilities	2,459,980	2,315,541	3,752,666	2,606,586	987,502
Other liabilities	492,629,489	205,817,828	122,178,733	203,019,404	93,271,050
Current income tax liabilities	8,682,377	19,748,074	22,511,233	24,009,770	17,819,039
Debt securities issued	-	-	-	92,131,923	-
Other borrowed funds	145,354,878	162,742,565	177,361,218	210,671,384	332,317,881
Deferred tax liabilities	19,946,516	12,293,886	7,178,560	12,814,766	11,946,699
	3,162,760,123	2,491,358,899	2,201,399,930	2,245,504,609	2,139,632,831
Liabilities classified as held for sale and discontinued operations	-	-	935,725	847,600	-
Total liabilities	3,162,760,123	2,491,358,899	2,202,335,655	2,246,352,209	2,139,632,831
Capital and reserves attributable to equity holders of the parent entity					
Share capital	14,715,590	14,715,590	14,715,590	14,715,590	14,715,590
Share premium	123,471,114	123,471,114	123,471,114	123,471,114	123,471,114
Retained earnings	63,693,576	78,110,906	78,012,269	109,594,239	80,778,889
Other components of equity	421,938,570	389,591,986	293,986,866	330,795,833	254,741,650
Capital and reserves attributable to equity holders of the parent entity	623,818,850	605,889,596	510,185,839	578,576,776	473,707,243
Total equity and liabilities	3,786,578,973	3,097,248,495	2,712,521,494	2,824,928,985	2,613,340,074

Five Year Financial Summary Cont'd
Statements of comprehensive income

Bank <i>In thousands of Nigerian Naira</i>	Jun-2020	Jun-2019	Jun-2018	Jun-2017	Jun-2016
Interest income	126,401,389	122,399,132	137,498,087	145,244,701	95,412,078
Interest expense	(20,349,346)	(25,996,313)	(36,129,827)	(29,529,809)	(26,209,788)
Net interest income	106,052,043	96,402,819	101,368,260	115,714,892	69,202,290
Loan impairment charges	(4,524,377)	(1,673,173)	(2,001,057)	(7,316,758)	(36,655,298)
Net interest income after loan impairment charges	101,527,666	94,729,646	99,367,203	108,398,134	32,546,992
Fee and commission income	15,871,300	26,648,016	19,276,566	21,388,555	31,547,739
Fee and commission expense	(1,757,249)	(541,610)	(1,032,247)	(653,914)	(1,073,820)
Net fee and commission income	14,114,051	26,106,406	18,244,319	20,734,641	30,473,919
Net gains on financial instruments classified as held for trading	4,101,032	2,896,698	9,019,140	3,104,156	1,122,345
Other income	34,446,476	25,948,011	24,014,126	16,864,493	63,280,783
Total other income	38,547,508	28,844,709	33,033,266	19,968,649	64,403,128
Total Operating income	154,189,225	149,680,761	150,644,788	149,101,424	127,424,039
Net impairment reversal / (charge) on other financial assets	3,111,874	362,261	-	(646,180)	-
Net operating income after net impairment loss on financial assets	157,301,099	150,043,022	150,644,788	148,455,244	127,424,039
Personnel expenses	(12,001,799)	(11,624,608)	(12,459,690)	(11,380,738)	(10,948,292)
Right-of-use asset amortisation	(403,084)	(358,131)	-	-	-
Operating lease expenses	-	-	(309,089)	(326,757)	(335,750)
Depreciation and amortisation	(12,022,194)	(8,415,903)	(6,711,162)	(6,543,777)	(6,080,689)
Other operating expenses	(41,569,649)	(32,506,271)	(34,622,006)	(35,645,552)	(28,026,514)
Total expenses	(65,996,726)	(52,904,913)	(54,101,947)	(53,896,824)	(45,391,245)
Profit before income tax	91,304,373	97,138,109	96,542,841	94,558,420	82,032,794
Income tax expense	(11,402,156)	(12,163,470)	(10,383,488)	(14,123,341)	(12,189,789)
Profit for the period	79,902,217	84,974,639	86,159,353	80,435,079	69,843,005

Earnings per share for the profit from continuing operations attributable to the equity holders of the parent entity during the period (expressed in naira per share):

– Basic	2.71	2.89	2.93	2.73	2.37
– Diluted	2.71	2.89	2.93	2.73	2.37

Share Capitalization History

YEAR	AUTHORISED		ISSUED				CONSIDERATION
	INCREASE	CUMULATIVE	INCREASE	CUMMULATIVE	NO. OF SHARES		
1991	25,000,000	25,000,000	25,000,000	25,000,000	25,000,000		Cash
1992	35,000,000	60,000,000	NIL	25,000,000	25,000,000		NIL
1993	NIL	60,000,000	25,000,000	50,000,000	50,000,000		Scrip
1994	40,000,000	100,000,000	NIL	50,000,000	50,000,000		NIL
1995	NIL	100,000,000	50,000,000	100,000,000	100,000,000		SCRIP
1996	100,000,000	200,000,000	300,000,000	400,000,000	400,000,000		Cash
1997	300,000,000	500,000,000	600,000,000	1,000,000,000	1,000,000,000		SCRIP
1998	250,000,000	750,000,000	500,000,000	1,500,000,000	1,500,000,000		SCRIP
1999	NIL	750,000,000	NIL	1,500,000,000	1,500,000,000		NIL
2000	NIL	750,000,000	NIL	1,500,000,000	1,500,000,000		NIL
2001	250,000,000	1,000,000,000	500,000,000	2,000,000,000	2,000,000,000		Initial Public Offer
2002	1,000,000,000	2,000,000,000	500,000,000	2,500,000,000	2,500,000,000		SCRIP
2003	NIL	2,000,000,000	500,000,000	3,000,000,000	3,000,000,000		SCRIP
2004	1,000,000,000	3,000,000,000	1,000,000,000	4,000,000,000	4,000,000,000		SCRIP
2004	NIL	3,000,000,000	2,000,000,000	6,000,000,000	6,000,000,000		Public Offer
2005	2,000,000,000	5,000,000,000	NIL	6,000,000,000	6,000,000,000		NIL
2006	NIL	5,000,000,000	2,000,000,000	8,000,000,000	8,000,000,000		SCRIP
2007	2,500,000,000	7,500,000,000	2,000,000,000	10,000,000,000	10,000,000,000		SCRIP
2007	NIL	7,500,000,000	3,679,415,650	13,679,415,650	13,679,415,650		GDR Underlying Shares
2008	7,500,000,000	15,000,000,000	1,243,583,241	14,922,998,890	14,922,998,890		SCRIP
2008	NIL	15,000,000,000	3,730,749,723	18,653,748,613	18,653,748,613		SCRIP
2009	NIL	15,000,000,000	4,663,437,153	23,317,185,766	23,317,185,766		SCRIP
2010	15,000,000,000	30,000,000,000	NIL	23,317,185,766	23,317,185,766		NIL
2010	20,000,000,000	50,000,000,000	5,829,296,442	29,146,482,207	29,146,482,207		SCRIP
2011	NIL	50,000,000,000	284,697,017	29,431,179,224	29,431,179,224		IFC Special Placement
2012	NIL	50,000,000,000	NIL	29,431,179,224	29,431,179,224		NIL
2013	NIL	50,000,000,000	NIL	29,431,179,224	29,431,179,224		NIL
2014	NIL	50,000,000,000	NIL	29,431,179,224	29,431,179,224		NIL
2015	NIL	50,000,000,000	NIL	29,431,179,224	29,431,179,224		NIL
2016	NIL	50,000,000,000	NIL	29,431,179,224	29,431,179,224		NIL
2017	NIL	50,000,000,000	NIL	29,431,179,224	29,431,179,224		NIL
2018	NIL	50,000,000,000	NIL	29,431,179,224	29,431,179,224		NIL
2019	NIL	50,000,000,000	NIL	29,431,179,224	29,431,179,224		NIL
2020	NIL	50,000,000,001	NIL	29,431,179,224	29,431,179,224		NIL

Dividend History

Ten-year dividend and unclaimed dividend history as at June 30, 2020

Dividend No.	Dividend Type	Financial Year Ended	Total Dividend Amount Declared	Dividend Per Share	Net Dividend Amount Unclaimed as at 30-Jun-20	Percentage
						Dividend Amount Unclaimed
Payment 36	Interim	24-09-10	5,829,296,441.75	25 kobo	231,977,521.46	3.98%
Payment 37	Final	31-12-10	17,487,889,324.50	75 kobo	691,697,799.28	3.96%
Payment 38	Interim	09-09-11	7,286,620,552.30	25 Kobo	292,246,257.23	4.01%
Payment 39	Final	31-12-11	25,016,502,340.40	85 Kobo	914,528,098.48	3.66%
Payment 40	Interim	09-11-12	7,357,794,806.00	25 Kobo	278,154,150.84	3.78%
Payment 41	Final	31-12-12	38,260,532,991.20	130 kobo	1,367,689,651.01	3.57%
Payment 42	Interim	12-09-13	7,357,794,806.00	25 Kobo	302,603,926.06	4.11%
Payment 43	Final	31-12-13	42,675,209,874.80	145 kobo	1,626,875,072.91	3.81%
Payment 44	Interim	15-09-14	7,357,794,806.00	25 Kobo	294,981,750.66	4.01%
Payment 45	Final	31-12-14	44,146,768,836.00	150 kobo	1,611,850,951.56	3.65%
Payment 46	Interim	18-09-15	7,357,794,806.00	25 Kobo	279,394,725.84	3.80%
Payment 47	Final	31-12-15	44,735,392,420.48	152 Kobo	1,591,035,235.67	3.56%
Payment 48	Interim	09-09-16	7,357,794,806.00	25 Kobo	288,698,537.07	3.92%
Payment 49	Final	31-12-16	51,504,563,642.00	175 kobo	1,903,736,713.64	3.70%
Payment 50	Interim	05-09-17	8,829,353,767.20	30 kobo	361,654,857.92	4.10%
Payment 51	Final	31-12-17	70,634,830,137.60	240 kobo	4,018,945,510.57	5.69%
Payment 52	Interim	29-08-18	8,829,353,767.20	30 kobo	504,677,382.65	5.72%
Payment 53	Final	31-12-18	72,106,389,098.80	245 kobo	4,123,715,765.46	5.72%
Payment 54	Interim	10-09-19	8,829,353,767.20	30 kobo	509,165,779.867	5.77%
Payment 55	Final	31-12-19	73,577,948,060.00	250 kobo	4,401,290,115.46	5.98%

CORPORATE SOCIAL RESPONSIBILITY REPORT

At Guaranty Trust Bank, we are passionate about the role we play in empowering people and driving societal progress. In the same way that we champion our customers' ambitions and work every day to provide them with first-class service, we constantly look for new and impactful ways to touch lives and uplift communities.

The following are highlights of our CSR efforts in the first half of 2020.

Pillar	Amount (N)
Community Development	1,672,497,891
Education	41,394,575
Total	1,713,892,466

Our commitment to helping our communities thrive stems from our passion for giving back and is rooted in our strong belief that building a socially responsible business is essential for long term success. We maintain a well-defined Corporate Social Responsibility (CSR) policy which rests on four pillars – Championing Education for all, Fostering Community Development, Protecting our Environment and Promoting the Arts. These, we believe, are fundamental to societal progress.

In this report, you will find a summary of how we have continued to live up to our commitment to enriching lives over the past 6 months, as well how we are leading from the front in the fight against the Covid-19 pandemic.

Championing Education for All

We are committed to bringing about a world where everyone has access to quality education, regardless of their where they come from or socioeconomic status. In the first half of the year, we continued to intervene in education by boosting learning opportunities for children and promoting a reading culture for everyone wherever they may be.

Rekindling the Culture of Reading

We constantly engage and encourage young people, as well as the general public, to read and connect them to authors around the world through our YouRead Initiative. As part of this initiative, we organized Book Reading Session with Jumoke Adenowo, the author of the critically acclaimed novel "Beyond My Dreams". This was the author's first Book Reading Session in Nigeria, and her debut session proved to be a particularly inspiring and exciting opportunity for book lovers to connect with her as well as learn more about writing and the importance of the African narrative.

Nurturing the Next Generation of Football Talents

We are excited by the role our sports education programme continues to have in not only identifying and grooming young talents but also promoting the values of excellence and fair play among youths in their most formative years. This year, we began the 9th edition of the GTBank Masters Cup with the same enthusiasm, providing 50 teams from over 40 schools –the highest number ever – with an

opportunity to showcase their football talent whilst competing for the prestigious trophy in male and female categories. As a result of the Covid-19 pandemic, we have had to put the competition on hold and prioritize the safety and health of our young stars. We cannot wait to get the ball rolling again and raise the next generation of sporting stars, once the pandemic is over.

COVID-19: Safeguarding Lives And Livelihoods

The COVID-19 pandemic has placed an overwhelming burden on healthcare systems, hampering business operations, disrupting our ways of life and driving millions of people into further socioeconomic despair. For us at GTBank, we also see the pandemic as a fundamental challenge to live up to our core values as a platform for enriching lives. Our response to the outbreak has been guided by our commitment to safeguarding lives and livelihoods, and underpinning this is our focus on protecting our employees, providing critical support for the public healthcare system and finding innovative and value-adding ways to support our customers in these difficult times.

Protecting Our Employees

At GTBank, our people are our most valuable asset, and from the onset of the COVID-19 outbreak, their health and safety have been our utmost concern. We also understand that with our customers and stakeholders counting on us to help them navigate the uncertainties caused by this outbreak, it is only by adequately protecting our staff that we can fulfill our duty of being there for our customers and the community. Hence, our measures to protect staff has been three-pronged: enabling staff to work from home so as to curtail any potential outbreak, catering to their welfare so that they can better deal with the economic impact of the pandemic and safeguarding our workplaces by instituting all necessary precautionary measures so that those who come into the office do so with the confidence that they are safe.

Although our work-from-home procedures kicked in following the lockdown measures declared by government authorities, we have continued to operate in the same framework even after the lockdown procedures were eased. At the moment, we operate a rotational system whereby only about 50 percent of our people come to the office at any time, whilst the rest continue to work from home. Aware that Social Distancing measures can also have an effect on the mental wellbeing of our staff, we regularly provide expert support in mental health and emotional wellbeing for employees whilst leveraging interactive digital tools like Microsoft Teams to drive engagement activities that help everyone stay in touch and build productivity levels wherever they may be working from.

Supporting Public Healthcare Systems

Recognizing that the COVID-19 pandemic would stretch the public healthcare system, we partnered with the Lagos State Government to set up a 110-bed COVID-19 care facility complete with ICUs, a Pharmacy, Consultation Rooms, a Doctors Quarters and other healthcare essentials. To ensure that the facility was ready on time to take care of people with COVID-19, we worked round the clock with additional support from companies across finance, health, construction and the retail sector, to complete its construction within a week. A couple of weeks later, the care facility commenced operations, and it continues to form a key part of the public health infrastructures dedicated to battling the pandemic and helping people recover from the virus.

We have also continued to bolster the government's capacity to deal with the pandemic by playing a leading role in the Private Sector Coalition against COVID-19, also known as CACOVID, which works in partnership with the Federal Government, the Nigeria Centre for Disease Control (NCDC) and the World Health Organisation (WHO) to combat the pandemic in Nigeria. As part of CACOVID, we are equipping medical facilities across the country to ensure that Nigeria has an adequate distribution of testing, isolation and treatment facilities that are fully equipped with medical supplies and trained personnel to cater to anyone who may become infected by the virus.

While it is still too early to fully assess the impact of the COVID-19 pandemic in Nigeria, we see in the strengthened public response to the pandemic, the critical role that our support is having in helping to pull our communities out of this crisis with the least loss of lives and livelihoods.

Helping Small Businesses Pull Through

Helping our communities during the COVID-19 pandemic also requires providing very robust support for small businesses who are among the hardest hit economically. In April, grant a grace period of 90 days on all loan repayments by small businesses. As the end of the 90-day freeze drew near, and with the pandemic still in full swing, we extended the moratorium on repayments of the loan principal for, at least, another 3-month period.

We are also helping small businesses stay on the path of recovery and growth by offering one-on-one virtual meetings where we share expert advice on how to better understand and navigate the fallout of the COVID-19 pandemic.

Keeping Customers Safe in our Banking Halls

Just as we look out for customers whilst they keep safe at home or on the go, we are also looking out for them, even more carefully, when they visit our branches. Since the easing of lockdown procedures in Nigeria, we have operated our branches in a way that ensures customers are always safe when they visit by redesigning our physical spaces to enable social distancing, providing adequate sanitation for personal protection, alternating the opening of branches on a weekly basis and rapidly instituting a process that allows customers book their branch visits ahead of time to reduce high number of footfalls at the same time.

Beyond the large scale and material support that we continue to provide to our customers and communities, we are also finding little but effective ways to inspire people through constant engagement across our digital touch-points. One example is our Stories Worth Sharing Newsletter, a weekly roundup of positive stories of courage, dedication and resilience during this pandemic, which we share via our social media and email platforms to millions of customers to lift spirits and keep people looking on the bright side. This newsletter has since become increasingly popular with customers and the public who find it inspiring in these times when all seems to be doom and gloom.

Ultimately, no organization succeeds in the long term without recognizing the integral role it plays in society. This is the mindset that continues to drive us even as we look for new and better ways to lead the fight against the Covid-19 pandemic for our employees, our customers, the communities in which we operate and the society at large.